Smaller XICA PIE	CC3/ATC18000817/C	96 12	
		-/	T
From: Date:		96H Yr Regn: 25	
Estimated Cost:	Type: M.Capl M.Cycle / Bus / Va	in / Lorry / Taxi / Prime Mov	ver /
OD TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or		
To Inspect Vehicle No:	. Make: Audi A	13 Sport backer	999
at Workshop m/s Priemium Awto	Colour Red	A/C: Insured /	Std / NI / NA
of	Sp.Reading 4659	T/Radio: Insured /	Std / NI / NA
Insured:	Eng/No:		
Policy No. 17000 30741		28V9H.A14	13310
Claims No. 454828197655700 29	Gen. Cond: God / Fair / Poor /	20-1-10-1-1-10-1-10-1-10-1-10-1-10-1-10	1110
Sum Insured: Excess: Com 13	118 Steering: Inocaer / Jammed / Le		
(Client's Record)	Brake: Inoffer / Jammed / Le		
Make of Veh:	Modi: Nil / S/Rim / STP BeR		
wake of von.		K/ 55R16"	
	Tyre Size: F: 20	5/ 35 NO	
(Policy Condition)  Remark: The yeh had commenced its  N/S	O/S RS DUN / EXNOVA / GY / ES /	11	
Remark: The veh had commenced its N/S repair at the time of inspection.		LIZA / MIC / OHTSU / PIR /	SUMI /
A	TOYO/YOKO or	Talini gasatas sa	
Bal. or Market Value: \$ 122 K.	Front	Rear	
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 8 mm	R/Bal. 8	mn
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 8 mm	L/Bal. 8	mr
Est. Repairs: S days Res.: Yes or No	D.O.A.	D.O.I. 12-	01-18
Lum Sum: % 3 Val.: Yes or No	Survey held at W	15	11:304
CA I REV I REP 1 24 HRS	Des. of Damages : Frt / Rear /	O/S / N/S / U/C / Rooftd	op or
Vehicle: IN	N/OUT 1	et als	
Date: Person Contacted	The U/C / Chassis frame /	Body Structure affected d	ue to collision
Date / Time Action / Instruction			
ISLA SCALH - X	Y		
15/1 bas- Revert wa merimen 16/01/18/00 4.47m victor informed ex	a via Mennen.		
12/1/1/1/19 1 1942 Informed Kee Signs	4 C/A 8 EX: 8 600 6	a priail.	
17 01/18@ 9.19an Informed Kee Sians 79/1/18@ 4.54 from Informed Kee 16/8/18@ 2.76pm confirmed with Cauri	Stave +X: 8 300 about	confirmed with	. Interespo
16/8/18@ 2, 76m confirmed with Cauri	ne Anal Fig \$ 9986, 5	days.	11
10-1 6 5426 2011			
R	ECEIVED 1 9 SEP 2018		
NEW AND ASSESSMENT OF THE PROPERTY OF THE PROP	***		
Date/Time, File Pass to? : Preli. Report	Days Of Repair:	· 1	
1) 1919 TUGGA : Final Report	Resurvey No. of Trip:	Survey Fee:	300
Date/Time, File Return to?		Transportation	19
2) Add	d Fee: Site Insp (\$	)S + RSSI	
500 D 000 000 000 0000 0000 0000	: Interview (\$	) Photos	X.
Report Format: MER-00	: Tech. Invs (\$	) Others	
Lump Sum / I.B.I: (\$ 2986 )	- Weekend (\$	)	



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	rnationale Des Experts En Auton	nobile			
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18000	0827/Gqb			
CH/	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 15-01-2018  Code: AIG				
1.		Policy Part	iculars :- OWN DAMAGE				
	Insured Veh.		Veh. Inspected	SLQ 8696H			
	Policy No.	1700030241	Coverage (\$)	0.00			
	Claim No.	X	Excess (\$)	0.00			
	Assign From	,	Assign Date	12/01/2018			
2.		Vehicle F	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	(#)	Steering				
	Brakes	Modification					
	General						
3.	n 775 /5dg	Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.	A ENGINE NEW YORK	Ge Ge	neral Information				
	Accident Date	11/01/2018	Inspection Date	12/01/2018			
	Survey held at	PREMIUM AUTOMOBILES	PTELTD				
		55 UBI ROAD 1 . SINGAPORE 408699					
5a.	THE RESERVE		Remarks				
5 - 144 5	A)THE MARKET V B)IN ACCORDANGE	ALUE IS S\$(EST.)	AVERAGE) NS, WE HAVE AUTHORISED I	REPAIRS.			

#### LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120

LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Date:

15 Jan 2018

#### **Preliminary Advice**

Vehicle No

: SLQ8696H

Accident Date

: 11/01/2018

Make

: AUDI A3

Policy No. Excess

:S\$

: 1700030241 : \$\$0.00

Assignment Date Date of Inspection : 15/01/2018

: 12/01/2018

Est. Duration of Repair

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1 SINGAPORE 408699

: 5.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,922.00
Revised Amount	:S\$	10,952.00
Check Items (Estimated)	:S\$	3,720.00
Total	:S\$	14,672.00

Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:8\$	
Pre-Accident Value	:S\$	122,000.00
COE / PARF Rebate	:S\$	53,370.00
Salvage Value	:S\$	
Margin for Repair	:S\$	68,630.00

#### Remarks

( x )	The vehicle is repairable at our adjusted amount.	We have also confirmed excess and policy coverage, Kindly let us have	your authorisation
-------	---	---	--------------------

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 16 August 2018 2:26 PM

To:

'Nora Khai'; carrine.leong@premiumauto.com.sg

Cc:

'PAL Claim'; SUR; 'Boo seng yak'; jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION SLQ8696H - OD AIG - SURVEYED 12 JAN 18

Dear Carrine,

#### WITHOUT PREJUDISE

Confirm final fig \$9,986.00 before excess \$300.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai <nora.khai@premiumauto.com.sg>

Sent: Tuesday, 14 August 2018 5:15 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com> Subject: RE: FINAL REVISION SLQ8696H - OD AIG - SURVEYED 12 JAN 18

Dear Shiau Chan,

What is happening to Guo Qiang? All his cases has been pending without revert.

Best Regards,

#### Norazima Khairuddin

Claims Manager

#### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 29 January 2018 4:54 PM

To:

Claims Department; SUR

Subject:

RE: SLQ 8696 H OWN DAMAGE CLAIMS

Dear Kee Siang,

We have checked and confirmed with insurance officer, the excess should be \$300.00 instead of \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 29 January 2018 10:15 AM

To: Claims Department <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLQ 8696 H OWN DAMAGE CLAIMS

Dear Kee Siang,

According to the AIG officer, Kian Meng that he did not received any video from the owner.

Please clarify with the owner, who the AIG officer he sent the video?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 29 January 2018 9:07 AM

To: Claims Department < claims@premiumauto.com.sg >; SUR < sur@lkkauto.com >

Subject: RE: SLQ 8696 H OWN DAMAGE CLAIMS

Dear Kee Siang,

Thank you for the email.

Once confirm the excess, will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Chan, Kian Meng <KianMeng.Chan@aig.com>

Sent:

Monday, 29 January 2018 4:47 PM

To:

Shiau Chan (LKKAuto)

Cc:

SUR: Sved-Yusoff, Saliha

Subject:

#4548281976SG#027#RE: CONFIRM THE EXCESS OF VEHICLE SLQ 8696H (YOUR

REF: 4548281976SG)

Dear Shiau Chan,

Had located the OI video and waived accordingly. Claim should be \$300.00. I was told by insured that workshop had not fully completed the transaction? Appreciate if you can advise if there's any refund should be done.

Thank you.

Best regards, Chan Kian Meng

AIG

Express Claims Adjuster II SG Claims Operations | AIG Shared Services Tel: 8001206556 | Ext 1012206

#### Kianmeng.chan@aig.com | www.aig.com

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From: Chan, Kian Meng

Sent: Monday, January 29, 2018 9:34 AM

To: 'Shiau Chan (LKKAuto)'

Cc: SUR

Subject: RE: CONFIRM THE EXCESS OF VEHICLE SLQ 8696H (YOUR REF: 4548281976SG)

Dear Shiau Chan,

Unfortunately I have not received any video on my end, nor was it stated video is available in the GIA report - hence the non-waiver.

Just to confirm, is there any further information about how the video was delivered?

Best regards,

Chan Kian Meng

AIG

Express Claims Adjuster II SG Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012206

#### Kianmeng.chan@aig.com | www.aig.com

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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Sunday, January 28, 2018 8:06 PM

To: Chan, Kian Meng

Cc: SUR

Subject: CONFIRM THE EXCESS OF VEHICLE SLQ 8696H (YOUR REF: 4548281976SG)

Dear Kian Meng,

Please confirm the excess.

According to the repairer, the owner of above vehicle had provided the video footage to your good office directly.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 17 January, 2018 9:18 AM

To:

'Claims Department'; SUR

Subject:

RE: SLQ 8696 H OWN DAMAGE CLAIMS

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SLQ 8696H (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 16 January, 2018 3:05 PM

To: SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Janice Lee (LKKAuto)

<JaniceLee@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg> Subject: RE: SLQ 8696 H OWN DAMAGE CLAIMS

Dear all,

Kindly advise has AIG given out the approval.

Thank you

Best Regards, Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

### Claim Audit

1	AUDIT TRAIL			By
0		Audit	Remarks	[] Merimen
1		Clm Veh Model		Administrator
2	19:12 11 Jan 2018 19:12	Clm Created	Reg No: SLQ8696H. Policy No: 1700030241. Acct Date: 2018/01/11. Claim Typ e: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notific ation. Created from SAS:MPA118005715	[I] Merimen Administrator
			Buoli, Cicatca nom a la	[]
3	15 Jan 2018 13:14	Clm Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	CATHERINE CHONG KAI LING
1	15 Jan 2018 13:14	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	(] CATHERINE CHONG KAI LING
	15 Jan 2018	Adi Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI
5	13:14	Adj Co Assigned	ERR Auto Consultation to the (1.4)	LING [A]
6	15 Jan 2018 13:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/24	CATHERINE CHONG KAI LING
7	15 Jan 2018 13:14	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	15 Jan 2018 13:14	Clm Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	15 Jan 2018 13:14	Clm Veh Model Changed	(205280) AUDI A3 999cc TFSI (A).	[A] CATHERINE CHONG KAI LING [A]
1	0 15 Jan 2018 13:15	Adj Adjuster Assigned	[None] -> XING GUO QIANG	CATHERINE CHONG KAI LING [A] DENISE
1	1 15 Jan 2018 1 14:32	Adj Rpt Initiated		TAY KWEE CHENG [A] DENISE
1	2 15 Jan 2018 14:32	Clm Details Notified		TAY KWEE CHENG
1	3 15 Jan 2018 14:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/24	[A] DENISE TAY KWEE CHENG
1	4 15 Jan 2018 4 14:41	Adj Mandate Request	Cur.Req:14672.00:DAMAGE CONSISTENT REPAIR COST ECONOMICAL	[A] DENISE TAY KWEE CHENG
1	5 16 Jan 2018 12:04	Modified	Init.Est.:->5,000 - 6,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Kian Meng [A] Merime
1	16 Jan 2018 12:04	Label Added	(20226):Coverage Confirmed.	Administrate
	12:04 17 16 Jan 2018 16:47	Adj Next Rpt Changed		VICTOI-CK
-	18 16 Jan 2018 16:47	Adj Mandate Set	Approved:10952.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	Victor-CK

A	СТ	I۱	/Ι	TΥ

No record

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1695028	15/01/2018 14:32	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ8696H		10.70

# Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	2032B
Vehicle Details	20326
Vehicle No.:	SLQ8696H
Vehicle to be Exported:	No
Intended De-registration Date:	15 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ382442
Chassis No.:	WAUZZZ8V9HA143310
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,773.00
Original Registration Date:	25 Jul 2017
First Registration Date:	25 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$15,283.00
ntended PARF Rebate Details	
ARF Eligibility:	Yes
ARF Eligibility Expiry Date:	24 Jul 2027
ARF Rebate Amount:	\$11,462.00
ntended COE Rebate Details	
OE Expiry Date:	24 Jul 2027
OE Category:	A - Car up to 1600cc & 97kW (130bhp)
OE Period(Years):	10
P Paid:	\$44,002.00
DE Rebate Amount:	\$41,908.00
etal Rebate Amount:	\$53,370.00



### CERTIFICATE OF INSURANCE

#### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LI LI Period of Insurance

: 25 Jul 2017 To 24 Jul 2018

Engine No.

: CHZ382442

Chassis No.

: WAUZZZ8V9HA143310

Vehicle No.

: SLQ8696H

Policy No.

: 1700030241

Endorsement No.

Issued Date

: 02 Aug 2017

#### ABOUT THE COVER

Make/Model

: AUDI A3 Sportback 1.0 TFSI S tronic

Engine Capacity/Tonnage 999.00 CC

Sum Insured : Market Value

First Year of Registration 2017

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving fulfion, driving lest, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

\* Limitations randered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

Section 1 Fire - S0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Windscreen: 5100

Named Driver and Excess (where applicable)

LI LI - \$600 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center, Add. 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency holline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg. or AIG SG Mobile App. Simply search and download: AIG SG\* from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: AIA CO LTD

If We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE SHIPTING Lon

sce Ptr. Ltd.



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$8062032B





LI LI

力

CHINESE 31-08-1980

860820323

5201644

Country/Place of birth CHINA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 23 Oct 2010 of the driver; and other motor vehicles =< 2500kg

NP 428A

Licence No: \$80620328

Date of leasur 02-08-2013

APT BLK 221 HOUGANG STREET 21 #06-86

SINGAPORE 530221

NRIC No: \$8062032B

Date: 27/07/2017 (R)

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0061/2018/NK

Date : 12-Jan-18

Vehicle IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Li li

Address : Blk 221 Hougang Street 21

#06-86

Singapore 530221

Telephone : HP +65 90032759

Type of Claim : Own Damage Claims
Policy No. : 1700030241

Vehicle No : SLQ 8696 H

Model Code : Audi A3 Sedan 1.0 TFSI

Model / Year : Jul-17
Engine No : CHZ382442

Chassis No : WAUZZZ8V9HA143310

Mileage :
Date In :
Liability :
Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 11-Jan-18

Place of Accident : Blk 138 Lorong Ah Soo (530138) car park.

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Estimated Labour Charges for Accident Vehicle SLQ 8696 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	5/N	\$ 360.00	1
2	To dismantle and renew front bumper, rhs front fender and headlight. Reorganise front crash management components. Reinstall all parts removed.		\$ 2,100.00	1250
3	To respray front bumper and rhs front fender.		\$ 1,500.00	1100
4	To carry out diagnostic check.	S/N	\$ 192.00	-
	TOTAL LABOUR CHARGES	:	\$ 4,152.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

