# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 21 February 2018 8:34 AM

To: 'Joleen Tan'

Cc: Motor Claims; Admin A

Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN

TAN \*LKK REF: CC6/DAI18000867/Kps3q2

Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Photos.pdf; Rental Receipt.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$1,657.45(all-in)**. The breakdown is as follows: -

 1. Cost of Repair
 \$ 1,250.00

 2. Loss of Rental (4days x \$100.00)
 \$ 400.00

 3. LTA/ GIA Search Fee
 \$ 7.45

 TOTAL

 \$ 1,657.45

Enclosed herewith the supporting document for your perusal.

## For your approval please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]

**Sent:** Friday, 19 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: Motor Claims < motorclaims@directasia.com>

Subject: RE: Claim: 74688, Claimed Policy: MT/00382042, Policy Holder: PENG HUAT, ALVIN TAN

Your Ref: CC6/DAI18000867/Kps3)

Our Ref: 74688

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email dated 17 January 2018.

Liability is clear.

Thank you.

### Best Regards,

Joleen Tan / Claim Specialist Direct: +65 6603 3640

#### **DirectAsia Insurance**

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com





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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, January 17, 2018 5:10 PM

**To:** Motor Claims < <a href="motorclaims@directasia.com">motorclaims@directasia.com</a>>; Claim < <a href="motorclaim@directasia.com">claim@directasia.com</a>>

Cc: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Aaron Wang

<aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>;

Charandeep Singh < <a href="mailto:charandeep.singh@directasia.com">charandeep.singh@directasia.com</a>>

Subject: [EXT] Direct Settlement - Accident Involving SLA9646E (OI: DAI-TBA) AND SJK7674H(TP: LKK REF-

CC6/DAI18000867/Kps3) on 10/01/2018

## WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJK 7674H at M/s Kang Auto Engineering Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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