

DATE

REF NO

CS/MSG18000826/Tlad3e2

Meimen

Taufik

ASSIGNMENT NO

Christina Wong

MSG

15/11/18 @ 10:56am

Estimated Cost

QD (1) WS/T/RES. OD/RES/ETA. UN/AV. ON

Make of Vehicle

SLG 9523S

SKU 2477D

Address

Kah Motor

9072 1769

Ref

255 Alexandra Road

Policy No

A28784269 QMY

540769

Sum Insured

Excess

Make of Veh

DCA 12/12/17

(Client's Record)

CA / REV / REP / REV 24 HRS

lwp

Date Time

11:20am (P) 15/11/2018

Name of Insured

Mr Ng

NAME (C) LONT

Date Time

Admin/Engineer

✓

Estimate

SLG 9523S-X

SKU 2477D-CC4/AIG1700L583/Ay63

D.O.A = 07/01/2017

16/11 - Report preli advise

23/07/18 @ 12.14pm confirmed with Ng Sin Hai for car fig & 2721.62, 4day (Red & 2075.86, 43%)

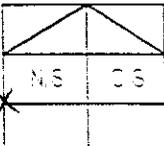
Tanjin

MSCG

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop No: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Job No: SL Q95235 Page 2017 July  
 Type:  Motor /  Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover  
 Truck / Trailer or  
 Make: Honda HRV No: 1496  
 Colour: Red  
 Sci Reading: 9208  
 T-Plate Insured: Std / NA / NA  
 Eng No: \_\_\_\_\_  
 ONo: JHMR41830 GX 202428  
 Gen Cond:  Good /  Fair /  Poor /  Burnt  
 Steering:  In order /  Jammed /  Leaked /  Burnt or  
 Brakes:  In order /  Jammed /  Leaked /  Burnt or  
 Mod:  Nil /  S/Rim /  STD A/Rim or  
 Tyre Size: F: 215/60R16  
 R: 7  
 BS /  DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /  
 TOYO / YOKO or



Remark: The veh had commenced its repair at the time of inspection.  
 Bat. or Market Value: \_\_\_\_\_  
 BAO Accident Report: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 4 days Res: Yes or No  
 Lim Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT  
*WP*

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R.Bal: 6 --- R.Bal: 6 ---  
 L.Bal: 6 --- L.Bal: 6 ---  
 D.O.A: \_\_\_\_\_ D.O: 15/1/18 @ 1445  
 Surveyed at: Kah Nee  
 Des. of Damages: Frt / Rear / O/S /  N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction  
 9/27/2018

*[Signature]*  
 23/2/2018

RECEIVED 23/2/2018

Date/Time File Pass to:  Preli. Report  
 26/2/2018  Final Report  
 Date/Time File Returned: \_\_\_\_\_  
 Report Format: *MP-TP*  
 Limit Sum: *2721.62*

Days Of Repair: 4  
 Resurvey No. of Trip: \_\_\_\_\_  
 Add Fee:  Site Insp: \$  
 Trip: \$  
 Test: \$  
 Rep: \$  
 Surver Fee: 200  
 Transport: 10  
 Total: 210



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Fédération Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18000826/T1qd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 15-01-2018	
		Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SKU 2477D	Veh. Inspected	SLQ 9523S
Policy No.	A28784269MY	Coverage (\$)	0.00
Claim No.	540769	Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	15/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	12/12/2017	Inspection Date	15/01/2018
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017		15 Jan 2018 10:56 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	<b>GAN KAY SONG</b> , ID: S1654500G, Tel: +6581398623, Email: NOEMAIL		
Main Claimant:	<b>LIM SOON KHIAW</b> , ID: S7526474G		
Vehicle Reg. No.:	<b>SLQ9523S</b>	Date of Loss:	12/12/2017 07:00 - :59
Claim Type:	<b>TP / 540769</b>	Policy/Cover Note No.:	A28784269QMY (Comprehensive) Coverage: 14/07/2017 - 13/07/2018
Vehicle Reg. No. (Insured):	<b>SKU2477D</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Kah Motor Co Sdn Bhd (ALEXANDRA)</b> 255 ALEXANDRA ROAD, - Alexandra - Tel:		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Christina Wong</b> - 6643 1311]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Imm.Advice due 16/01/2018</b> ]		
Driver/Custodian (Insured):	GAN KAY SONG (53 / Male), NRIC: S1654500G, Tel: +6581398623		
Adj Asg. Remarks:	Car is in. Pls liaise with workshop and survey the vehicle.		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Hasrianah Binte Hassan