#### Material List for Accident Vehicle Regn No. SLQ 8696 H

i/N	Parts Description		Damaged Parts & Prices S/Nett Remark
1	FRONT BUMPER / DE	\$	1,613.00 1290.40
2	FRONT BUMPER GUIDE SECTION RH / 6C	\$	33.00 75.84
3	FRONT BUMPER CENTRE GRILLE / Q	\$	140.00 112
4	CLOSING ELEMENT LOWER CENTRE 1 / 128	5	254.00 203.70
6	CLOSING ELEMENT RH R/ R	5	254.00 703.70
6)	AIR GUIDE GRILLE RH	\$	164.00 131.20
7	RADIATOR GRILLE X	\$	1,239.00
8	CLOSING ELEMENT	\$	167.00
9	STICKER FOR AIRCONDITIONER XX	\$	7.00
10	STICKER FOR CAUTION SIGN 🗶 🧖	\$	12.00
13)	FRONT BUMPER COVER & LEL	\$	105.00 \$ 3.60
12	FOAM FILLER X ( N/N/	\$	162.00
13	REINFORCEMENT BEAM A	\$	633.00 /
14	FRONT FENDER RH / Buc	\$	746.00 596.80
15	FRONT FENDER RH X N/V 2	\$	65.00
16	FRONT FENDER CLOSING ELEMENT RH / DE.	\$	53.00 47.32
17	FRONT FENDER BRACE RH 3 /67	\$	84.00 67.04
18	WHEEL HOUSING LINERS RH / DE	\$	151.00 (20.90
19	WHEEL HOUSING LINERS ATTACHMENTS PARTS / ME	·s·	49.00 39.04
20	LED HEADLIGHT RH / Cut	\$	4,888.00 391040
21	LIFT CYLINDER RH	\$	123.00 98
22	NOISE INSULATION & NN	\$	226.00
23)	SIGNAL HORN LOW TONE & Cut.	\$	177.00 141.60
24	FRONT NO PLATE X NN . S/N	\$	25.00 /
25	SUNDRIES 3 / MC.	\$	400.00 (8.5%
23852	TOTAL SPARE PARTS	\$	11,770.00
	TOTAL LABOUR CHARGES	\$	4,152.00
	GRAND TOTAL	\$	
	All charges are not inclusive of GST.		

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name

Surveyed Date

**Authorised Date** 

Excess Cost

Liability

Remarks

Guo Qiang - 8288 0282 12/1/18

Not Authorised.

5 Days.

before para photos.

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- \* No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No

6366 2323 6841 1183

Fax No Reference

PA/OD/0061/2018/NK

Date

12-Jan-18

Vehicle IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Guo Qiang

You recommended 5 days We took 7 days with checked items replaced. Jb - ok - 17 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Ms Li li

Address

Blk 221 Hougang Street 21

#06-86

Singapore 530221

Telephone

HP +65 90032759

Type of Claim

Own Damage Claims

Policy No.

1700030241

Vehicle No

**SLQ 8696 H** 

Model Code

Audi A3 Sedan 1.0 TFSI

Model / Year

Jul-17

**Engine No** 

CHZ382442

Chassis No

WAUZZZ8V9HA143310

Mileage

Date In

Liability

**Excess Cost** 

Estimated By

Johnny Boo / Allan Wu

**Accident Date** 

11-Jan-18

Place of Accident

Blk 138 Lorong Ah Soo (530138) car park.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Estimated Labour Charges for Accident Vehicle SLQ 8696 H

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation	
1	To remove and transfer front wire harness for headlights, horns,fog lamps,outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$	360.00
2	To dismantle and renew front bumper,rhs front fender and headlight. Reorganise front crash management components. Reinstall all parts removed.		\$	2,100.00	\$	1,250.00
3	To respray front bumper and rhs front fender.		\$	1,500.00	s	1,100.00
4	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	4,152.00	\$	2,902.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax Material List for Accident Vehicle Regn No. SLQ 8696 H

