

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 13 April 2019 12:34 PM
To: Janet Tan
Cc: Admin A
Subject: RE: Our ref: DM18HO00183/JT Our ref: SKH2778D, Your ref: SDP98L -PRS //LKK REF: CC4/EQI18000798/M1pb3

Dear Janet,

Further to our below email.

Up-to-date, we did not receive any follow-up made from Third Party for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our PRI report(no estimate was given) to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 12 September 2018 4:33 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Subject: RE: Our ref: DM18HO00183/JT Our ref: SKH2778D, Your ref: SDP98L -PRS

Hi Janet,

We are pending further evidence from third party repairer.

No estimate was given during survey.

Thank you.

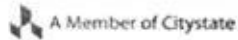


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Janet Tan

Sent: Tuesday, June 5, 2018 1:45 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>

Subject: Our ref: DM18HO00183/JT Our ref: SKH2778D, Your ref: SDP98L -PRS

Dear Shu Pei,

As attached.

Please note that OI dispute liability.

Regards,

Janet Tan

Senior Executive | Claims



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, June 5, 2018 12:20 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Our ref: SKH2778D, Your ref: SDP98L -PRS

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 4 April 2018 12:06 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our ref: SKH2778D, Your ref: SDP98L -PRS

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 March 2018 12:04 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: FW: Our ref: SKH2778D, Your ref: SDP98L -PRS

Your ref: TBA

LKK ref: CC4/EQI18000798/M1ps3

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SDP 98L at M/s Kum Chew Motor Workshop - Sin Ming.

We will revert preliminary advice in due course.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 11 January 2018 3:33 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref: SKH2778D, Your ref: SDP98L -PRS

Dear all,

Please arrange to attend to the PRS.

Our insured driver has yet to report. We shall revert on liability soonest possible.

Regards,

Janet Tan

Senior Executive | Claims

eqinsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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 A Member of Citystate

 you've got a friend

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From: kumchew1 [<mailto:kumchew1@singnet.com.sg>]

Sent: Thursday, January 11, 2018 2:57 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Our ref: SKH2778D, Your ref: SDP98L -PRS

Hi Ms Janet,

Refer to your email below.

Kindly appoint **LKK Auto Consultants Pte Ltd** pre-repair inspection our insured vehicle.

Thanks & Best Regards,
Mdm Lim

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Thursday, January 11, 2018 9:42 AM
To: kumchew1@singnet.com.sg
Subject: Our ref: SKH2778D, Your ref: SDP98L -PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam,

For pre repair survey request, please email to elaine.cheong@eqinsurance.com.sg;
bazlin.ahmad@eqinsurance.com.sg; janet.tan@eqinsurance.com.sg or fax your request to 6223 4190.

We refer to your fax of 10 January 2018.

Our insured has yet to report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd	

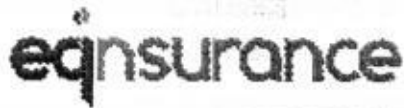
Tel: 63450068
Fax: 63445328

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

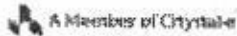
Regards,

Janet Tan
Senior Executive | Claims



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