

Joei ~~Chai Motor~~ cc 4, EQ1 18000763, Aps 3/4

Surveyor: ADRIAN DOI: 11-1-18 Date / Time: 11-1-18 Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE



Insured Vehicle No. : CB3666m  
Name of Insured : Tok Peng Cheng  
Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 8-1-18  
Is driver the owner? ( YES /  NO ) Nature of Accident: \_\_\_\_\_  
If NO, Driver Name / Age: Zuo (Khaiw Seng)  
Driver Tel No. : 94599091 (V/L: YES / NO)

Claim No. : \_\_\_\_\_  
Policy No. : DMCFHQ17-000072 *hx*  
Make / Model : Honda  
Place of Accident : Upper Serangoon Rd > Sunshin Terrace  
OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO  
Insured Liability : \_\_\_\_\_ % Final ? Yes / No

SPP 8238B



INSRS: \_\_\_\_\_  
WSP: Kai Motor  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
<u>4/1/18</u>	Non-Reporting ltr (1st):	
<u>4/1/18</u>	Non-Reporting ltr (2nd):	
<u>4/1/18</u>	Non-Reporting ltr (Final):	
<u>18/1/18</u>	Notification ltr (if non-pickup):	
<u>18/1/18</u>	Call OI:	<u>21/04/18</u>
<u>18/1/18</u>	After call ltr to OI:	<u>19/01/18</u>
<u>3/5/18</u>	Documentation Check List:	Handler / Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

SPP 8238B  
CB3666m Malaysia 18000763 th 4; orig: 8/1/18

18/1/18 - Old vehicle skidded & hit TP.  
sent letter to OI via email.

3/5/18 - File pass to Mei Kuan to close

RECEIVED 02 MAY 2018

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	( days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u>	(Agreed / <input checked="" type="radio"/> Assessed) BOLA S/N No.:	<u>NIL</u>
Repair Cost:	SS <u>5671.00</u>		
Loss of Rental (LOR):	SS <u>900.00</u>	( <u>9</u> days) <u>X451W</u>	
Loss of Use (LOU):	SS -	( <u>5</u> x days)	
Loss of Income (LOI):	SS -	( <u>5</u> x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS <u>1.45</u>		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
<b>Total:</b>	SS <u>6578.45</u>	<b>Global Sum SS:</b>	
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS <u>6578.45</u>	Name 1:	<u>Kai Motor Trading</u>
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT  
3/5/18

- 1) Claim status: Open / Reject / Private Settle
- 2) Report Format: PP
- 3) Survey fee: \$400.00





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ118000763/Apa3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX SINGAPORE 069110		Date : 12-01-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	CB 3666M	Veh. Inspected	SFF 8238B
Policy No.	DMCFHQ17-000072	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	08/01/2018	Inspection Date	11/01/2018
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



# 凱摩哆服務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 10/01/2018  
Attn: Motor Claim Dep

**EQ Insurance Company Limited**  
**22 Gemmill Lane, Singapore 069257**  
**Tel: (65) 6223 9433**  
**Fax: (65) 6224 3903**  
**DDI: (65) 6496 9032**

TPEQ  
Yee Tong

ZVW506006140

Dear Sir/Mdm,

### Estimate Cost repair Bill To Toyota Prius Hybrid1.8s A SFF 8238 B And CB3666M On 08/01/2018.

To Supply:-

1pc	Rear Bumper	Painted	\$	1,350.00	✓
1pc	Rear Lamp RH - Lower	Painted	\$	496.10	✓
1pc	Rear Bumper Side Retainer	new	\$	138.40	✓
1pc	Rear Lamp - Top	new	\$	512.10	✓
6pcs	Rear Bumper Clips	new	\$	60.00	30
1pc	Rear Bumper Lower Garnish	new	\$	611.40	✓
1pc	Rear Fender RH	Painted	\$	918.60	✓
2pcs	Rear Fender Cowling	new	\$	131.10	✓
1pc	Rear Sport Rim RH	new	\$	1,681.40	600(SW)
1pc	Rear Shock Absorber RH	new	\$	135.10	✓
1pc	Front Door Side Mirror RH	Painted	\$	1,283.40	1023
1pc	Front Door RH	Painted	\$	1,310.10	✓
1set	Rear Wheel Bearing RH and Hup	RENEW	\$	932.60	✓
1set	Rear Knuckle Arm	RENEW	\$	816.10	✓
1pc	Front Door Handle RH	new	\$	396.30	✓
1pc	Front Door Outer Moulding	new	\$	156.10	✓
1pc	Hup Cap	missing	\$	188.00	90(SW)
				<b>\$ 11,116.80</b>	

