

INS. CASE OWNER:

Sharan / Lucas

CC 6/CTI18000791

1 Acc 3SV

LKK:

IDAC:

ASSIGNMENT

Surveyor:

ADRIAN

DOI:

11/01/18

Date / Time:

11/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

8LU 72095

Name of Insured:

SG CAR FOR RENT PTE LTD

Insured Tel No.:

HP:

Excess Sec II : S\$

D.O.A: 10/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN ENG SENG

Driver Tel No.: 9007 2308

(V/L: YES / NO)

Claim No.:

SNM18 D00205C02

Policy No.:

DMPCSN A6791700

Make / Model:

MITSUBISHI LANCER -1.5 MIVEC

Place of Accident:

TRAFFIC JUNCTION HOUGANG AVE 3 /
YIO CHU KANG ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBE 345E



INSRS:

WSP: MG Solution

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

GBE 345E - X ; 8LU 72095 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 01/02/18 75H

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

24/01/18 (After)

Pending cat & PA

01/02/18 1137 hrs

Speed to OE SG Car rent pte ltd, agreed to settled on TP
claim, aware of NCD issue - 5H

Email WSP LIABILITY CASE.

23.5.8

File PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 23 MAY 2018

RECEIVED 19 JUL 2018

PRELIMINARY ADVICE Date/Time: 23.5.18

Sent By: Amy

FINALIZATION

Date/Time:

Confirm with: SA WONG

Confirm by: ADRIAN

Repair Cost:

45

S\$ 4,000

(7 days)

Reduction:

73 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 28.6.18

Confirm with: SA WONG

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 5

If NO or B 28, Ass. Lia:

Repair Cost:

21K51

S\$ 4,280.00

DID MAKE A RIGHT TURN E CONTIG JUNCTION.

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 800.00

(\$100 x 8 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 5,087.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 28.6.18

Confirm with: SA WONG

Email ☒ Call ☐

Payee 1:

S\$ 5,087.45

Name 1:

MG SOLUTION PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
19/8/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+400



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI18000791/Aes3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 12-01-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 7209S	Veh. Inspected	GBE 345E	
Policy No.	DMPCSN1769791700	Coverage (\$)	0.00	
Claim No.	SNM18D00205C02	Excess (\$)	0.00	
Assign From		Assign Date	12/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/01/2018	Inspection Date	11/01/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: CHINA TAIPING INSURANCE	DATE	: 10/01/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
VEHICLE DETAILS			
VEHICLE NO	: GBE345E	Asher	
MODEL	: TOYOTA HIACE 3.0A	10042015018403	
CHASSIS NO			
ACCIDENT DETAILS		DATE	: 10-Jan-18
		TIME	: 07:58HRS
THIRD PARTY REQUESTOR / CONTACT	:	MS HONG / SHARON	

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT DOOR PILLAR RH <i>Ryic</i>	1	\$ 1,324.00	\$ 1,324.00
2	SLIDING DOOR RH <i>Distorted</i>	1	\$ 1,550.00	\$ 1,550.00
3	ROCKER PANEL <i>Ryic</i>	1	\$ 1,090.00	\$ 1,090.00
4	SIDE PANEL RH <i>Distorted</i>	1	\$ 2,920.60	\$ 2,920.60
5	REAR ALEX <i>He n</i>	1	\$ 2,200.00	\$ 2,200.00
6	REAR SHOCK ABSORBER RH <i>He n</i>	1	\$ 310.00	\$ 310.00
7	REAR WHEEL HUP RH <i>Ang</i>	1	\$ 455.20	\$ 455.20
8	REAR WHEEL HUP BEARING RH <i>Ang</i>	1	\$ 222.30	\$ 222.30

4021.30
3013.97

TOTAL PRICE \$ 10,072.10
LESS 25% \$ 2,518.03
SUB TOTAL PRICE \$ 7,554.08

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR SIDE PANEL SEALANT <i>He n</i>	1	\$ 150.00	\$ 150.00
2	WHEEL TYRE(SET) <i>At</i>	1	\$ 550.00	\$ 550.00
3	WHEEL RIM(SET) <i>He n</i>	1	\$ 850.00	\$ 850.00
4	WHEEL RIM COVER(SET) <i>At</i>	1	\$ 250.00	\$ 250.00

TOTAL \$ 1,800.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 2,000.00	850	
2	TO SPRAY PAINT AFFECTED AREA	\$ 2,000.00	700	
3	TUFF COAT	\$ 150.00	40	
4	WIRING CHECK	\$ 80.00	30	
5	TRANSFER SLIDING DOOR MECHANISM TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/ CONTROL UNITS, RESET	\$ 180.00	80	
6	MEMORIES TO SPECIFICATION ETC	\$ 180.00	X	
7	REMOVE AND REFIX REAR UNDERCARRIAGE	\$ 350.00	175 X.	
8	FOUR WHEEL ALIGNMENT	\$ 100.00	80	
9	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/ CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC	\$ 180.00	X	

TOTAL

\$5,220.00

1780

ESTIMATE REPORT

TOTAL PARTS COST : \$ 9,354.08
 TOTAL LABOUR COST : \$ 5,220.00
 TOTAL REPAIR COST : \$ 14,574.08

total: 502597

2/s. AK

APPROVED DETAILS

SURVEYOR :
 CONTACT NO :

FAX :

AK

PART BY PART / LUMP SUM :
 NO OF DAYS :

Adrian Cj
 4/s 11/01/18.