---

**From:** Woon Choo Kwok  
**Sent:** Wednesday, 13 December, 2017 9:13 AM  
**To:** Christina Wong; Hasrianah Binte Hassan  
**Cc:** Christopher Chionh; Foo Ai Ngoh; Jason Sim  
**Subject:** FW: 3rd party direct settlement SLQ9523S & your insured SKU2477D /DOA:12/12/2017/Est \$  
**Attachments:** 1121\_001.pdf

Dear CW & HAS,

FYA

Best Regards

**Kwok Woon Choo**  
Senior Administrative Officer, Claims Services  
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | [woonchoo\\_kwok@sg.msig-asia.com](mailto:woonchoo_kwok@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Koh Lay Hoon  
**Sent:** Wednesday, December 13, 2017 8:51 AM  
**To:** Woon Choo Kwok <[WoonChoo\\_Kwok@sg.msig-asia.com](mailto:WoonChoo_Kwok@sg.msig-asia.com)>  
**Subject:** FW: 3rd party direct settlement SLQ9523S & your insured SKU2477D /DOA:12/12/2017/Est \$

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]  
**Sent:** Tuesday, December 12, 2017 8:19 PM  
**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Subject:** RE: 3rd party direct settlement SLQ9523S & your insured SKU2477D /DOA:12/12/2017/Est \$

Dear All,

Please refer to attach pdf, we are assisting our insured SLQ9523S to file a 3rd party claim against your insured vehicle SKU2477D.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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BLUE CHILDREN



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Facebook page



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## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 23 February 2018 12:14 PM  
**To:** 'Ng Sin Hai'  
**Cc:** SUR  
**Subject:** RE: Submission Pre-Invoice for vehicle SLQ9523S

Dear Sin Hai,

Confirm final fig \$2,721.62 before GST and 4 repair days.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Taufikh (LKKAuto)  
**Sent:** Monday, 12 February 2018 9:35 AM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** FW: Submission Pre-Invoice for vehicle SLQ9523S

---

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]  
**Sent:** Friday, 19 January 2018 10:23 AM  
**To:** [Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)  
**Subject:** RE: Submission Pre-Invoice for vehicle SLQ9523S

Dear Mr Taufikh,

Kindly refer to the attached pdf for the pre-invoice final repair cost amount for abovementioned vehicle .

Cost of repair : S\$2,721.62 (before GST)

No of working days : 04 days. (LOR)

We will proceed for closing after 1 week of submission to you.

Kindly contact me if there is any discrepancy

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Christina Wong

Date: 16 Jan 2018

**Preliminary Advice**

Insured Vehicle No	: SKU2477D	Accident Date	: 12/12/2017
TP Vehicle No	: SLQ9523S	Assignment Date	: 15/01/2018
Make	: HONDA HR-V	Est. Duration of Repair	: 4.00
Date of Inspection	: 15/01/2018		
Inspection At	: KAH MOTOR CO SDN BHD (ALEXANDRA) 255 ALEXANDRA ROAD SINGAPORE -		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages N/S portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,679.83
Revised Amount	:S\$	2,653.97
Check Items (Estimated)	:S\$	3.67
Total	:S\$	2,657.64

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/12/2017 20:07
Date Of Accident	12/12/2017 07:10
Exact Location Of Accident	JURONG WEST STREET 91
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ9523S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM SOON KHIAW
NRIC No	S7526474G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96829560
Alternative Phone No	OFFICE-96829560
<b>Vehicle Particulars</b>	
Manufacturer	HONDA
Model	HR-V-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
<b>Driver</b>	
Name of Driver	LIM SOON KHIAW
NRIC No	S7526474G
Date Of Birth	05/09/1975
Occupation	INDOOR
Date Of Driving Pass	13/12/1994
Driving Experience	22 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96829560
Fax Number	
Contact Number	OFFICE-96829560
EMail Address	NOEMAIL

Sketch Plan

Vehicle No \_\_\_\_\_

SKETCH PLAN

Annex D

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, swiches, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

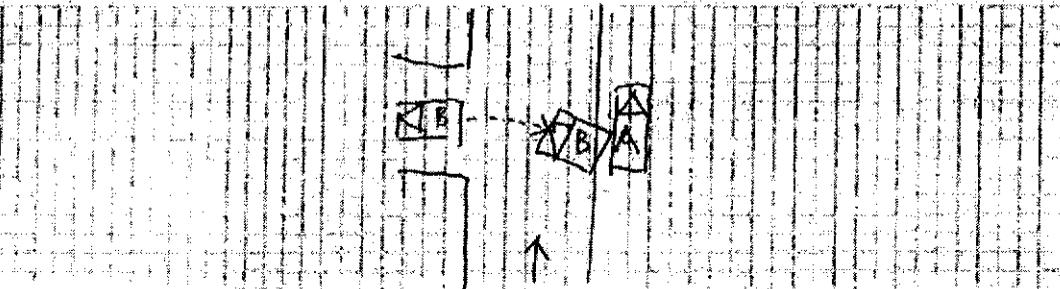
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

