

22/03/2002

ASS. REC. BY:

REF: CS/FCL18000928/Avbn2

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Teo Swee Keong of FCL Date/Time: 15/01/2018 7:38 pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: PA 9715S Insured: SHA 2399L

at Workshop m/s Hua Meng Tel: 6746 5519

of Bkt 1 Kaki Bukit Ave 6 # 01-61

Policy No: Claim No: SHA 2399L (DOA: 11/01/18)

Sum Insured: Excess:

Make of Veh: D.O.A. 11-01-2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS 'Up'

H.O.D. Endorsement:

Date/Time: 16/01/2018 11:50 pm Person Contacted: June Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	PA 9715S - NA / INC 18000766 / h4 DOA: 11-01-18
	SHA 2399L - NS / INC 14003621 / Fvm3u2 DOA: 21/01/14
17/1/18	Informed Swee Keong pending workshop est by email
22/3/18	Adrian confirmed LS \$ 1600 (Red. 500.73, 76%)
23/3/18	Email preli revised to FCL

## ASSIGNMENT

From: \_\_\_\_\_ Date: 16-01-2018

Estimated Cost: \_\_\_\_\_

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PA 9715S

at Workshop m/s: Hua Meng

of Blok 1 Kaki Bukit Ave 6 #01-61

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Ball. or Market Value: \_\_\_\_\_

IDAO Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT

Veh No: PA9715S Yr Regn: Jun 10

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Mini Bus

Make: ~~Toyota Hiace~~ Nissan Unvan 2953

Colour: Blue A/C: \_\_\_\_\_ Insured / Std / NI / NA

Sp. Reading: 146029 T Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/Nr: JN1TG4E252 0787277

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15C

R: 195R15C

☒ SS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A. _____	D.O.A. <u>16/01/18</u>

Survey held at: Hua Meng

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rees o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP 1st Cap.

RECEIVED: 5 MAR 2018

Date/Time: File Pass to? ☐ : Preli. Report

☐ : Final Report

Days Of Repair: 3

2587314

Resurvey No. of Trip: 1

Survey Fee

Transportation

1. S-PS (\$) \_\_\_\_\_

Photos

Other

TOTAL

Add Fee:

☐

Site Insp. \$ \_\_\_\_\_

☐

Interview \$ \_\_\_\_\_

☐

Tech Insp. \$ \_\_\_\_\_

☐

Misc. exp. \$ \_\_\_\_\_

Report Format: TP

Lump Sum / i.B. li. \$

1600/p

145

50

50

32

277

# **Survey Department Check List (Case Handler)**

Reference No.: CS/FC1 (8000908) Avb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## **(1) Office Assign Form**

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

## **(1) Assignment Form**

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## **(2) System - (Views/Merimen)**

C	Damaged Vehicle Photographs Uploaded	✓			
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## **(3) Workshop Estimate/Assignment Form**

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## **(4) System - (Views/Merimen)**

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 23/3/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18000928/Avb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 16-01-2018	
		Code : FCI2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHA 2399L	Veh. Inspected	PA 9715S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	TEO SWEE KEONG	Assign Date	15/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	11/01/2018	Inspection Date	16/01/2018
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 23 March 2018 11:16 AM  
**To:** 'Teo Swee Keong'  
**Cc:** 'Serene Ler'; SUR  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018 (TP VEHICLE PA 9715S)  
**Attachments:** PA 9715S PRELI ADVISED.pdf

Dear Swee Keong,

Enclosed preliminary revised of vehicle PA 9715S  
Date of survey: 16/1/2018  
Number of days:3 days

**Please provides us the claim number.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 17 January 2018 3:02 PM  
**To:** 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>  
**Cc:** 'Serene Ler' <SereneLer@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018 (TP VEHICLE PA 9715S)

Dear Swee Keong,

Please be informed that we have inspected the vehicle PA 9715S on 16/1/2018.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 16 January 2018 1:15 PM  
**To:** 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Serene Ler' <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018

Dear Mr Teo,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]  
**Sent:** Monday, 15 January, 2018 7:38 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018

Dear Sirs

New survey request for your handling.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.  
Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Hua Meng [<mailto:huameng@live.com.sg>]  
**Sent:** Monday, January 15, 2018 3:49 PM  
**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>  
**Subject:** Re: OUR REF: SHA 2399 L YR REF:PA 9715 S D.O.A:11.01.2018

Dear Sir

Thank you for your email.

