

INS. #ASE OWNER:

CC 4 / ASM1800

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3800.00 (6 days) Reduction: 52 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 27.

Repair Cost:

SS 3800.00

Loss of Rental (LOR):

SS 642.00 (6 days) x 107.00

Loss of Use (LOU):

SS (\$ x days)

Loss of Income (LOI):

SS (\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 29.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS 4471.00

Global Sum SS:

4470.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4470.00

Name 1:

CHONG AUTO BODYWORKS

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Ref: Tanpin

REF:

AXA

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐
 To inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 414,500
 IDAO Accident Report: _____ Consistent? : Yes or No
 GIA / PR. Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS WP

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SG 8163E Regn: 2028 July
 Type: ☒ Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover

Truck / Trailer or
 Make: Toyota Alis. 1598
 Colour: Blue. A/D Insured / Std / NI / NA
 So Reading: 114225 T-Radio Insured / Std / NI / NA

Eng No: _____
 C No: MR053 ZEE106116275
 Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt
 Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
 Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
 Mod: ☒ Nil / ☐ SRM / ☐ STD A/Rim or
 Tyre Size: F: 195/65R15
 R: 2 n.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / ☒ YOKO or

Front: _____ Rear: _____
 R. Bal: 6 mm R. Bal: 6 mm
 L. Bal: 6 mm L. Bal: 6 mm
 D.O.A: _____ D.O.A: 15/1/180/1730
 Survey held at: Cheng Auto
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction no make cut

49 43,800.00
(Rev: 4,230.25/52%)

Date/Time File Pass/07 ☐ : Prel. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Date/Time File Return 07

Add Fee: ☐

Site Insp: \$

Inter. Insp: \$

Test. Insp: \$

Rec. Insp: \$

Transportation: _____

U/C - P.S. \$

Photo: _____

Image: _____

Report Format: _____

Lump Sum / NB. h. \$





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18000907/T1wa3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 16-01-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBF 7915J	Veh. Inspected	SJG 8163E
Policy No.		Coverage (\$)	0.00
Claim No.	S8M0075Y	Excess (\$)	0.00
Assign From		Assign Date	16/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	09/01/2018	Inspection Date	15/01/2018
Survey held at	CHENG AUTO BODYWORKS 1 SOON LEE STREET #06-41 PIONEER CENTRE SINGAPORE 627605		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Cheng Auto Bodyworks (Co.Reg.No.53315238X)

5 Soon Lee Street #01-62 Pioneer Point

Singapore 627607

Tel: 6631 0707 Fax: 6316 2431 Email: cab@chengauto.com

TP INSURER: AXA Insurance Pte Ltd (HQ)**GBF7915J**

GBF7915J

Singapore GBF7915J

Claimant Insurer: China Taiping Insurance (Singapore) Pte. Ltd.**PARTICULARS OF CLAIM**

Claim Type:	Third Party	Ref. No:	
Policy No:	GBF7915J	Date of Loss:	09/01/2018
Vehicle Reg. No.:	SJG8163E	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	VENKATARAYALU KANAGARAJ	Driver (Insured):	GBF7915J
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Vehicle Reg. Date:	17/07/2008
Vehicle Colour:	Blue		
Engine No:	3ZZ4787896	Chassis No:	MR053ZEE106116275
Odometer:	114225 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	14		
Description of Accident/Loss	PLEASE REFER TO THE S & AMP; C REPORT		
Present Location:	CHENG AUTO BODYWORKS (HQ)		

COST OF CLAIMS

	Amount
Parts	4,580.25
Miscellaneous Items	200.00
Labour	1,750.00
Paintwork Labour	1,500.00
Towing	0.00
Nett Amount (\$\$)	8,030.25