07 Days.

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

3861-08
 230 00
 1850 00

5941-08

- 20% 1188-216

4752 964

Lump Sum 4750 7 days.

Shirley Hiew (LKK Auto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Monday, 22 January 2018 11:51 AM
To: Shirley Hiew (LKK Auto)
Subject: RE: (TP : LKK REF - CC3/CTI18000791/Aes3) (OurRef: SNM18D00205C02)
Attachments: SLU7209S.PDF

Dear Shirley,

Pls refer to the above attachment.

Thank you.

Regards,

Lucas Lee

Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 22 January, 2018 11:30 AM
To: Lucas Lee; Claims Dept of CTI; Asher Sng (LKKAuto)
Cc: Sharon Han; Vic (LKKAuto); Admin A
Subject: RE: (TP : LKK REF - CC3/CTI18000791/Aes3) (OurRef: SNM18D00205C02)

Dear Lucas/Sharon,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]
Sent: Monday, 15 January 2018 3:32 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>

Subject: (TP : LKK REF - CC3/CTI18000791/Aes3) (OurRef: SNM18D00205C02)

Dear Sirs,

Kindly refer to the above attachment.

Case Handler : Sharon Han

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 8 February 2018 11:34 AM
To: 'MG Solution'
Cc: Vic (LKKAUTO)
Subject: Accident Involving GBE 345E & SLU 7209S on 10/01/2018

WITHOUT PREJUDICE

Your Ref: GBE 345E
Our Ref: CC6/CTI18000791/Aes3

Dear Sir/Madam,

Accident Involving GBE 345E & SLU 7209S on 10/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: MBT AIRCON ENGINEERING
CAR/LORRY/CYCLE: REG NO: GBE 345E POLICY NO: -
ACCIDENT CLAIM NO: -

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. GBE 345E from the repairers,
Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was Involved on or
about the 10 day of 01 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature:

Co's Stamp:  NRIC No:

11/01/2018 - PR1
14/01/2018 - Sunday

Vehicle In - 11/01/2018
Vehicle Out - 18/01/2018
Low - 8 days x \$150
= \$1,200



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI18000791/Aea3s2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 20-07-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 7209S	Veh. Inspected	GBE 345E	
Policy No.	DMPCSN1769791700	Coverage (\$)	0.00	
Claim No.	SNM18D00205C02	Excess (\$)	0.00	
Assign From		Assign Date	11/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KDH2015018403	Colour	SILVER	
Odometer	46619	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	OHTSU	6 mm	
L/H Front Tyre	195 R15C	OHTSU	6 mm	
R/H Rear Tyre	195 R15C	OHTSU	6 mm	
L/H Rear Tyre	195 R15C	OHTSU	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND UNDERCARRIAGE. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/01/2018	Inspection Date	11/01/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 345E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT DOOR PILLAR RH	TO REPAIR SEE LABOUR	1,324.00	-
1	SLIDING DOOR RH	DISTORTED	1,550.00	1,550.00
1	ROCKER PANEL	TO REPAIR SEE LABOUR	1,090.00	-
1	SIDE PANEL RH	DENTED	2,920.60	1,793.80
1	REAR ALEX	NOT NECESSARY	2,200.00	-
1	REAR SHOCK ABSORBER RH	NOT NECESSARY	310.00	-
1	REAR WHEEL HUP RH	DAMAGED	455.20	455.20
1	REAR WHEEL HUP BEARING RH	DAMAGED	222.30	222.30
	LESS 25% DISCOUNT		-2,518.02	-1,005.32
			7,554.08	3,015.98
<u>SPECIAL NETT ITEMS</u>				
1	REAR SIDE PANEL SEALANT (SN)	NOT NECESSARY	150.00	-
1	SET WHEEL TYRE (SN)	CUT	550.00	150.00
1	SET WHEEL RIM (SN)	NOT NECESSARY	850.00	-
1	SET WHEEL RIM COVER (SN)	CUT	250.00	80.00
			1,800.00	230.00
<u>LABOUR</u>				
	PANEL BEATING, REMOVAL AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF FRONT DOOR PILLAR RH AND ROCKER PANEL.		2,000.00	850.00
	TO SPRAY PAINT AFFECTED AREA.		2,000.00	700.00
	TUFF COAT.		150.00	40.00
	WIRING CHECK.		80.00	30.00
	TRANSFER SLIDING DOOR MECHANISM.		180.00	80.00
	TO CHECK DIAGNOSTICS VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	180.00	-
	REMOVE AND REFIX REAR UNDERCARRIAGE.	NOT NECESSARY	350.00	-
	FOUR WHEEL ALIGNMENT.		100.00	80.00

Report Ref No. CC6/CTI18000791/Aea3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	180.00	-
			5,220.00	1,780.00
GRAND TOTAL			14,574.08	5,025.98
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC6/CTI18000791/Aea3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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