1pc	Rear Fender Glass Sealant	new	\$	65.00	✓
				<b>\$ 80.00</b>	30
				<b>\$ 100.00</b>	50
				<b>\$ 80.00</b>	✓
				<b>\$ 280.00</b>	✓
				<b>\$ 120.00</b>	80
				<b>\$ 150.00</b>	50
				<b>\$ 1,200.00</b>	800
				<b>\$ 1,450.00</b>	1100
				<b>\$ 14,641.80</b>	

LKK Auto Consultants hence notify the Repairer of the following:  
 To check wiring functions  
 To remove and refit fender Glass  
 To remove car cushion  
 To remove under carriage  
 To adjust wheel alignment  
 To apply rustproffing  
 To dismanite & replace damage parts,panel beat where necessary.  
 To putty,apply primer & spray paint on the affecte portion.

Total: 6684.95  
f/s 5.3K  
Adrian L  
4/s 11/01/18. 06 ep



Your ref: DM18HO00109-JG

Our ref: CC4/EQ118000763/Apa3

Date: 11.04.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD  
Attn : Joel Goh

Dear Sirs,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SFF 8238B**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/01/2018 at the premises of M/sKAI MOTOR TRADING and have the following to report:-

Workshop Estimate Amount	: S\$	14,641.80
Revised Estimate Amount	: S\$	6,684.95
"Check" Items Amount	: S\$	-
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	

**Description of Damage:**

The vehicle sustained damages at the O/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

ADRIAN LING  
Licensed Appraiser

## Nivitha (LKK Auto)

---

**From:** Elaine Cheong <elaine.cheong@eqinsurance.com.sg>  
**Sent:** Thursday, 11 January 2018 4:27 PM  
**To:** 'assignments'  
**Subject:** FW: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF8238B & CB3666M on 08/01/2018  
**Attachments:** CB3666M.PDF; TP - SFF8238B.pdf

Our ref : CB3666M  
TP ref : SFF8233B  
Policy No. : DMCFHQ17-000072

4.40pm @ 11/01/2018  
person @ kym  
vehicle in  
SUR @ Adrian

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, CB3666M – GIA report
- PRS request, SFF8233B – GIA report

Please acknowledge receipt. Thank you.

Regards,

**Elaine Cheong**

Senior Executive | Claims

**eqnsurance**

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqnsurance.com.sg](http://www.eqnsurance.com.sg)

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 you've got a friend

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**From:** Kai Motor [mailto:kaimotor@gmail.com]

**Sent:** Thursday, January 11, 2018 3:57 PM

**To:** Elaine Cheong

**Subject:** Re: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Elaine,

We choose **LKK Auto Consultants Pte Ltd** to survey our client vehicle as surveyors.

with regards,

Mrs.KYM

On 11 January 2018 at 13:48, Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Kym,

We refer to your email of 10.01.2018.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Hui Lian
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Elaine Cheong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Kai Motor [mailto:kaimotor@gmail.com]

**Sent:** Thursday, January 11, 2018 9:35 AM

**To:** Elaine Cheong

**Subject:** Fwd: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

----- Forwarded message -----

From: **Janet Tan** <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Date: 11 January 2018 at 08:52

Subject: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

To: Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>, "[kaimotor@gmail.com](mailto:kaimotor@gmail.com)" <[kaimotor@gmail.com](mailto:kaimotor@gmail.com)>

***Without Prejudice***

***Save As To Costs***

Dear Ms Kym

The OIC is Elaine Cheong. She shall revert to you soon.

For Pre-repair survey, please email to [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg); [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg) and [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

Or fax direct to 62234190.

