

INS. CASE OWNER:

Joleen

CC 6/DAI18000867

1 Kps 3 92

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

13/01/18

Date / Time:

13/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 9646E

Claim No.:

MT/20182042

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$

D.O.A: 10/01/18 (Wag)

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

STK 767411



INSRS:

WSP: kang auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

| Date/Time | | STAGE | DATE / PIC |
|---------------|--------------------------------|-----------------------------------|----------------|
| 19/01/18 (HT) | STK 767411 - X ; SLA 9646E - X | Non-Reporting ltr (1st): | |
| | * Liability is clear. | Non-Reporting ltr (2nd): | |
| | | Non-Reporting ltr (Final): | |
| | | Notification ltr (if non-pickup): | |
| | | Call OI: | |
| | | After call ltr to OI: | |
| 23/1/18 - | Email to TP: PS | Documentation Check List: | Handler Typist |
| 12/2/18 - | File pass to type mandate. | Notification ltr (if non-pickup) | |
| | | After call ltr to OI: | |
| | | Authorisation To Act: | |
| | | Release Voucher: | |
| | | Final Repair Bill: | |
| | | Car Rental Invoice: | |
| | | Towing Invoice: | |
| | | LTA / GIA: | |
| | | Medical Bill: | |
| | | PIR: | |
| | | Mandate/Reject Instruction: | |
| | | LOD | |
| | | Payment Breakdown Form: | |
| | | Post-Repair Photos: | |
| | | Others: | |

| | | | | | |
|---|------------|---|-----------------------------------|-------------------------------|--|
| PRELIMINARY ADVICE | | Date/Time: | Sent By: | Confirm with: | Confirm by: |
| REPAIR COST | Date/Time: | (days) | Reduction: | % | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| AL SETTLEMENT | Date/Time: | 10/3/18 | Confirm with: | May | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Liability: | % | 100 | (Agreed / Assessed) BOLA S/N No.: | | If NO or B 28, Ass. Lia: |
| Repair Cost: | \$ | 1250.00 | | | |
| Cost of Rental (LOR): | \$ | 400.00 | (4 days) | X \$100 | |
| Loss of Use (LOU): | \$ | - | (\$ x days) | | |
| Loss of Income (LOI): | \$ | - | (\$ x days) | | |
| LOI only <input type="checkbox"/> LOU only <input type="checkbox"/> | | LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> | (Tick only one) | | |
| GIA/LTA Search | \$ | 7.45 | | | |
| Medical: | \$ | - | | | |
| Disbursement: | \$ | - | (e.g. Tow/ Independent) | | |
| Legal Cost | \$ | - | | | |
| Total: | \$ | 1657.45 | Global Sum \$: | | |
| FINAL PAYMENT | Date/Time: | 10/3/18 | Confirm with: | May | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Payee 1: | \$ | 1657.45 | Name 1: | Kang Auto Engineering Pte Ltd | |
| Payee 2: (Strike if N.A.) | \$ | - | Name 2: | | |
| Payee 3: (Strike if N.A.) | \$ | - | Name 3: | | |

ASS. REC. BY:

REF:

D121

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OO / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

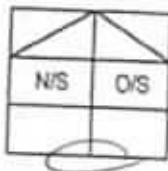
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJR 767414 Yr Regn: 10.08

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: N/A Syphy c.c. 1498

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 284165 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JN1BAA G11 801C 6669

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 5 mm

L/Bal. 7 mm L/Bal. 5 mm

D.O.A. 10/1/18 D.O.I. 13/1/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15/1/18 For report to Coroner

45 # 1250 (R.O.D. 1614.28 / 5670).