				maged Pa		
S/N	Parts Description		S	Nett	F	Remark
					4	4 000 40
1	FRONT BUMPER	\$		1,613.00	\$	1,290.40
2	FRONT BUMPER GUIDE SECTION RH	\$		33.00	\$	25.84
3	FRONT BUMPER CENTRE GRILLE	\$		140.00	\$	112.00
4	CLOSING ELEMENT LOWER CENTRE	\$		254.00	\$	203.20
5	CLOSING ELEMENT RH	\$		254.00	\$	203.20
6	AIR GUIDE GRILLE RH	\$	ĝ G	164.00	S	131.20
7	RADIATOR GRILLE	s		1,239.00		
8	CLOSING ELEMENT	\$		167.00		
9	STICKER FOR AIRCONDITIONER	\$		7.00		
10	STICKER FOR CAUTION SIGN	\$		12.00		
11	FRONT BUMPER COVER	S	;	105.00	\$	83.60
12	FOAM FILLER	\$	5	162.00		
13	REINFORCEMENT BEAM	\$	5	633.00		
14	FRONT FENDER RH	S	\$	746.00	\$	596.80
15	FRONT FENDER RH	2 \$	5	65.00		
16	FRONT FENDER CLOSING ELEMENT RH	9	5	53.00	S	42.32
17	FRONT FENDER BRACE RH	\$	5	84.00	\$	67.04
18	WHEEL HOUSING LINERS RH	5	5	151.00	\$	120.80
19	WHEEL HOUSING LINERS ATTACHMENTS PARTS	\$	\$	49.00	\$	39.04
20	LED HEADLIGHT RH		\$	4,888.00	s	3,910.40
21	LIFT CYLINDER RH	:	\$	123.00	\$	98.00
22	NOISE INSULATION	,	\$	226.00		
23	SIGNAL HORN LOW TONE	- 3	s	177.00	\$	141.60
24	FRONT NO PLATE	S/N	\$	25.00		
25	SUNDRIES		\$	400.00	S	18.56
	TOTAL SPARE PARTS	100	10 0	11,770.00	\$	7,084.00
	TOTAL LABOUR CHARGES		\$	4,152.00	\$	2,902.00
	GRAND TOTAL		8 1	15,922.00	\$	9,986.00
	GIVAND TOTAL				-	-

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name

е

Surveyed Date

Authorised Date

Excess Cost

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Liability Remarks

:

#### **Please Note**

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLQ 8696 H Norah Khai 6768 9911 6841 1183

Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0061/2018/NK

16 Sept 2018

from

Telephone +65-Telefax +65-

**EMail** 

Our department

Our Ref Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLQ 8696 H, Audi A3 SEDAN 1.0 TFSI.

With reference to the above-mentioned vehicle, no. SLQ 8696 H, claimant, Ms. Li Li please find the related document per attached.

- A copy of the Original invoice no. 85012907

   S\$10,364.02
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLQ 8696 H

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road

Singapore 159090 Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Sub	mitted	Adj Assigned	Adj	Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	15 Jan 2018 14:32			15 Jan 2018 13:14 Edit Adj Rpt	\$\$9,986.00 \$\$9,986.00 View Rpt			Pending for Survey Report Cancel Case			
	Main		Ret	ference	ľ	Claim De	tails	Documents		Show All	
CLAIM S	UBFOLDER DE	TAILS							d by insurer]	V.	
Insured:			LI LI,	ID: S8062032B,	Tel: +65	90032759	, Email: JUNELI20	01CN@GMAIL.CO			
Vehicle R	eg. No.:		SLQ8	596Н		Date of L	oss:	11/01/2018 13:00 - :59 [5 Months and 17 Days From Reg Date (Man Yr)]			
Claim Tys	oe:		OD /	1548281976SG	;	Policy/Co	ver Note No.:	1700030	241 (Comprehe	ensive)	
					Excess:			S\$300.0	S\$300.00		
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/982				28/9827/9911	8/9827/9911						
Handling			AIG As kianme	ia Pacific Insurang.com	ance Pte.	Ltd. (SG)	- Tel: 65-6419-300	00 [Handled by	Chan, Kian Me	200-400	
Adjuster:			Rpt d	uto Consultants ue 24/01/2018	Pte Ltd (H	IQ) - Tel:	5256-3561 [Har	dled by XING GU	O QIANG] [	Final	
Driver/Cu	istodian:		LI LI (3	7 / Female), Ni	RIC: 58062	032B, T	el: +6590032759				
ASSOCI	ATED MAIL RE	CEIVED						View All	Compose C	ase Mail	
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#### Claim Documents

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3	15/01/18 14:40	ESTIMATE	0	Load PDF	-
4	15/01/18 14:40	Singapore Accident Statement	0	Load PDF	-
5	25/09/18 11:35	WORKSHOP INVOICE	0	Load PDF	-
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### **Linked Accident Report Documents**

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### **Documents Checklist**

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	

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Show Remarks To: Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

#### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16 Singapore 079120

.

Date: 25/09/2018

Our File No:

REFERENCE

Insured/Claimant: Date of Loss: LI LI 11/01/2018 Policy No: Nature of Claim: 1700030241

OD

Claim No:

Engine No:

Odometer:

Chassis No:

4548281976SG

WAUZZZ8V9HA143310

CHZ382442

4059 km

CC3/AIG18000827/GQBN2

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Reg. Date:

SLQ8696H

Make & Model:

AUDI A3, 999cc TFSI (A) 25/07/2017 (Man. Year: 2017)

25/07/2017 (Ma Red

Colour: Engine Capacity:

Market Value/New Car

999 cc S\$122,000.00

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/55R16

Rear Tyre Size:

205/55R16

Front Left Side: Front Right Side: Bridgestone 8 mm Bridgestone 8 mm Rear Left Side: Rear Right Side: Bridgestone 8 mm Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 11,770.00	Adjuster's 7,084.00	Difference 4,686.00	Diff % 39.81
Miscellaneous Items	0.00	0.00	0.00	
Labour Paintwork Labour	4,152.00 0.00	2,902.00 0.00	1,250.00 0.00	30.11
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,922.00	9,986.00	5,936.00	37.28
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	15,622.00	9,686.00	5,936.00	38.00
+ GST 7.00/7.00% (S\$)	1,093.54	678.02	415.52	38.00
Nett Amount (S\$)	16.715.54	10,364.02	6,351.52	38.00

INSPECTION

Date of Assignment:

15/01/2018

Date Inspected:

12/01/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

5.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,613.00 FS	
2	1	*FRONT BUMPER GUIDE SECTION RH	Necessary	33.00 FS	*25.84 FS
3	1	*FRONT BUMPER CENTRE GRILLE	Deformed	140.00 FS	
4	1	*CLOSING ELEMENT LOWER CENTRE	Deformed	254.00 FS	*203.20 FS
5	1	*CLOSING ELEMENT RH	Deformed	254.00 FS	*203.20 FS
6	1	*AIR GUIDE GRILLE RH	Deformed	164.00 FS	*131.20FS
7	1	*RADIATOR GRILLE	Not Necessary	1,239.00 FS	*-FS
8	1	*CLOSING ELEMENT	Not Necessary	167.00 FS	*-FS
9	1	*STICKER FOR AIRCONDITIONER	Not Necessary	7.00 FS	*-FS
10	1	*STICKER FOR CAUTION SIGN	Not Necessary	12.00 FS	*-FS
11	1	*FRONT BUMPER COVER	Deformed	105.00 FS	*83.60 FS
12	1	*FOAM FILLER	Not Necessary	162.00 FS	*-FS
13	1	*REINFORCEMENT BEAM	Not Necessary		*-FS
14	1	*FRONT FENDER RH	Buckled	746.00 FS	*596.80 FS
15	2	*FRONT FENDER RH	Not Necessary		*-FS
16	1	*FRONT FENDER CLOSING ELEMENT RH	Deformed	53.00 FS	
17	1	*FRONT FENDER BRACE RH	Bent	84.00 FS	*67.04 FS
18	1	*WHEEL HOUSING LINERS RH	Deformed	151.00 FS	
19	1	*WHEEL HOUSING LINERS ATTACHMENTS PARTS	Necessary	49.00 FS	*39.04 FS
20	1	*LED HEADLIGHT RH	Cut	4,888.00 FS	*3,910.40 FS
21	1	*LIFT CYLINDER RH	Damaged	123.00 FS	*98.00 FS
22	4	*NOISE INSULATION	Not Necessary	226.00 FS	*-FS
23	4	*SIGNAL HORN LOW TONE	Cut	177.00 FS	*141.60 FS
24	1	*FRONT NO PLATE	Not Necessary	25.00 FS	*- FS
25	1	*SUNDRIES	Necessary	400.00 FS	*18.56 FS
	anchise	part. S=SpcNett.	13	-	
10,500			Total Parts (S\$	11 770 00	7,084.00

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

	la al	Labour
Recor	nmended	Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE AND TRANSFER FROTN WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE FRON' CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labo	ur Cost (S\$)	4,152.00	2,902.00
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< END OF ESTIMATES >