

Veron Chen (LKKAUTO)

From: Tee Sunny <sunny@wahhong.sg>
Sent: Friday, 12 January 2018 4:02 PM
To: Claims Dept of CTI; alfred.toh@sg.cntaiping.com
Cc: Wah Hong Motors (Nicholas Tee); Investigation; SUR; assignments; Joel Goh; Alfred Toh; Chee So Chow; Lucas Lee; Hwang Shiang Yi; Wah Hong Motors (Michael Tee)
Subject: Liability Cleared for SLD2518Y - Accident with SKF5845J (China Taiping) on 2018-01-10 - our case no. 180107-yr ref: SNM18D00209C02/5 (SLD5845J)

Dear Alfred and All

Many thanks for your prompt advice on your Liability towards our above claim. We will advise our customer accordingly.

Meanwhile, we will proceed with the repairs and we will submit our documents once the vehicle is completed.

Thanks and Best Regards
Sunny Tee
Claims Technical Manager

Wah Hong Motors & Credit Pte Ltd
38 Toh Guan Road East
#01-57 Enterprise Hub
Singapore 608581
Tel : 6515 5988
DID: 6515 5778
Fax: 6896 6321

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On 12 Jan 2018, at 3:51 PM, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: 180107

Our Ref: SNM18D00209C02/5 (SLD5845J)

Dear Sirs

We refer to the above matter.

Please note that liability is clear and we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto Consultants Pte Ltd's findings, with supporting documents.

Aside to M/s LKK Auto Consultants Pte Ltd, please let us have your findings/report and bill for the services rendered uploaded in Merimen.

Aside to Joel, please keep track on the matter.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
TEL: +65 6389 6116
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Tee Sunny [<mailto:sunny@wahhong.sg>]

Sent: Friday, January 12, 2018 3:08 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Wah Hong Motors (Nicholas Tee) <nicholas@wahhong.sg>; Wah Hong Motors (Michael Tee) <michael@wahhong.sg>

Subject: Re: Pre-Repairs Assessment Request for SLD2518Y - Accident with SKF5845J (China Taiping) on 2018-01-10 - our case no. 180107

Hi Lucas

As spoken, you will arrange for the surveyor from LKK to survey the vehicle together with the other vehicle that you have organised for the physical survey today.

Meanwhile, you have mentioned that the above claim is handled by Joel however he is on National Service's leave and his immediate boss's So Chow will handle the case. We have called So Chow and she is not around and a message was left for us to call Alfred Toh. When calling Alfred Toh, he had diverted our call to you.

We are being brought around in circle and we really need someone in your office to provide the Liability for our above claim. Will you please assist to get the right person to provide your Liability ASAP.

We appreciate your kind attention.

Thanks and Best Regards
Sunny Tee
Claims Technical Manager

Wah Hong Motors & Credit Pte Ltd
38 Toh Guan Road East
#01-57 Enterprise Hub
Singapore 608581
Tel : 6515 5988

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On 12 Jan 2018, at 10:38 AM, Tee Sunny <sunny@wahhong.sg> wrote:

Dear Lucas URGENT

Could you also arrange for the above vehicle to be surveyed today together with the other vehicle as arranged yesterday?
We await your kind advice.

Best Regards
Sunny Tee
Claims Technical Manager

Wah Hong Motors & Credit Pte Ltd
38 Toh Guan Road East
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Begin forwarded message:

From: Tee Sunny <sunny@wahhong.sg>
Subject: Pre-Repairs Assessment Request for
SLD2518Y - Accident with SKF5845J (China Taiping)
on 2018-01-10 - our case no. 180107
Date: 11 January 2018 at 4:28:52 PM SGT

To: claimsdept@sg.cntaiping.com, Irene Tay
<irene.tay@sg.cntaiping.com>
Cc: "Wah Hong Motors (Nicholas Tee)"
<nicholas@wahhong.sg>, "Wah Hong Motors (Michael Tee)" <michael@wahhong.sg>

Dear Sir

Please see attached files which are self explanatory. Kindly contact Mr. Michael Tee at his mobile number 97880700 for the physical survey arrangement.

Meanwhile, kindly advise your Liability ASAP.

Best Regards
Sunny Tee
Claims Technical Manager

Wah Hong Motors & Credit Pte Ltd
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<Pre-Repairs Assessment Request for SLD2518Y.pdf>
<Quotation for Repairs to SLD2518Y .pdf>
<GIA Accident Report for SLD2518Y.pdf>