

Veron Chen (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Thursday, 8 February 2018 11:30 AM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Hi Veron

Noted. Thank you.

By the way, Nancy from FastTech just called. She mentioned a Grace called her, not sure if Grace is from GA. I didn't notice too that there was addendum done at Ubi NAC. So, DOA 13 Jan is correct.

MNA118005637-01 / National Assessment Centre Services - Ubi
ENTRY DATE & TIME: 13/01/2018 13:59
SUBMITTED BY: Roslinda Binte Abdul Wahab

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to refuse to pay claims.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available to the insurers.

ACCIDENT STATEMENT	
Date Of Report	13/01/2018 13:59
Date Of Accident	13/01/2018 09:20
Exact Location Of Accident	CTE TWDS CITY AFT BRADDELL EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBC8181T

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, February 7, 2018 11:06 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Dear Rachel,

According to surveyor, the vehicle sustained damage at its rear portion and front portion. The rear tailgate, rear end panel were affected by the collision, cutting and welding works were required as part of the repair.

Similarly the front portion would require cutting and welding as the front panel was affected.

Labour, repair and spray paint total 10 days,

We attached survey photos for your review.

We have checked and confirmed DOA is 13/1/2018.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

Sent: Monday, 5 February 2018 11:39 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Hi Veron

Please confirm repair cost \$11K and 10 days for repair.

Any damage photos?

From GIA report doesn't seem like need 10 days for repair.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Tan, Rachel

Sent: Monday, February 5, 2018 11:36 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Hi Veron

CLMOMVC000002338 GBC8181T (OI) with GBF338X (LIB) and SLM1998D

Please confirm if DOA is 12 Jan 2018 or 13 Jan.

Our records shows 12 Jan

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, February 5, 2018 11:34 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Dear Rachel,

Enclosed preliminary revised of vehicle GBF 338X
Date of survey: 16/1/2018
Number of days:10 days

Kindly provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 17 January 2018 3:11 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Dear Rachel,

Please be informed that we have inspected the vehicle GBF 338X on 16/1/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 16 January 2018 10:42 AM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

Sent: Tuesday, 16 January 2018 10:18 AM

To: Nancy Lam <nancy.lam@fastechauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Without Prejudice

Dear Nancy

Noted on your request, please provide estimates too.

Dear LKK

Please accept assignment to conduct PRS. Attached is TP GIA report.

Thank you,

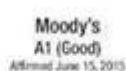
Regards,

Rachel Tan, Executive | P. +65 6804 7846 | Rachel.tan@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Tuesday, January 16, 2018 10:15 AM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X (GBC8181T - GA)

Without Prejudice

Dear Rachel

Please arrange LKK Auto Consultants to survey the car.

Regards,

Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Monday, January 15, 2018 1:34 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X

Hi Kelvyna

Attached our insured GIA report for your reference.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Saturday, January 13, 2018 12:01 PM
To: 'kelvyna.ngian@sg.gaig.com' <kelvyna.ngian@sg.gaig.com>
Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:GBF338X

Hi Sir

My client claiming your insured GBC 8181T.

Please kindly arrange PRS for GBF 338X .

Date of accident 13.01.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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