1952111	f f		V3 € LKK
INS. CASE OWNER	shawn CC 4 / AIG18	8000797 R	PS/3 / IDAC
Surveyor:	AS	SIGNMENT 212 18	Date / Time : 10/01/18 Registered in Merimen: 12/01/18
Pre-assign / CCU	FTE		Acessores in victimus
Insured Vehicle No	0/ 04	Claim No.	959074403359
* *			1700070543
Name of Insured	CYNTHIA GOH HWEE KI		
Insured Tel No.	HP: 9848 894		Production of Character
Excess Sec II :SS	D.O.A : 01/12/17 (FES) / NO) Nature of Accident :	Place of Acci	Ident : BOON LAY WAY (CHINESE G
Is driver the owner	_	OLGIA RED	ORT (ES / NO : TP GIA REPORT: 68 / NO
If NO, Driver Nar Driver Tel			
31.11.20			APPER DOM: NATIONAL ACCUPANTS
CB6078			
INSRS; WSP-275 699.4 Tel: Liability: RMKS	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP; Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/Time	50 (/ -/	STAGE DATE/PIC
	CB 607819- CS/12090 04669/R651	DOA 19/06/01	
121-12 (10)	SCT 5767X - X	- K-01 - 11 11 11 11 11 11 11 11 11 11 11 11	Non-Reporting ltr (3nd):
17/01/18 (HT)			Non-Reparting ltr (Final): Notification ltr\(\frac{1}{2}\) if qop-pickup():
1011110	Regust al video-from p	x.d	Call OIL THIS CAN IN IN IN
18/11/2 -	requist of side - with	110	Documentation Check List: Handler Typist
191112 -	- OI udou uploaded in Moi	imen	Notification lit (if non-psckup)
, A ! -	O) charged 1 law.		After call its to OE
@ Mond	(a) (a) (a) - Not pick up.		Authorisation To Act Release Voucher:
141418 -	check with TP wksp : 6	teven, only	Final Repair Bill:
1.11	finalice from their !	pusto laugur	Car Rental Invoice:
15 1/07	for ## struck		Towing Invoice
14/7/18 -	Fre pass to close (up)		Medical Bill
			PIR
	RECEIVED	1 4 MAY 2018	Mandate/Reject Instruction:
	11202		LOD Payment Breakdown Form
PRELIMINARY ADVICE	Date/Time: Sent By:		Post-Repair Photos:
DINIA F DIFA DINA	The Prince		Others:
FINALIZATION Repair Cost:	Date/Time: Confirm with: S5 (days) Reduction:	- 5	Confirm by:
FINAL SETTLEMENT	Date/Time: Confirm with		Email Cal
Final Liability:	% (Agreed / Aug Sies) BOLA S/N N	o.: 15 ·	If NO or B 28, Ass. Lia:
Repair Cost: Loss of Rental (LOR):	SS (days)		- Chected by CS - HSIGOTON
Loss of Use (LOU):	SS (5 x days)		- CHT.
Loss of Income (LOI):	SS (5 a days)		- 14/5/18
LOR only LOU only GIA/LTA Search	SS LOR+LOL LOR+LO Tick	conly ene]	
Medical:	55		1) Claim status: Normal/Reject/Private Settle / W
Disbursement:	SS (e.g. Tow/ Ind	lependent)	2) Report Format:
Liggil Cost Total:	SS Global Sum SS:		3) Survey fee: \$ 350 + \$20
FINAL PAYMENT	Date/Time: Confirm with:		Email Cal
Payce 1:	SS Name 1		
Payer 2: (Strike if N.A.)	SS Name 2:		
Payer 3: (Strike if N.A.)	SS Name 3:		

ATG



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auton	noune			
AIG	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CC4/AIG18000	0797/R1ps3			
CHA	HENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 12-01-2018				
			Code: AIG				
1.		Policy Particu	lars :- THIRD PARTY CLA				
	Insured Veh.	SLT 5748X	Veh. Inspected	CB 6078R			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	12/01/2018			
2.		Vehicle I	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	19	Steering				
	Brakes		Modification				
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Go	neral Information				
W+-	Accident Date	01/12/2017	Inspection Date	07/03/2018			
	Survey held at	LYS ENGINEERING	mapasman enter	20127/2027/IIG			
	Julie j nom di	BLK 138 #11-411 BUKIT BATOK WEST AVE SINGAPORE 650138	6				
			Remarks				

