

CS/MSG18000795/T1rd3

Merimen

Laufich
Kwok Woon Choo

ASSIGNMENT 100118

MS1G

12/1/18 @ 5:22pm

① OD: TP, AWS, TP, RES, OD, LES, INVA, INV, INC, CI

To: Lloyd's Vehicle No. SLU1334C

at: Workshop no. Volkswagen Centre

TEL: 63057288

at: 247 Alexandra Rd

Policy No. 2906488IMCY

Class No. 545540

Sum Insured

Excess \$1,000.00

Make of Vehicle

DATE 10/1/18

Client's Record

15/1/2018 @ 11-11:30am owner waiting

CA: (REV) / REP. / REV 24 HRS

Date/Time 5:30pm @ 12/1/18

Person Contacted Edmund

STATUS (JUT)

Date/Time Action/Remarks (✓) EPR

SLU1334C x

16/1/18 Sent preli through merimen

22/1/18 Check with Charmine, labour rate follow their in-house

Resent preli through merimen

24/1/18 Authorise repair; Inform WWS to proceed repair by email

27/2/18 Supplementary received & seek mandate

28/2/18 Supplemental amount

REP: MSIG

ASSIGNMENT

From: Date: 15/01/2018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLU 1334C
at Workshop mis: Volkswagen
of: 247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$1,000.00

(Client's Record)

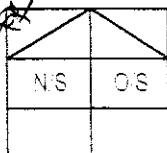
Make of Veh:

11am-11:30am
owner waiting

(Policy Condition)

Check Brake and tyre
outstanding premium

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: \$132K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / (REV) / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLU 1334C

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Passat

Colour: White

Sp. Reading: 8828

Eng No:

C No: WVWZZZ3C 29E 193652

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brakes: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/45R18

R: 2 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R.Bal: 6 mm

L.Bal: 6 mm

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rcoftop or

Frt w/s
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Brake & tyre in good condition

Confirm with Pearllyn & 5976.68.5 days
Ed: 5471.14, 48%

RECEIVED 15 JAN 2018

Date/Time File Pass to:



Preli. Report



Final Report

Date/Time File Return to:

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee:

Transconator

Photo

Time

Add Fee:



Site Insp: \$



Interfer: \$



Tech: \$



Clean: \$

Report Format: ED

Lump Sum: 5976.68

300
10
310




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18000795/T1rd3		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 12-01-2018		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SLU 1334C
Policy No. 29064881MCY		Coverage (\$)		0.00
Claim No. 545540		Excess (\$)		1,000.00
Assign From MERIMEN (KWOK WOON CHOO)		Assign Date		12/01/2018
2. Vehicle Particulars & Condition				
Make & Model		c.c 0		
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 10/01/2018		Inspection Date		
Survey held at VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934				
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jan 2018		12 Jan 2018 17:22 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	VOLKSWAGEN CENTRE SINGAPORE, Co. Reg. No.: 53103069E		
Vehicle Reg. No.:	SLU1334C	Date of Loss:	10/01/2018 10:00 - :59
Claim Type:	OD / 545540	Policy/Cover Note No.:	29064881MCY (Comprehensive) Coverage: 01/01/2018 - 31/12/2018
		Excess:	S\$1,000.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/01/2018]		
Driver/Custodian:	TANG DELPHINE (28 / Female), NRIC: S8905735C, Tel: +6597109849		
Adj Asg. Remarks:	TO REVERT - 1) PLEASE CHECK ON BRAKE & TYRE & 2) OUTSTANDING PREMIUM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Ho Pei Fang

From: Ho Pei Fang
Sent: Friday, 12 January, 2018 4:36 PM
To: 'Goh, Edmund (VWG Singapore)'; Wong, Meiy (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)
Cc: Pauline Soh
Subject: RE: Survey for SLU1334C (OD)

Dear Edmund,

Appt confirmed, 15th Jan, owner waiting
Time: 1100 to 1130

Best Regards,

Ho Pei Fang
Administrative Officer, Claims Services (In-House Survey)
Direct line +65 6643 1346 | Direct fax +65 6225 7402 | peifang_ho@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Goh, Edmund (VWG Singapore) [mailto:edmund.goh@vw.com.sg]
Sent: Friday, 12 January, 2018 4:33 PM
To: Ho Pei Fang ; Wong, Meiy (VWG Singapore) ; Kong, Charmaine (VWG Singapore) ; Cheong, Pearlyn (VWG Singapore)
Cc: Pauline Soh
Subject: RE: Survey for SLU1334C (OD)

Dear Pei fang,

Please advise on available dates for survey.

