

## Thin Thin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 14 May 2018 11:10 AM  
**To:** Thin Thin (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** RE: MANDATE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

LKK REF - CC3/CTI18000789/Aus3  
CTI REF - SNM18D00204C02/6 (SKB9766Z)

Dear Thin Thin

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs	\$4,000.00
Loss of Use (\$50.00 x 7 days)	<u>\$ 350.00</u>
Total	<u>\$4,350.00</u>
	=====

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]  
**Sent:** Friday, May 11, 2018 6:43 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>  
**Subject:** MANDATE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Your Ref: SNM18D00204C02  
Our Ref: CC6/CTI18000789/Aub3

**"Without Prejudice"**

Dear Sir / Madam,

**ACCIDENT INVOLVING SKB 9766Z / SGD 5246X AND OTHERS ON 10/01/2018**

We refer to the above accident.

The said chain collision involved 3 vehicles whereby our insured was second vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **NEW HOCK TECK MOTOR PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs	\$ 13,992.55	\$ 4,000.00
2. Loss of Use (7days x \$ 60)	\$ 420.00	\$ 420.00 (7 days x \$60)
	\$ 14,412.55	\$ 4,420.00

Enclosed herewith the relevant supporting documents for your kind perusal.

**For your approval please.**

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 22 January 2018 1:29 PM  
**To:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Dear Lucas,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Monday, 22 January 2018 11:49 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Subject:** RE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Dear Shirley,

Pls refer to the above attachment.

Thank you.

Regards,

Lucas Lee

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 22 January, 2018 11:28 AM

**To:** Lucas Lee; Claims Dept of CTI; Thin Thin (LKKAuto)

**Cc:** Irene Tay; Jas Khine (LKKAuto); Admin A

**Subject:** RE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Dear Lucas/Irene,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Monday, 15 January 2018 3:37 PM

**To:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Dear Lucas,

Noted and thanks.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Monday, 15 January 2018 3:19 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** (TP : LKK REF - CC3/CTI18000789/Aus3) (OurRef: SNM18D00204C02)

Dear Sirs,

Kindly refer to the above attachment.

Case Handler : Irene Tay

Regards,

Lucas Lee

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1803-0049/ SGD5246X  
Your Ref : SKB9766Z  
Date : 21<sup>st</sup> March 2018

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sirs,

### RE: ACCIDENT INVOLVING SGD5246X & SKB9766Z AT SLE(BKE) AFTER THOMSON EXIT ON 10.01.2018, 19:15HR

We are instructed by **ONG HEE LOON** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SGD5246X** was damaged by vehicle **SKB9766Z** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 4,000.00
2) Loss of Use for 07 days (6 + 1 Weekend)	\$ 420.00
	<u>\$ 4,420.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill

Please let us have your cheque for the sum **\$4,420.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18000789/Aus3

25 JANUARY 2018

**MUHAMAD BIN AB SAMAD**  
BLK 510 WOODLANDS DRIVE 14  
#06-43  
SINGAPORE 730510

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB 9766Z / SGD 5246X / OTHERS ON 10/01/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

**Accident on**

10/01/2018, 1915

**Involving Vehicles**

SGD5246 X, SKB9766 Z

**Along**

SLE (BKE) AFTER THOMSON EXIT

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SGD5246 X

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.


I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature  
(Company's stamp if applicable)

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Date: \_\_\_\_\_



**Assignment**

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SGD5246X and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 11 day of 01 20 12.

Signature : [Signature]  
Name : ONG HEE LOON  
ID No. : S0179703D  
Address : \_\_\_\_\_

Witness Signature : [Signature]  
Witness Name : CHOW YUE SHIN  
Witness ID : S88266184  
Witness Address : 1 Kaki Bukit Avenue 6 #01-43  
Singapore 417883

WITHOUT PREJUDICE to:

(a) Insurance Disbursement Claim and/or

(b) Any Personal Injury Claims

[Note: This Receipt is subject to any inconsistencies found in the Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3044891700

Claim No : SNM18D00204C02

Claimant : ONG HEE LOON

Amount : S\$ 4,350.00

Singapore Dollars Four Thousand Three Hundred and Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGD 5246X

Insured Vehicle No. : SKB 9766Z

Date of Loss : 10/01/2018

Place of Accident : SLE TOWARDS BKE AFTER THOMSON EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUHAMAD BIN AB SAMAD

Driver Name : MUHAMAD BIN AB SAMAD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$ -
(2) Cost of Repair/Excess	S\$ 4,000.00
(3) Loss of Use/Rental/	S\$ 350.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$ -
(5) Medical Reports/Expenses	S\$ -
(6) Survey Fees/P.T. Fees	S\$ -
(7) Cost including Disbursement	S\$ -
TOTAL . . . . .	S\$ 4,350.00

Claimant Name : ONG HEE LOON

NRIC No : S01799030

Signature :



Date :

18/05/18



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

## TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: ONG HEE LOON

Invoice No : NPL1803-0049

Date : 21-Mar-18

Date of Accident : 10-Jan-18

Vehicle No. : SGD5246X

Model Type : Toyota Vios

Descriptions		Amount
Lumpsum Repair Costs		4,000.00
Total		4,000.00

SIN DOLLARS: FOUR THOUSAND ONLY

