

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 8 February, 2018 5:11 PM
To: Ang Ying Hin
Cc: Alan Quek Ai Lun; Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Categories: HMK

Dear Mr. Ang,

Received with thanks.

We will inform our principal and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ang Ying Hin [mailto:yinghinang@gmail.com]

Sent: Thursday, 8 February, 2018 5:06 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Mei Kwan,

Thanks for your assistance. Please see attached screenshots of SMS conversation and also the note that he wrote claiming he bumped into my front of the car.

Regards

Ang Ying Hin

98282567

On Feb 8, 2018 16:42, "Mei Kwan (LKKAUTO)" <Meikwan@lkkauto.com> wrote:

Dear Mr. Ang,

We refer to the above and our tele-conversation a while ago.

As spoken, kindly provide us the message transcript between your good self and our insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 1 February, 2018 9:10 AM
To: 'Alan Quek Ai Lun' <alan.quek@cyclecarriage.com.sg>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Alan,

We refer to the below email.

Please be informed that OI has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Monday, 29 January, 2018 9:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Officer,

Kindly assist to check AXA insured reported, would like to know liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

[188 Pandan Loop](#) Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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Please consider the environment before printing this e-mail.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 22 January 2018 11:38 AM

To: Alan Quek Ai Lun

Cc: Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A; assignments

Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Alan,

Thank you for your email.

Please be informed that we are currently still **pending for our insured's report.**

Reminder has been sent to our principal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Friday, 19 January, 2018 2:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Mei Kwan,

Kindly assist to check AXA insured reported? Would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

[188 Pandan Loop](#) Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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Please consider the environment before printing this e-mail.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 12 January 2018 7:02 PM

To: Alan Quek Ai Lun

Cc: Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO); Admin A; assignments

Subject: RE: SLF6880M / SKL3125K Date of accident:08-01-2018 *** LKK REF: CC4/ASM18000801/ja3

Dear Alan,

We refer to the below email.

Please be informed that OI has yet to report the accident.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Thursday, 11 January, 2018 11:55 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SLF6880M / SKL3125K Date of accident:08-01-2018

AXA INSURANCE

Attn: Motor Claims Dept

**RE: Accident involving motor vehicle nos. SLF 6880 M & SKL 3125 K.
Along PRINSEP STREET.**

We have instructs by our client's of motor vehicle no:**SLF 6880 M**, which was involved in the above accident. Our client's vehicle was damaged and we are now claiming against you for cost of repair and loss of rental.

In order that you are the insurer of vehicle no:**SKL 3125 K** are willing to **DIRECT SETTLEMENT** on cost of repair and loss of rental. We shall be grateful if you could kindly settle the cost of repair and loss of rental directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

[188 Pandan Loop](#) Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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