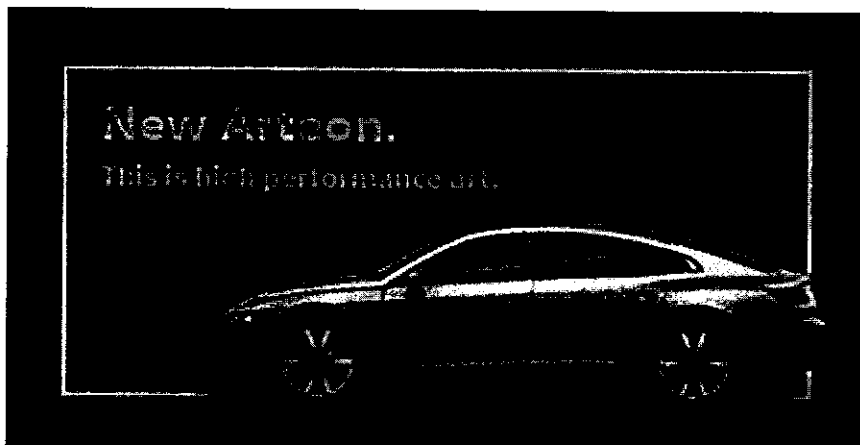
Date: 15th Jan or 18th Jan
Time: 1100 to 1130
Location: Alexandra Service Centre

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



From: Ho Pei Fang [mailto:PeiFang_Ho@sg.msig-asia.com]

Sent: Friday, 12 January, 2018 11:02 AM

To: Wong, Mei (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Cc: Pauline Soh

Subject: Survey for SLU1334C (OD)

Dear all,

Please arrange and revert for survey appt, thank you.

Best Regards,

Ho Pei Fang

Administrative Officer, Claims Services (In-House Survey)

Direct line +65 6643 1346 | Direct fax +65 6225 7402 | peifang_ho@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 16 Jan 2018

Preliminary Advice

Vehicle No	: SLU1334C	Accident Date	: 10/01/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: 29064881MCY
Assignment Date	: 12/01/2018	Excess	: S\$1,000.00
Date of Inspection	: 15/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,824.92
Revised Amount	:S\$	7,989.68
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,989.68
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	132,000.00
COE / PARF Rebate	:S\$	75,940.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,060.00

Remarks

(X) The vehicle is economical for repair.

The brake system are in working condition. The condition of the tyres were also in serviceable condition with a remaining tread depth of approximately 6mm each.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 22 Jan 2018

Preliminary Advice

Vehicle No	: SLU1334C	Accident Date	: 10/01/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: 29064881MCY
Assignment Date	: 12/01/2018	Excess	: S\$1,000.00
Date of Inspection	: 15/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,824.92
Revised Amount	:S\$	6,459.68
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,459.68

11447.62

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	132,000.00
COE / PARF Rebate	:S\$	75,940.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,060.00

Remarks

(X) The vehicle is economical for repair.

The brake system are in working condition. The condition of the tyres were also in serviceable condition with a remaining tread depth of approximately 6mm each.

() The above survey was conducted on a 'without prejudice' basis.