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee

Transportation

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|----------------------------|------------|---|
| DIRECT ASIA INSURANCE (SINGAPORE) PL | | Ref : CC6/DAI18000867/Kps3 | | |
| 88 SOUTH BRIDGE ROAD SINGAPORE 058716 | | Date : 15-01-2018 | |  |
| | | Code : DAI | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLA 9646E | Veh. Inspected | SJK 7674H | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | MT/00382042 | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 15/01/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 10/01/2018 | Inspection Date | 13/01/2018 | |
| Survey held at | KANG AUTO ENGINEERING PTE LTD 160 SIN MING DRIVE #02-16 SIN MING AUTOCITY SINGAPORE 575722 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

KANG

AUTO ENGINEERING PTE LTD
Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

M/S LEE POH SIONG
689D WOODLANDS DRIVE 75
#08-120
SINGAPORE 734689

POLICY NO :
OUR REF :
VEHICLE NO :
MAKE/MODEL :
DATE OF ACCIDENT :

THIRD PARTY CLAIMS
TP18/01/1089
SJK7674H
NISSAN SYLPHY
10.01.18

- 1 PC REAR BUMPER *644.90*
- 1 PC REAR BUMPER REINFORCEMENT
- 2 PCS REAR BUMPER SIDE RETAINER
- 1 PC REAR BUMPER CLIPS
- 2 PCS REAR BUMPER BRACKETS
- 2 PCS REAR BUMPER REFLECTORS
- 1 PC REAR END PANEL

SS *Bm* 768.00 ✓

R 468.00 X

Not 20.00 EA *re* 40.00 ✓

re 22.00 ✓

65.00 EA *R* 130.00 X

79.80 EA *Bm* 159.60 X

R 356.00 X

SS 1,943.60

LESS 30% 583.08

SS 1,360.52

- 1 PC REAR BUMPER Moulding

SS *Re* 75.00 ✓

SS 75.00

LESS 10% 7.50

67.50

- 1 PC REVERSE SENSOR

SS *Short* 300.00 S'NETT *Short*

TO CHECK WIRING SYSTEM

TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL

TO PUTTY AND SPRAY PAINT

LABOUR CHARGES

SS 30.00 *15L*

re 60.00 X

500.00 *450L*

400.00 *320L*

SS 2,718.02

SGD TWO THOUSAND SEVEN HUNDRED EIGHTEEN AND CENTS TWO ONLY

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

Not Authorised

11 Aug 81250L

Penny Nee Pong

30 Aug

KANG

AUTO ENGINEERING PTE LTD

Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

M/S LEE POH SIONG
689D WOODLANDS DRIVE 75
#08-120
SINGAPORE 734689

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/01/1089
VEHICLE NO : SJK7674H
MAKE/MODEL : NISSAN SYLPHY
DATE OF ACCIDENT : 10.01.18

SUPPLEMENTARY

1 PC REAR BUMPER SPONGE

43.00

| | |
|----------|--------|
| SS | 209.8 |
| LESS 30% | 62.94 |
| SS | 146.86 |

SGD ONE HUNDRED FORTY-SIX AND CENTS EIGHTY-SIX ONLY.

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

286458

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

KANG

AUTO ENGINEERING PTE LTD

Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

M/S LEE POH SIONG
689D WOODLANDS DRIVE 75
#08-120
SINGAPORE 734689

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/01/1089
VEHICLE NO : SJK7674H
MAKE/MODEL : NISSAN SYLPHY
DATE OF ACCIDENT : 10.01.18

- 1 PC REAR BUMPER
- 1 PC REAR BUMPER REINFORCEMENT
- 2 PCS REAR BUMPER SIDE RETAINER
- 1 PC REAR BUMPER CLIPS
- 2 PCS REAR BUMPER BRACKETS
- 2 PCS REAR BUMPER REFLECTORS
- 1 PC REAR END PANEL

| | | | | | | |
|--|-------------|-------|----------|-----------|----------|---|
| | | | S\$ | <i>Bm</i> | 768.00 | ✓ |
| | | | | | 468.00 | ✓ |
| | <i>Modi</i> | 20.00 | EA | | 40.00 | ✓ |
| | | | | <i>Bm</i> | 22.00 | ✓ |
| | | 65.00 | EA | | 130.00 | ✓ |
| | | 79.80 | EA | <i>Bm</i> | 159.60 | X |
| | | | | <i>Bm</i> | 356.00 | X |
| | | | S\$ | | 1,943.60 | |
| | | | LESS 30% | | 583.08 | |
| | | | S\$ | | 1,360.52 | |

- 1 PC REAR BUMPER MOULDING

| | | | | |
|--|----------|-----------|-------|---|
| | S\$ | <i>Bm</i> | 75.00 | ✓ |
| | S\$ | | 75.00 | |
| | LESS 10% | | 7.50 | |
| | | | 67.50 | |

- 1 PC REVERSE SENSOR

S\$ *Short* 300.00 S'NETT *200.00*

TO CHECK WIRING SYSTEM
TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL
TO PUTTY AND SPRAY PAINT
LABOUR CHARGES

| | | | |
|--|-----------|----------|------------|
| | S\$ | 30.00 | <i>15%</i> |
| | <i>Bm</i> | 60.00 | X |
| | | 500.00 | <i>450</i> |
| | | 400.00 | <i>320</i> |
| | S\$ | 2,718.02 | |

SGD TWO THOUSAND SEVEN HUNDRED EIGHTEEN AND CENTS TWO ONLY.

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is not a without prejudice basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Not to be used
LI Reg B?
Repair after paint
3 days

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

Shirley Hiew (LKK Auto)

From: Joleen Tan <joleen.tan@directasia.com>
Sent: Friday, 19 January 2018 11:29 AM
To: Shirley Hiew (LKK Auto); Hsiao Tong (LKKAuto); Admin A
Cc: Motor Claims
Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN

Your Ref: CC6/DAI18000867/Kps3)
Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email dated 17 January 2018.

Liability is clear.

Thank you.

Best Regards,
Joleen Tan / Claim Specialist
Direct: +65 6603 3640

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



CONFIDENTIALITY NOTICE: This email (and any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring for operational reasons or for lawful business purposes. Direct Asia Management Services Pte Ltd (Company Reg. 200812161AR)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, January 17, 2018 5:10 PM
To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] Direct Settlement - Accident Involving SLA9646E (OI : DAI - TBA) AND SJK7674H(TP : LKK REF - CC6/DAI18000867/Kps3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJK 7674H at M/s Kang Auto Engineering Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 January 2018 9:49 AM
To: 'kangauto@singnet.com.sg'
Subject: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3

Your Ref: **SJK 7674H**

Without Prejudice

Our Ref: CC6/DAI18000867/Kps3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: kangauto <kangauto@singnet.com.sg>
Sent: Monday, 5 February 2018 12:45 PM
To: Hsiao Tong (LKKAUTO)
Cc: kangauto@singnet.com.sg
Subject: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3
Attachments: LOD.pdf; Finalize.pdf

Hsiao Tong

We had finalized the repair with Mr kenneth at S\$1250.

Please find attached Letter of Demand for your acceptance.

Please advise if I am to post the original set of attached document to Direct Asia or LKK?

Yours Sincerely,
May Ang
Kang Auto Engineering Pte Ltd
Tel: 6556 0103

-----Original Message-----

From : chewht@lkkauto.com
Date : 23/01/2018 - 09:48 GMT+8
To : kangauto@singnet.com.sg
Subject : ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3

Your Ref: **SJK 7674H**
Our Ref: CC6/DAI18000867/Kps3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

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in the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 February 2018 8:34 AM
To: 'Joleen Tan'
Cc: Motor Claims; Admin A
Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; Rental Receipt.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$1,657.45(all-in)**. The breakdown is as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair | \$ 1,250.00 |
| 2. Loss of Rental (4days x \$100.00) | \$ 400.00 |
| 3. LTA/ GIA Search Fee | \$ 7.45 |
| TOTAL | <u>\$ 1,657.45</u> |

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]

Sent: Friday, 19 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>

Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN

Your Ref: CC6/DAI18000867/Kps3)

Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

Hsiao Tong (LKKAUTO)

From: Joleen Tan <joleen.tan@directasia.com>
Sent: Friday, 9 March 2018 9:25 AM
To: Hsiao Tong (LKKAUTO)
Cc: Motor Claims; Admin A
Subject: RE: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Your Ref: CC6/DAI18000867/Kps3)
Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

Please proceed.

Thank you.

Joleen Tan / Claims Specialist
Direct: +65 6665 5555

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 21 February, 2018 8:34 AM
To: Joleen Tan
Cc: Motor Claims; Admin A
Subject: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

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Enclosed herewith the supporting document for your perusal.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 17, 2018 5:10 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] Direct Settlement - Accident Involving SLA9646E (OI : DAI - TBA) AND SJK7674H(TP : LKK REF - CC6/DAI18000867/Kps3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJK 7674H at M/s Kang Auto Engineering Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 9 March 2018 3:40 PM
To: 'kangauto@singnet.com.sg'
Subject: RE: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018
*Our Ref: CC6/DAI18000867/Kps3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair | \$ 1,250.00 |
| 2. Loss of Rental (4days x \$100.00) | \$ 400.00 |
| 3. LTA/ GIA Search Fee | \$ 7.45 |
| TOTAL | <u>\$ 1,657.45</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangauto [mailto:kangauto@singnet.com.sg]
Sent: Monday, 5 February 2018 12:45 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: kangauto@singnet.com.sg
Subject: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3

Hsiao Tong

We had finalized the repair with Mr kenneth at S\$1250.

Please find attached Letter of Demand for your acceptance.

Hsiao Tong (LKKAuto)

From: kangauto <kangauto@singnet.com.sg>
Sent: Friday, 9 March 2018 3:49 PM
To: Hsiao Tong (LKKAuto)
Cc: kangauto@singnet.com.sg
Subject: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3

Hsiao Tong
Offer accepted.
Please revert DV for closure.

Thanks
May Ang

-----Original Message-----

From : chewht@lkkauto.com
Date : 09/03/2018 - 15:39 GMT+8
To : kangauto@singnet.com.sg
Subject : RE: ACCIDENT INVOLVING SLA 9646E(DIRECT ASIA) & SJK 7674H ON 10/01/2018 *Our Ref: CC6/DAI18000867/Kps3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair | \$ 1,250.00 |
| 2. Loss of Rental (4days x \$100.00) | \$ 400.00 |
| 3. LTA/ GIA Search Fee | \$ 7.45 |
| TOTAL | <u>\$ 1,657.45</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

KANG

AUTO ENGINEERING PTE LTD

Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

M/S DirectAsia.com
88 South Bridge Road
Singapore 058716
Singapore 049513
Attn : Motor Claims Dept

05.02.2018

Our Ref : TP18/01/1089

Your Ref : CC6/DAI18000867/Kps3

LETTER OF DEMAND

RE: Accident involving vehicle SJK7674H & SLA9646E on 10.01.2018

I refer to to your acknowledge email dated 23rd Jan 2018.

Kindly be inform that Vehicle No. SJK7674H had been surveyed by your surveyor, and we had agreed with the recommended repair cost at S\$1250.

As Such, we would like to have our offer as below:

| | |
|--|--------------------|
| Cost of Repairs | \$ 1,250.00 |
| Loss of Rental. Waiting for PRI (11-13 Jan 18) | \$ 240.00 |
| Loss of Rental. As recommended on Repair. | \$ 360.00 |
| LTA Search Fees | \$ 7.45 |
| | <u>\$ 1,857.45</u> |

We look forward for your soonest reply acceptance for closure.

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

Your Insured : **SLA9646E**

DirectAsia.com
88 South Bridge Road
Singapore 058716
Singapore 049513
Attn : Motor Claims Dept

Dear Sirs/Mdm

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE SJK7674H AND SJA9646E ON 10.1.2018
ALONG SLE.

I, Lee Poh Siong NRIC: S6916324F at all material times of the
above accident, hereby authorize you to pay my workshop, **KANG
AUTO ENGINEERING PTE LTD**, the compensation sum for my loss
and damage in the above accident involving your insured motor
vehicle no. SLA9646E.

Yours Sincerely,



RELEASE VOUCHER

Signed without prejudice for
any claim for personal injury

(Direct Asia Express Third Party Claim)

"We/I, KANG AUTO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,250.00 (Repair Costs), S\$400.00 (Loss of Rental/Use), S\$7.45 (Disbursement) for vehicle no. SJK 7674H was damaged pursuant to the accident which occurred on 10/01/2018 (date) along SLE TOWARDS TPE (location) involving vehicles no/s. SLA 9646E.

This is pursuant to the inspection conducted on 13/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE POH SIONG ("the third party claimant") of vehicle no. SJK 7674H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJK 7674H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 03 (month) 20 18 (year)



KSC

Signed by appointed surveyor

Kang Auto Engineering Pte Ltd
Sin Ming Auto City, Sin Ming Drive
#02-16 Singapore 575722
Tel: 6555 0103 (3 Lines) Fax: 6555 1015
kangauto@singnet.com.sg

Signed by "the workshop" (with chop)



AUTO ENGINEERING PTE LTD

INVOICE : 00002137

Bill To :

Direct Asia.Com
88 South Bridge Road
Singapore 058716

Our Ref: : TP18/01/1089

Date : 5/2/2018

Vehicle No : SJK7674H

Make/Model No : N. Sylphy

Date of Accident : 10.01.2018

Date Discharge : 17.01.2018

Attn : Motor Claims Dept

Tel : 65 65322888 Fax :

| Description | Quantity | Unit Price | Amount |
|---|----------|------------|-------------------|
| Cost of Repair | 1 | \$1,250.00 | \$1,250.00 |
| Loss of Rental \$120 x 2Days (11th-13rd) Waiting for PRI | 1 | \$240.00 | \$240.00 |
| Loss of Rental \$120 x 3Days (As per recommended to Repair) | 1 | \$360.00 | \$360.00 |
| LTA Search Fees | 1 | \$7.45 | \$7.45 |
| Your Ref: CC6/DAI18000867/Kps3 (SLA9646E) | 1 | | |
| Total Payable | | | \$1,857.45 |

Goods sold are not returnable.

Specialised in Motor Insurance Claims, Repairs all Types of Motor Cars.
All Vicom Inspection Service, Sourcing "Cheaper Premium" for your vehicle.

Received the above in good order and condition

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

Kang Auto Engineering Pte Ltd

Sin Ming Auto City 160 Sin Ming Drive #02-16 Singapore 575722 Tel: 65560103 (3Lines) Fax: 6556 1015

Email: kangauto@singnet.com.sg

Co. Reg. No: 200617880K



RICA LEASING PTE LTD

126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355 Tel: 6562 8003 Fax: 6453 1409
Co Reg No. 200510430K

OFFICIAL RECEIPT

No. 20423

Date 17-01-18

Received from Lee Poh Siong

the sum of Dollars Eight Hundred Forty Only

Being payment for SLC 4463M 10/01/18 - 17/01/18 STA # 25667

☐ Cash

☐ Nets

☐ Cheque / Visa / Master

for RICA LEASING PTE LTD

\$

840/28



RICA LEASING PTE LTD

Co Reg No. 200610430K

(40K7674M)
 Registered Address:
 126 Joo Seng Road #05-12 Gold Pine Industrial Building
 Singapore 368355
 Operation Address:
 160 Sin Ming Drive, #06-05 Sin Ming AutoCity
 Singapore 575722 Tel: 6266 2307 Fax: 6266 2306

VEHICLE RENTAL AGREEMENT

STA No. 25667

| | | | |
|--|--|---|------------------|
| HIRER'S PARTICULAR | | Veh No : <u>SLC4463M</u> | Replace Veh No : |
| Name : (as in I/C) <u>LEE POH SIONG</u> | | Mileage Out : <u>126752</u> | Mileage Out : |
| NRIC / PASSPORT No : <u>S6916324F</u> | | Make & Model <u>Toyota</u> | Make & Model |
| Address (Res) : <u>8 689D WOODLANDS DRIVE #5 #08-120 9734689</u> | | Auto / Manual <u>Auto</u> | Auto / Manual |
| Name & Address of Employer : | | OUT : Date <u>10-01-18</u> | OUT : Date |
| Occupation : _____ Driving Exp : _____ | | OUT : Time <u>5.30pm</u> | OUT : Time |
| D/L No : _____ D/L Type : Local/International | | RENTAL CHARGES | |
| Pass Date : _____ Date of Birth : <u>9/4/33</u> | | Daily <u>7 @ \$120 =</u> | <u>\$840.00</u> |
| Tel : (O) _____ (R) _____ HP/PG _____ | | Weekly @ \$ | |
| ADDITIONAL DRIVER'S PARTICULARS | | Monthly @ \$ | |
| Name : (as in I/C) _____ | | Hours @ \$ | |
| NRIC / PASSPORT No : _____ | | Others @ \$ | |
| Pass Date : _____ Date of Birth : _____ | | CDW @ \$ | |
| Address (Res) : _____ | | PAI @ \$ | |
| Tel/Hp : _____ | | Delivery Service | |
| Refundable Deposit : | | SUB-TOTAL \$ | <u>840.00</u> |
| Cash/Nets/Cheque/VISA/MC Cards No : | | | |
| (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES | | EXTENSION | |
| | | Collection Service | |
| ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM | | Misc. | |
| | | ESTIMATED TOTAL RENTAL \$ | |
| | | Sales Person Code : | |
| | | Hirer is responsible for the first <u>\$1,500.00</u> excess for collision / damage to first party. (i.e.) RICA LEASING PTE LTD Vehicle (including windscreen) and also first <u>\$1,500.00</u> excess for collision / damage to third party's vehicle for each and every accident / damage. | |
| | | Hirer's Signature <u>Benjamin</u> | |
| | | Addition Driver's Signature _____ | |

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately.
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner).
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

| DATE IN | TIME IN | MILEAGE | CHECKED BY | REMARKS | DEPOSIT REFUND | SIGNATURE OF HIRER/DRIVER |
|-------------|------------------|----------------|------------|---------|----------------|---------------------------|
| <u>17/1</u> | <u>10:45 AM.</u> | <u>126,961</u> | | | | <u>Benjamin</u> |

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jan 2018 / 15:39:52

Receipt Date/Time : 11 Jan 2018 / 15:39:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180111-001396

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|--|---------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SLA9646E | | | | |
| As at 10 Jan 2018/20:00:00 | | | | |
| Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - SLA9646E | | | |
| | Enquiry Fee | 7.00 | 0.49 | 7.49 |
| | 20180111153859770168 | | | |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference | | | 0.04 |
| | Total Amount Payable | | | 7.45 |
| Paid By | | | | |
| | xxxxxxxxxxxx0459 | Credit Card: Visa/MasterCard | | 7.45 |
| | Total | | | 7.45 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 7.45 |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 March 2018 4:56 PM
To: 'Joleen Tan'
Cc: Motor Claims; Admin A
Subject: RE: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Without Prejudice

Hi,

We refer to the above matter.

Case has been settled at **\$1,657.45(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]

Sent: Friday, 9 March 2018 9:25 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Your Ref: CC6/DAI18000867/Kps3)

Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

Please proceed.

Thank you.

Joleen Tan / Claims Specialist

Direct: +65 6603 3540

DirectAsia Insurance



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 21 February, 2018 8:34 AM
To: Joleen Tan
Cc: Motor Claims; Admin A
Subject: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$1,657.45(all-in)**. The breakdown is as follows: -

| | |
|--------------------------------------|--------------------|
| 1. Cost of Repair | \$ 1,250.00 |
| 2. Loss of Rental (4days x \$100.00) | \$ 400.00 |
| 3. LTA/ GIA Search Fee | \$ 7.45 |
| TOTAL | \$ 1,657.45 |

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]
Sent: Friday, 19 January 2018 11:29 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Motor Claims <motorclaims@directasia.com>
Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN

Your Ref: CC6/DAI18000867/Kps3)
Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email dated 17 January 2018.

Liability is clear.

Thank you.

Best Regards,
Joleen Tan / Claim Specialist
Direct: +65 6603 3640

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, January 17, 2018 5:10 PM
To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] Direct Settlement - Accident Involving SLA9646E (OI : DAI - TBA) AND SJK7674H(TP : LKK REF - CC6/DAI18000867/Kps3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJK 7674H at M/s Kang Auto Engineering Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|------------------------------|---|--|
| DIRECT ASIA INSURANCE (SINGAPORE) PL | | Ref : CC6/DAI18000867/Kps3q2 | | |
| 88 SOUTH BRIDGE ROAD SINGAPORE 058716 | | Date : 19-03-2018 |  | |
| | | Code : DAI | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLA 9646E | Veh. Inspected | SJK 7674H | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | MT/00382042 | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 13/01/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | NISSAN SYLPHY (A) | c.c | 1498 | |
| Engine No. | HIDDEN | Year of Reg. | 2008 | |
| Chassis No. | JN1BAAG11Z0106669 | Colour | METALLIC GREY | |
| Odometer | 284165 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | STANDARD ALLOY RIM | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 195/65 R15 | MICHELIN | 7 mm | |
| L/H Front Tyre | 195/65 R15 | MICHELIN | 7 mm | |
| R/H Rear Tyre | 195/65 R15 | MICHELIN | 5 mm | |
| L/H Rear Tyre | 195/65 R15 | MICHELIN | 5 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 10/01/2018 | Inspection Date | 13/01/2018 | |
| Survey held at | KANG AUTO ENGINEERING PTE LTD 160 SIN MING DRIVE #02-16 SIN MING AUTOCITY SINGAPORE 575722 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 3 Working Days | | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJK 7674H

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | REAR BUMPER | BUCKLED | 768.00 | 644.90 |
| 1 | REAR BUMPER REINFORCEMENT | TO REPAIR SEE LABOUR | 468.00 | - |
| 2 | REAR BUMPER SIDE RETAINER @\$20.00 | N/S DISTORTED | 40.00 | 20.00 |
| 1 | REAR BUMPER CLIPS | NECESSARY | 22.00 | 22.00 |
| 2 | REAR BUMPER BRACKETS @\$65.00 | TO REPAIR SEE LABOUR | 130.00 | - |
| 2 | REAR BUMPER REFLECTORS @\$79.80 | SERVICEABLE | 159.60 | - |
| 1 | REAR END PANEL | TO REPAIR SEE LABOUR | 356.00 | - |
| 1 | REAR BUMPER SPONGE (ADDITIONAL) | CRACKED | 209.80 | 43.00 |
| | LESS 30% DISCOUNT | | -646.02 | -218.97 |
| | | | 1,507.38 | 510.93 |
| NETT ITEMS | | | | |
| 1 | REAR BUMPER MOULDING (N) | NECESSARY | 75.00 | 75.00 |
| | LESS 10% DISCOUNT | | -7.50 | -7.50 |
| | | | 67.50 | 67.50 |
| SPECIAL NETT ITEMS | | | | |
| 1 | REVERSE SENSOR (SN) | SHORTED | 300.00 | 200.00 |
| | | | 300.00 | 200.00 |
| LABOUR | | | | |
| | TO CHECK WIRING SYSTEM. | | 30.00 | 15.00 |
| | TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL. | NOT NECESSARY | 60.00 | - |
| | TO PUTTY AND SPRAY PAINT. | | 500.00 | 450.00 |
| | LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT ,REAR BUMPER BRACKETS AND REAR END PANEL . | | 400.00 | 320.00 |
| | | | 990.00 | 785.00 |
| GRAND TOTAL | | | 2,864.88 | 1,563.43 |



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|---|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 1,250.00 |
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Report Ref No. CC6/DAI18000867/Kps3q2

KONG SENG CHEONG

Licensed Appraiser

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