We would like to choose LKK to conduct PRS .

Please take your immediate action.

Thanks & Regards

June

---

**From:** Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

**Sent:** Monday, January 15, 2018 3:34:43 PM

**To:** 'huameng@live.com.sg'

**Cc:** Serene Ler

**Subject:** OUR REF: SHA 2399 L YR REF:PA 9715 S D.O.A:11.01.2018

Dear Sirs,

We refer to your survey request dated 15/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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---

**From:** Caroline Cabrera

**Sent:** Monday, January 15, 2018 12:40 PM

**To:** Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

**Subject:** FW: PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear SK,

For survey

Thank you & Regards,  
Caroline Cabrera

Motor Claims

**First Capital Insurance Ltd**

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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---

**From:** Hua Meng [<mailto:huameng@live.com.sg>]

**Sent:** Monday, January 15, 2018 12:11 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Subject:** PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear Sirs

Kindly refer the attachment for your necessary action and revert your surveyor name list to us urgently.

Your prompt reply will be appreciated by us.

Thanks & Regards

June

Hua Meng Spray Painting Workshop

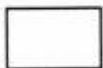
1 Kaki Bukit Ave 6

#01-61

S 417883

Tel:67465519

Fax:67434896



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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: NOT ADVISED

Our ref: CS/FCI18000928/Avb

Date : 23/3/2018

The Motor Claims Department  
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

**INITIAL INSPECTION REPORT OF VEHICLE NO. PA 9715S**

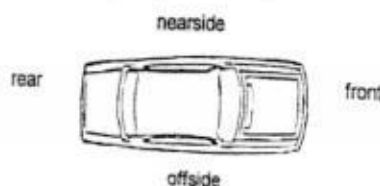
We thank you for your instruction on 15/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16/1/2018 at the premises of M/s HUA MENG SPRAY PAINTING WORKSHOP and have the following to report:-

Workshop Estimate Amount	: S\$6,700.73
Revised Estimate Amount	: S\$1,600.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the rear o/s poriton



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A.M.MATAI

Licensed Appraiser

**Catherine Chong (LKK Auto)**

**From:** Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>  
**Sent:** Monday, 15 January, 2018 7:38 PM  
**To:** 'assignments@lkkauto.com'  
**Cc:** Serene Ler  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018  
**Attachments:** FW: PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018 (372 KB);  
MOTOR SURVEY ASSIGNMENT.pdf

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo  
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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June

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Thank you.

Thanks and Regards,

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**Subject:** FW: PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear SK,

For survey

Thank you & Regards,  
*Caroline Cabrera*  
Motor Claims

**First Capital Insurance Ltd**

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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**Sent:** Monday, January 15, 2018 12:11 PM  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Subject:** PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear Sirs

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Your prompt reply will be appreciated by us.

Thanks & Regards

June

Hua Meng Spray Painting Workshop

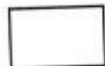
1 Kaki Bukit Ave 6

#01-61

S 417883

Tel:67465519

Fax:67434896



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MOTOR SURVEY ASSIGNMENT

Date 15/1/18  
Accident Date 11/1/18  
Insured Vehicle SHA2399L  
Survey Location Hua Meng Spray Painting Workshop  
1 Kaki Bukit Ave 6  
Contact No. #01-61 S'pore 417883  
Tel: 6746 5519  
Our Ref No. SHA2399L  
Claim Type 3rd Party  
Third Party Vehicle PA9715S  
Contact Person June  
Fax No. 6743 4896  
Survey Type Without Prejudice - No estimate provided.  
Appointed Surveyor Lkh  
Contact Person  
Contact Number 6256 3561  
Fax No. 6841 6315

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. Accident Reports & est

Cc : Workshop Hua Meng Spray Painting Workshop Attention June  
Officer In charge Serene Ler

IMPORTANT NOTE

Kindly submit the survey report by email only to [surveyor@first-insurance.com.sg](mailto:surveyor@first-insurance.com.sg) within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 17 January 2018 3:02 PM  
**To:** 'Teo Swee Keong'  
**Cc:** 'Serene Ler'; SUR  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018 (TP VEHICLE PA 9715S)

Dear Swee Keong,

Please be informed that we have inspected the vehicle PA 9715S on 16/1/2018.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 16 January 2018 1:15 PM  
**To:** 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
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**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018

Dear Mr Teo,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]  
**Sent:** Monday, 15 January, 2018 7:38 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Serene Ler <[Serener@msfirstcapital.com.sg](mailto:Serener@msfirstcapital.com.sg)>  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHA2399L D.O.A:11.01.2018

Dear Sirs

New survey request for your handling.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.  
Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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**From:** Hua Meng [<mailto:huameng@live.com.sg>]

**Sent:** Monday, January 15, 2018 3:49 PM

**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>

**Subject:** Re: OUR REF: SHA 2399 L YR REF:PA 9715 S D.O.A:11.01.2018

Dear Sir

Thank you for your email.

We would like to choose LKK to conduct PRS .

Please take your immediate action.

Thanks & Regards

June

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**From:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>

**Sent:** Monday, January 15, 2018 3:34:43 PM

**To:** 'huameng@live.com.sg'

**Cc:** Serene Ler

**Subject:** OUR REF: SHA 2399 L YR REF:PA 9715 S D.O.A:11.01.2018

Dear Sirs,

We refer to your survey request dated 15/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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**From:** Caroline Cabrera

**Sent:** Monday, January 15, 2018 12:40 PM

**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>

**Subject:** FW: PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear SK,

For survey

Thank you & Regards,  
Caroline Cabrera  
Motor Claims

**First Capital Insurance Ltd**

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

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**From:** Hua Meng [<mailto:huameng@live.com.sg>]

**Sent:** Monday, January 15, 2018 12:11 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Subject:** PRS-FCI INSURED:SHA 2399 L OUR REF:PA 9715 S D.O.A:11.01.2018

Dear Sirs

Kindly refer the attachment for your necessary action and revert your surveyor name list to us urgently.



Your prompt reply will be appreciated by us.

Thanks & Regards

June

Hua Meng Spray Painting Workshop

1 Kaki Bukit Ave 6

#01-61

S 417883

Tel:67465519

Fax:67434896

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Virus-free. [www.avg.com](http://www.avg.com)

# Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Club/Association/Organisation
Owner ID:	0059C
<b>Vehicle Details</b>	
Vehicle No.:	PA97155
Vehicle to be Exported:	Yes
Intended De-registration Date:	23 Mar 2018
Vehicle Make:	NISSAN
Vehicle Model:	URVAN MICROBUS 3.0 4DR 4AT ABS AIRBAG
Primary Colour:	Blue
Manufacturing Year:	2010
Engine No.:	ZD30250197K
Chassis No.:	JN1TG4E25Z0787277
Maximum Power Output:	-
Open Market Value:	\$34,759.00
Original Registration Date:	08 Jun 2010
First Registration Date:	08 Jun 2010
Transfer Count:	0
Actual ARF Paid:	\$1,738.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	07 Jun 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$27,001.00
COE Rebate Amount:	\$5,960.00
<b>Total Rebate Amount:</b>	<b>\$5,960.00</b>

The information contained herein is correct as at 23 Mar 2018

OK

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number **S2726631B**

Name  
**CHAI MUEI HUYING**

Birth Date **04 Jul 1962**  
Issue Date **21 Sep 2004**

**001267607G**



**REPUBLIC OF SINGAPORE**

**IDENTITY CARD NO. S2726631B**

Name  
**CHAI MUEI HUYING**

Race  
**CHINESE**

Date of birth  
**04-07-1962**

Sex  
**M**

Country of birth  
**MALAYSIA**





**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)**

**Class 3** Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE  
**02 Jul 1983**

**NP 120A**

Licence No: **S2726631B**



**4704277**

**MRIC No. S2726631B**

Date of issue  
**06-04-2011**

**APT BLK 416B FERNVALE LINK #11-00**  
**SINGAPORE 702410**  
**NRIC No: S2726631B**      Date: **15/01/2018**




# HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

## ESTIMATE

SEMBAWANG BIBLE PRESBYTERIAN CHURCH  
31 Simei Road  
Singapore 529974

TP 1st Cop.  
Veron

Date: 23.01.2018  
Vehicle no: PA 9715 S  
Make/Model: NISSAN URVAN  
Accident date: 11.01.2018

