

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE

Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II : SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

Date / Time :

Registered in Merimen:

LKK:

IDAC:

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with Lee Gek.

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 22

If NO or B 28, Ass. Lia :

Repair Cost:

S\$ 1300.00

Loss of Rental (LOR):

S\$ 894.56

(

8 days) x 111.82

Loss of Use (LOU):

S\$ 400.00

(\$

50 x 8

days)

Loss of Income (LOI):

S\$

(\$

x 8

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 2601.56

Global Sum S\$ 2600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2600.00

Name 1:

SMRT TAXIS Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Station

Tan

REP

AXIA

ASSIGNMENT

From _____ Date _____

Estimated Cost _____

QD ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop this _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

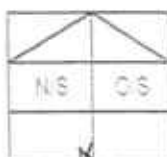
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Sal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

2

days

Res: Yes or No

Lump Sum: _____

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Ver No

SHB19113

Page

2014 July

Type M/Car / M/Cycle / Bus / Van / Lorry ☒ Prime Mover

Truck / Trailer or

Make

Toyota Prius

cc

1798

Colour

Maroon

A/C

Insured

Std

NI

NA

Sp. Reading

580698

T. Radio

Insured

Std

NI

NA

Eng No

C.No

JTDKN364603746977

Gen. Cond. Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ Rim / STD A/Rim or

Tyre Size

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM /

TOYO / YOKO or

Falken

Front

Rear

R.Bal.

6

mm

R.Bal.

6

mm

L.Bal.

6

mm

L.Bal.

6

mm

D.O.A.

D.O.I.

12/1/18

Survey held at

SMKT WL

Des. of Damages: Frt / ☒ Rear / OS / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

9/3/18 Confirm 43 \$1300.00 with 2 working day

(Red - \$2093.98
6%)

Date/Time File Pass to?

☐

: Prel. Report

☐

: Final Report

Date/Time File Return to?

1

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

134.00

Food

Other

Report Format:

Lump Sum / I.B. / 13

Add Fee:

☐

Site Insp

\$

☐

Vehicle

\$

☐

Techn. File

\$

☐

Leads

\$

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18000805/T1wa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 12-01-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLE 5075H	Veh. Inspected	SHB 1911J	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M006VY	Excess (\$)	0.00	
Assign From		Assign Date	12/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	06/01/2018	Inspection Date	12/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M006VY

Our ref: CC4/ASM18000805/T1wa3

Date: 15.01.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 1911J

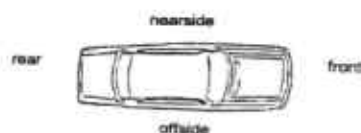
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.01.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	3,393.98
Revised Estimate Amount	: S\$	1,196.15
"Check" Items Amount	: S\$	988.06
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

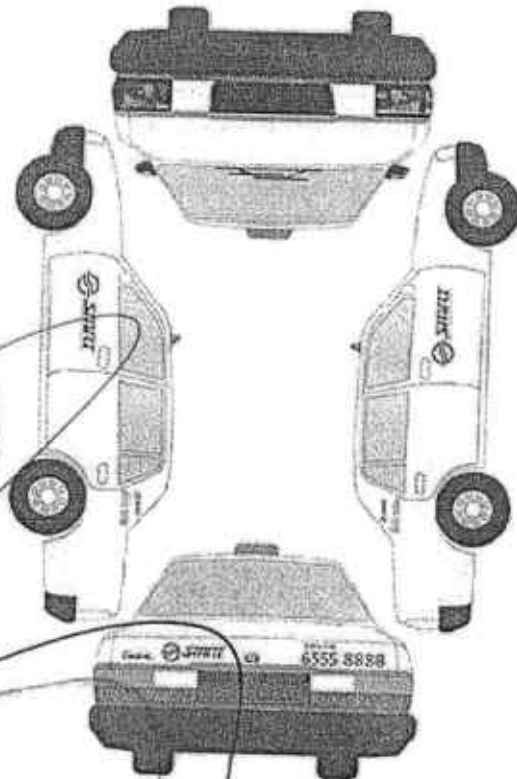
Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1911J
 Ref. No : TAX/01/18/2029
 Reg. Date : 09/07/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : KHOO KEH HOCK
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 06/01/2018 09:06:00 PM
 Accident Reported Date / Time : 08/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Taufikh
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093963
 Special Instruction to ARC, if any :
 DROVE IN / SLE5075H - AXA
 Before paint photo and after paint photo ,FOR CHECK ITEM and REPLACE ITEM.PLEASE CALL SURVEYOR
 TAUFIKH , HP 9749 5749/ EMAIL: taufikh@lkkauto.com
 lumpsum repair
 Prepared Date : 08/01/2018 08:59:58 AM



Recording Camera

☐

Radio Antenna

☐

1st witness

Date

2nd witness

Date

580698

1 1/4 1/2 3/4 → 4格油

Supplementary

@C15/1/18 14149 pass

at Radin to the Supplementary part 1st

580760

1 1/4 1/2 3/4 → 5格油

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 15/01/2018

Vehicle Return Time: 13:39

SMRT staff sign: _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605746977

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates**Quotation from ARC****Adjusted by Surveyor, if applicable**

Total Labour Charges : 845.00

300.00

Total Spray Painting Charges : 558.00

300.00

Total Material Charges : 1,171.38

608.34

Other Charges : 460.00

90.00

TOTAL : 3,034.38

1,298.34

Lum Sum Total : 3,050.00

1,300.00

No. of Repair Days : 5.00

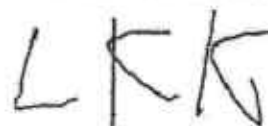
2.00

Prepared / Adjusted By :

TAUFIK (LKK)

Arc / Surveyor Sign Off Date : 08/01/2018 01:52:15 PM

12/01/2018 04:03:34 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 08/01/2018 01:52:15 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0440

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 1871

Prepared Date :

Section 2 - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00 ✓	300.00
Total Labour	845.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00
TO RESPRAY REAR PANEL	180.00 ✓	100.00
Total Spray Painting & Panel Beating	558.00	300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00
TO REPLACE SUNDRY PARTS	100.00	30.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	460.00	90.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>de</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace	No <i>bt</i>
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Check	No <i>an</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Check	No <i>an</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>an</i>
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Check	No <i>an</i>
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.58	Replace	Check	No <i>an</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.68	Replace	Check	No <i>an</i>
58307-47060		6505522	END PANEL	1	602.10	100.00	0.00	Replace	Repair	No <i>R</i>
	COMMON	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <i>an</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No <i>an</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>an</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>an</i>
TOTAL MATERIALS							1,464.23	760.43		
TOTAL MATERIALS(Discounted)							1,171.38	608.34		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 760.43 \\
 - 70\% \\
 \hline
 608.34 \\
 + 300 \\
 + 290 \\
 \hline
 1298.34
 \end{array}$$

4/5 - \$1,300
2 days

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1911J
Ref. No : TAX/01/18/2029
Reg. Date : 09/07/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : KHOO KEH HOCK
Type of Accident : HEAD TO REAR
Date / Time of Accident : 06/01/2018 09:06:00 PM
Accident Reported Date / Time : 08/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093963
Special Instruction to ARC,if any :
DROVE IN / SLE5075H
Prepared Date : 08/01/2018 08:59:58 AM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanfiah 97495749
'WP'
12/1/18 @ 3pm
2 ~ 3 days 2 days
lumpsum
Resurvey after repair
sur @ lkkauto.com
tanfiah @ lkkauto.com

Chassis No : JTDKN36U605746977

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,530.98	1,562.22
Other Charges	: 460.00	0.00
TOTAL	: 3,393.98	0.00
Lum Sum Total	: 3,400.00	0.00
No. of Repair Days	: 5.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 08/01/2018 01:52:15 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 08/01/2018 01:52:15 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00
Total Labour	845.00	0.00 300

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR PANEL	180.00	0.00 100 ? photo
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30 ?
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 30
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	460.00	0.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-17905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>del</i> ✓	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace ?	No
52016-17030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace ?	No
52015-17050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace ?	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
6088-7020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace ?	No
6087-7020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace ?	No
6891-7020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace ?	No
8307-7060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>X Repair</i>	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>X</i>	No
2576-7020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>rel</i> ✓	No
2575-7020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>rel</i> ✓	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>rel</i> ✓	No
TOTAL MATERIALS							1,952.80	1,952.78		
TOTAL MATERIALS(Discounted)							1,530.98	1,562.22		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Re:RE: S8m006VY; SEEK MANDATE ; OI-SLE 5075H, TP-SHB 1911J. DOA-06/01/2018

Type

❗ Information

Message

Pls proceed

Reply

Vivian Lau (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 7 March, 2018 9:23 AM
To: CS A Team; Admin A
Subject: Re: Accident on 6/1/2018 involving SHB 1911J & SLE 5075H (AXA insured) Our Ref: TAX/01/18/2029/lg
Attachments: TAX 01.18.2029.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1300.00
Loss of Rental	\$978.43 (8.75 days x \$111.82)
Loss of Income	\$525.00 (8.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2810.43

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified your office of PRS on 9/1/2018 at 11.34am and our taxi was surveyed on 12/1/2018 at 3.34pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 January 2018

Muhammad Farves S/O Mohamed Liacataly

Blk 937 Hougang Street 92

#03-71

Singapore 530937

Dear Sir/ Mdm

OUR REF : CC4/ASM18000805/T1wa3

YOUR REF : SLE 5075H

ACCIDENT INVOLVING SLE 5075H & SHB 1911J ALONG Bukit Timah Twds City ON 06/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHB 1911J against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)



Date: 8/1/2018

Our Ref. No.: TAX/01/18/2029

Letter of Authorisation

I, Khoo Keh Hock (Name) (NRIC No.: 50014397/I) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB1911J hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SLE 5075H happened on 6/1/18 time 2106 hrs along Bukit Timah Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Khoo Keh Hock Signature: [Signature]
NRIC No.: 50014397 I
Tel No.: 9736 9819
Address: B1K 650 #06-418 woodlands Ring Road
(S) 730650



redefining / insurance

CLAIM REF : S8M006VY
INSURED : MUHAMMAD FARVEZ S/O MOHAMED LIACATALY

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 08/01/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT Automotive Services Pte Ltd** and the Hirer, **KHOO KEH HOCK** of vehicle no **SHB 1911J**

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars Two Thousand Six Hundred only (S\$ 2,600.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SLE 5075H** arising out of an accident with **SHB 1911J** on 06/01/2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SLE 5075H** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SLE 5075H**

Dated this 23 day of May 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : Tan Lee Jie

I/C No : S1480706F

Address : 60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6482 3888 Fax: 65 6368 7421

www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180200202
Date : 10.02.2018
Vehicle No. : SHB1911J
Your Ref No. : TAX/01/18/2029
Our Ref No. : 24093963
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,300.00

GRAND TOTAL \$ 1,300.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 06.01.2018

H.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2029

From: SMRT Taxis Pte Ltd

Date: 17/01/2018

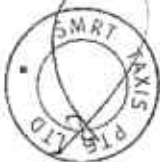
**ACCIDENT ON 06/01/2018 INVOLVING SHB 1911J & SLE 5075H
ALONG BUKIT TIMAH TOWARDS CITY**

This is to confirm that the daily rental rate for SHB 1911J is \$111.82 per day.

Please proceed to recover any rental loss from the third 6party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB1911J Accident Case No. : TAX/01/18/2029
Make / Model : TOYOTA PRIUS Ref. No. : 24093963

Date and Time Vehicle off-road for Accident Repair : 06.01.2018 23:05:00
Date and Time Repair Completed : 15.01.2018 15:27:47

Remarks :

Generated by : NCSIUCHING

Printed on : 16.01.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Jan 2018 / 11:24:04	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLE5075H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180109112404968506

Search Date / Time: 06 Jan 2018 21:06:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE 5075H (Insd veh)	Model:	TPVD TOYOTA PRIUS
	SHB 1911J (TP veh)		TAXI-1.8 (A)
Date of Accident:	06/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,354.40
Final Repair Cost	:	\$	1,300.00
Loss of Token Sum	:	\$	400.00
Rental (if any)	:	\$	894.56
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,600.00

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 2,600.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

30/05/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))