

INS. CASE OWNER:

CC 4 / ASM1800 0775

LKK:

IDAC:

GUMPT
26913

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 35990



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/1

Anw

SHD 35990 - AS (MCI 701670/KIV be2; DPA: 24/1/17
- 01/ECI 1600 8318/Kqh3e2; DPA: 31/5/16)

SDJ 962 - X

20/1 Pending DS

31/1/18 @ 10:33

CALLED OI NO RESPONSE

31/1/18 @ 3:49pm

CALLED OI CONFIRMED ACCIDENT. OI REVERSED HIN TP. INFORM
TP CLAIM AGREED TO SETTLE AND AWARE ABOUT NCD ISSUE

13/2/18

FILE PASS TO TYPST TO PREPARE REPORT.

RECEIVED 13 FEB 2018

RECEIVED 14 FEB 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: AFTER 8/2/18.

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

20/1

Sent By:

Jm

FINALIZATION

Date/Time: 20/1/18

Confirm with: Lm KE

Confirm by: Anw

Repair Cost:

PIPSS 2,532.16

(2 days)

Reduction:

33 %

Email

Call

FINAL SETTLEMENT

Date/Time: 8/3/18

Confirm with: WILLIAM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : HK

If NO or B 28, Ass. Lia :

Repair Cost:

01/HS1

SS 2,109.41

OI REVERSED HIN TP.

Loss of Rental (LOR):

SS 1,562.50

(4.5 days)

x 05

Loss of Use (LOU):

SS -

(\$

x days)

Loss of Income (LOI):

SS 2,235.00

(\$ 50

x 4.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+ 350

Total:

SS 3,504.40

Global Sum SS:

FINAL PAYMENT

Date/Time: 8/3/18

Confirm with: WILLIAM

Email

Call

Payee 1:

SS 3,504.40

Name 1:

COMFORT DRUGS ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18000775/K1ea3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 12-01-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SDJ 96Z	Veh. Inspected	SHD 3599D
Policy No.		Coverage (\$)	0.00
Claim No.	S8M006UQ	Excess (\$)	0.00
Assign From		Assign Date	12/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	08/01/2018	Inspection Date	11/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3599D

DATE 9/1/2018 10:06

MAKE :

MODEL : HYUNDAI i40

Like

P.byf
AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>Return</i>			\$ 1,052.20
	Front Bumper Bracket (LH) <i>X</i>			\$ 24.60
	Headlamp (LH) <i>✓</i>			\$ 1,388.00
	Front Fender (LH) <i>X repair</i>			\$ 619.00
	Front Wheel Hub Cap (LH) <i>X</i>			\$ 150.70
	SUB TOTAL			\$ 3,234.50
	LESS 20%			\$ 646.90
	DISCOUNTED TOTAL			\$ 2,587.60
	Labour Charge			200
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 400.00 360
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 X
	FRT Wheel Alignment			\$ 120.00 X
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 3,767.60
<i>Kalvin LKK</i> <i>11/1/18 1505 hrs</i> <i>2 Days</i> <i>P/P</i> <i>Before Paint photo</i>				
LKK Auto Consultants hereby notify the Repairer of the following: • To reserve, before and after spray painting • To dispute, damaged parts and reserve • Parts and labour subject to confirmation • Third party survey on "without prejudice" basis • No "legal master" claim to be made • Surveys and estimates are subject to survey and is subject to insurance company's decision This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305105182
Date : 20/01/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. : SHD3599D CTPL

Fax :
08.01.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SDJ96Z
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$1,952.16
(b) Labour Charges	\$580.00
Total for Part-By-Part Repair Cost	\$2,532.16
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kalvin
Date : 22/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305105182
REGN NO : SHD3599D
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 28.07.2016
DATE/TIME IN : 08.01.2018 16:40
ACCIDENT DATE : 08.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2292-G I40V3 COVER-FR BUMPER# 1 L 1,052.20 20.00 841.76
0002 04-01-0103-0781-A I40V2 LAMP ASSY-HEAD LH# 1 L 1,388.00 20.00 1,110.40

SUB-TOTAL : 1,952.16

JOB NATURE

0000 L PANEL BEATING 200.00
0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00
0002 17-01 CHECK ALL LIGHTING 20.00

SUB-TOTAL : 580.00

TOTAL : 2,532.16

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

Branch: COMFORT DELGRO

Date/Time: 09.01.2018 09:45

Page : 1

Item: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305105182

OMER

REGN NO: SHD3599D

MILEAGE

S COMFORT TRANSPORTATION PTE LTD

MAKE: HYUNDAI

FUEL

7010045

E.....1/2.....F

OMER NO. 383 SIN MING DRIVE

MODEL I-40

DATE/TIME IN 08.01.2018 16:40

ESS Singapore SINGAPORE 575717

YR OF MANU 28.07.2016

TARGET DATE

(R) 65508755

(O)

(P)

CHASSIS CODE KMHLB41UMGU093264

COMPLETION DATE/TIME:

DUNT CARD NO.

JOB DESCRIPTION

ccident Date: 08.01.2018

ATURE: 3P 08.01.2018

/NO

LABOR CODE

DESCRIPTION

OKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

No.: SHD3599D

LKE

Vehicle No.: SHD3599D

if Service Advisor

Signature/Date

Name of Service Advisor

Date

eturned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3599D

DATE 9/1/2018 10:06

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 1,052.20
	Front Bumper Bracket (LH) ?			\$ 24.60
	Headlamp (LH) .'			\$ 1,388.00
	Front Fender (LH) x My air			\$ 619.00
	Front Wheel Hub Cap (LH) X			\$ 150.70
	SUB TOTAL			\$ 3,234.50
	LESS 20%			\$ 646.90
	DISCOUNTED TOTAL			\$ 2,587.60
	Labour Charge			200
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 400.00 360
	Wiring Charge			\$ 50.00 X
	Tuff Kote			\$ 50.00 X
	FRT Wheel Alignment			\$ 120.00 X
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 3,767.60
Calvin LKK 11/1/18 1505 hr 2 Days P/P Before Paint photo				
LKK Auto Consultants hence notify the Repairer of the following: - To resurvey before after spray painting - To display damaged parts during resurvey - Parts prices are subject to confirmation - Third party surveys on a "no prejudice" basis - No illegal modifications - Supplementary surveys must be resurveyed and is subject to final approval by the insurance company Acknowledge _____ Signature: _____ Date: _____				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

pbyf
AXA



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M006UQ
Our ref: CC4/ASM18000775/K1ea3

Date: 25.01.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 3599D

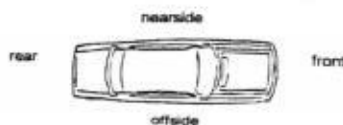
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,767.60
Revised Estimate Amount	: S\$	2,532.16
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SDJ 96Z (Insd veh)	Model:	HYUNDAI
	SHD 3599D (TP veh)		I40 1.7 CRDI F/L AT ABS
Date of Accident:	08/01/2018		AIRBAG 4DR

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	4,031.33
Final Repair Cost	:	\$	2,709.41
Loss of Token Sum	:	\$	225.00
Rental (if any)	:	\$	562.50
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	3,504.40

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	__NIL__
BOLA Liability: _____100_____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,504.40

NUR SHAQILAH BTE ABDOL
WAHAB

15/03/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<<

Service Request Details

Claim
S8M006UQ

Reference
CC4/ASM18000775/K1ea3 

Loss Date
January 8, 2018

Request Date
January 23, 2018

Due Date
October 31, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #
SHD3599D

LKK AUTO CONSULTANTS PTE LTD (TP)

March 15, 2018

RENTAL RECEIPT.pdf

Forms / Claim Documents

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

March 15, 2018

WORKSHOP INVOICE.pdf

Invoice

Repairer

LKK AUTO CONSULTANTS PTE LTD (TP)

March 15, 2018

DISCHARGE VOUCHER.pdf

Forms / Claim Documents

Satisfaction / Discharge Voucher

LKK AUTO CONSULTANTS PTE LTD (TP)

March 15, 2018

AUTHORISATION TO ACT.pdf

Forms / Claim Documents

POA / Authority Letter

Forms / Claim Documents

Estimate / Quotation

LKK AUTO CONSULTANTS PTE LTD (TP)

January 26, 2018

Preliminary Advice.pdf

Forms / Claim Documents

Estimate / Quotation

LKK AUTO CONSULTANTS PTE LTD (TP)

January 26, 2018

Preliminary Advice.pdf

Forms / Claim Documents

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

January 26, 2018

EMAIL & GIA TP.msg

Letters and Correspondence

Insurer / Coinsurer

VISHNU BATHAM Shekhar

January 11, 2018

SDJ96Z INSD GIA.PDF



Service Request Details

Claim

S8M006UQ

Reference

CC4/ASM18000775/K1ea3 

Loss Date

January 8, 2018

Request Date

January 23, 2018

Due Date

October 31, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #

SHD3599D



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary
- Vehicle & Driver Details

Vehicle Registration#
SHD3599D

Registration State

Mileage

Purchase Date

mm/dd/yyyy

Registration Date *

mm/dd/yyyy

Age of Vehicle

1

Manufacturing Year

Make

TPVD HYUNDAI

Driver Details

Driver Name

Date of Birth

mm/dd/yyyy

Age

Occupation

Education Qualification

Primary ▼

Driving Experience

Marital status

Single ▼

Identification #



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary
- Detailed Assessment

Inspection Date *

mm/dd/yyyy

Total Loss

Towing Charges

Voluntary Excess

Compulsory Excess

Young/Inexperienced/Unnamed Driver Excess

Other Excess

Condition of Vehicle at time of survey

General condition

Excellent

Steering (Serviceable)



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary
- Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Discount%

Salvage%

Settlement%

Paint Labour/Material Ratio

Paint Labour Ratio

Paint Material Ratio

Cash Loss

Save



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Parts

Add

Approve

Deny



1

1

FRONT BUMPER COVER

Deformed

1052.2

20

841.76

Reviewing

Cracked

1388

20

1110.4

Reviewing



4

1

FRONT FENDER (LH)

Repair

0

20

PANEL BEATING.

200

0

0

Reviewing



2

SPRAY PAINTING CHARGE.

360

0

0

Reviewing



0

0

0

Reviewing





Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary
- Add
- Approve
- Deny



1

DAYS OF REPAIR

Reviewing

2





Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary
- Claim Amount
- \$2,532.16

Labour

\$580.00

\$580.00

Spare Parts

\$1,952.16

\$1,952.16

Submit for Review