LYS ENGINEERING

WORKSHOP: 7 SOON LEE STREET #01-19 ISPACE S 627608

HP: 97308695 Fax: 66748695

Specialise In Repairing All Kinds Of Motor Vehicles Spray Painting, Welding And Agent To Claim Damages From Motor Insurance

QUOTATION

Date: 24/04/18

To: LKK Auto Consultants P/L

Attn: Mr Kesul

Fax: rasula (kkanto zam

Insurance Company:

Tel:

Attn: M/V Claim Department

Lump Sum Repair

VEHICLE NO: CB6078R (

We are pleased to quote you for the following services/repairs cost for the above mentioned vehicle:

ITEM	OTY	DESCRIPTION	L	PRICE	AMOUNT	
£	I Pc	Front Left Door Company Logo	hu	S\$ 120.00	129:00 100	S/N
2.		SUB-TOTAL To Spray Painting Three Co Bumper Assy & Front			120.00	
3.		Bumper Assy & Front Left Doof Assy Labour Charges :			800.00 400	
		-Dismantle & Repair Front Bumper Assy -Dismantle, Repair & Beating Front Left Door A	issy	2	650/60 300	815
		TOTAL			1,570.00	
end o	0 01					//

Please do not hesitate to contact us if you have any querries.

Thank You.

LYS ENGINEERING

Note: Repair Work 4 Days

148ml Hp 20010068 3 days 9/P 07/03/18@1105 Rosmy after report

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 18 January 2018 12:41 PM

To:

'Wui, Shawnkaijye'

Subject:

Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT INVOLVING

SLT 5748X(AIG) & CB 6078R ON 01/12/2017]

Hi Sahwn,

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

1 to 1

Wui, Shawnkaijye <Shawnkaijye Wui@aig.com>

Sent:

Thursday, 18 January 2018 2:05 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT

INVOLVING SLT 5748X(AIG) & CB 6078R ON 01/12/2017]

Hi Hsiao Tong,

Video has been uploaded.

Please refer to Merimen.

Thanks and Regards, Shawn Wui AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye Wui@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, January 18, 2018 12:41 PM

To: Wui, Shawnkaijye

Subject: Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT INVOLVING SLT 5748X(AIG) & CB

6078R ON 01/12/2017]

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Catherine Chong (LKK Auto)

From: Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>

Sent: Wednesday, 10 January, 2018 11:21 AM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md

Ishak, Mohd Imran; Chan, Yoke Shi

Subject: AIGENCRYPT - Pre repair inspection request - CB6078R VS SLT5748X (OI) DOA

01/12/2017

Attachments: Our Ref: CB 6078 R, Yr Ref: 9590744033SG003, Acc Inv: CB 6078 R & SLT 57... (6.84

vehind in squen

KB); FaxDC5D.TIF

Hi,

Please refer to the enclosed request from BONNIE KWOK LLC.

Claim no : 9590744033SG003

Case Owner : Shawn Wui

If you have any queries/concerns, please let us know.

Kindly assist to assign Mohamed Taufikh as Single Joint Expert as requested.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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LYS ENGINEERING

MAILING ADDRESS: BLK 138 = 11-411 BUKIT BATOK WEST AVE 6 S650138 HP: 97308695 FAX: 68993276 66748964

Specialise In Repairing All Kinds Of Motor Vehicles Spray Painting Welding And Agent To Claim Damages From Motor Insurance

Your Vehicle SLT 1748X

(\$1d Party Vehicle)

Our vehicle CB 6078R

Date: 09/01/18

M/s-AIG Asia Pacific Insurance Pre. Led. 78 Shecton Way =08-16 AIG Building Singapore 079120

* By Fax Only *

Dear Sir.

ACCIDENT INVOLVING CB 60 78/2 517 8748 X 01/12/17 1200 pm

We refer to the above matter.

thereby give you 2 days notice to conduct a pre-repair inspection of vehicle

Pls call Steven Loo & HP 97308695.

24 Sg Kadult

Yours faithfully.

2779

\$ 7290,00

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 14 May 2018 9:17 AM

To:

Wui, Shawnkaijye

Subject:

RE: Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT

INVOLVING SLT 5748X(AIG) & CB 6078R ON 01/12/2017]

Hi Shawn.

We refer to the above matter.

Please be informed that "No Direct Settlement" for this case. Third party only agreed LKK as SJE and they will get their lawyer to handle for settlement.

In view of this, we will proceed to close file and submit wp report to your good office.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Wui, Shawnkaijye [mailto:Shawnkaijye.Wui@aig.com]

Sent: Thursday, 18 January 2018 2:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT INVOLVING SLT 5748X(AIG) & CB

6078R ON 01/12/2017]

Hi Hsiao Tong,

Video has been uploaded.

Please refer to Merimen.

Thanks and Regards, Shawn Wul AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijve.Wui@aiq.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, January 18, 2018 12:41 PM

To: Wui, Shawnkaijye

Subject: Your Ref: 9590744033SG *LKK REF: CC4/AIG18000797/ps3 [ACCIDENT INVOLVING SLT 5748X(AIG) & CB

6078R ON 01/12/2017]

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	St	atus	
Main	05 Dec 2017 Edit Reg		10 Jan 2018 00:00 Edit Adj Rpt	S\$800.00 Edit Estimat	4 200	800.00 lew Rpt		R	Pending for Survey Report Cancel Case	
	Main	∏ R	eference	Clain	Details		Docume	nts	٦.	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		100	
Insured:	CYNTHIA	GOH HWEE KIM	, ID: 57612833B			-				
Main Claimant:	TAN SUN	FOON, ID: SI	1107491Z							
Vehicle Reg No.:	CB6078	R		Dat	e of Loss:	The section of the section in the	7 00:00 - :59 hs From LTA Re	g Date (Man Yr)]	
Claim Type	TP / 959	0744033SG			cy/Cover te No.:		3 (Comprehens 02/11/2017 - 0		18	
Vehicle Reg No. (Insured):	SLT5748)	¢			cy No. almant):	5054460673.05				
				Exc	essi					
Repairer:	Lys Engin	eering (HQ) 138	Bukit Batok West A	ve 6, #11-411,	650138 B	ukit Batok -	Tel: 65605653			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	is) - Tel: 65-64	19-3000 .	[Handled b	y Wui, Shawn	- KO] Sha	wnkaijye.V	/ui@aig.com
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (HQ) - Tel:						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by F	MOHD RASU	L] [Final R	tpt due	23/01/20	018]
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compos	e Case Mail
 AIG_SG 	(15/01/2018)	Request for TP	GIA Report							
ALL ASSO	CIATED TAS	ks⊟				View All 5	earch Tasks	Create f	New Task	Complete
Due Date No results.	Priority	Type Task	Group Subjec	t Handler	Assign	ned By	Completed O	n C	reated On	Done?

Claim Documents

*CB6078R (9590744033SG)

[SLT5748X]

TP

TAN SUNG FOON

Dec 1 2017 12:00AM

[CYNTHIA GOH HWEE KIM]