This claim is handled by: LAI WAN SUN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Jan 2018)
 Parts: 143 TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue: Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Cheng Auto Bodyworks/SJG8163E/10/01/2018 18:33
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BOOT	25.00	0.00	bt *789.90 FL
2	1		*BOOT RUBBER	25.00	0.00	out *198.90 FL
3	1		*EMBLEM VVTI	25.00	0.00	uer *49.90 FL
4	1		*EMBLEM TOYOTA	25.00	0.00	uer *49.90 FL
5	1		*EMBLEM COROLLA	25.00	0.00	uer *49.90 FL
6	1		*EMBLEM ALTIS	25.00	0.00	uer *49.90 FL
7	1		*BOOT LH REFLECTOR LAMP LH	25.00	0.00	uer *203.50 FL
8	1		*BOOT LOCK	25.00	0.00	bt *197.70 FL
9	1		*BOOT CATCH	25.00	0.00	bt *99.90 FL
10	1		*TAILLAMP RH	25.00	0.00	xm *414.20 FL
11	1		*TAILLAMP LH	25.00	0.00	out *414.20 FL
12	1		*REAR BUMPER	25.00	0.00	de *534.00 FL
13	1		*BUMPER SPONGE	25.00	0.00	uer *149.90 FL
14	1		*END PANEL	25.00	0.00	bt *580.90 FL
15	1		*REAR BUMPER RETAINER RH	25.00	0.00	uer *59.90 FL
16	1		*REAR BUMPER RETAINER LH	25.00	0.00	uer *59.90 FL
17	10		*BUMPER CLIPS	25.00	0.00	uer *69.00 FL
18	1		*BUMPER REFLECTOR RH	25.00	0.00	xm *69.90 FL
19	1		*BUMPER REFLECTOR LH	25.00	0.00	xm *69.90 FL
20	1		*END PANEL TOP GARNISH	25.00	0.00	de *159.90 FL
21	1		*REAR FENDER LH	25.00	0.00	Rp *917.90 FL
22	1		*REAR FENDER RH	25.00	0.00	Rp *917.90 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) 6,107.00
 - List Item Discount on L Items (S\$) 1,526.75
 Total Parts (S\$) 4,580.25

Cheng Auto Bodyworks/SJG8163E/10/01/2018 18:33. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanjah 97495749
 - wp'
 15/1/18 @ 1730
 6 days
 lump sum
 Resurvey after repair.
 Sur @ LKK Auto Consultants.

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	REAR SENSOR	200.00
			<i>aw</i> ✓
Sub Total (\$\$)			200.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Paintwork Labour</u>			
1	SPRAYPAINTING	New	1,500.00
			<i>900</i>
<u>Labour Items</u>			
2	LABOUR	New	1,500.00
			<i>800</i>
3	REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR	New	150.00
			<i>50</i>
4	REMOVE AND REPLACE BUMPER SENSORS	New	100.00
			<i>30</i>
Gross Labour Cost (\$\$)			3,250.00

Cheng Auto Bodyworks/SJG8163E/10/01/2018 18:33. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

REPAIR DETAILS
REFERENCE

Vehicle Reg No.	:	SJG8163E	
Make & Model	:	TOYOTA	COROLLA ALTIS 1.6 AUTO
Chassis No.	:	MR053ZEE106116275	
Engine No.	:	3ZZ4787896	
Year of Manufacture	:	2008	
Labour	:	REPAIRER'S	
TP Vehicle Reg No.	:	GBF7915J	
DOA & Location	:	9/1/2018	ALONG PIE(NEAR BKE EXIT)
Our Ref	:	SJG8163E	VENKATARAYALU KANAGARAJ

ESTIMATES ON PARTS

No.	Qty	Particulars	Part No.	Price
1	1	REAR BOOT		\$ 789.90
2	1	BOOT RUBBER		\$ 198.90
3	1	EMBLEM VVTI		\$ 49.90
4	1	EMBLEM TOYOTA		\$ 49.90
5	1	EMBLEM COROLLA		\$ 49.90
6	1	EMBLEM ALTIS		\$ 49.90
7	1	BOOT LHREFLECTOR LAMP		\$ 203.50
8	1	BOOT LOCK		\$ 197.70
9	1	BOOT CATCH		\$ 99.90
10	1	TAILLAMP RH		
11	1	TAILLAMP LH		\$ 414.20
12	1	REAR BUMPRE		\$ 534.00
13	1	BUMPER SPONGE		\$ 149.90
14	1	END PANEL		\$ 580.90
15	1	REAR BUMPER RETAINER RH		\$ 59.90
16	1	REAR BUMPER RETAINER LH		\$ 59.90
17	10	BUMPER CLIPS		\$ 69.00
18	1	BUMPER REFLECTOR RH		
19	1	BUMPER REFLECTOR LH		
20	1	END PANEL TOP GARNISH		\$ 159.90
21	1	REAR FENDER LH		
22	1	REAR FENDER RH		