Print Received Message

This mail is associated with :

***SLU1334C (545540)**

OD

Jan 10 2018 10:00AM

[VOLKSWAGEN CENTRE SINGAPORE]

Volkswagen Centre Singapore

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 23/01/2018 16:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6459.68) - SLU1334C - Claim Handler: Kwok Woon Choo

Approved:6459.68:a if c

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Wednesday, January 24, 2018 10:42 AM
To: 'Cheong, Pearlyn (VWG Singapore)'
Cc: 'Kong, Charmaine (VWG Singapore)'; 'Wong, Meiy (VWG Singapore)'; 'Ong, Germaine (VWG Singapore)'; SUR; Goh, Edmund (VWG Singapore)
Subject: SLU 1334C MSIG OD DOA : 15/01/2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLU 1334C (excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 27 Feb 2018

Preliminary Advice

Vehicle No	: SLU1334C	Accident Date	: 10/01/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: 29064881MCY
Assignment Date	: 12/01/2018	Excess	: S\$1,000.00
Date of Inspection	: 15/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,447.82	(Include Supplementary \$622.90)
Revised Amount	:S\$	7,082.58	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	7,082.58	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	132,000.00
COE / PARF Rebate	:S\$	75,940.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,060.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	1494Z

Vehicle Details

Vehicle No.:	SLU1334C
Vehicle to be Exported:	No
Intended De-registration Date:	16 Jan 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 2.0 3G24MY R-LINE HUD
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CHH143086
Chassis No.:	WVWZZZ3CZGE195652
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$34,891.00
Original Registration Date:	31 Jul 2017
First Registration Date:	31 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$40,848.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2027
PARF Rebate Amount:	\$30,636.00

Intended COE Rebate Details

COE Expiry Date:	30 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$45,304.00
Total Rebate Amount:	\$75,940.00

The information contained herein is correct as at 16 Jan 2018

OK

MSIG on
VW COMPANY CAR

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2018 14:35
Date Of Accident	10/01/2018 10:00
Exact Location Of Accident	NOVENA SQUARE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU1334C
Insured/Policyholder	
Name Of Registered Owner	VOLKSWAGEN CENTRE SINGAPORE
Co Reg No	53103069E 1991014942
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-63057299
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	PASSAT 2.0 TSI R-LINEHUD
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	TANG DELPHINE
NRIC No	S8905735C
Date Of Birth	16/02/1989
Occupation	INDOOR
Date Of Driving Pass	24/07/2013
Driving Experience	4 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97109849
Fax Number	
Contact Number	
EMail Address	DELPHINE.TANG@VW.COM.SG

Address 220 AMK AVE 1 #02-817

Postcode 560220

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

refer to sketch plan

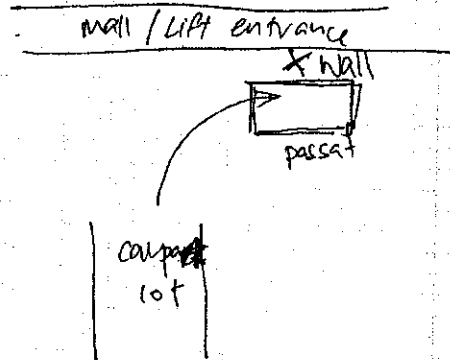
Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Turn out of carpark lot & hit the wall of the wall / lift entrance.
 there is no damage to other property.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

11 JAN 2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

11/1/18

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

11 JAN 2018

11 JAN 2018

SKETCH PLAN

IMPORTANT NOTICE

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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

11 JAN 2018

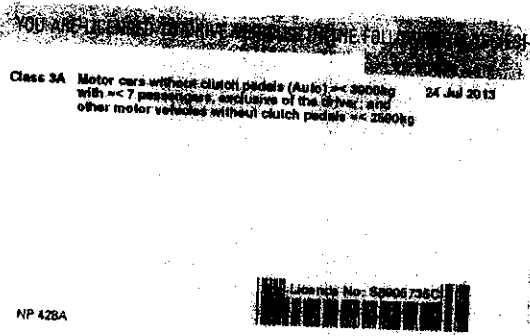
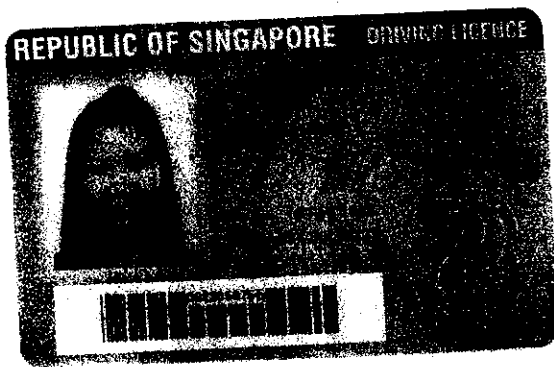
Driver's Signature
(If driver is not the policyholder)
Date & Time:

11/1/18

11 JAN 2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

11 JAN 2018



the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tang Jiah 17495749

Ex 91000

Revert

PDI TUAS

Resurvey before paint. 5 days.
sure lkhanto.com

Phone No.