Regards,

**Janet Tan**

Senior Executive | Claims

**eqnsurance**

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
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From: Kai Motor [<mailto:kaimotor@gmail.com>]

Sent: Wednesday, January 10, 2018 5:36 PM

To: Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Subject: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Janet,

We are writing on behalf of Mr. Khoo Cheng Hong who is the registered owner of SFF 8238 B which was involved on the above mentioned accident between CB 3666 M.

Investigation reveals that the motor vehicle number CB 3666 M was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number CB 3666 M. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within 11/01/2018 Thurs-Day Morning from the date hereof as to avoid further losses incur. We enclosed hereby the GIA report of SFF 8238 B or your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

**Ms Kym**

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 12 April 2018 3:50 PM  
**To:** joel.goh@eqinsurance.com.sg; Hsiao Tong (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF82388 & CB3666M on 08/01/2018 (DM18HO00109-JG) \*\*\* LKK REF: CC4/EQI18000763/Apa3  
**Attachments:** LOD Toyota Prius Hybrid1.8s A SFF 8238 B And CB3666M On 080120.pdf; CB3666M LTA.PDF; SAS report Toyota Prius Hybrid1.8s A SFF 8238 B And CB3666M On 08012018...pdf

Dear Joel,

Thank you for your email.

*By copy to Hsiao Tong,*

*FYI and necessary action please.*

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Thursday, 12 April, 2018 3:22 PM

**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF82388 & CB3666M on 08/01/2018 (DM18HO00109-JG)

Dear Nivitha

Attached LOD received from Kai Motor.

Kindly assist to take over this matter.

Best Regards,

Joel Goh

[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)



EQ Insurance Company Limited

11 Bayly Road #11-20 Tower Block MND Complex Singapore 089310

did no 65016772 | tel 65 6229 0453 ext 772 | fax 65 6223 4390

[www.eqi.com.sg](http://www.eqi.com.sg)



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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, January 11, 2018 4:42 PM  
**To:** Elaine Cheong; 'assignments'  
**Cc:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Subject:** RE: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF8238B & CB3666M on 08/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

111, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]  
**Sent:** Thursday, 11 January 2018 4:27 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF8238B & CB3666M on 08/01/2018

Our ref : CB3666M  
TP ref : SFF82338  
Policy No. : DMCFHQ17-000072

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, CB3666M – GIA report
- PRS request, SFF82338 – GIA report

Please acknowledge receipt. Thank you.

Regards,

Elaine Cheong

Senior Executive - Claims



**From:** Kai Motor [<mailto:kaimotor@gmail.com>]

**Sent:** Thursday, January 11, 2018 3:57 PM

**To:** Elaine Cheong

**Subject:** Re: FW: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Elaine,

We choose LKK Auto Consultants Pte Ltd to survey our client vehicle as surveyors.

with regards,

Mrs.KYM

On 11 January 2018 at 13:48, Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Kym,

We refer to your email of 10.01.2018.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) <b>AJAX Inspection Services Pte Ltd</b></p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) <b>Automobile Inspection Services Pte Ltd</b></p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) <b>LBS Automotive Appraisal Pte Ltd</b></p> <p>L.B.S. Auto Consultants Pte Ltd</p>	<p>4) <b>Priority Services</b></p> <p>Tel: 62934822</p>





you've got a friend

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---

**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Thursday, January 11, 2018 9:35 AM  
**To:** Elaine Cheong  
**Subject:** Fwd: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

----- Forwarded message -----

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Date:** 11 January 2018 at 08:52  
**Subject:** FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.  
**To:** Elaine Cheong <elaine.cheong@eqinsurance.com.sg>, "kaimotor@gmail.com"  
<kaimotor@gmail.com>

***Without Prejudice***

***Save As To Costs***

Dear Ms Kym

The OIC is Elaine Cheong. She shall revert to you soon.

For Pre-repair survey, please email to [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg); [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg) and [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

Or fax direct to 62234190.