Sub-Total	(S\$)	\$	3,717.20
SAAA List Item Discount 25%	(S\$)	\$	929.30
Total Parts	(S\$)	\$	2,787.90

LABOUR

No.	Particulars	Amount
1	LABOUR	\$ 900.00
2	SPRAYPAINTING	\$ 800.00
3	REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR	\$ 50.00
4	REMOVE AND REPLACE BUMPER SENSORS	\$ 30.00
Total Labour (S\$)		\$ 1,780.00

MISCELLANEOUS ITEMS

No.	Particulars	Amount
1	REAR SENSOR	\$ 200.00
Total Miscellaneous Items (S\$)		\$ 200.00

Total Parts (S\$)	\$ 2,787.90
Total Labour (S\$)	\$ 1,780.00
Total Miscellaneous (S\$)	\$ 200.00
Total (S\$)	\$ 4,767.90
Lumpsum 20% (S\$)	\$ 953.58
Grand Total (S\$)	\$ 3,814.32



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M0075Y

Our ref: CC4/ASM18000907/T1wa3

Date: 17.01.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJG 8163E

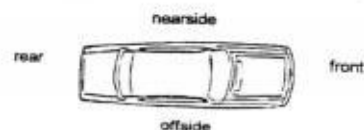
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.01.2018 at the premises of M/s Cheng Auto Bodyworks and have the following to report:-

Workshop Estimate Amount	: S\$	8,030.25
Revised Estimate Amount	: S\$	4,767.90
"Check" Items Amount	: S\$	310.65
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9885A
Vehicle Details	
Vehicle No.:	SJG8163E
Vehicle to be Exported:	No
Intended De-registration Date:	16 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Blue
Manufacturing Year:	2008
Engine No.:	3ZZ4787896
Chassis No.:	MR053ZEE106116275
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,777.00
Original Registration Date:	17 Jul 2008
First Registration Date:	17 Jul 2008
Transfer Count:	1
Actual ARF Paid:	\$15,535.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jul 2018
PARF Rebate Amount:	\$7,767.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jul 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10

QP Paid:	\$6,804.00
COE Rebate Amount:	\$734.00
Total Rebate Amount:	\$8,501.00

The information contained herein is correct as at 16 Jan 2018

OK



toyota altis

Price Range

Depreciation

2008

Vehicle Type

Home » Used Cars » TWJ Autocarz » Toyota Corolla Altis 1.6A

Tools & Tips

Car Buying

Car Selling

Car Aftermarket

Car Ownership

On The Move

Lifestyle

Car Tyres



Toyota Corolla Altis 1.6A

Overview

Financial

Accessories

Similar

Research

Photos

Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Car Details

Price **\$14,800**

Depreciation -

Reg Date 25-Jun-2008
(5mths 8days COE left)

Manufactured 2008

Mileage -

Transmission Auto

Engine Cap 1,598 cc

Road Tax \$742 /yr

Power 80.0 kW (107 bhp)
View specs of the Toyota Corolla Altis (2008-2013)

Curb Weight 1,195 kg

Features Fuel Efficient And Powerful 1.6L 16 Valve DOHC Vvti Engine, Smooth Auto Transmission With Ect, Dual SRS Airbags, ABS, Digital Climate Control Aircon.

Accessories Leather Seats, Multi Steering Control And Retractable Mirrors With Indicator.

Description 5 Year COE Renewal At \$36.8K, Careful Owner, Immaculate Condition, Low Depreciation, Low Mileage, Value For Money, High Trade In, View To Believe, Price Negotiable. Call Now.