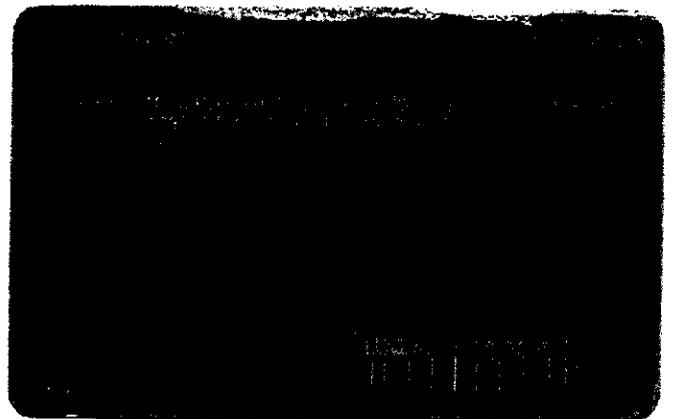
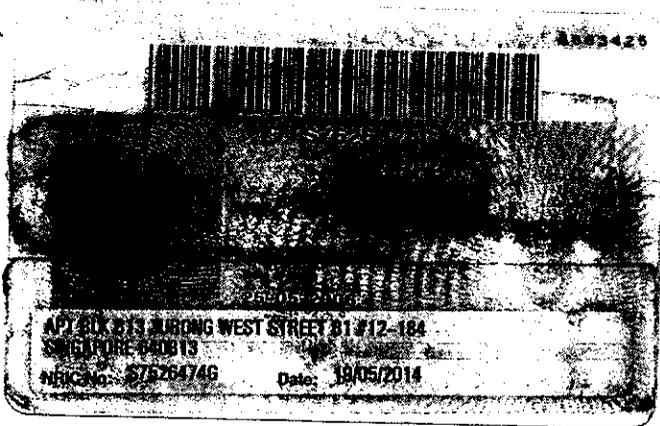
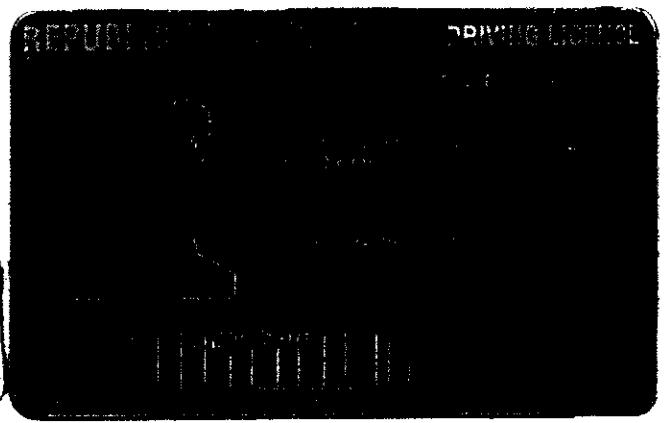
\_\_\_\_\_  
Policyholder's Signature / Date & Time

\_\_\_\_\_  
Driver's Signature (if driver is not the policyholder) / Date & Time

\_\_\_\_\_  
Witnessed by Reporting Centre Personnel

Sketch Plan







**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

# QUOTATION

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

<b>Customer</b>	: MSIG INSURANCE (SINGAPORE) PTE 16 RAFFLES QUAY HONG LEONG BUILDING SINGAPORE 048581	<b>Document No.</b>	: SQT17005062	<b>Page</b>	1
<b>Registration No</b>	: SLQ9523S	<b>Date</b>	: 12. Dec 2017	<b>Customer No.</b>	: WZM003
<b>Chassis No</b>	: JHMRU1830GX202428	<b>Svc Advisor</b>	: NG SIN HAI	<b>Engine No</b>	: L15B4532428
<b>Model</b>	: HRV LX-SIN CVT YM 2016	<b>Date   Time</b>	: 12. Dec 2017 8:11:13 PM	<b>Surveyor Name</b>	:
<b>Owner's Name</b>	: LIM SOON KHIAW	<b>Survey Date</b>	:	<b>Authorisation Date</b>	:
<b>Ins Policy No.</b>	:				
<b>Date of Accident</b>	: 12/12/2017				