Fax No.

E-Mail

PDI TUAS

Company VOLKSWAGEN SINGAPORE
Volkswagen Group Singapore
247 Alexandra Road
159934 Singapore

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. VWSING
Quote No. SER/QUO/1800059
QuoteDate 11/01/18
Salesperson Dummy
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSI R-LineHUD	42	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLU1334C	VWVZZZ3CZGE195652	31/07/17	Dummy
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 143086	3G24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR 475/day	4	UNIT	950 1680	3,360.00
P B&P ALEX PAINT	SPRAY PAINT 500/day	3	UNIT	1000 1600	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	360 ✓	480.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un	200 ✓	280.00
	Nett				
	Sum Labor				6,520.00
P 3G0805903F 9B9	FRONT LOWER SPOILER Predecessor 3G0805903C 9B9	1	Pieces	195.34 cut	271.30
P 3G0805911N	WHEEL HOUS / Successor 3G0805911T	1	Pieces	nn x	116.28
P 3G0805969D	WHEEL HOUSING LINNING LHS ✓	1	Pieces	nn x	93.31
P 3G0807049	BUMPER BRACKET LHS	1	Pieces	35.66 net	53.70
P 3G0807050	BUMPER BRACKET RHS ✓	1	Pieces	66.20 nn x	53.70
P 3G0807177C	BUMPER RETAINER LHS	1	Pieces	nn net	91.95
P 3G0807178C	BUMPER RETAINER RHS ✓	1	Pieces	nn x	91.95
P 3G0807217T GRU	FRONT BUMPER	1	Pieces	720.58 de	1,009.14
P 3G0807937 GRU	HEADLAMP NOZZLE COVER	1	Pieces	19.50 mis	27.09
P 3G0853253C 2ZZ	MOLDING	1	Pieces	98.01 cut	136.12
P 3G0853665F 041	GRILLE	1	Pieces	119.56 cut	166.05
P 3G0853793 GRU	TRIM	1	Pieces	120.17 cut	175.23
P 3G0898925	HEADLAMP NOZZLE FRAME	1	Pieces	43.48 cro	60.39
P 3G0941661H	FOG LAMP LHS	1	Pieces	183.99 cut	255.54
P 3G0998493	SENSOR BRACKET	1	Pieces	55.17 net	80.79
P 3G2941113A	HEADLIGHT LHS	1	Pieces	1039.66 cut	1,442.59
	Use Predecessor 3G2941113				

Sum carried forward

10,645.13

Payments to: - BBN: - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

Company VOLKSWAGEN SINGAPORE
Volkswagen Group Singapore
247 Alexandra Road
159934 Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. VWSING
Quote No. SER/QUO/1800059
QuoteDate 11/01/18
Salesperson Dummy
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSI R-LineHUD	42	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLU1334C	WVWZZZ3CZGE195652	31/07/17	Dummy
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 143086	3G24MY

Continued			10,645.13
P 5Q0919133 9B9	SENSOR O RING	1 Pieces	1.43 1.98
P D 180KU2A1	2KADHESIVE	1 Pieces	74.63 103.65
P D 822150A1	BONDAGENT	1 Pieces	53.40 74.16
	Sum Item		4,304.92

Sum Labor	6,520.00
Sum Item	4,304.92

Total	SGD	10,824.92
7% GST	10,824.92	757.74
Total SGD Incl. GST		11,582.66

Explanations

P = Proportionately Charged

Payment Terms No Credit

11,847.82

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: **SLU1334C**
 MODEL **Passat 2.0 TSI R-LineHUD**

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	3G0941119B	LHS H/LAMP TOP CHROME	1	51.7	28	37.22 ant
2	3G0821021B	FENDER	1	530.37	28	381.87 ht
3	3G0821141A	BRACKET	1	75.04	28	54.03 nce
4	3G0853763B 2ZZ	LHS FOG LAMP GRILLE CENTRE CHROM	1	81	28	58.32 Ar
5	3G0941119A	LHS H/LAMP SEAL	1	9.99	28	7.19 wh
6	3G0807889	BUMPER CENTRE BRACKET	1	117.04	28	84.27 de
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
TOTAL:						\$622.90

Total Labour & Parts

\$622.90

Survey By

LKK Auto Cons. hereby notify the Repairer that:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Janice Lee (LKKAUTO)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, February 08, 2018 4:15 PM
To: Taufikh (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: SLU1334C - FINALISE
Attachments: SLU1334C - MSIG OD LKK.pdf; IMG_1296.JPG; IMG_1297.JPG; IMG_1298.JPG; IMG_1299.JPG; IMG_1300.JPG; IMG_1301.JPG; IMG_1302.JPG; IMG_1303.JPG; IMG_1304.JPG; IMG_1305.JPG; IMG_1306.JPG; IMG_1307.JPG; IMG_1310.JPG; IMG_1311.JPG; IMG_1312.JPG; IMG_1313.JPG; IMG_1314.JPG; IMG_1326.JPG; IMG_1327.JPG; IMG_1328.JPG; IMG_1329.JPG; IMG_1330.JPG; IMG_1362.JPG; IMG_1363.JPG; IMG_1364.JPG; IMG_1365.JPG; IMG_1366.JPG; IMG_1367.JPG; IMG_1368.JPG; IMG_1369.JPG; IMG_1370.JPG; IMG_1371.JPG; IMG_1372.JPG; IMG_1373.JPG; IMG_1374.JPG; IMG_1413.JPG; IMG_1414.JPG; IMG_1415.JPG; IMG_1416.JPG; IMG_1417.JPG; IMG_1418.JPG; IMG_1431.JPG; IMG_1432.JPG; IMG_1433.JPG; IMG_1434.JPG; IMG_1435.JPG; IMG_1436.JPG; IMG_1437.JPG; IMG_1438.JPG; IMG_1439.JPG; IMG_1293.JPG; IMG_1294.JPG; IMG_1295.JPG

Dear Taufikh,

Please confirmed

COR \$4976.67 after less excess before GST.

Total 5 working days repairs.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

Service Order Confirmation

SERVICE ORDER NO: 18IP0121

CUSTOMER NO.: VWSING

CUSTOMER NAME: Company VOLKSWAGEN SINGAPORE

TELEPHONE NO.:

ADDRESS: 247 Alexandra Road

Singapore

VEH No.: SLU1334C

Order Date: 15/01/18

Reg Date: 31/07/17

KM: 10,377

VIN NO.: WVVZZZ3CZGE195652

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Passat 2.0 TSI R-LineHUD

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-1,000		-1,000
4	B&P ALEX LABOUR LABOUR	2	UNIT	475		950
5	B&P ALEX PAINT SPRAY PAINT	2	UNIT	500		1,000
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	3G0807217T GRU FRONT BUMPER	1	PCS	1,009.14	28	726.58
9	3G0805903F 9B9 FRONT LOWER SPOILER	1	PCS	271.30	28	195.34
10	3G0807049 BUMPER BRACKET LHS	1	PCS	53.70	28	38.66 ✓
11	3G0807177C BUMPER RETAINER LHS	1	PCS	91.95	28	66.20
12	3G0807937 GRU HEADLAMP NOZZLE COVER	1	PCS	27.09	28	19.50
13	3G0898925 HEADLAMP NOZZLE FRAME	1	PCS	60.39	28	43.48
14	3G0941681H FOG LAMP LHS	1	PCS	255.54	28	183.99
15	3G2941113A HEADLIGHT LHS	1	PCS	1,442.59	28	1,038.66
16	3G0998493 SENSOR BRACKET	1	PCS	80.79	28	58.17
17	5Q0919133 9B9 SENSOR O RING	1	PCS	1.98	28	1.43
18	D 822150A1 BONDAGENT	1	PCS	74.16	28	53.40
19	D 180KU2A1 2KADHESIVE	1	PCS	103.65	28	74.63
20	3G0853665F 041 GRILLE	1	PCS	166.05	28	119.58
21	3G0853253C 2ZZ MOLDING	1	PCS	136.12	28	98.01
22	3G0853793 GRU TRIM	1	PCS	175.23	28	126.17
23	3G0941119B LHS H/LAMP TOP CHROME	1	PCS	51.70	28	37.22
24	3G0821021B FENDER	1	PCS	530.37	28	381.87
25	3G0821141A BRACKET	1	PCS	75.04	28	54.03
26	3G0853763B 2ZZ LHS FOG LAMP GRILLE CENTRE CHROM	1	PCS	81.00	28	58.32
27	3G0941119A LHS H/LAMP SEAL	1	PCS	9.99	28	7.19
28	3G0807889 BUMPER CENTRE BRACKET	1	PCS	117.04	28	84.27

Service Order Confirmation

SERVICE ORDER NO: 18IP0121

CUSTOMER NO.: VWSING

CUSTOMER NAME: Company VOLKSWAGEN SINGAPORE

TELEPHONE NO.:

ADDRESS: 247 Alexandra Road
Singapore

VEH No.: SLU1334C

Order Date: 15/01/18

Reg Date: 31/07/17

KM: 10,377

VIN NO.: WVVZZZ3CZGE195652

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Passat 2.0 TSI R-LineHUD

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Remarks : MSIG OD						
DOA 10/01/2018						
SURVEYOR LKK TAUFIKH						
EXCESS \$1000						

TOTAL	4,976.67
GST AMOUNT	348.37
TOTAL AMOUNT	5,325.04

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jan 2018		12 Jan 2018 17:22 Edit Adj Rpt	S\$5,976.68 Edit Estimates	S\$5,976.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	VOLKSWAGEN CENTRE SINGAPORE, Co. Reg. No.: 53103069E		
Vehicle Reg. No.:	SLU1334C	Date of Loss:	10/01/2018 10:00 - :59
Claim Type:	OD / 545540	Policy/Cover Note No.:	29064881MCY (Comprehensive) Coverage: 01/01/2018 - 31/12/2018
		Excess:	S\$1,000.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 11/02/2018]		
Driver/Custodian:	TANG DELPHINE (28 / Female), NRIC: S8905735C, Tel: +6597109849		
Adj Asg. Remarks:	TO REVERT - 1) PLEASE CHECK ON BRAKE & TYRE & 2) OUTSTANDING PREMIUM		

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> MSIG_SG (28/02/2018): Alert - Adj Mandate Approved (S\$7082.58) - SLU1334C - Claim Handler: Kwok Woon C... MSIG_SG (23/01/2018): Alert - Adj Mandate Approved (S\$6459.68) - SLU1334C - Claim Handler: Kwok Woon C... 			

ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

■

Claim Documents

*SLU1334C (545540)
OD
Jan 10 2018 10:00AM
[VOLKSWAGEN CENTRE SINGAPORE]
Volkswagen Centre Singapore

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#) ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/01/18 14:56	Accident Statement	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 17:27	Adjuster Immediate Advice	Load HTM	
2	22/01/18 15:10	Adjuster Immediate Advice	Load HTM	
3	27/02/18 11:05	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/01/18 14:55	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
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8	11/01/18 14:55	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	11/01/18 14:55	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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62	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
63	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
64	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

65	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
66	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
67	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
68	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
69	27/02/18 11:17	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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84	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
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86	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
87	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
88	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
89	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
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92	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
93	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>
94	08/03/18 14:18	Reinspection Photo 2	1	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	12/01/18 10:37	MSIG Insurance (Singapore) Pte. Ltd. (HQ) E-MAIL TO ARRANGE OD SURVEY + OD ESTIMATE.	1 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/01/18 14:42	Sketch Plan [Linked Accident Report Documents]	1 Load TIF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	12/01/18 16:37	Email - Survey appt	1 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/18 09:10	SLU 1334C ESTIMATE	1 Load PDF	
2	27/02/18 11:12	SLU 1334C SUPPLEMENTARY	1 Load PDF	