COE \$14,101

OMV \$16,777

ARF \$16,777

Dereg Value \$9,003 as of today (change)

No. of Owners 3

Type of Veh Mid-Sized Sedan

Category PARF Car



Seller Informat

Company

Address

Location

Office No

Contact Person(s)

Useful Services

Compare



Re:Direct Settlement - Accident Involving GBF 7915J (OI : AXA - S8M0075Y) and SJG 8163E (TP : LKK REF - CC4/ASM18000907/T1wa3) on 09.01.2018

Type

 Information

Message

Hi Mei Kwan, Please see insured's GIA report. Kindly seek mandate before settlement. what to provide in mandate: - Liability assessment - Breakdown of proposed settlement - Marked estimate - Invoices (GIA fees, Rental invoices etc) Thank you. Stacey

Reply

112
Hsiao Tong (LKKAUTO)

From: CLAIMS@CHENG AUTO.COM
Sent: Monday, 21 January 2019 5:04 PM
To: CS A Team
Subject: FW: FW: Re: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018
| POLICY NO. : DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

Dear Sir/ Madam,

Please refer to the previous email sent to Ms Vivian Lau regarding the claim involving SJG8163E and GBF7915J on 09/01/2018.

Please note that Cheng Auto Bodyworks will be closed from **04/02/2019 (Monday) 1PM onwards** to **07/02/2019 (Thursday)** for Lunar Chinese New Year Holidays. Business will resume on 08/02/2019 (Friday). During the said period, the 24 hours hotline will still be operation in case of emergency. Best wishes for the holidays and happiness throughout the New Year.

Thanks & Best Regards,
Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

From: CLAIMS@CHENG AUTO.COM <CLAIMS@CHENG AUTO.COM>
Sent: Monday, 21 January, 2019 3:53 PM
To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>
Cc: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: FW: Re: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018 | POLICY NO. :
DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

Dear Ms. Vivian Lau,

We refer to your offer of \$3,800, 06 repair days. We accept offer.

Something to take note, as we were not GST registered in January 2018, your offer should not be subjected to GST.

Please advise if LOD should be emailed to you or the insurer?

Please note that Cheng Auto Bodyworks will be closed from **04/02/2019 (Monday) 1PM onwards to 07/02/2019 (Thursday)** for Lunar Chinese New Year Holidays. Business will resume on 08/02/2019 (Friday). During the said period, the 24 hours hotline will still be operation in case of emergency. Best wishes for the holidays and happiness throughout the New Year.

Thanks & Best Regards,
Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Sent: Friday, 23 November, 2018 5:16 PM

To: CLAIMS@CHENGAUTO.COM

Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018 | POLICY NO. : DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 5056T and SLR 2974P ON 09/09/2018

We refer to the above matter.

Our surveyor have finalise COR at \$ 3,800.00(exclude gst) 6 days. (**Subject to insurance approval**)

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM [<mailto:CLAIMS@CHENGAUTO.COM>]

Sent: Friday, 9 November, 2018 3:10 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Re: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018 | POLICY NO. : DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

Hi,

Kindly advise.

Thanks & Best Regards,
Claims Department

rachel lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Wednesday, 19 September 2018 4:23 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: Re: FW: Re: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018 | POLICY NO. : DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

Dear Vivian,

With regards to our email dated 05/09/2018, we've attached the finalization report for your reference.

We would appreciate it if you could expedite the case as it happened early this year.

Thanks & Best Regards,

rachel lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

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Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

On 5/9/2018 12:05 PM, Shirley Hiew (LKK Auto) wrote:

Dear Sir/Madam,

Thank you for the email.

This case is handle by Vivian.

Dear Vivian,

FYNA. [CC4/ASM18000907/T1wa3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM [mailto:CLAIMS@CHENGAUTO.COM]

Sent: Wednesday, 5 September 2018 11:55 AM

To: Taufikh (LKK Auto) <taufikh@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: Re: Re: Re: SJG 8163E - VENKATARAYALU KANAGARAJ | DOA : 09/01/2018 | POLICY NO. : DMPCSN3070121600 | REF. NO. : CC4/ASM18000907/T1wa3

Dear Mr Taufikh,

Claim REF .No. : CC4/ASM18000907/T1wa3
CHENG AUTO ref. no. : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 9/1/2018
Our Vehicle No : SJG8163E
TP Vehicle No : GBF7915J

With reference to our email dated 05/05/2018, we've attached our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thank you.

Thanks & Best Regards,



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

On 5/6/2018 11:53 AM, CLAIMS@CHENGAUTO.COM wrote:

Dear Mr Taufikh,

Claim REF .No. : CC4/ASM18000907/T1wa3
CHENG AUTO ref. no. : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 9/1/2018
Our Vehicle No : SJG8163E
TP Vehicle No : GBF7915J

With reference to our email dated 22/05/2018, we've attached our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thank you.

Thanks & Best Regards,

Claims Department



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Windscreen

Address: 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607

Email: windscreen@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

On 22/5/2018 11:58 AM, CLAIMS@CHENGAUTO.COM wrote:

Dear Mr Taufikh,

Claim REF .No. : CC4/ASM18000907/T1wa3
CHENG AUTO ref. no. : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 9/1/2018
Our Vehicle No : SJG8163E
TP Vehicle No : GBF7915J

With reference to our email dated 08/05/2018, we've attached our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thank you.

Thanks & Best Regards,

Claims Department



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Windscreen

Address: 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607

Email: windscreen@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com

On 8/5/2018 5:50 PM, CLAIMS@CHENGAUTO.COM wrote:

Dear Mr Taufikh,

Claim REF .No. : CC4/ASM18000907/T1wa3
CHENG AUTO ref. no. : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 9/1/2018
Our Vehicle No : SJG8163E
TP Vehicle No : GBF7915J

With reference to our email dated 19/03/2018,
we've attached our finalization report of the repair
cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thank you.

Thanks & Best Regards,

Claims Department



CHENG AUTO BODYWORKS

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316
2431**

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point,
Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point,
Singapore 627607

Email: cab@chengauto.com

Windscreen

Address: 5 Soon Lee Street #01-41 Pioneer Point,
Singapore 627607

Email: windscreen@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre,
Singapore 627605

Email: cab@chengauto.com

On 19/3/2018 2:30 PM,
CLAIMS@CHENGAUTO.COM wrote:

Dear Mr Taufikh,

Claim REF .No. : CC4/ASM18000907/T1wa3
CHENG AUTO ref. no. : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 9/1/2018
Our Vehicle No : SJG8163E
TP Vehicle No : GBF7915J

We refer to the above-mentioned vehicle.

Attached is our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thank you.

--

Thanks & Best Regards,

Claims Department



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60
Pioneer Point, Singapore 627607
Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62
Pioneer Point, Singapore 627607
Email: cab@chengauto.com

Windscreen

Address: 5 Soon Lee Street #01-41
Pioneer Point, Singapore 627607
Email: windscreen@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41
Pioneer Centre, Singapore 627605
Email: cab@chengauto.com



**Re:<MANDATE IA> S8M0075Y ACCIDENT INVOLVING
VEHICLES GBF 7915J (OI) AND SJG 8163E(TP) ON
09/01/2018 TOTAL: \$4,471.00**

Type

Question

Message

Pls proceed. However, please request for Letter of authorisation from insured before settlement

Reply

LETTER OF DEMAND

Date : 25-Jan-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Attn : PERSON IN-CHARGE

Claim REF .No. : NEW
CHENG AUTO ref. no : SJG8163E / VENKATARAYALU KANAGARAJ
Insured Name : VENKATARAYALU KANAGARAJ
Policy Number : DMPCSN3070121600
Insurer/Policy Type : CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss : 09/01/2018
Our Vehicle No : SJG8163E
TP's Vehicle No : GBF7915J

Dear Sirs,

ACCIDENT INVOLVING VEHICLE NO. SJG8163E & GBF7915J ALONG
ALONG PIE (NEAR BKE EXIT) ON 09/01/2018.

We are the authorised repair workshop for VENKATARAYALU KANAGARAJ, the owner of
motor vehicle no. SJG8163E which was involved in the above captioned road traffic accident.

As the accident was caused by your insured driver's negligence in the driving and/or management of your insured vehicle, we are submitting this claim for your consideration:

1.	COST OF REPAIR	\$	3,800.00
2.	RENTAL CHARGES (\$\$120 x 6 DAYS) WITH GST	\$	770.40
3.	GIA REPORT FEE	\$	29.00
TOTAL		\$	4,599.40

CHENG AUTO BODYWORKS

Page 02/02

A copy of each of the following supporting documents is enclosed.

- * CHENG AUTO ORIGINAL INVOICE;
- * RENTAL AGREEMENT & INVOICE;
- * GIA REPORT LODGED BY OUR CLIENT;
- * LETTER OF AUTHORIZATION;
- * COPY OF GIA REPORT & RECEIPT

If agreeable to the above, kindly forward discharge voucher for our client's signature. Payment to be made '**CHENG AUTO BODYWORKS**' directly.

We look forward to your prompt reply in this matter.

Thank you.

Yours faithfully,

CHENG AUTO BODYWORKS

Claims Department





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18000907/T1wa3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: STACEY NG

Date : 07-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBF 7915J	Veh. Inspected	SJG 8163E
Policy No.	P1910477	Coverage (\$)	0.00
Claim No.	S8M0075Y	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	15/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	MR053ZEE106116275	Colour	BLUE
Odometer	114225	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/01/2018	Inspection Date	15/01/2018
Survey held at	CHENG AUTO BODYWORKS 1 SOON LEE STREET #06-41 PIONEER CENTRE SINGAPORE 627605		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 8163E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BOOT (CONSISTENT)	BENT	789.90	789.90
1	BOOT RUBBER (CONSISTENT)	CUT	198.90	198.90
1	EMBLEM VVTI (CONSISTENT)	NECESSARY	49.90	49.90
1	EMBLEM TOYOTA (CONSISTENT)	NECESSARY	49.90	49.90
1	EMBLEM COROLLA (CONSISTENT)	NECESSARY	49.90	49.90
1	EMBLEM ALTIS (CONSISTENT)	NECESSARY	49.90	49.90
1	BOOT LH REFLECTOR LAMP (CONSISTENT)	CRACKED	203.50	203.50
1	BOOT LOCK (CONSISTENT)	BENT	197.70	197.70
1	BOOT CATCH (CONSISTENT)	BENT	99.90	99.90
1	TAILLAMP RH (CONSISTENT)	NOT NECESSARY	414.20	-
1	TAILLAMP LH (CONSISTENT)	CUT	414.20	414.20
1	REAR BUMPER (CONSISTENT)	DEFORMED	534.00	534.00
1	BUMPER SPONGE (CONSISTENT)	CRACKED	149.90	149.90
1	END PANEL (CONSISTENT)	BENT	580.90	580.90
1	REAR BUMPER RETAINER RH (CONSISTENT)	NECESSARY	59.90	59.90
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	59.90	59.90
10	BUMPER CLIPS (CONSISTENT)	NECESSARY	69.00	69.00
1	BUMPER REFLECTOR RH (CONSISTENT)	NOT NECESSARY	69.90	-
1	BUMPER REFLECTOR LH (CONSISTENT)	NOT NECESSARY	69.90	-
1	END PANEL TOP GARNISH (CONSISTENT)	DEFORMED	159.90	159.90
1	REAR FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	917.90	-
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	917.90	-
LESS 25% DISCOUNT			-1,526.75	-929.30
			4,580.25	2,787.90
<u>SPECIAL NETT ITEMS</u>				
1	REAR SENSOR (SN) (CONSISTENT)	NOT WORKING	200.00	200.00
			200.00	200.00
<u>LABOUR</u>				
SPRAY PAINTING.			1,500.00	900.00

Report Ref No. CC4/ASM18000907/T1wa3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR. INCLUSIVE OF THE REPAIR OF REAR FENDER LH AND REAR FENDER RH.		1,500.00	800.00
	REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR.		150.00	50.00
	REMOVE AND REPLACE BUMPER SENSORS.		100.00	30.00
			3,250.00	1,780.00
GRAND TOTAL			8,030.25	4,767.90
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,800.00

Report Ref No. CC4/ASM18000907/T1wa3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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