Item	Description	Qty	Unit Price	Disc %	Amount	GST Amt	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER:LIM SOON KHIAW OWNER INSURER:TOKIO MARINE ACC DATE:12/12/2017 SURVEYED BY: DATE: REF NO: TP INSURER:MSIG INSURANCE (SINGAPORE) PTE LTD TP VEH:SKU2477D						
67550-T7A-300ZZ	PANEL COMPL.RR.DOOR	1	789.90	25	592.42	41.47	633.89
67865-T7A-003	TAPEL.RR.DOOR SASH	1	15.40	25	11.55	0.81	12.36
72866-T7A-J01	SEALL.DOOR LOWER	1	4.90	25	3.67	0.26	3.93
71850-T7A-J02ZE	GARNISH ASSYL.SIDE SILL	1	377.50	25	283.12	19.82	302.94
74450-T7A-J01ZE	PROTECTORL.RR.WHEEL ARCH	1	172.10	25	129.07	9.03	138.10
	<b>Sum Item</b>				<b>1019.83</b>	<b>71.39</b>	<b>1,091.22</b>
BOSUN	SUNDRIES	1	100.00	30	100.00	7.00	107.00
BKDR21R	REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST	1	560.00		560.00	39.20	599.20
BKDR12A	ADJUST & ALIGN FR L DR AND ALL DAMAGED PARTS	1	1500.00		1500.00	105.00	1605.00
BP02R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (2P)	1	1500.00		1500.00	105.00	1605.00
	<b>Sum Labor</b>				<b>3660.00</b>	<b>256.20</b>	<b>3,916.20</b>

Survey By	<u>Tanpin 77495749</u>			
Date & Time	<u>15/11/18 @ 1415</u>			
Excess	<u>WP</u>			
Status				
Signature	<u>[Signature]</u>			

Total Amount 4,679.83 327.59 5,007.42  
 Total (Inclusive of GST) **5,007.42**  
 4767.48

Printed on 12/12/2017 8:16:05 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

*Resurvey before paint  
sure @ lkk auto.com  
4 days*

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

**Acknowledged by Repairer**

**Signature:**



# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer:** WZM003 / MSIG INSURANCE  
**Chassis No:** JHMRU1830GX202428  
**License No:** SLQ9523S  
**Mileage:** 884  
**Engine No:** L15B4532428

**Document No:** SVO18003018  
**Printed By:** SHNG  
**Order Date:** 15. January 2018  
**Order Time:** 2:35:10 PM  
**Service Advisor:** NG SIN HAI

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	GST Amt	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER:LIM SOON KHIAW OWNER INSURER:TOKIO MARINE ACC DATE:12/12/2017 SURVEYED BY:TAUFIKH DATE:15/01/2018 REF NO: TP INSURER:MSIG INSURANCE (SINGAPORE) PTE LTD TP VEH:SKU2477D						
67550-T7A-305ZZ	PANEL COMP,L.RR.DOOR	1	880.10	25	660.07	46.20	706.27
67865-T7A-003	TAPEL.RR.DOOR SASH	1	15.40	25	11.55	0.81	12.36
	<b>SUM PARTS:</b>				<b>671.62</b>	<b>47.01</b>	<b>718.63</b>
BOSUN	0701 SUNDRIES	1	30.00		30.00	2.10	32.10
BKDR21R	1466 REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST & ALIGN RR L DR.(N)	1	560.00		560.00	39.20	599.20
BKDR12A	1466 ADJUST & ALIGN FR L DR AND ALL DAMAGED PARTS	1	560.00		560.00	39.20	599.20
BP02R	0958 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(2P)	1	900.00		900.00	63.00	963.00
	<b>SUM LABOUR:</b>				<b>2,050.00</b>	<b>143.50</b>	<b>2,193.50</b>
	<b>TOTAL SGD</b>				<b>2,721.62</b>	<b>190.51</b>	<b>2,912.13</b>
	<b>Total Payable (SGD)</b>						<b>2,912.13</b>