No	Description	Qty	Amount (\$)
<b>Nett Items</b>			
1	Rear bumper <i>reband</i>	1	L \$ 726.7 ✓
2	Rear bumper side holder @ \$20.00 <i>RH side</i>	2	L \$ 40.20
3	Rear bumper clips (1set) <i>new</i>	1	L \$ 50.30
4	Rear RH lamp <i>caulced</i>	1	N \$ 253.9 ✓
5	Rear RH lamp housing <i>repair</i>	1	L \$ 381.2 x
6	Tailgate <i>repair</i>	1	L \$ 2107.8 x
7	Tailgate NISSAN logo <i>new</i>	1	x \$ 65.7 ✓
8	Tailgate 3.0DTI sticker <i>new</i>	1	x \$ 21.5 ✓
9	Tailgate COMMONRAIL sticker <i>new</i>	1	x \$ 21.5 ✓
10	Tailgate URVAN sticker	1	x \$ 21.5 ✓
11	Rear step panel <i>new</i>	1	L \$ 185.9 x
			\$ 3875.7
Less 10% Disc			\$ 387.57
Total			\$ 3488.13

### Special Nett Items

1	Rear bumper reverse sensor <i>new</i>	1	\$ 380 x
2	Tailgate 70KM sticker <i>new</i>	1	\$ 35.15
3	Tailgate letting <i>new</i>	1	\$ 280.150
4	Rear end panel <i>repair</i>	1	\$ 167.6 x
Total			\$ 862.6

### Labour Cost

- 1 Remove & reinstall reverse sensor
- 2 Remove, replace & repair consistent to the accident
- 3 Respray painting
- 4 Tuff kote

	\$ 150.50
	\$ 1100.300
	\$ 1000.600
	\$ 100 x
Total	\$ 2350

Grand Total \$ 6700.73

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts; during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

total: 200438

1/s: 16K.

03 Days.




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000928/Avbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 27-03-2018	
			Code : FCI2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 2399L	Veh. Inspected	PA 9715S	
Policy No.		Coverage (\$)	0.00	
Claim No.	SHA 2399L (DOA: 11/1/2018)	Excess (\$)	0.00	
Assign From	TEO SWEE KEONG	Assign Date	15/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	NISSAN URVAN	c.c	2953	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	JN1TG4E25Z0787277	Colour	BLUE	
Odometer	146029	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	BRIDGESTONE	6 mm	
L/H Front Tyre	195 R15C	BRIDGESTONE	6 mm	
R/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm	
L/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	11/01/2018	Inspection Date	16/01/2018	
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 9715S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	DEFORMED	726.70	726.70
2	REAR BUMPER SIDE HOLDER @\$20.00	O/S NECESSARY	40.00	20.00
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	30.00
1	REAR RH LAMP HOUSING	TO REPAIR SEE LABOUR	381.20	-
1	TAILGATE	TO REPAIR SEE LABOUR	2,107.80	-
1	REAR STEP PANEL	NOT NECESSARY	185.90	-
	LESS 10% DISCOUNT		-349.16	-
	LESS 30% DISCOUNT		-	-233.01
			3,142.44	543.69
<b>NETT ITEMS</b>				
1	REAR RH LAMP (N)	CRACKED	253.90	253.90
1	TAILGATE NISSAN LOGO (N)	NECESSARY	65.70	65.70
1	TAILGATE 3.0DTI STICKER (N)	NECESSARY	21.50	21.50
1	TAILGATE COMMONRAIL STICKER (N)	NECESSARY	21.50	21.50
1	TAILGATE URVAN STICKER (N)	NECESSARY	21.50	21.50
	LESS 10% DISCOUNT		-38.41	-38.41
			345.69	345.69
<b>SPECIAL NETT ITEMS</b>				
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	380.00	-
1	TAILGATE 70KM STICKER (SN)	NECESSARY	35.00	15.00
1	TAILGATE LETTING (SN)	NECESSARY	280.00	150.00
1	REAR END PANEL (SN)	TO REPAIR SEE LABOUR	167.60	-
			862.60	165.00
<b>LABOUR</b>				
	REMOVE & REINSTALL REVERSE SENSOR.		150.00	50.00
	REMOVE, REPLACE & REPAIR CONSISTENT TO THE ACCIDENT. INCLUSIVE OF THE REPAIR OF REAR RH LAMP HOUSING, TAILGATE AND REAR END PANEL.		1,100.00	300.00

Report Ref No. CS/FCI18000928/Avbn2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RESPRAY PAINTING.	NOT NECESSARY	1,000.00	600.00
	TUFF KOTE.		100.00	-
			2,350.00	950.00
GRAND TOTAL			6,700.73	2,004.38
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,600.00

Report Ref No. CS/FCI18000928/Avbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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