Regards,

Janet Tan

Senior Business Development



**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Wednesday, January 10, 2018 5:36 PM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Subject:** ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Janet,

We are writing on behalf of Mr. Khoo Cheng Hong who is the registered owner of SFF 8238 B which was involved on the above mentioned accident between CB 3666 M.

Investigation reveals that the motor vehicle number CB 3666 M was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number CB 3666 M. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within 11/01/2018 Thurs-Day Morning from the date hereof as to avoid further losses incur. We enclosed hereby the GIA report of SFF 8238 B or your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

*Ms Kym*

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

*Ms Kym*

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

*Ms Kym*

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 April 2018 7:27 AM  
**To:** 'Kai Motor'  
**Subject:** RE: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Without Prejudice

Hi Kym,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (8days x \$100.00)	\$ 800.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,478.45</b>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Thursday, 12 April 2018 3:43 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Fwd: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

----- Forwarded message -----

**From:** Kai Motor <[kaimotor@gmail.com](mailto:kaimotor@gmail.com)>

**Date:** 11 April 2018 at 17:22

**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

## Hsiao Tong (LKKAuto)

---

**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Friday, 13 April 2018 4:29 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Hi Hsiao Tong ,

8/1/18 - 0 89  
(M-)

PIR  
2days + Loss of  
Rental (8days x  
\$100.00) =  
**SS\$1000.00 OK**

Thanks you.

Ms Kym

On 13 April 2018 at 07:26, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Kym,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (8days x \$100.00)	\$ 800.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,478.45</b>

Please confirm acceptance.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 16 April 2018 2:06 PM  
**To:** 'Kai Motor'  
**Subject:** RE: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

### *Without Prejudice*

Hi Kym,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (9days x \$100.00)	\$ 900.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,578.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Friday, 13 April 2018 4:29 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Hi Hsiao Tong ,

PIR  
2days + Loss of  
Rental (8days x

## Hsiao Tong (LKKAuto)

---

**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Thursday, 26 April 2018 5:47 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Hsiao Tong,

*We are accept your offer .*

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (9days x \$100.00)	\$ 900.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,578.45</b>

***Kindly forward your discharge voucher to us, as soon as possible.***

Thanks you.

Ms Kym

On 16 April 2018 at 14:06, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

***Without Prejudice***

Hi Kym,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (9days x \$100.00)	\$ 900.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,578.45</b>

Please confirm acceptance.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 28 April 2018 3:33 PM  
**To:** 'Kai Motor'  
**Subject:** RE: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Without Prejudice

Hi Kym,

Thank you for your acceptance.

Kindly let us have the following documents for our closure: -

- Original LOD
- Original Repair Tax Invoice
- Original Rental Receipt
- Original Authorisation to Act signed by your client, Khoo Cheng Hong

*\*\*\*Note: For EQ, no DV is needed for settlement amount < \$20K.*

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Thursday, 26 April 2018 5:47 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Hsiao Tong,

*We are accept your offer .*

1. Cost of Repair (w/GST)	\$ 5,671.00
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3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,578.45</b>

**Kindly forward your discharge voucher to us, as soon as possible.**

Thanks you.

Ms Kym

On 16 April 2018 at 14:06, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

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We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (9days x \$100.00)	\$ 900.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,578.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor [mailto:[kaimotor@gmail.com](mailto:kaimotor@gmail.com)]  
**Sent:** Friday, 13 April 2018 4:29 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Hi Hsiao Tong ,

PIR

2days + Loss of  
Rental (8days x  
\$100.00) =  
**SS1000.00 OK**

Thanks you.

Ms Kym

On 13 April 2018 at 07:26, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Kym,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,671.00
2. Loss of Rental (8days x \$100.00)	\$ 800.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b>\$ 6,478.45</b>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor [<mailto:kaimotor@gmail.com>]

**Sent:** Thursday, 12 April 2018 3:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

----- Forwarded message -----

From: Kai Motor <kaimotor@gmail.com>

Date: 11 April 2018 at 17:22

Subject: Re: FW: ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Date : 11/04/2018

**EQ Insurance Company Limited**

22 Gemmill Lane,  
Singapore 069257

Tel: (65) 6223 9433  
Fax: (65) 6224 3903  
DDI: (65) 6496 9032

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.**

We have been authorised by Mr. Khoo Cheng Hong , the owner of vehicle number SFF 8238 B, to claim against the party /parties responsible for the damages arising from the above mentioned accident.

Our records show that you are the insurers of vehicle number (CB 3666 M) at the material time of the accident with the driver of our client's vehicle, (Mr. Khoo Cheng Hong).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (CB 3666 M), our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	5,671.00
(2) Dawn Enterprises	\$	1,200.00
(3) LTA Search Fee	\$	7.45

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) Rental agreement (if any)
- (d) Certificate of LTA

On 11 January 2018 at 08:52, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

***Without Prejudice***

***Save As To Costs***

Dear Ms Kym

The OIC is Elaine Cheong. She shall revert to you soon.

For Pre-repair survey, please email to [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg); [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg) and [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

Or fax direct to 62234190.

Regards,

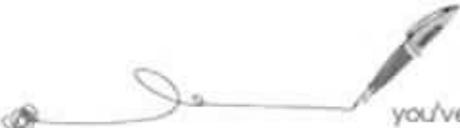
Janet Tan

Senior Executive | Claims

**eqinsurance**

EQ Insurance Company Limited  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069116  
did: 65 6446 8617 | tel: 65 6272 8433 ext 032 | fax: 65 6273 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Crestate

 you've got a friend

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies.*

**From:** Kai Motor [mailto:kaimotor@gmail.com]

**Sent:** Wednesday, January 10, 2018 5:36 PM

**To:** Janet Tan <janet.tan@eginsurance.com.sg>

**Subject:** ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.

Dear Janet,

We are writing on behalf of Mr. Khoo Cheng Hong who is the registered owner of SFF 8238 B which was involved on the above mentioned accident between CB 3666 M.

Investigation reveals that the motor vehicle number CB 3666 M was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number CB 3666 M. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within 11/01/2018 Thurs-Day Morning from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SFF 8238 B or your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701  
Telephone: 6747 4006

--  
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006



凱 摩 哆 服 務

**KAI MOTOR TRADING**

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 11/04/2018

**EQ Insurance Company Limited**

22 Gemmill Lane,  
Singapore 069257

Tel: (65) 6223 9433

Fax: (65) 6224 3903

DDI: (65) 6496 9032

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO SFF 8238 B & CB 3666 M on 08/01/2018.**

We have been authorised by Mr. Khoo Cheng Hong , the owner of vehicle number SFF 8238 B, to claim against the party /parties responsible for the damages arising from the above mentioned accident.

Our records show that you are the insurers of vehicle number (CB 3666 M) at the material time of the accident with the driver of our client's vehicle, (Mr. Khoo Cheng Hong).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (CB 3666 M), our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	5,671.00
(2) Dawn Enterprises	\$	1,200.00
(3) LTA Search Fee	\$	7.45
(4) PIR 2days	\$	140.00

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) Rental agreement (if any)
- (d) Certificate of LTA



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 19 January 2018 7:27 AM  
**To:** 'PA@EZBUZZ.COM.SG'  
**Subject:** ACCIDENT INVOLVING CB 3666M AND SFF 8238B ON 08/01/2018

19 JANUARY 2018

Mr TOK PENG CHENG

Dear Sir/Madam,

**Our ref: CC4/EQ118000763/Apa3**  
**ACCIDENT INVOLVING CB 3666M AND SFF 8238B ON 08/01/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them,

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To: M/S KAI MOTOR TRADING

Blk 3007 Ubi Road-1

#01-440

Singapore 408701

Date:

Dear Sirs / Madam,

Re: ACCIDENT INVOLVING TO VEHICLES Nos: SFF 8238B & CB 3666M  
ALONG Junc of upp Serangoon Rd & Sunshine Terrace ON 08.01.2018

In Consideration of your repairing our/my motor vehicle number SFF 8238B  
at our/my request, We / I KHOO CHENG HONG NIRC NO: S0106032E  
the owner of motor vehicle number : SFF 8238B do hereby authorise you  
as our / my authorised representative to demand claim settle and / or receive whatever amount settled /  
payable by the insurance company and / or third party or to commence legal proceedings, if necessary, in  
our / my name, for the cost of repairs, loss of usage and any other relevant expenses and to your  
appointing any solicitor to act for us / me in respect of the said accident.