GST Amount is calculated from individual line(s)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Dec 2017		15 Jan 2018 10:56 <a href="#">Edit Adj Rpt</a>	<b>S\$2,721.62</b> <a href="#">Edit Estimates</a>	<b>S\$2,721.62</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	<b>GAN KAY SONG</b> , ID: S1654500G, Tel: +6581398623, Email: NOEMAIL			
Main Claimant:	<b>LIM SOON KHIAW</b> , ID: S7526474G			
Vehicle Reg. No.:	<b>SLQ9523S</b>	Date of Loss:	12/12/2017 07:00 - :59	
Claim Type:	<b>TP / 540769</b>	Policy/Cover Note No.:	A28784269QMY (Comprehensive) Coverage: 14/07/2017 - 13/07/2018	
Vehicle Reg. No. (Insured):	<b>SKU2477D</b>	Policy No. (Claimant):		
Repairer:	<b>Kah Motor Co Sdn Bhd (ALEXANDRA)</b> 255 ALEXANDRA ROAD, - Alexandra - Tel:			
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Christina Wong</b> - 6643 1311]			
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 14/02/2018]			
Driver/Custodian (Insured):	GAN KAY SONG (53 / Male), NRIC: S1654500G, Tel: +6581398623			
Adj Asg. Remarks:	Car is in. Pls liaise with workshop and survey the vehicle.			

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a> <a href="#">Compose Case Mail</a>
There are no mail for this case.	

ALL ASSOCIATED TASKS										<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										



## Claim Documents

**\*SLQ9523S (540769)  
[SKU2477D]**

**TP**

**LIM SOON KHIAW**

**Dec 12 2017 7:00AM**

**[GAN KAY SONG]**

**Kah Motor Co Sdn Bhd**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a> ▼	
<b>Assessment Reports</b>			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/12/17 10:46	<b>Accident Statement</b> From:SC - Reg. No: SKU2477D, Claimant: GAN KAY SONG	Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 17:00	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page ▼ <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/02/18 13:13	<b>Odometer Reading</b>	Load JPG	<input checked="" type="checkbox"/>
2	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
19	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
20	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
21	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
22	23/02/18 13:13	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/12/17 10:46	<b>SLQ9523S GIA Rpt</b> From:SC - Reg. No: SKU2477D, Claimant: GAN KAY SONG	Load PDF	<input type="checkbox"/>
2	14/12/17 10:49	<b>Email frm TP - Liability &amp; Direct Settlement</b>	Load PDF	<input type="checkbox"/>
3	14/12/17 10:51	<b>Estimate</b>	Load PDF	<input type="checkbox"/>

# Documents Checklist

## DOCUMENTS CHECKLIST

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:  Handling Insurer

Note: Remarks are private unless you show it to other parties.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CS/MSG18000826/T1QD3E2**Date:** 28/02/2018**REFERENCE**

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A28784269QMY
Claimant Vehicle No :	SLQ9523S	Insured Vehicle No :	SKU2477D
Date of Loss:	12/12/2017	Nature of Claim:	TP
		Claim No:	540769

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No:	<b>SLQ9523S</b>	Engine No:	L15B4532428
Make & Model:	HONDA HR-V, 1.5 LX CVT (A)	Chassis No:	JHMRU1830GX202428
Reg. Date:	27/07/2017 (Man. Year: 2017)	Odometer:	9208 km
Colour:	Red		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	1,187.48	701.62	485.86	40.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,560.00	2,020.00	1,540.00	43.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,747.48</b>	<b>2,721.62</b>	<b>2,025.86</b>	<b>42.67</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>332.32</b>	<b>190.51</b>	<b>141.81</b>	<b>42.67</b>
<b>Nett Amount (S\$)</b>	<b>5,079.80</b>	<b>2,912.13</b>	<b>2,167.67</b>	<b>42.67</b>

**INSPECTION**

Date of Assignment:	15/01/2018		
Date Inspected:	15/01/2018	Inspected At:	Kah Motor Co Sdn Bhd (ALEXANDRA) NO. 255 ALEXANDRA ROAD SINGAPORE 159937
Estimated Period of Repair:	4.0 days		

**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference**

**Part Source:** (Last Synchronised: 28 Feb 2018)

**Parts:** N/A HONDA HR-V 1.5 LX CVT (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SLQ9523S)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL COMPL.RR.DOOR	Dented	660.07 FS	*660.07 FS
2	1		*TAPEL.RR.DOOR SASH	Necessary	11.55 FS	*11.55 FS
3	1		*SEALL.DOOR LOWER	Not Necessary	3.67 FS	*- FS
4	1		*GARNISH ASSYL.SIDE SILL	Repair	283.12 FS	*- FS
5	1		*PROTECTORL.RR.WHEEL ARCH	Not Necessary	129.07 FS	*- FS
6	1		*SUNDRIES	Necessary	100.00 FS	*30.00 FS
<b>Total Parts (\$\$)</b>					<b>1,187.48</b>	<b>701.62</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST	New	560.00	560.00
2	ADJUST & ALIGN FR L DR AND ALL DAMAGED PARTS	New	1,500.00	560.00
3	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (2P)	New	1,500.00	900.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,560.00</b>	<b>2,020.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >