

CC 4, LPC (1800 0765, 411632)

LKK:
IDAC:

Surveyor:

MA

DOI:

ASSIGNMENT

19/10/18

Date / Time

11-18

Registered in Merimen:

Pre-assign / CCU / FTE

6864634



Insured Vehicle No.:

DESIGN JUNCTION P/L

Claim No.:

12/11/18/1200/020299

Name of Insured:

Policy No.:

217/1200/100508

Insured Tel No.:

HP:

Make / Model:

N. CABSTAR

Excess Sec II :SS

D.O.A.:

13-12-17

Place of Accident:

MACPHERSON ROAD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

GWO JUN TANG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

84210478

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLA 3950R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Motor Image



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
16/11/18	SLA 3950R - X; 6864634 - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
16/11/18	TP CORN IN. U. PRIOR TO 12/11/18 3950R	Notification ltr (if non-pickup):	
	TP STATIONARY. OI MOVING	Call OI:	
	FORWARDING COPY TO LPC.	After call ltr to OI:	
26/11/18	REQUEST TO EMAIL. REQUESTING LONGER VOUCHER	Documentation Check List: Handler Typist	
	NO REQUESTED BY LPC.	Notification ltr (if non-pickup)	
01/12/18	LONGER VOUCHER TP CORN IN. FORWARDED	After call ltr to OI:	
	TO LPC. LPC NO ISSUES ON LIABILITY.	Authorisation To Act:	
10/12/18	EMAIL LIABILITY CLARTE	Release Voucher:	
	FINISHED	Final Repair Bill:	
06/12/18	TYPE REPORT WHILE FORWARDING TP LOP.	Car Rental Invoice:	
	REPORT DONE	Towing Invoice:	
	TP LOP IN BY EMAIL	LTA / GIA:	
11/12/18	FILE PASS TO MEI KWAN TO CLOSE	Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time: 21/10/18	Sent By: MK
FINALIZATION	Date/Time: 21/10/18	Confirm with: 42%
Repair Cost: PIP	SS 1,746.72 (A days)	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 20/6/19	Confirm with: 5104001
Final Liability: %	100 (Agreed / Assessed)	BOLA S/N No.: 22
Repair Cost: (W/ GST)	SS 1,565.99	If NO or B 28, Ass. Lia: LOW HIT PENDING TP
Loss of Rental (LOR) (W/ GST)	SS 642 (6 days) x 9100	IF SIGNATURE - ATA FRIAS
Loss of Use (LOU):	SS - (5 - x - days)	11/7/19 DV.
Loss of Income (LOI):	SS - (5 - x - days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	SS 2.00	
Medical:	SS -	
Disbursement:	SS - (e.g. Tow/ Independent)	
Legal Cost:	SS -	
Total:	SS 2,512.99	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 2,512.99	Name 1: MOTOR IMAGE ENTERPRISES PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lump Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No

SLA3950R

Yr Regn

FEB 2016

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

SUZUKI xV

cc

1600

Colour

Blue

A/C

Insured / Std / NI / NA

Sp. Reading

24778

T/Radio

Insured / Std / NI / NA

Eng/No:

C/No:

JF1G P3K C566 165861

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

225/55/R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

YOKO

Front

Rear

R/Bal.

mm

R/Bal.

8

mm

L/Bal.

mm

L/Bal.

8

mm

D.O.A.

13/12/2017

D.O.I.

19/14/2018

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

OS FRONT.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

(PIP \$ 1,746.72 / Red \$ 1,536.32 / 47%).

4 days + 1 sunday + 1 PRS = 6 days

Color/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) \$ - RS. \$

1) Diesel

1) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Week-end (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 17/17/18/VC00/020299
Our ref: CC4/LPC18000765/M1ha3

Date: 24.04.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLA 3950R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.04.2018 at the premises of M/s Motor Image Enterprises Pte Ltd - Toa Payoh have the following to report:-

Workshop Estimate Amount	: S\$	3,139.04
Revised Estimate Amount	: S\$	1,602.72
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	1,602.72
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

*** NOTE : Supplementary will be impose.

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 day

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18000765/ha3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 12-01-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	GBE 463Y	Veh. Inspected	SLA 3950R
	Policy No.	Z/17/VC00/100508	Coverage (\$)	0.00
	Claim No.	17/17/18/VC00/020299	Excess (\$)	0.00
	Assign From		Assign Date	12/01/2018
2. Vehicle Particulars & Condition				
	Make & Model	c.c 0		
	Engine No.	HIDDEN		
	Chassis No.	Year of Reg.		
	Odometer	Colour		
	Brakes	Steering		
	General	Modification		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	13/12/2017	Inspection Date	
	Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
5a. Remarks				

MOTOMINAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0548/2017
DATE : 21-DEC-2017

LONPAC INSURANCE BHD.
100 BEACH ROAD
#19-00 SHAW TOWER
S(189702)
TEL : 62507388
FAX : 62963767

OWNER'S NAME : TED TAI LOON MR
ADDRESS : 13A SIAK NEW AVENUE
S(348057)
TELEPHONE NO : 90625444

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100454588-00000
VEHICLE NO : 3LA3950R
MODEL CODE : GP3EKDC
MODEL/YEAR : XV 1.6I-S AND CVT
ENGINE NO : FB16Y131015
CHASSIS NO : JF1GP3KC5GG165861
MILEAGE : 1 KM
DATE IN : 21/12/2017
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SAYEDINAH ALI**
ACCIDENT DATE : 13/12/2017

Print Date : 21/12/2017
Print Time : 10:33:52

MOTORMAGE ENTERPRISES PTE. LTD.
19 LONONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REG# SG SLA3950R

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	22/001	TO CONDUCT TP CLAIM LONPAC LOCATION MCPHERSON ROAD		
3	22/002	REPLACE/REPAIR FRT BUMPER, PANEL	1120.00	600
4	22/003	RESPRAY FRT BUMPER, PANEL	880.00	600
5	22/004	TO CONDUCT (FRT / REAR) LIGHTNING TEST	50.00	30
6	22/005	SUNDRIES	100.00	30
TOTAL LABOUR CHARGES			2110.00	

Not Arthur
macf@lkkauto.com R/P Repair
~~Before~~ Before Police Photo
67418434
LKK Auto (MA)
400 days
19/11/2018
(MA)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey damaged part(s) during resurvey
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- No liability for any work on "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary claim(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

MOTORIMAGE ENTERPRISES PTE. LTD.

19 JOHNSON 8, TOA PAYOH

SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3950R

		DAMAGED PARTS & PRICES				
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
1	BUMPER FACE F XUV	57704F3070	414.00	— awt		
2	BRKT SD F XUV RH	57707F3141	7.20	— uel		
3	BRKT SD F XUV LH	57707F3151	7.20	— uel		
4	COVER HOOK F	57731F2460	4.70	x am		
5	LAMP ASST HEAD EHR	84001F3620	853.20	x qvc		
SUB TOTAL			1286.30	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			257.26	0.00	0.00	0.00
GRAND TOTAL			1029.04	0.00	0.00	0.00
OVERALL TOTAL			1029.04			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 119255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLA3950R

TOTAL LABOUR CHARGES	2110.00
TOTAL SPARE PARTS CHARGES	1029.04
GRAND TOTAL	3139.04 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

ENT VEHICLE REGN NO SLA3950R

DAMAGED PARTS & PRICES

DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
FACE F XUV	57704FJ070	414.00			
RT SD F XUV RH	57707FJ141	7.20			
RT SD F XUV LH	57707FJ151	7.20			
COVER HOOK F	57731FJ460	4.70			
LAMP ASSY HEAD EHR	84001FJ620	853.20			
ORNISH-FRONT FENDER RH	91112FJ101	180.00			
SUB TOTAL		1466.30	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)		293.26	0.00	0.00	0.00
GRAND TOTAL		1173.04	0.00	0.00	0.00
OVERALL TOTAL		1173.04			

Re-Survey Before Paint

Insurance Co.: KK Auto

Surveyor: WMA

Surveyor Contact: 55/4/2014

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0548/2017
DATE : 21-DEC-2017

OMPAC INSURANCE BHD.
100 BEACH ROAD
#19-00 SHAW TOWER
S(189702)
TEL : 62507388
FAX : 62963767

OWNER'S NAME : TEO TAI LOON MR
ADDRESS : 15A SIAK KEW AVENUE

S(348057)
TELEPHONE NO : 90625444

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100454588-00000
VEHICLE NO : SLA3950R
MODEL CODE : GP3EXDC
MODEL/YEAR : XV 1.6I-S AND CVT
ENGINE NO : FB16Y131015
CHASSIS NO : JF1GP3KC5GG165861
MILEAGE : 1 KM
DATE IN : 21/12/2017
LIABILITY : 0.00
ACCESS CLAUSE : 0.00
ESTIMATE BY : SAYEDINAH ALI**
ACCIDENT DATE : 13/12/2017

Print Date : 10/05/2018
Print Time : 01:41:21

MYORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLA3950R

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	ZZ/001	TO CONDUCT TP CLAIM LONPAC LOCATION MCPHERSON ROAD		
3	ZZ/002	REPLACE/REPAIR FRT BUMPER, PANEL	1120.00	600.00
4	ZZ/003	RESPRAY FRT BUMPER, PANEL	840.00	600.00
5	ZZ/004	TO CONDUCT (FRT / REAR)LIGHTNING TEST	50.00	30.00
6	ZZ/005	SUNDRIES	100.00	30.00
TOTAL LABOUR CHARGES			2110.00	1260.00

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3950R

		DAMAGED PARTS & PRICES			S/LIST REMARKS
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	
1 BUMPER FACE F XUV	57704FJ070	414.00			OK
2 BRKT SD F XUV RH	57707FJ141	7.20			OK
3 BRKT SD F XUV LH	57707FJ151	7.20			OK
4 COVER HOOK F	57731FJ460	4.70			X
5 LAMP ASSY HEAD RHR	84001FJ620	853.20			X
6 GARNISH-FRONT FENDER RH (SUPP)	91112FJ101	180.00			OK
SUB TOTAL		608.40	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)		121.68	0.00	0.00	0.00
GRAND TOTAL		486.72	0.00	0.00	0.00
OVERALL TOTAL		486.72			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLA3950R

NETT ITEM	608.40
LESS 20 %	-121.68
NETT AMOUNT	486.72
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
3/LIST ITEM	0.00
LESS 30 %	0.00
3/LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	1260.00
TOTAL SPARE PARTS CHARGES	486.72
TOTAL CHARGES	1746.72
ADD 7 % GST	122.27
GRAND TOTAL	1868.99

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 12 January, 2018 4:02 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS
Attachments: 12012018155936.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Hi Mei Kwan,

Attached insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 12 January, 2018 3:51 PM
To: GERALD POH WEE BIN
Cc: ERIC WOO JUN KIAT; ONG LI LI; MT_Claim_SG; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS

WITHOUT PREJUDICE

Your ref: 17/17/18/VC00/020299
LKK ref: CC4/LPC18000765/ha3

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Regards

Sayedina Ali

Service Executive

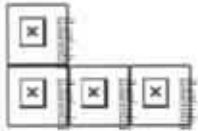
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:92992693 DID:67038109 FAX:+65-62535535

Email:sayedina@motorimage.net

Website:www.tanchong.com :: www.motorimage.net



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Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 January 2018 3:27 PM
To: assignments@lkkauto.com
Cc: Sayedinah Bin Ali; MT_Claim_SG
Subject: FW: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS
Attachments: SLA3950R 3RD PARTY GIA REPORT.PDF

Importance: High

3.36pm @ 11/01/2018
Vehicle Not In
person @ sayedinah

Our Ref : 17/17/18/VC00/020299

Dear Catherine,

Please contact the workshop to arrange for the survey and revert to them on direct settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Sayedinah Bin Ali [mailto:sayedinah@motorimage.net]

Sent: Monday, 25 December, 2017 6:11 PM

To: MT_Claim_SG

Cc: Daniel Lim

Subject: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS

Importance: High

Hi Claims Team,

kindly advise on liability status for the above mentioned vehicle.

Regards

Sayedinah Ali

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:92992693 DID:67038109 FAX:+65-62535535

Email:sayedinah@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

The all-new Subaru XV
GO FOR BOLD



JUMP ON IT



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Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 17 June 2019 2:38 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

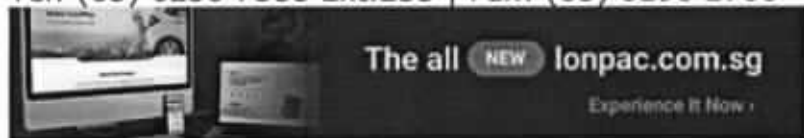
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 17 June, 2019 2:27 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3

Lonpac Ref: 17/17/18/VC00/020299 [GBE463Y]

LKK Ref: CC4/LPC18000765/M1ka3

Dear Sirs,

We refer to the above matter.

Please ignore our previous e-mail sent on the even date.

We have highlighted to your good office on 11/1/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured driver collided into parked Third party vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, " **MOTOR IMAGE ENTERPRISES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,512.85	\$ 1,868.99
2. Loss of Rental (6 days x \$110.00) (w/GST)	\$ 706.20	\$ 642.00 (6 days x \$100.00) (w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,221.05	\$ 2,512.99

**04days recommendation for repair + 1sunday + 1 PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Tuesday, 10 April, 2018 9:04 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

Dear Gerald,

We refer further to the below email.

Please find below longer video footage as requested.

Based on the footage, as Insured vehicle moved forward to park, its rear left portion had grazed/collided to the front right hand side of the parked TP vehicle.

Kindly advise if any issue with liability/policy as TP is chasing for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 26 January, 2018 9:29 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

Dear Vic,

We shall verify with our insured and revert to you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 26 January, 2018 9:16 AM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: FW: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/ha3

WITHOUT PREJUDICE

Your ref: 17/17/18/VC00/020299

LKK ref: CC4/LPC18000765/ha3

Dear Gerald,

Please refer to the below email.

TP had furnish us a copy of their client's CCTV footage which shows TP vehicle was stationary at the time of collision.

Khanchna (LKK Auto)

From: Ooi Siow Hooi <hooi@motorimage.net>
Sent: Thursday, 20 June 2019 12:40 PM
To: Khanchna (LKK Auto)
Cc: Daniel Jude; Mohamed Isman
Subject: RE: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3

Hi Khanchna,

We accept the offer.

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.fanchong.com : www.motorimage.net

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, June 18, 2019 10:17 AM
To: olivergracilla@motorimage.net; Ooi Siow Hooi <hooi@motorimage.net>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO LKK REF CC4/LPC18000765/M1ka3

Our Ref: CC4/LPC18000765/M1ka3
Your Ref: SLA3950R

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,868.99
2. Loss of Rental (6days x \$100.00)(w/GST)	\$ 642.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 2,512.99

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oliver Zubiri [<mailto:olivergracilla@motorimage.net>]

Sent: Friday, 26 January, 2018 8:51 AM

To: Vic (LKKAuto)

Cc: geraldpoh@lonpac.com; Daniel Lim; Rey Ricamora; Sayedinah Bin Ali

Subject: SLA3950R-AIG-3RD PARTY CLAIM-TP(GBE463Y)LONPAC INS-VIDEO

Importance: High

Hi Claims Team,

Attached as requested.

Regards

Oliver Zubiri

Claims Advisor

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:90903323

Email:olivergracilla@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

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Vehicle Number: **S1419253J**
Name: **TEO TAI LOON**
Birth Date: **21 Dec 1960**
Issue Date: **26 Dec 2005**

10013871118



IDENTITY CARD NO. **S1419253J**



Name: **TEO TAI LOON**
Race: **CHINESE**
Date of birth: **21-12-1960**
Sex: **M**
Country of birth: **SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars ≤ 3000kg with ≤ 7 passengers, exclusive of the driver, and other motor vehicles ≤ 2500kg 04 Jan 1968

NP 428A

Licence No: **S1419253J**



385088



NRIC No: **S1419253J**



Date of issue: **17-02-2008**

Address
**18A SIAK KEW AVENUE
SINGAPORE 348057**



S-7 28 Feb

HOTLINE TEL: (65) 6418 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX.1

SUBARU AUTO PROTECTOR

OWN DAMAGE EXCESS SS800.00 (1)

WINDSCREEN EXCESS SS100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100454588-00000

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SLA3950R

2) NAME OF INSURED

TEO TAI LOON

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

29 Feb 2016

4) DATE OF EXPIRY OF INSURANCE

28 Feb 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / SUBARU AUTHORISED REPAIRERS

1. Motor Image Enterprises Pte Ltd - 19 Lor 8 Toa Payoh (Tel: 6417 0100)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethox - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bldg D (Tel: 67476106)

LOSS OF USE Loss of Use 10 Days (1500 - 1600cc) - Refer to policy wordings for details

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN NA

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 15 Mar 2016

AIG Asia Pacific Insurance Pte. Ltd.

500619-202
TAN CHONG CREDIT SUBARU-JAT
911 BUKIT TIMAH ROAD SINGAPORE 589622

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCGUL



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: TEO TAI LOON
Address of Insured: 15A SIAK KEW AVENUE SINGAPORE 348057
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225
Place of Accident: MACPHERSON ROAD
Date of Accident: 13/12/2017 Vehicle No: SLA3950R
Policy No: 2100454588 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of LONPAC INSURANCE settling the repair costs stated above with the said repairers. I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:



Company's Chop & Signature

DANIEL A JUDE

Name

25/04/2018

Date

INSURED:



IC No. & Signature/Company's Chop

TEO TAI LOON

Name

25/04/2018

Date



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18000765/M1ka3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 12-07-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 463Y	Veh. Inspected	SLA 3950R
Policy No.	Z/17/VC00/100508	Coverage (\$)	0.00
Claim No.	17/17/18/VC00/020299	Excess (\$)	0.00
Assign From	GERALD	Assign Date	11/01/2018

2. Vehicle Particulars & Condition

Make & Model	SUBARU XV	c.c	1600
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JF1GP3KC5GG165861	Colour	BLUE
Odometer	24778	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R17	YOKOHAMA	8 mm
L/H Front Tyre	225/55 R17	YOKOHAMA	8 mm
R/H Rear Tyre	225/55 R17	YOKOHAMA	8 mm
L/H Rear Tyre	225/55 R17	YOKOHAMA	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/12/2017	Inspection Date	19/04/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 3950R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER FACE F XUV (N)	CUT	414.00	414.00
1	BRKT SD F XUV RH (N)	NECESSARY	7.20	7.20
1	BRKT SD F XUV LH (N)	NECESSARY	7.20	7.20
1	COVER HOOK F (N)	SERVICEABLE	4.70	-
1	LAMP ASSY HEAD EHR (N)	SERVICEABLE	853.20	-
1	GARNISH-FRONT FENDER RH (N) (ADDITIONAL)	NECESSARY	180.00	180.00
	LESS 20% DISCOUNT		-293.26	-121.68
			1,173.04	486.72
<u>SPECIAL NETT ITEMS</u>				
1	SUNDRIES (SN)	NECESSARY	100.00	30.00
			100.00	30.00
<u>LABOUR</u>				
	REPLACE /REPAIR FRT BUMPER ,PANEL.		1,120.00	600.00
	RESPRAY FRT BUMPER ,PANEL .		840.00	600.00
	TO CONDUCT (FRT & REAR) LIGHTING TEST.		50.00	30.00
			2,010.00	1,230.00
GRAND TOTAL			3,283.04	1,746.72
RECOMMENDED COST OF REPAIRS				1,746.72

Report Ref No. CC4/LPC18000765/M1ka3n2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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