

ASSIGNED BY

REF: CS/GAI18000882/G vd3e2

ASSIGNMENT FORM

First Name

Kelvyna Ngan

GAI

15/01/18 @ 5pm

Estimated Cost

OE

TPAWS / TPRES / ODRS EVALUATION

To Inspect Vehicle No.

XE1625E

at Workshop no.

Jin Auto Services

of

BK14#01-112 Deft Lane 10

6741 2222

Policy No.

Sum Insured

CL

MDMVC0000002525

7/3

Excess

TBA

@ 9am

Make of Veh

(Client's Record)

09/01/2018

Kelvyna

CA

REV

REP. / REV 24 HRS

Insp: Kim Soon Lee @ 200 Bedok South Ave 1

16/01/18

Date Time

5.28pm @ 15/1/18

Vehicle Insured

Gwen

Vehicle OUT

Date Time

Assessment

✓

Estimate

XE1625E-X

17/1/18

Email Kelvyna, informed pending documents from repairer

23/1/18

@ 918am Informed Vin's Auto next value about \$98k, owner want to repair on IBI

25/1/18

Marcus said Hua Hong can repair at IBI \$85k

6/3/18

@ 430pm Kelvyna said or don't want to repair the vehicle informed her we will submit survey photos & bill accordingly

Xhl.

GAI

0457D

Date 16/01/2018

XE1625E

12 Apr 2016

Estimated Cost

TP WS TP RES CD RES NEVA VMA VMA

To Insured Vehicle No XE1625E

at Insured's Name Kim Soon Lee

at 200 Bedok South Ave 1

Insured

Policy No 67412222 Guwen

Cash No

Sum Insured Excess TBA

Claims Record Afternoon.

Make of Car

LS \$68K
181 \$70K
Policy Condition

Remarks: The veh had commenced its repair at the time of inspection.

Bar or Market value \$130K

DAC Accident Report Consistent? Yes or No

GAI PP Seen Consistent? Yes or No

Est. Repairs days Res: Yes or No

Wt. Sum. 3 Yrs Yes or No

CA (REV) REP. 24 HRS

Date Person Contacted Vehicle IN/OUT

Date Person Contacted

Date Time Action Instruction

16/1 Total loss - ~~Beyond~~ Not economic to repair \$60k+, mentioned by w/s. But it need to get purchase invoice to check MV. Marcus suggested, ask GAI to tender, repair margin about \$100k.

25/1/18 @ 11:54am Spoken to Kelvyna Hua Hong can repair at \$85k on 181
26/1/18 Revert to Kelvyna

RECEIVED 17 JAN 2018

Day Time Repaired ☐ Prelim Report

Days Of Repair

☐ Final Report

Resurvey No. of Trip

Day Time Repaired

Excess Paid

7/3- typist

Add Fee ☐ Date Issd \$

☐ Date Issd \$

☐ Date Issd \$

☐ Date Issd \$

☐ Date Issd \$

\$100

Survey Department Check List (Case Handler)

Reference No.: CS / GAI 18000 882 / Gvcb3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair				
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	0457D

Vehicle Details

Vehicle No.:	XE1625E
Vehicle to be Exported:	No
Intended De-registration Date:	16 Jan 2018
Vehicle Make:	HINO
Vehicle Model:	HINO SH1EEMA-KAS
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	E13CWA11141
Chassis No.:	SH1EEM10057
Maximum Power Output:	-
Open Market Value:	\$65,456.00
Original Registration Date:	12 Apr 2016
First Registration Date:	12 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$3,273.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	11 Apr 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$28,199.00
COE Rebate Amount:	\$23,229.00
Total Rebate Amount:	\$23,229.00

The information contained herein is correct as at 16 Jan 2018

OK



Borneo Motors

Inchcape

CO Reg No : 196700086Z
GST Reg No: MR-8500000-9
6 Marsiling Lane
Singapore 739145
Tel: (65) 6631 1818
Fax: (65) 6362 1906

RECEIVED
20 APR 2016

BY: _____



NEW VEHICLE TAX INVOICE

Booking Customer:

M/s Kim Soon Lee (lim) Heavy Transport Pte Ltd
200 Bedok South Ave 1

Singapore 469331

Registered Owner:

Kim Soon Lee (lim) Heavy Transport Pte Ltd
A/C No: v0100040

Invoice to:

M/s Kim Soon Lee (lim) Heavy Transport Pte Ltd
200 Bedok South Ave 1

Singapore 469331

Attn: Mr Joseph Lim

A/C No: v0100040

Insurance Co: G03

Variant Code: KAS	Engine No.: E13CWA11141	Invoice No.: 40000999	VSF No.: 2036
Model Code: SH1EEMA	Chassis No.: SH1EEM10057	Order No.: H1507/04	Location: P1
Model: HINO 4x2 T/H LEAF SUSP + 7SPDM		Cust Ord.: 1136	
Make: Hino		Ord Date: 09/03/2016	Inv Date: 12/04/2016
Reg No.: XE1625E	Engine C.C.: 12913	Salesperson: bshw007 Tan Han Ming	
Colour: /		Trim: /	

Description	Total
Vehicle price	141,325.00
STD MODIFICATION	F.O.C
TOOL BOX	F.O.C
CABIN GUARD	F.O.C
SPRAY PAINT	F.O.C
LOGO WRITING	F.O.C
ROOF TOP NUMBERING	F.O.C
CHASSIS PLATE	30.00
IU	200.00
Number Plate	30.00
DISCOUNT	-28,000.00
CUSTOMER PAID COE/PQP	28,179.00
REGISTRATION FEE	140.00
6 MONTH ROAD TAX	1,275.00
MHC705) Hino Care 5 Yrs	F.O.C

STD Vehicle 12913
2260 AFR 4688
2260 COE 2179.00

TRANSACTION: AP201604-0025
DEBIT: FA310040 / COG 70180
CREDIT: AP-800030
DATE OF ENTRY: _____
INITIALS: _____

Net Invoice Value	143,179.00
Less Deposit Paid (Incl. 7% GST)	143,179.00
Amount Due from HP (Incl. 7% GST)	0.00
Net Amount Due from Customer	0.00

	Customer	Finance	Total
Values of Taxable Supplies	103,095.34	0.00	103,095.34
7% GST	7,216.66	0.00	7,216.66
Total SGD incl.GST	110,312.00	0.00	110,312.00

Customer Receipt

I Confirm that I have received the above vehicle in good condition.

LOO HOCK HENG
ASSISTANT MANAGER

Customer's Signature

Date

Authorised Signature

- All cheques should be made payable to Borneo Motors (S'pore) Pte. Ltd. and crossed "A/C Payee Only" and write "A/C NO." on the reverse side of the Cheque.
 - Official Receipt will be issued for Cash payment only, if you do not receive it within 7 days, notify the Manager immediately.
 - The Company is not responsible for any payments made for the purchase of scrap care, unless such payments are made to the company and substantiated by an official receipt.
- ** Please ignore if payment has been made.

[Customer Copy]

► hino Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Hino FS1ELKD Tipper (COE till 08/2027) (Diesel)	\$89,800	\$9,330 /yr	18-Sep-2007	12,913 cc	-	Sing Soon Huat Trading Pte Ltd	Available
Only 1 Owner, New Paintwork, 10 Wheel Tipper, Just Renew 10 Years COE, Free 6 Months Roadtax, Reducing Time Consumption And Provides You With Conveniences. Selling At Most Reasonable Price Only At SSH...							
Office No. - 63650082 Teng Siong Wei - 97302023							
Hino FS1ELKD Tipper (COE till 08/2027) (Diesel)	\$88,800	\$9,220 /yr	12-Sep-2007	12,913 cc	-	Chuan Choon Motor Trading Co.	Available
1 Owner Only. 10 Wheel Hino Tipper, New Paintwork, Very Good Condition.							
Office No. - 62683105 Mr Ong - 97328678							
Hino FS1ETKA (New 10-yr COE) (Diesel)	\$132,800	\$13,270 /yr	23-Oct-2008	12,913 cc	-	Chuan Choon Motor Trading Co.	Available
Comes With Palfinger PK23500 Crane. New Paintwork. Can Renew 5 Or 10 Year COE After Current COE Expires.							
Office No. - 62683105 Mr Ong - 97328678							
Hino SH1EERA (Diesel)	\$49,800	\$14,280 /yr	13-Jul-2011	12,913 cc	260,000 km	Chuan Choon Motor Trading Co.	Available
1 Owner Only. Prime Mover. Low Mileage Done Per Annum. New Paintwork. Excellent Condition.							
Office No. - 62683105 Mr Ong - 97328678							
Hino FS1ETMA (Diesel)	\$265,000	\$35,600 /yr	26-Jun-2015	12,913 cc	-	Convince Auto	Available
10 Wheels Lorry, Fassi F455A.2.25 Crane. High Trade In, High Loan Is Available, Don't Miss This Nice Unit!							
Office No. - 65561131 C M Tan - 90287773 Jason - 97576667 Florence - 83378178							
Hino FS1ETKA (New 10-yr COE) (Diesel)	\$132,800	\$13,270 /yr	18-Mar-2008	12,913 cc	-	Chuan Choon Motor Trading Co.	Available
Price Includes New 10 Year COE). 1 Owner Only. Comes With Fassi F240B.23 Crane And Remote Control. New Paintwork. Low Depreciation. Excellent Condition.							
Office No. - 62683105 Mr Ong - 97328678							
Hino FS1ETMA (Diesel)	\$228,800	\$34,590 /yr	27-Aug-2014	12,913 cc	56,330 km	ABWIN (1994) Pte Ltd	Available
10 Wheels Truck With Palfinger Heavy Duty PK50002 Crane, Comes With Crane Remote Controller, Very Low Mileage At 56,330 Km Only, Like New, Very Well Maintained By Previous Owner, Still In Excellent Co...							
Office No. - - Tony - 90065775 Chang - 92220358							
Hino FY1ETKM (New 10-yr COE) (Diesel)	\$139,800	\$13,970 /yr	29-Apr-2008	12,913 cc	335,000 km	Think One Automobile & Trading	Available
With Crane Palfinger Pk 66000c Crane With Remote Control.							
Office No. - 64673300 Kelvin - 96720298 Chan - 93806856 Wong - 96884305							
Hino SH1EEKA (COE till 07/2027) (Diesel)	\$79,800	\$8,360 /yr	31-Aug-2007	12,913 cc	-	Chuan Choon Motor Trading Co.	Available
Prime Mover. New Paintwork. Well Maintained By Previous Owner.							
Office No. - 62683105 Mr Ong - 97328678							
Hino GH8JKA (COE till 07/2022) (Diesel)	\$55,800	\$12,450 /yr	11-Jul-2007	7,684 cc	-	Sing Soon Huat Trading Pte Ltd	Available
Fitted With Full Canopy And Slide Railing Durable And Well Condition With Power Tailgate, Just Renew 5 Years COE, Selling At Most Reasonable Price Only At SSH, Well Kept, Free 6 Months Road Tax, View ...							
Office No. - 63650082 Teng Siong Wei - 97302023							
Hino FD8JPKA (COE till 07/2022) (Diesel)	\$68,800	\$15,980 /yr	10-Jul-2007	7,684 cc	-	Convince Auto	Available
6 Wheel Tipper Truck, New Paintwork, Carry 4.82 Tons, High Trade-in, In-house Loan, Competitive Insurance, Call Now For Viewing! Price Inclusive Of 5 Year COE							
Office No. - 65561131 C M Tan - 90287773 Jason - 97576667 Florence - 83378178							
Hino GH8JKA (COE till 07/2022) (Diesel)	\$58,800	\$12,710 /yr	12-Sep-2007	7,684 cc	-	Chuan Choon Motor	Available

hino sh1 Used Vehicle List (2 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Hino SH1EERA (Diesel)	\$49,800	\$14,280 /yr	13-Jul-2011	12,913 cc	260,000 km	Chuan Choon Motor Trading Co.	Available

1 Owner Only. Prime Mover. Low Mileage Done Per Annum. New Paintwork. Excellent Condition.

Office No. - 62683105

Mr Ong - 97328678

Hino SH1EEKA (COE till 07/2027) (Diesel)	\$79,800	\$8,360 /yr	31-Aug-2007	12,913 cc	-	Chuan Choon Motor Trading Co.	Available
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Prime Mover. New Paintwork. Well Maintained By Previous Owner.

Office No. - 62683105

Mr Ong - 97328678

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or station wagons. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel Importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our ref: CS/GAI18000882/Gvd3

Date: 26/1/2018

The Motor Claims Department
M/s Great Amercian Insurance Company

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. XE 1625E

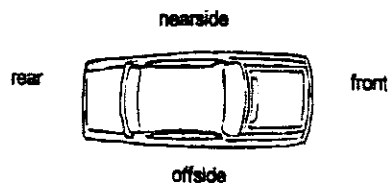
We thank you for your instruction on 15/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16/1/2018 at the premises of M/s KIM SOOM LEE and have the following to report-

Workshop Estimate Amount	: S\$
Revised Estimate Amount	: S\$
"Check" Items Amount	: S\$
Market Value	: S\$130,000.00
LTA Reimbursement Value	: S\$23,229.00
Nett Value	: S\$106,771.00

Description of Damage:

The vehicle sustained damages at the front portion, n/s body and rooftop



Comments/Present Status:

Damages Consistent
Repair Cost Economical

Yours faithfully,

XING GUO QIANG (HP 8288 0282)

M.MATAI, AMSAE-A
Automobile Assessor

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 7 February 2018 10:18 AM
To: 'Ngian, Kelvyna'
Cc: SUR
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyan,

According to surveyor, the vehicle (front cabin) is extensively damaged, chassis slightly affected. Vehicle is safe to repair and unlikely to have any safety issue if the repairs are carried out in accordance to the manufacturer specifications using proper tools and equipments.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 February 2018 9:40 AM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Tuesday, 6 February 2018 9:29 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018
Importance: High

Hi Veron

As this vehicle (chassis) is extensively damaged, please advise if there will be any safety issues even after repair? Will it pass LTA inspection?

Thanks
Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, January 31, 2018 2:15 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

According to surveyor, common practice to repair on lump sum for such heavy commercial vehicle even if the vehicle is relatively new. Part by Part repairs are rarely carried out due to non-availability of parts as repairers or stocklist do not stock parts of such type of vehicle due to the bulky nature of the parts.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Tuesday, 30 January 2018 6:21 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you advise us for commercial vehicles of such is it a practice to repair on part by part?
What is the common practice for commercial repairs of such for < 1 year old and those < 2 year old.

Await your advice

Thanks
Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, January 30, 2018 9:45 AM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Have check with Hua Hong their best price for this repair at Lump Sum \$68K.

According to insured they want the vehicle repair at part by part.

Kindly update OI on the status.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Tuesday, 30 January 2018 8:48 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Importance: High

Hi Veron

Thanks for your assistance.

Can you check back again with Hua Hong their best price for this repair.

Thanks

Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, January 26, 2018 10:18 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Enclosed preliminary revised of vehicle XE 1625E

Date of survey: 16/1/2018

We have check with Hua Hong, they are able to undertake the repair at part by part not exceeding \$85K

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 26 January 2018 9:24 AM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

OI checking on the status.

Pending for your further instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 25 January 2018 3:35 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

OI checking on the status.

Pending for your further instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 25 January 2018 11:45 AM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Please call me back.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 22 January 2018 5:09 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Noted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Monday, 22 January 2018 3:47 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: Accident involving XE1625E on 09/01/2018

Thanks Veron

Could you check with Woon Meng Motor Pte Ltd (6316 1131) or Vin's Motor if they are able to carry out the repair.

Regards
Kelvyna

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, January 22, 2018 3:05 PM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

The economical repair limit as follows:

Market Value :\$130,000.00 (EST)

LTA Rebate :\$ 23,229.00

Nett Value :\$106,771.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Monday, 22 January 2018 2:16 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you give us the economical repair limit

Thanks

Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, January 22, 2018 11:02 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

We refer to our below email, kindly advised.

Insured chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 19 January 2018 5:42 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

According to repairer, they are unable to undertake to repair the vehicle. See email attached.

Please kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 17 January 2018 4:51 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Please be informed that we have inspected the vehicle on 16/1/2018.

We are pending documents from repairer.

Will revert shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 16 January 2018 10:05 AM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Monday, 15 January, 2018 5:00 PM

To: 'SUR' <sur@lkkauto.com>; Ashley Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: OD : Accident involving XE1625E on 09/01/2018

Dear team

Please conduct OD survey as per below at Kim Soon Lee premises.

Thanks
Kelvyna

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Monday, January 15, 2018 3:29 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Subject: FW: Accident involving XE1625E on 09/01/2018

Dear Sharon

Please arrange surveyor's to conduct the Own damage survey at

Kim Soon Lee Pte Ltd
Kim Soon Lee Logistics (S) Pte Ltd
200 Bedok South Ave 1
Singapore 469331
Tel: 6741 2222 *Gwendolyn Chen*

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

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The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

Veron Chen (LKKAUTO)

To: Ngian, Kelvyna
Cc: SUR
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

According to surveyor, common practice to repair on lump sum if > 3 years old, it's depend on owner whether agree or not.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*For such heavy commercial
vehicle even if the
vehicle is relatively new.*

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Tuesday, 30 January 2018 6:21 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you advise us for commercial vehicles of such is it a practice to repair on part by part?

What is the common practice for commercial repairs of such for < 1 year old and those < 2 year old.

Await your advice

Thanks
Kelvyna

*Part by Part repairs are
rarely carried out as
due to non-availability of*

*parts as
repairers or stockist do not keep
stock
parts of such type of
vehicle due to the bulky nature of
the parts.*

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, January 30, 2018 9:45 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Have check with Hua Hong their best price for this repair at Lump Sum \$68K.

According to insured they want the vehicle repair at part by part. *Just in order not to*

Kindly update OI on the status.

*owners of such
even type of vehicles
would also want to carry out the repairs*

Best Regards,

Veron Chen (LKKAUTO)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Tuesday, 30 January 2018 6:21 PM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you advise us for commercial vehicles of such is it a practice to repair on part by part?
What is the common practice for commercial repairs of such for < 1 year old and those < 2 year old.

Await your advice

Thanks
Kelvyna

*to repair on lump sum if
Common practice ~~for~~ > 3 years old, it's depend on
owner whether agree or not.*

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, January 30, 2018 9:45 AM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Have check with Hua Hong their best price for this repair at Lump Sum \$68K.

According to insured they want the vehicle repair at part by part.

Kindly update OI on the status.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]
Sent: Tuesday, 30 January 2018 8:48 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018
Importance: High

Hi Veron

Thanks for your assistance.

Can you check back again with Hua Hong their best price for this repair.

Veron Chen (LKKAUTO)

From: jouis <jouis@jinauto.com.sg>
Sent: Friday, 19 January 2018 10:22 AM
To: Veron Chen (LKKAUTO)
Cc: Ngian, Kelvyna; 'Gwendolyn Chen KSL'
Subject: Discharge on this Matter. XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Burner motor

New cabin | come with

Francis

Without Prejudice

Dear Veron

Please be inform , we unable to undertake this Part By Part repair job.
We unable to source for the parts, hence we will discharge ourselves from
Handling this claim .

Kindly assign to the respective workshop who is able to undertake this Part by Part repair
As not to cause any delay on this claim matter.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 19 January 2018 8:00 AM
To: jouis <jouis@jinauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check if repair on part by part, how much can repair?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Thursday, 18 January 2018 4:42 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Hi Veron,

Owner not agreeable to lump sum repair .

The repair cost of S\$65K is insufficient to replace all new parts.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 18 January 2018 11:33 AM
To: jouis <jouis@jinauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check vehicle able to repair at Lump Sum not exceeding \$65K.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 17 January 2018 1:12 PM
To: jouis <jouis@jinauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Thank you for your email.

[REDACTED]

[REDACTED]

Thank you. •

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Wednesday, 17 January, 2018 12:20 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: FW: PURCHASE PRICE OF XD1625E

Dear Veron,

As requested , we forward the purchase invoice for your calculation of the COR value .

Please reply promptly .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

Veron Chen (LKKAUTO)

From: jouis <jouis@jinauto.com.sg>
Sent: Thursday, 18 January 2018 4:42 PM
To: Veron Chen (LKKAUTO); SUR
Cc: 'Gwendolyn Chen KSL'
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Hi Veron,

Owner not agreeable to lump sum repair .

The repair cost of S\$65K is insufficient to replace all new parts.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 18 January 2018 11:33 AM
To: jouis <jouis@jinauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check vehicle able to repair at Lump Sum not exceeding \$65K.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 17 January 2018 1:12 PM
To: jouis <jouis@jinauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Thank you for your email.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Wednesday, 17 January, 2018 12:20 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: FW: PURCHASE PRICE OF XD1625E

Dear Veron,

As requested , we forward the purchase invoice for your calculation of the COR value .

Please reply promptly .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 February 2018 9:40 AM
To: 'Ngian, Kelvyna'
Cc: SUR
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]
Sent: Tuesday, 6 February 2018 9:29 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018
Importance: High

Hi Veron

As this vehicle (chassis) is extensively damaged, please advise if there will be any safety issues even after repair? Will it pass LTA inspection?

Thanks
Kelvyna

This veh (Front cabin) is extensively damaged, chassis ~~unlikely~~ ^{slightly} affected
It's safe to repair.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, January 31, 2018 2:15 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Vehicle is safe to repair
~~provided proper tools and~~

Dear Kelvyna,

~~equipment are used.~~ Good and

According to surveyor, common practice to repair on lump sum for such heavy commercial vehicle even if the vehicle is relatively new. Part by Part repairs are rarely carried out due to non-availability of parts as repairers or stocklist do not stock parts of such type of vehicle due to the bulky nature of the parts.

Best Regards,

Unlikely to have ^{any} safety issue
if the repairs are carried out in
accordance to the manufacturer
specifications using proper tools and
equipment

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Tuesday, 30 January 2018 6:21 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you advise us for commercial vehicles of such is it a practice to repair on part by part?
What is the common practice for commercial repairs of such for < 1 year old and those < 2 year old.

Await your advice

Thanks

Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, January 30, 2018 9:45 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Have check with Hua Hong their best price for this repair at Lump Sum \$68K.

According to insured they want the vehicle repair at part by part.

Kindly update OI on the status.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Tuesday, 30 January 2018 8:48 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Importance: High

Hi Veron

Thanks for your assistance.

Can you check back again with Hua Hong their best price for this repair.

Thanks
Kelvyna

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, January 26, 2018 10:18 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Enclosed preliminary revised of vehicle XE 1625E

Date of survey: 16/1/2018

We have check with Hua Hong, they are able to undertake the repair at part by part not exceeding \$85K

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 26 January 2018 9:24 AM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

OI checking on the status.

Pending for your further instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 25 January 2018 3:35 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

OI checking on the status.

Pending for your further instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 January 2018 11:45 AM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Please call me back.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 22 January 2018 5:09 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Noted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Monday, 22 January 2018 3:47 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: Accident involving XE1625E on 09/01/2018

Thanks Veron

Could you check with Woon Meng Motor Pte Ltd (6316 1131) or Vin's Motor if they are able to carry out the repair.

Regards
Kelvyna

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, January 22, 2018 3:05 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

The economical repair limit as follows:

Market Value :\$130,000.00 (EST)

LTA Rebate :\$ 23,229.00

Nett Value :\$106,771.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Monday, 22 January 2018 2:16 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident involving XE1625E on 09/01/2018

Hi Veron

Could you give us the economical repair limit

Thanks
Kelvyna

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, January 22, 2018 11:02 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

We refer to our below email, kindly advised.

Insured chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 19 January 2018 5:42 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

According to repairer, they are unable to undertake to repair the vehicle. See email attached.

Please kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 17 January 2018 4:51 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Please be informed that we have inspected the vehicle on 16/1/2018.

We are pending documents from repairer.

Will revert shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 16 January 2018 10:05 AM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Accident involving XE1625E on 09/01/2018

Dear Kelvyna,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Monday, 15 January, 2018 5:00 PM

To: 'SUR' <sur@lkkauto.com>; Ashley Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: OD : Accident involving XE1625E on 09/01/2018

Dear team

Please conduct OD survey as per below at Kim Soon Lee premises.

Thanks

Kelvyna

From: jouis [mailto:jouis@jinauto.com.sg]

Sent: Monday, January 15, 2018 3:29 PM

To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Subject: FW: Accident involving XE1625E on 09/01/2018

Dear Sharon

Please arrange surveyor's to conduct the Own damage survey at

Kim Soon Lee Pte Ltd

Kim Soon Lee Logistics (S) Pte Ltd

200 Bedok South Ave 1

Singapore 469331

Tel: 6741 2222 *Gwendolyn Chen*

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

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Veron Chen (LKKAuto)

To: jouis; SUR
Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check vehicle able to repair at Lump Sum not exceeding \$65K.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 17 January 2018 1:12 PM

To: jouis <jouis@jinauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Thank you for your email.

[REDACTED]

[REDACTED]

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Wednesday, 17 January, 2018 12:20 PM

To: Admin A <admin-a@lkkauto.com>


Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: FW: PURCHASE PRICE OF XD1625E

Dear Veron,

As requested , we forward the purchase invoice for your calculation of the COR value .

Please reply promptly .



Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

Nivitha (LKK Auto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Monday, 15 January 2018 5:00 PM
To: 'SUR'; Ashley Chong (LKK Auto)
Subject: OD : Accident involving XE1625E on 09/01/2018
Attachments: XE1625E_09012018 GA (OD).pdf

Dear team

Please conduct OD survey as per below at Kim Soon Lee premises.

Thanks
Kelvyna

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Monday, January 15, 2018 3:29 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Subject: FW: Accident involving XE1625E on 09/01/2018

Dear Sharon

Please arrange surveyor's to conduct the Own damage survey at

Kim Soon Lee Pte Ltd
Kim Soon Lee Logistics (S) Pte Ltd
200 Bedok South Ave 1
Singapore 469331
Tel: 6741 2222 *Gwendolyn Chen*

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/01/2018 13:59
Date Of Accident	09/01/2018 16:30
Exact Location Of Accident	1 BUROH CRESCENT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	XE1625E
Insured/Policyholder	
Name Of Registered Owner	KIM SOON LEE (LIM) HEAVY TRANSPORT PTE LTD
Co Reg No	198200457D
Email Address	GWENKIMSOONLEE@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-67412222

Vehicle Particulars

Manufacturer	HINO
Model	HINO SH1EEMA-KAS
Exact Purpose for which vehicle was being used at time of accident	WORK

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MOMCV000002040-01-000
Cover Note Number	

Driver

Name of Driver	ISMAIL BIN MATWAN
NRIC No	S6822697Z
Date Of Birth	02/06/1968
Occupation	OUTDOOR
Date Of Driving Pass	06/03/2006
Driving Experience	11 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92970849
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLOCK 702 BEDOK RESERVOIR ROAD #08-3534
Postcode	470702
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRYING TO DRIVE UP TOWARDS LEVEL 6 OF 1 BUROH CRESCENT BUILDING. AT LEVEL 5 OF THE TRAMP, AFTER I GAVE WAY TO A VEHICLE COMING DOWN FROM LEVEL 6, MY VEHICLE SKIDDED WHEN I PROCEEDED TO MOVE ON AS THE FLOOR WAS WET, HIT ONTO THE PILLAR AT THE LEFT SIDE. THERE WAS A DRAINAGE WITH METAL COVER ON THE FLOOR WHICH WAS WET AND MAY BE THE REASON CAUSING MY FRONT TYRE TO SKID WHEN I TURNED MY VEHICLE TO DRIVE UP. MY VEHICLE CANNOT BE DRIVEN AND WAS TOWED TO MY COMPANY COMPOUND CURRENTLY.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	PILLAR OF LEVEL 5 1 BUROH CRESCENT
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

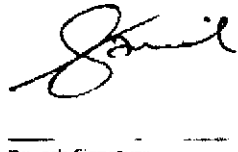
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) in all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 10/1/18 1050 hrs




Driver's Signature
(If driver is not the policyholder)
Date & Time: 10/1/18 1050 hrs


Reporting Centre Personnel's Signature
Name: Cassandra
NRIC/FIN No.: 6329391w



Accident Sketch Plan

SKETCH PLAN

DOA: 9-1-2018

A: XE1625E

Level 5


Ramp

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was trying to drive up towards Level 6 of 7 Burch Crescent Building.
At Level 5 of the ramp, after I gave way to a vehicle coming down from Level
6, my vehicle skidded when I proceeded to move on as the floor was wet, hit
onto the pillar at the left side. There was a drainage with metal cover on the
floor which was wet and may be the reason causing my front tyre to skid when
I turned my vehicle to drive up.
My vehicle cannot be driven and was towed to my company compound currently.

DECLARATION

We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:





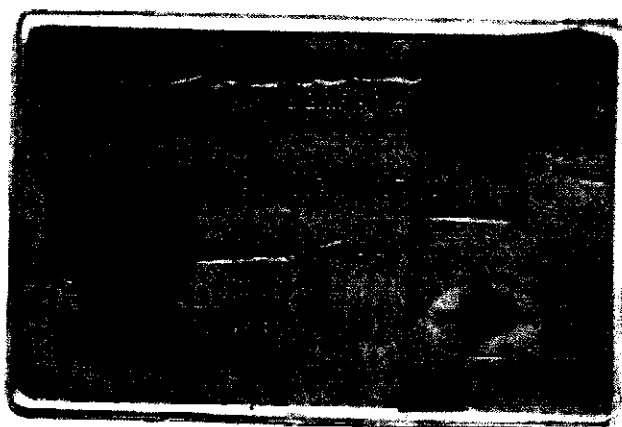
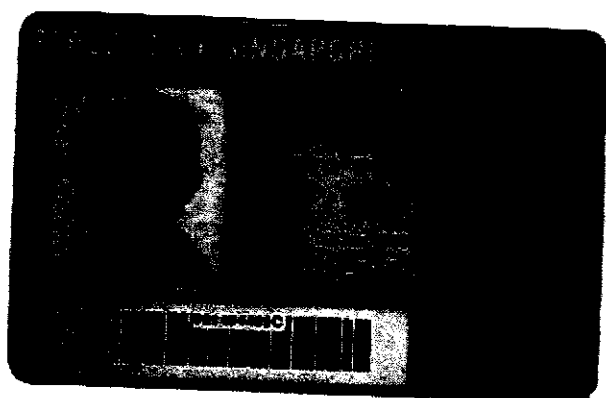
Driver's Signature
(If driver is not the policyholder)
Date & Time:



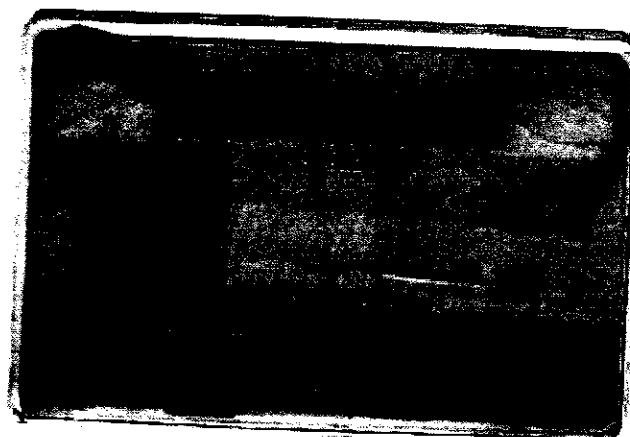
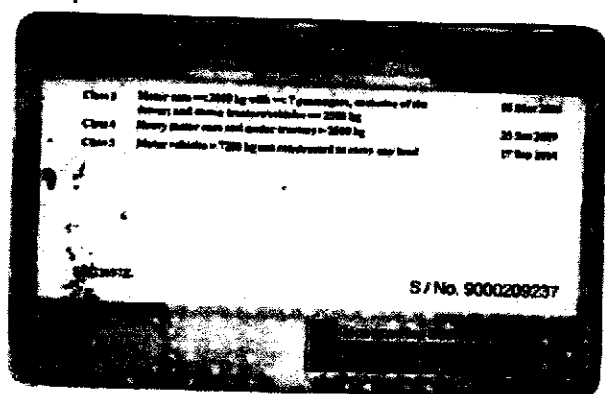


Reporting Centre Personnel's Signature
Name: Cassandra
NRIC/FIN No.: 632295914

Identification Card



Driving Licence



Scene Photo



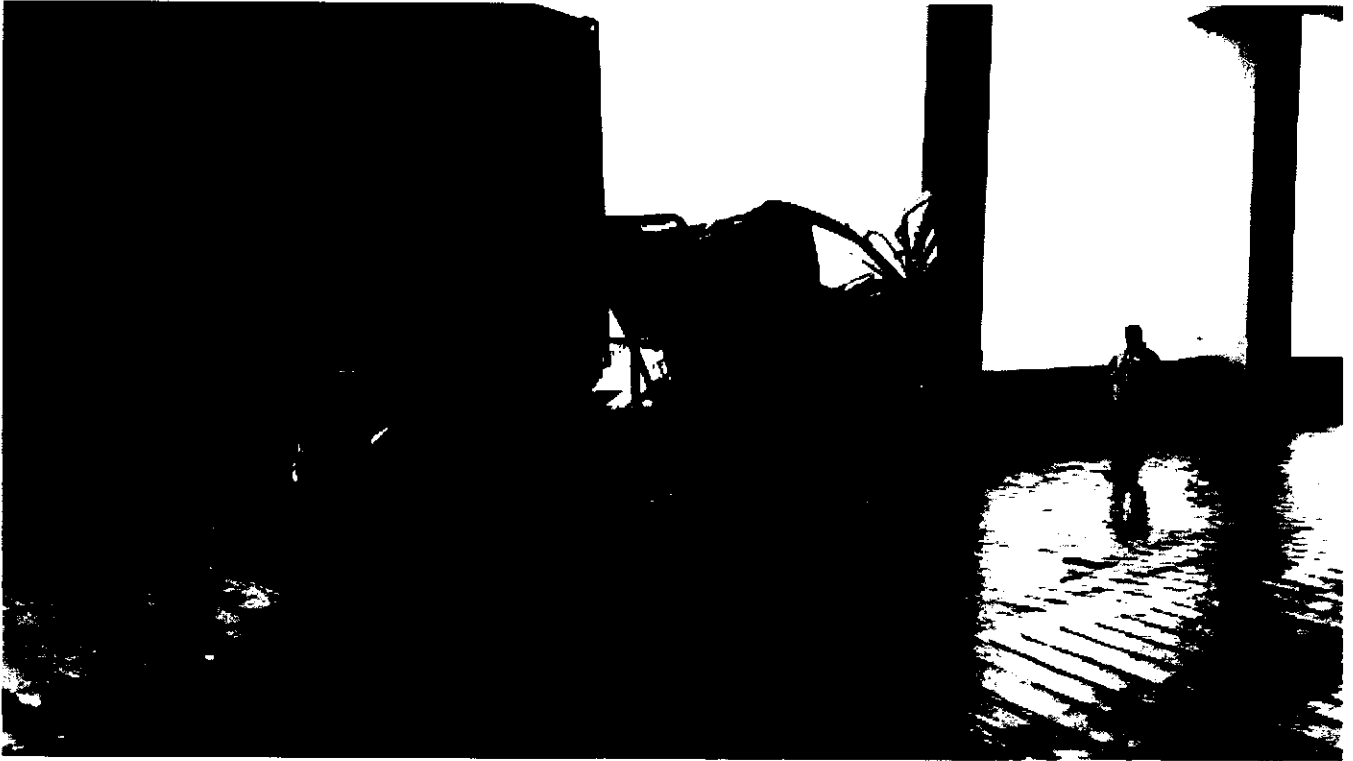
Scene Photo



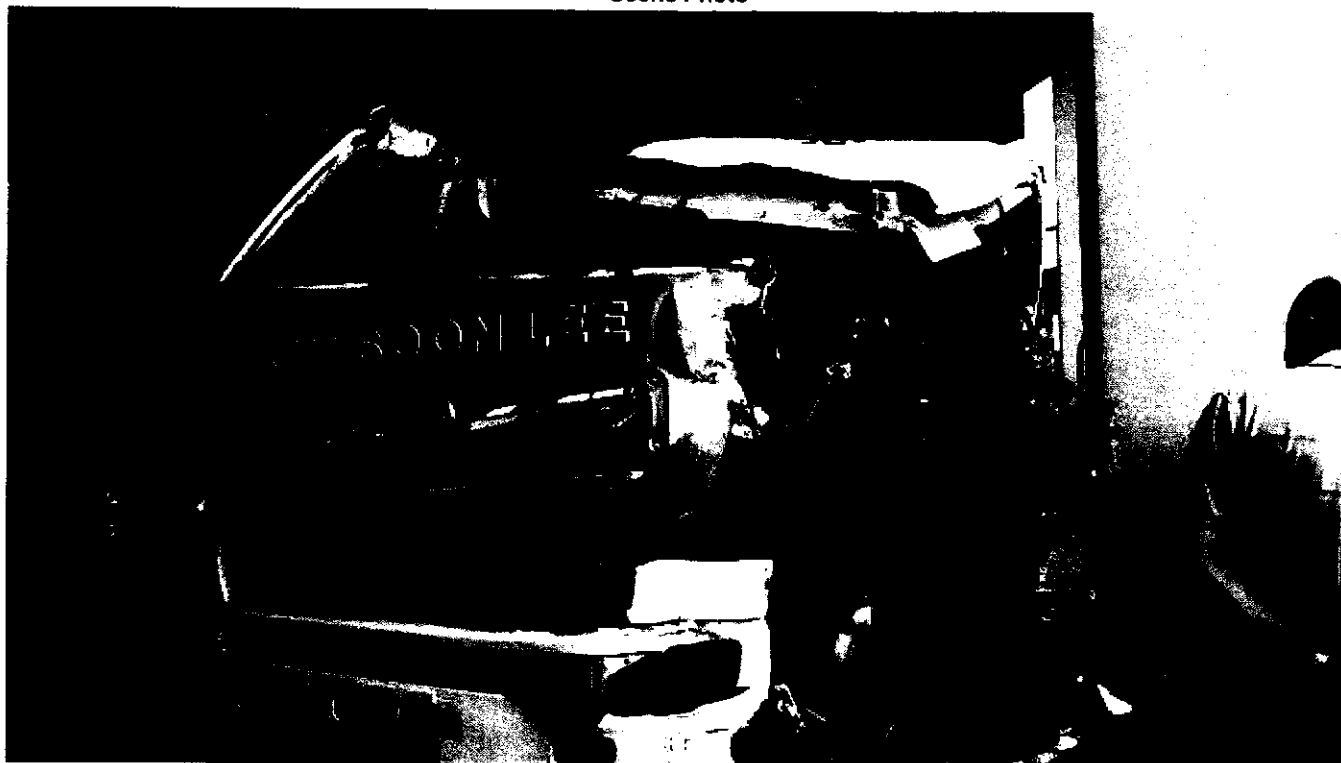
Scene Photo



Scene Photo



Scene Photo



Scene Photo