Signature:



Owner Name:

KHOO CHENG HONG

Vehicle No: of Owner:

SFF 8238B

NIRC No:

S0106032E

Address:

38 PAYA LEBAR CRESCENT  
SINGAPORE (536079)



# 凱 摩 哆 服 務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·  
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Mr. Khoo Cheng Hong

Tax Invoice

Our Ref :( CB3666M )

Date : 11/04/2018

Tel: (65) 6223 9433

Fax: (65) 6224 3903

DDI: (65) 6496 9032

Attn: Motor Claim Dep

**EQ Insurance Company Limited**

22 Gemmill Lane,  
Singapore 069257

Dear Sir/Mdm,

**Final Cost repair Bill To Toyota Prius Hybrid1.8s A SFF 8238 B And CB3666M On 08/01/2018.**

To Supply:-

Total Lumpsum As Of Repair Costs Recommended By Surveyor And			
Agreed By Ourselves	:	\$	5,300.00
GST	7%	\$	371.00
		\$	<u>5,671.00</u>





# DAWN ENTERPRISES

21 SELETAR WEST FARMWAY 1  
SINGAPORE 798125  
TELI: 6383 2661 FAX: 6484 2836  
REG. NO. 430058/000

No. 19096

Date. 18/1/18

## OFFICIAL RECEIPT

Received from

Khoo Cheng Hong

the sum of Dollars

One thousand two hundred only

being Payment Of

S/D 1651 B (8/1/18 - 18/1/18)

DAWN ENTERPRISES

S

1200/+

Cash/Cheque No.



Kai Motor

# DAWN ENTERPRISES

21 Seletar West Farmway 1  
Singapore 798125  
Tel: 63832661 Fax: 64842836  
Reg No. 430058/00D

Nº 35262

## RENTAL AGREEMENT

DATE 8/1/18

### HIRER'S PARTICULARS

Name Khoo Chung Hong  
Address 38 Paya Lebar Cres  
S 536079

IC or Passport No. 01060326 Country \_\_\_\_\_

Occupation \_\_\_\_\_

Date of Birth \_\_\_\_\_ Age \_\_\_\_\_

Driving Licence No. \_\_\_\_\_ Date Passed \_\_\_\_\_

Tel: (HP) \_\_\_\_\_ (Residence) \_\_\_\_\_

### DRIVER'S PARTICULARS

Name Lee Chee Wah  
Address \_\_\_\_\_  
- SAME -

IC or Passport No. 0205499Z Country \_\_\_\_\_

Occupation \_\_\_\_\_

Date of Birth \_\_\_\_\_ Age \_\_\_\_\_

Driving Licence No. \_\_\_\_\_ Date Passed \_\_\_\_\_

Tel: (Office) \_\_\_\_\_ (Residence) \_\_\_\_\_

IMPORTANT NOTES:			CHARGES	
1. No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.			10 Day at \$ <u>120.00</u> per days	\$ <u>1200.00</u>
2. This vehicle is licensed to carry <u>04</u> passengers only.			Day at \$ _____ per week	
3. Hirer is liable to pay first \$ <u>2000</u> as excess all claims any accident plus loss of earning while damaged vehicle is under repair.			Day at \$ _____ per month	
4. For usage to Malaysia subject to higher excess all claims of \$5,000.00 and different rental rate.			TOTAL AMOUNT	\$ <u>1200.00</u>
5. Please notify our office should there be any accident involving this hired vehicle within 24 hrs.			AMOUNT PAID	\$ <u>1200.00</u>
6. No refund will be given for vehicle returns early.			BALANCE DUE	
7. No refund will be given for petrol left in vehicle.			Days Extension From _____ To _____	
8. Hirer is liable to pay all parking fee and traffic summonses.			Amount Deposit (refundable) \$	
9. Vehicles to be return during office hour only.				
10. No Service on Public Holiday and Sunday.				
SCHEDULE		MODEL		
<u>SLD 165T B</u>		<u>T/Allion</u>		
Date	Time	Mileage		
<u>8/1/18</u>				
<u>18/1/18</u>				
FROM <u>8/1/18</u>			TO <u>18/1/18</u>	

I/we have read and understood the terms and conditions above and hereby agreed to abide

X Khoo Chung Hong

Hirer's Signature

Lee Chee Wah

Driver/Guarantor's Signature

DAWN ENTERPRISES



Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 10 Feb 2018 / 08:05:43

Receipt Date/Time : 10 Jan 2018 / 17:07:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180110-001644

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - CB3666M				
As at 08 Jan 2018/08:45:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - CB3666M Enquiry Fee 20180110170106647460	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				-0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20180110170601667	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt | OK | Save as PDF



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18000763/Apa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 09-05-2018



Code : EQI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	CB 3666M	Veh. Inspected	SFF 8238B
Policy No.	DMCFHQ17-000072	Coverage (\$)	0.00
Claim No.	DM18HO00109-JG	Excess (\$)	0.00
Assign From	JOEL	Assign Date	11/01/2018

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	ZVW506006140	Colour	WHITE
Odometer	19511	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DUNLOP	6 mm
L/H Front Tyre	195/65 R15	DUNLOP	6 mm
R/H Rear Tyre	195/65 R15	DUNLOP	6 mm
L/H Rear Tyre	195/65 R15	DUNLOP	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	08/01/2018	Inspection Date	11/01/2018
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFF 8238B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DISTORTED	1,350.00	558.30
1	REAR LAMP LH -LOWER	CUT	496.10	496.10
1	REAR BUMPER SIDE RETAINER	NECESSARY	138.40	138.40
1	REAR LAMP -TOP	CUT	512.10	512.10
6	REAR BUMPER CLIPS @\$10.00	NECESSARY	60.00	30.00
1	REAR BUMPER LOWER GARNISH	NOT NECESSARY	611.40	-
1	REAR FENDER RH	DEFORMED	918.60	918.60
2	REAR FENDER COWLING	NOT NECESSARY	131.10	-
1	REAR SHOCK ABSORBER RH	NOT NECESSARY	135.10	-
1	FRONT DOOR SIDE MIRROR RH	DAMAGED	1,283.40	1,023.00
1	FRONT DOOR RH	DENTED	1,310.10	1,310.10
1	SET REAR WHEEL BEARING RH AND HUP	NOT NECESSARY	932.60	-
1	SET REAR KNUCKLE ARM	NOT NECESSARY	818.10	-
1	FRONT DOOR HANDLE RH	TO REPAIR SEE LABOUR	396.30	-
1	FRONT DOOR OUTER MOULDING	NOT NECESSARY	156.10	-
	LESS 25% DISCOUNT		-	-1,246.65
			9,247.40	3,739.95
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR SPORT RIM RH (SN)	CUT	1,681.40	600.00
1	HUP CAP (SN)	MISSING	188.00	90.00
1	REAR FENDER GLASS SEALANT (SN)	NECESSARY	65.00	65.00
			1,934.40	755.00
<b><u>LABOUR</u></b>				
	TO CHECK WIRING FUNCTIONS.		80.00	30.00
	TO REMOVE AND REFIT FENDER GLASS.		100.00	50.00
	TO REMOVE CAR CUSHION .		80.00	80.00
	TO REMOVE UNDERCARRIAGE .	NOT NECESSARY	280.00	-
	TO ADJUST WHEEL ALIGNMENT .		120.00	80.00
	TO APPLY RUSTPROOFING .		150.00	50.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE & REPLACE DAMAGE PARTS ,PANEL BEAT WHERE NECESSARY.INCLUSIVE OF THE REPAIR OF FRONT DOOR HANDLE RH .		1,200.00	800.00
	TO PUTTY ,APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION.		1,450.00	1,100.00
			3,460.00	2,190.00
<b>GRAND TOTAL</b>			<b>14,641.80</b>	<b>6,684.95</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>5,300.00</b>

Report Ref No. CC4/EQ118000763/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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