

## Asher Sng (LKKAuto)

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**From:** Sharon Han <sharon.han@sg.cntaiping.com>  
**Sent:** Thursday, 14 June 2018 11:55 AM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Alfred Toh  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU7209S (OI : CTI - TBA) AND GBE345E (TP : LKK REF - CC6/CTI18000791/Aes3) on 10/01/2018  
**Attachments:** TP LOD.pdf; LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

You may proceed to offer as per your advice.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6193  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



#### *Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Monday, 11 June, 2018 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU7209S (OI : CTI - TBA) AND GBE345E (TP : LKK REF - CC6/CTI18000791/Aes3) on 10/01/2018

Your ref : SNM18D00205C02

Our ref : CC6/CTI18000791/Aea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn @ control junction collided with third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at **\$5,087.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,594.27	\$ 4,280.00
2. Loss of Use (8days x \$150)	\$ 1,200.00	\$ 800.00 (8days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,801.72	\$ 5,087.45

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 23 May 2018 10:32 AM

To: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Cc: 'Sharon Han' <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>

Subject: RE: Direct Settlement - Accident Involving SLU7209S (OI : CTI - TBA) AND GBE345E (TP : LKK REF - CC6/CTI18000791/Aes3) on 10/01/2018

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Hiew (LKK Auto)

**Sent:** Monday, 15 January 2018 10:35 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLU7209S (OI : CTI - TBA) AND GBE345E (TP : LKK REF - CC6/CTI18000791/Aes3) on 10/01/2018

#### **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 345E at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 11 June 2018 2:50 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** 'Sharon Han'; 'Alfred Toh'  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU7209S (OI : CTI - TBA) AND GBE345E (TP : LKK REF - CC6/CTI18000791/Aes3) on 10/01/2018  
**Attachments:** TP LOD.pdf; LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf

Your ref : SNM18D00205C02  
Our ref : CC6/CTI18000791/Aea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn @ control junction collided with third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at **\$5,087.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,594.27	\$ 4,280.00
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3. LTA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 16,801.72</b>	<b>\$ 5,087.45</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 23/05/2018

Your Ref : CC6/CTI18000791/Aes3 (SLU7209S)

To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GBE345E & SLU7209S ON 10/01/2018 AT JUNCTION OF YIO CHU KANG ROAD AND HOUGANG AVENUE 2.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188149 @ S\$4,280.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (8 Days x S\$150)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18000791/Acs3**

05 FEBRUARY 2018

**SG CAR FOR RENT PTE LTD**  
28 SIN MING LANE  
#08-132, MIDVIEW CITY  
SINGAPORE 573972

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 7209S AND GBE 345E ON 10.01.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar  
Case Handler  
DID: 6256 3561  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

LETTER OF AUTHORITY

Name : MOT AIRCON ENGINEERING

Address : 10 ANSON ROAD #05-16  
INTERNATIONAL PLAZA S(079903)

Contact No : \_\_\_\_\_

TO: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING GBE 345E AND SLN7209S ON 10/01/2018  
AT/ ALONG JUNCTION OF YIU CHU KAH RD AND HUI HAN AVE 2

I/We, MOT AIRCON ENGINEERING, am/are the registered owner of  
motor car no. GBE 345E

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1769791700

Claim No : SNM18D00205C02

Claimant : M&T AIR-CON ENGINEERING

Amount : S\$5,087.45

DOLLARS FIVE THOUSAND EIGHTY SEVEN AND FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE 345E

Insured Vehicle No. : SLU 7209S

Date of Loss : 10/01/2018

Place of Accident : JUNCTION OF YIO CHU KANG & HOUGANG AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SG CAR FOR RENT PTE LTD

Driver Name : TAN ENG SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Expense	S\$	4,280.00
(3) Loss of Use/Rental/Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 5,087.45

Claimant Name : M&T AIR-CON ENGINEERING

NRIC No : 53276124C



Signature : \_\_\_\_\_

Date : 16/7/2018



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 189181

PB No : 188149

Date : 17-July-2018

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GBE 345E

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 4,000.00
BEFORE GST		4,000.00
7% GST		280.00
TOTAL		\$ 4,280.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jan 2018 / 09:24:36

Receipt Date/Time : 10 Jan 2018 / 09:24:36

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180110-000246

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU7209S				
As at 10 Jan 2018/07:58:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLU7209S			
	Enquiry Fee	7.00	0.49	7.49
	20180110092343482164			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20180110092350521	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Vehicle Insurance Particulars Result

Vehicle No.  
SLU7209S

Incident Date/Time  
10 Jan 2018 / 07:58:00

Insurance Company Name  
CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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