

Hsiao Tong (LKKAUTO)

From: Joleen Tan <joleen.tan@directasia.com>
Sent: Friday, 9 March 2018 9:25 AM
To: Hsiao Tong (LKKAUTO)
Cc: Motor Claims; Admin A
Subject: RE: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Your Ref: CC6/DAI18000867/Kps3)

Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

Please proceed.

Thank you.

Joleen Tan / Claims Specialist

Direct: +65 6603 3640

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 21 February, 2018 8:34 AM

To: Joleen Tan

Cc: Motor Claims; Admin A

Subject: [EXT] RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN *LKK REF: CC6/DAI18000867/Kps3q2

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$1,657.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,250.00
2. Loss of Rental (4days x \$100.00)	\$ 400.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 1,657.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]

Sent: Friday, 19 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>

Subject: RE: Claim: 74688 , Claimed Policy: MT/00382042 , Policy Holder: PENG HUAT, ALVIN TAN

Your Ref: CC6/DAI18000867/Kps3)

Our Ref: 74688

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email dated 17 January 2018.

Liability is clear.

Thank you.

Best Regards,

Joleen Tan / Claim Specialist

Direct: +65 6603 3640

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, January 17, 2018 5:10 PM
To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] Direct Settlement - Accident Involving SLA9646E (OI : DAI - TBA) AND SJK7674H(TP : LKK REF - CC6/DAI18000867/Kps3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJK 7674H at M/s Kang Auto Engineering Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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