Lys Engineering

Vid	eo		1 per	page. V	~
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Prin
1	18/01/18 14:03	Video - Accident From:OD - Reg. No: SLTS74BX, Claimant: CYNTHIA GOH HWEE KIM	0	Load MP4	
Ass	essment Reports		1 per	page 🔻	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	15/01/18 09:43	Accident Statement From:OD - Rag. No: SLTS74BX, Claimant: CYNTHIA GOH HWEE KIM.	0	Load HTM	
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No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/05/18 09:35	Odometer Reading	0	Load JPG	V
2	12/05/18 09:35	Chassis Number	0	Load JPG	V
3	12/05/18 09:35	General View	0	Load JPG	2
4	12/05/18 09:35	General View	0	Load JPG	V
5	12/05/18 09:35	General View	0	Load JPG	[2]
6	12/05/18 09:35	General View	0	Load JPG	2
7	12/05/18 09:35	General View	0	Load JPG	W
8	12/05/18 09:35	General View	0	Load JPG	3
9	12/05/18 09:35	General View	0	Load JPG	V
10	12/05/18 09:35	General View	0	Load JPG	V
11	12/05/18 09:35	General View	0	Load JPG	4
12	12/05/18 09:35	General View	0	Load JPG	W
13	12/05/18 09:35	General View	0	Load JPG	2
14	12/05/18 09:35	General View	0	Load JPG	V
15	12/05/18 09:35	General View	0	Load JPG	3
16	12/05/18 09:35	General View	0	Load JPG	V
17	12/05/18 09:35	General View	0	Load JPG	2
18	12/05/18 09:35	General View	0	Load JPG	V
19	12/05/18 09:35	General View	0	Load JPG	52
20	12/05/18 09:35	General View	0	Load JPG	(2)
21	12/05/18 09:35	General View	0	Load JPG	V
22	12/05/18 09:35	General View	0	Load JPG	3
23	12/05/18 09:35	General View	0	Load JPG	V
24	12/05/18 09:35	General View	0	Load JPG	W
25	12/05/18 09:35	General View	0	Load JPG	Z
26	12/05/18 09:35	General View	0	Load JPG	V
27	12/05/18 09:35	General View	0	Load JPG	₩.
28	12/05/18 09:35	General View	0	Load 3PG	V

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No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/01/18 18:10	EMAIL FROM LAWYER DD 10.01.2018	0	Load PDF	
2	12/01/18 18:10	ACKNOWLEDGEMENT EMAIL TO AIG DD 10.01.2018	0	Load PDF	
3	12/01/18 18:10	NOTIFICATION FROM WORKSHOP	0	Load PDF	
4	17/01/18 09:15	TP GIA REPORT	0	Load PDF	
5	16/05/18 09:41	LETTER TO OI	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other porties.			

LKK Auto Consultants Pte Ltd (Co.Reg No. 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG18000797/R1PB3Q2

Date:

16/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700070543

Claimant Vehicle CB6078R

Insured Vehicle No:

SLT5748X

No: Date of Loss:

01/12/2017

Nature of Claim:

TP

Claim No: 9590744033SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

CB6078R

Make & Model:

TOYOTA HIACE, 3.0 (A)

Engine No:

5L5209582

Reg. Date: Colour

01/07/2002 (Man. Year: 2001) Multi-colour

Chassis No: Odometer:

LH1726105927 941192 km

Engine Capacity:

2985 cc

Market Value/New Car Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

195 R15

Rear Tyre Size:

195 R15

Front Left Side: Front Right Side:

Maxtrek 6 mm Maxtrek 6 mm Rear Left Side: Rear Right Side: Maxtrek 6 mm Maxtrek 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		120.00	100.00	20.00	16.67
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,450.00	700.00	750.00	51.72
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
N	ett Amount (S\$)	1,570.00	800.00	770.00	49.04
	Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

Date Inspected:

10/01/2018

07/03/2018

15 PIONEER WALK

Repairer:Lys Engineering (HQ)

Estimated Period of Repair:

3.0 days

Adjuster: MOHD RASUL

CHEW HSIAO TONG Manager:

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Inspected At:

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LEFT DOOR COMPANY LOGO	Necessary	120.00 FS	*100.00 FS
F=Fn	anchise	part. S≈SpcN	lett.	Total Parts (S\$)_	120.00	100.00
			Report was unsubmitted duri	ng this print-out.		

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO SPRAY PAINTING THREE CO BUMPER ASSY & FRONT BUMPER ASSY & FRONT LEFT DOOR ASSY	New	800.00	400.00
2	LABOUR CHARGES-DISMANTLE & REPAIR FRONT BUMPER ASSY -DISMANTLE ,REPAIR & BEARING FRONT LEFT DOOR ASSY	New	650.00	300.00
	Gross Labou	r Cost (S\$)	1,450.00	700.00
	Report was unsubmitted during	this print-out.	Soft of a College of E.	1.04.000

< END OF ESTIMATES >