Linked Accident Report Documents

View View In Browser ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	11/01/18 14:56	Volkswagen Centre Singapore (HQ) Accident Statement	1 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>

No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	11/01/18 14:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	11/01/18 14:42	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18000795/T1RD3E2

Date: 12/03/2018

REFERENCE

Insured/Claimant: VOLKSWAGEN CENTRE SINGAPORE
Date of Loss: 10/01/2018

Policy No: 29064881MCY
Nature of Claim: OD

Claim No: 545540

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU1334C	Engine No:	CHH143086
Make & Model:	VOLKSWAGEN PASSAT, 2.0 B5.5 (A)	Chassis No:	WVWZZZ3CZGE195652
Reg. Date:	31/07/2017 (Man. Year: 2016)	Odometer:	8828 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$132,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/45 R18	Rear Tyre Size:	235/45 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,927.82	3,466.68	1,461.14	29.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,520.00	2,510.00	4,010.00	61.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,447.82	5,976.68	5,471.14	47.79
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	10,447.82	4,976.68	5,471.14	52.37
+ GST 7.00/7.00% (S\$)	731.35	348.37	382.98	52.37
Nett Amount (S\$)	11,179.17	5,325.05	5,854.12	52.37

INSPECTION

Date of Assignment: 12/01/2018

Date Inspected: 15/01/2018

Estimated Period of Repair: 5.0 days

Inspected At: Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 12 Mar 2018)

Parts: 143 **VOLKSWAGEN PASSAT 2.0 B5.5 (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: (Unsubmitted, no print-code for SLU1334C)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LOWER SPOILER	Cut	271.30 FS	*195.34 FS
2	1		*WHEEL HOUS	Not Necessary	116.28 FS	*- FS
3	1		*WHEEL HOUSING LINNING LHS	Not Necessary	93.31 FS	*- FS
4	1		*BUMPER BRACKET LHS	Necessary	53.70 FS	*38.66 FS
5	1		*BUMPER BRACKET RHS	Not Necessary	53.70 FS	*- FS
6	1		*BUMPER RETAINER LHS	Necessary	91.95 FS	*66.20 FS
7	1		*BUMPER RETAINER RHS	Not Necessary	91.95 FS	*- FS
8	1		*FRONT BUMPER	Deformed	1,009.14 FS	*726.58 FS
9	1		*HEADLAMP NOZZLE COVER	Missing	27.09 FS	*19.50 FS
10	1		*MOLDING	Cut	136.12 FS	*98.01 FS
11	1		*GRILLE	Cut	166.05 FS	*119.56 FS
12	1		*TRIM	Cut	175.23 FS	*126.17 FS
13	1		*HEADLAMP NOZZLE FRAME	Cracked	60.39 FS	*43.48 FS
14	1		*FOG LAMP LHS	Cut	255.54 FS	*183.99 FS
15	1		*SENSOR BRACKET	Necessary	80.79 FS	*58.17 FS
16	1		*HEADLIGHT LHS	Cut	1,442.59 FS	*1,038.66 FS
17	1		*SENSOR O RING	Necessary	1.98 FS	*1.43 FS
18	1		*2KADHESIVE	Necessary	103.65 FS	*74.63 FS
19	1		*BONDAGENT	Necessary	74.16 FS	*53.40 FS
20	1		*LHS H/LAMP TOP CHROME	Cut	37.22 FS	*37.22 FS
21	1		*FENDER	Bent	381.87 FS	*381.87 FS
22	1		*BRACKET	Necessary	54.03 FS	*54.03 FS
23	1		*LHS FOG LAMP GRILLE CENTRE CHROM	Cracked	58.32 FS	*58.32 FS
24	1		*LHS H/LAMP SEAL	Necessary	7.19 FS	*7.19 FS
25	1		*BUMPER CENTRE BRACKET	Deformed	84.27 FS	*84.27 FS
Total Parts (\$\$)					4,927.82	3,466.68

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,360.00	950.00
2	SPRAY PAINT	New	2,400.00	1,000.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	360.00
4	ELECT WIRING & MECH COMPO	New	280.00	200.00
Gross Labour Cost (\$\$)			6,520.00	2,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >