

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 22 February, 2018 9:50 AM
To: Claims Department
Cc: Asher Sng (LKKAUTO); assignments; Admin A; Vic (LKKAUTO)
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 ***
LKK REF: CC4/ASM18000804/ha3
Attachments: GU 7256 P 08012018.pdf

Without Prejudice

Dear Kee Siang,

We refer to your below email and we thank you for the copy of our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Meanwhile, we would like to request for any available evidence from your client.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Department [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 22 February, 2018 9:05 AM
To: 'Claims Dept'; Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); assignments; Admin A
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear Vic,

We seek your kind attention and assistance.

Refer above attached is your insured GIA report for your kind reference.
Kindly advise can we proceed with direct settlement urgently.

Thank you and wishing you Happy Cny !!

Best Regards,
Claims Advisor
Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 19 February, 2018 7:20 PM

To: 'Vic (LKKAuto)'

Cc: 'Asher Sng (LKKAuto)'; 'assignments'; 'Admin A'; claims@premiumauto.com.sg

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear Vic,

Any update on this case? Can we proceed with a Direct Settlement?

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 31 January, 2018 8:53 AM
To: Claims Department <claims@premiumauto.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Without Prejudice

Dear Kee Siang,

We refer to your below email.

Please be informed that we are still pending for our Insured's report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 30 January, 2018 8:51 PM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); assignments; Admin A; 'Claims'
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear all,

Any update for this case ?

Thank you

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183 **m.** +65 8777 0600

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From: Claims Department [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 January, 2018 8:58 PM

To: 'Vic (LKKAUTO)'

Cc: 'Asher Sng (LKKAUTO)'; 'assignments'; 'Admin A'; 'Claims'

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear Vic,

Any update for above mention case ?

Thank you and have a nice day ahead !

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 26 January, 2018 2:28 PM

To: Claims Department

Cc: Asher Sng (LKKAUTO); assignments; Admin A; Vic (LKKAUTO)

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Without Prejudice

Dear Kee Siang,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Department [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 26 January, 2018 2:11 PM

To: Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); assignments; Admin A

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear all,

Any update for above mention case ?

Thank you

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 22 January, 2018 8:49 AM
To: Claims Dept
Cc: Asher Sng (LKKAuto); assignments; Admin A; Vic (LKKAuto)
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Without Prejudice

Dear Jeffery,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Saturday, 20 January, 2018 6:01 PM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); assignments; Admin A; claims@premiumauto.com.sg
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Dear Vic,

Any update on this case?

Have your insured filed the report?

Kindly advise on the urgently.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 17 January, 2018 9:24 AM

To: Claims Department <claims@premiumauto.com.sg>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK REF: CC4/ASM18000804/ha3

Without Prejudice

Dear Kee Siang,

Good day!

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Department [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 January, 2018 8:48 AM

To: Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); assignments; Admin A

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK Ref: CC4/ASM18000804/ha3

Dear Vic,

Good Morning.

Any update for above mention case?

Thank you and have a nice day ahead !

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 15 January, 2018 8:39 AM

To: Claims Dept

Cc: Asher Sng (LKKAuto); assignments; Admin A; Vic (LKKAuto)

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK Ref: CC4/ASM18000804/ha3

Without Prejudice

Dear Jeffery,

We refer to your below email.

Please be informed that we are still pending for our Insured's report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Sunday, 14 January, 2018 1:55 PM

To: Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); assignments; Admin A

Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK Ref: CC4/ASM18000804/ha3

Dear Vic,

Any update on this case? Have your insured filed the accident report?

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 12 January, 2018 7:52 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018 *** LKK Ref: CC4/ASM18000804/ha3

Dear Jeffrey,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 11 January, 2018 5:38 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: claims@premiumauto.com.sg
Subject: Accident between SJK 9825 B and your insured GU 7256 P on 08/01/2018

Dear all,

Kindly assist in the Third Party Direct Settlement for the above mentioned vehicle.

Attached the GIA report and estimate for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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