Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Monday, 22 January 2018 3:33 PM

To: 'Gwendolyn Chen KSL'

Cc: SUR

Subject: RE: Discharge on this Matter . XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Gwendolyn,

We are pending further instruction from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gwendolyn Chen KSL [mailto:gwenkimsoonlee@gmail.com]

Sent: Monday, 22 January 2018 9:54 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Discharge on this Matter . XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Hi Veron,

Following up on Jin Auto's email below, kindly provide an update on the progress for claims involving XD1625E.

Have insurer Great American advised how they would like to proceed with Jin Auto not able to repair part by part for the marginal repair cost?

Should you have any queries, please do not hesitate to contact us.

Thanks & Best Regards,

Gwendolyn Chen

Kim Soon Lee Pte Ltd Kim Soon Lee Logistics (S) Pte Ltd

200 Bedok South Ave 1 Singapore 469331 Tel: 6741 2222 Fax: 6741 7692

E-mail: gwenkimsoonlee@gmail.com
Website: http://www.kimsoonlee.com
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From: jouis [mailto:jouis@jinauto.com.sg]

Sent: 19 January 2018 10:22 **To:** 'Veron Chen (LKKAuto)'

Cc: Ngian, Kelvyna; 'Gwendolyn Chen KSL'

Subject: Discharge on this Matter . XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Without Prejudice

Dear Veron

Please be inform , we unable to undertake this Part By Part repair job. We unable to source for the parts, hence we will discharge ourselves from Handling this claim .

Kindly assign to the respective workshop who is able to undertake this Part by Part repair As not to cause any delay on this claim matter.

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 19 January 2018 8:00 AM

To: jouis < jouis@jinauto.com.sg >; SUR < sur@lkkauto.com >

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check if repair on part by part, how much can repair?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Thursday, 18 January 2018 4:42 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Hi Veron,

Owner not agreeable to lump sum repair.

The repair cost of S\$65K is insufficient to replace all new parts.

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 18 January 2018 11:33 AM

To: jouis <jouis@jinauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Kindly check vehicle able to repair at Lump Sum not exceeding \$65K.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 17 January 2018 1:12 PM

To: jouis < <u>jouis@jinauto.com.sg</u>>; Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>

Cc: 'Gwendolyn Chen KSL' <<u>gwenkimsoonlee@gmail.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: PURCHASE PRICE OF XD1625E *** LKK REF: CS/GAI18000882G/Gvd3

Dear Jouis,

Thank you for your email.

By copy to Veron,

FYI and necessary action please. LKK ref: CS/GAI18000882G/Gvd3.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Wednesday, 17 January, 2018 12:20 PM

To: Admin A < admin-a@lkkauto.com >

Cc: 'Gwendolyn Chen KSL' <gwenkimsoonlee@gmail.com>

Subject: FW: PURCHASE PRICE OF XD1625E

Dear Veron,

As requested, we forward the purchase invoice for your calculation of the COR value.

Please reply promptly.

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg