

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 17 June 2019 2:38 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

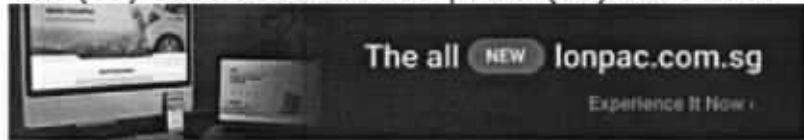
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 17 June, 2019 2:27 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3

Lonpac Ref: 17/17/18/VC00/020299 [GBE463Y]

LKK Ref: CC4/LPC18000765/M1ka3

Dear Sirs,

We refer to the above matter.

Please ignore our previous e-mail sent on the even date.

We have highlighted to your good office on 11/1/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured driver collided into parked Third party vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, " **MOTOR IMAGE ENTERPRISES PTE LTD**" is as follows: -

| | Claimed Amount | Revised Amount |
|---|-----------------------|---------------------------------------|
| 1. Cost of Repair (w/GST) | \$ 3,512.85 | \$ 1,868.99 |
| 2. Loss of Rental (6 days x \$110.00) (w/GST) | \$ 706.20 | \$ 642.00 (6 days x \$100.00) (w/GST) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 4,221.05 | \$ 2,512.99 |

**04days recommendation for repair + 1sunday + 1 PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Tuesday, 10 April, 2018 9:04 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

Dear Gerald,

We refer further to the below email.

Please find below longer video footage as requested.

Based on the footage, as Insured vehicle moved forward to park, its rear left portion had grazed/collided to the front right hand side of the parked TP vehicle.

Kindly advise if any issue with liability/policy as TP is chasing for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 26 January, 2018 9:29 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

Dear Vic,

We shall verify with our insured and revert to you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 26 January, 2018 9:16 AM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: FW: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

WITHOUT PREJUDICE

Your ref: 17/17/18/VC00/020299

LKK ref: CC4/LPC18000765/ha3

Dear Gerald,

Please refer to the below email.

TP had furnish us a copy of their client's CCTV footage which shows TP vehicle was stationary at the time of collision.

As such, liability is not to Ol's favour.

For your further instructions if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Friday, 26 January, 2018 9:10 AM

To: Oliver Zubiri

Cc: geraldpoh@lonpac.com; Daniel Lim; Rey Ricamora; Sayedinah Bin Ali; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

Without Prejudice

Dear Oliver,

Received with thanks.

We will get back to you for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Oliver Zubiri [<mailto:olivergracilla@motorimage.net>]
Sent: Friday, 26 January, 2018 8:51 AM
To: Vic (LKKAUTO)
Cc: geraldpoh@lonpac.com; Daniel Lim; Rey Ricamora; Sayedinah Bin Ali
Subject: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO
Importance: High

Hi Claims Team,

Attached as requested.

Regards

Oliver Zubiri

Claims Advisor

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:90903323

Email:olivergracilla@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

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BREAKDOWN OF PAYMENT

VEHICLE NO : SLA 3990R

ACCIDENT ON 13/12/2017 AT Macpherson Road

.....
INVOLVING VEHICLE/S GBS 4634

-
- 1) Repair cost \$..... 1868.99 Payable to Motor Image Enterprises Pte Ltd
 - 2) GIA or LTA
Search fees \$..... 0.00 Payable to Motor Image Enterprises Pte Ltd
 - 3) Medical fees \$..... Payable to
 - 4) Loss Of Use or
Rental Car \$..... 706.20 Payable to Motor Image Enterprises Pte Ltd
 - 5) Total Claim Amount \$..... 2577.19

* KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES

*Contact person: Siow Hooi - 6703 8115
hooi@motorimage.net

LETTER OF AUTHORITY & INDEMNITY

To: Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

ACCIDENT INVOLVING VEHICLE NO. SLA3590R & GBE463Y ON 13/12/2017
AT MACPHERSON ROAD

1. I/We, the owner of vehicle no. SLA3590R hereby instruct and authorise you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair costs to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suit is not successful or is dismissed for whatever reason, I/understand and agree that I/we shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we hereby also instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely, the balance of repair costs and rental of substitute vehicle.
6. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgment or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.

Dated this 25 day of APR 20 18


Customer's Signature

Name: TEO TAI LOON

(Company stamp, if applicable)

Address: 15A SIAK KEW AVENUE
S(348057)

Name of Insurers: AIG ASIA PACIFIC S P L

Policy No.: 2100454588-00000

Excess: NA



LONPAC INSURANCE BHD

CLAIM NO : 17/17/18/VC00/020299
DATE : 20 JUNE 2019

DISCHARGE VOUCHER

I/We, **TEO TAI LOON** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBE463Y the sum of Singapore Dollar Two Thousand Five Hundred Twelve and Ninety Nine Cents Only (\$2,512.99) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLA3950R and GBE463Y on 13 December 2017 along Mcpherson Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DESIGN JUNCTION PTE LTD (GUO JUN TANG)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOTOR IMAGE ENTERPRISES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 4/7/19

Signature of vehicle owner/Date

TEO TAI LOON 4/7/19

Name of vehicle owner /Date

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: L496955****For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D: 19-Apr-2018****SERVICE ADVISOR: HOOI****JOB No.: L479064****MILEAGE: 24780****ID:****NAME: LONPAC INSURANCE BHD.****ADDRESS: 100 BEACH ROAD**

#19-00 SHAW TOWER, S(189702)

TELEPHONE: 62507388**MODEL: XV 1.6I-S AWD CVT****ENGINE No.: FB16Y131015****CHASSIS No.: JF1GP3KC5GG165861****REGISTRATION No.: SLA3950R**

| ITEMS CODE | DESCRIPTION OF REPAIRS | AMOUNT |
|------------|---|----------|
| 1 TPCLAI | CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST GBE463Y - LONPAC | |
| 2 REMARK | TO CONDUCT TP CLAIM LONPAC DATE:13/12/2017 TIME:1405HRS LOCATION:MACPHERSON ROAD | |
| 3 INS01 | FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE | |
| 4 INS02 | IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338). | |
| 5 INS03 | STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE | |
| 6 INS04 | SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD. | |
| 7 INS05 | INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM | |
| 8 INS06 | THE OWNER IS REQUIRED. | |
| 9 INS07 | CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING: | |
| 10 INS08 | NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED | |
| 11 INS09 | CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY. | |
| 12 REMARK | REPLACE/REPAIR FRT BUMPER,PANEL | 600.00 |
| 13 REMARK | RESPRAY FRT BUMPER,PANEL | 600.00 |
| 14 REMARK | TO CONDUCT FRT LIGHTING TEST | 30.00 |
| 15 REMARK | SUNDRIES | 30.00 |
| | TOTAL(LABOUR) | 1,260.00 |
| 1 | BUMPER FACE F XUV 57704FJ070(Qty : 1 @ 414.00 each(Discount 20.00%)) | 331.20 |

Certified True Copy



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L496955

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 19-Apr-2018

SERVICE ADVISOR: HOOI

JOB No.: L479064

MLEAGE: 24780

ID:

NAME: LONPAC INSURANCE BHD.
ADDRESS: 100 BEACH ROAD
#19-00 SHAW TOWER, S(189702)
TELEPHONE: 62507388
MODEL: XV 1.6I-S AWD CVT
ENGINE No.: FB16Y131015
CHASSIS No.: JF1GP3KC5GG165861
REGISTRATION No.: SLA3950R

| ITEMS CODE | DESCRIPTION OF REPAIRS | AMOUNT |
|------------|---|--------|
| 2 | BRKT BUMP FRH 57707FJ141(Qty : 1 @ 7.20 each(Discount 20.00%)) | 5.76 |
| 3 | BRKT SD F XLUV LH 57707FJ151(Qty : 1 @ 7.20 each(Discount 20.00%)) | 5.76 |
| 4 | GARNISH-FRONT FENDER RH 91112FJ101(Qty : 1 @ 180.00 each(Discount 20.00%)) | 144.00 |
| | TOTAL(SPARE PARTS) | 486.72 |

Subtotal 1,746.72
GST(7%) 122.27
TOTAL \$1,868.99

DATE : 03-May-2019

CUSTOMER



MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy



www.tanchong.com

DOWNTOWN

DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255

Tel (65) 63341700 Fax (65) 63364677

Co. Reg. No. 1984-03671/H

GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD
THIRD PARTY CLAIMS
19 LORONG 8 TOA PAYOH

S(319255)
ATTN : MR SAYEDINAH

GST Reg No. : M2-0067432-4
Tax Invoice : S1012774
Inv. date...: 25-APR-2018
Print date...: 25-APR-2018
Print time...: 18:02:10
Page no.....: 1
Agreement no: TP2017653
Salesman....: AK

| Description | Amount |
|---|--------|
| RENTAL CHARGE FROM 19-APR-2018 TO 25-APR-2018 | 660.00 |
| NISSAN QASHQAI+2 2.0 SMT ABS - SKG7358E | |
| (TEO TAI LOON) | |

| | |
|-----------------------|--------|
| TOTAL SGD(BEFORE GST) | 660.00 |
| GST(7%) | 46.20 |
| TOTAL SGD(AFTER GST) | 706.20 |

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-069617

Date of Request: 03/05/2019

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

Dear Sir/Madam,

Enquiry Date 03/05/2019

Enquiry By Ooi Slow Hooi

TP Vehicle No. GBE463Y

Accident Date 13/12/2017

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque