

INS. CASE OWNER:

Sam

CC 6 / LCR1 8000734, Upa39

LKK:

IDAC:

Surveyor:

M Apus

DOI:

ASSIGNMENT

12-1-18

Date / Time:

12-1-18

Registered in Merimen:

13-1-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLH 430H

Name of Insured:

LEPP P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

4-1-18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Tay Hong Leong

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

771081781956

Policy No.:

0900994479

Make / Model:

Toyota Prius

Place of Accident:

Lavender St.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJE 3769B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Km Chusee

K7765



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/1

SJE 3769B - X; SLH 430H - X

CH1

18/1/18

Email to TP: Request for video.

6/4/18

Rec'd video from Sam.

4/6/18

Rec'd instruction from Sam to reject TP claim.

4/6/18

Email to TP: Ejiceh

18/6/18

File pass to Mei Kuan to close

RECEIVED 18 JUN 2018

Project Case  
Huang Tong  
for  
11-06-18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP

\$320 + \$20.

Surveyor: merci

REF:

A161

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SJE 3769B  
 at Workshop n/s: Kim chue  
 of \_\_\_\_\_  
 Insured: SLM 430H  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 13k  
 IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 4 days Res: Yes or No  
 Lum Sum: 70 % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS 57761  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Veh No: SJE 3769B Yr Regn: 23/4 of  
 Type: Car / M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Honda stream cc 1799  
 Colour: Grey A/C: \_\_\_\_\_ Insured / Std / NI / NA  
 Sp. Reading: 200857 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: RN61055290  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 2.5/50 R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: 6 mm Rear: 6 mm  
 R/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: 4/1/18 D.O.I: 12/1/18  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
N/S Frt.  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction 3:12 nsh

2749458 net 3542 have G.A. only.  
12/1/18 confirmed L/S \$3200 with Alan..  
 (Reel 4652.80/5990).

Date/Time File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

Lump Sum / I.B.): (\$

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC6/LCR18000754/Upa3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 12-01-2018	
			Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLH 430H	Veh. Inspected	SJE 3769B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	04/01/2018	Inspection Date	12/01/2018	
Survey held at	KIM CHWEE AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# KIM CHWEE AUTO PTE LTD

VEH NO. SJE 3769E

QTY	PARTICULAR	AMOUNTS
-----	------------	---------

LIST ITEM

1PCS	FRONT BUMPER	2.5	\$654.00	/
1PCS	FRONT BUMPER SIDE RETAINER N/S	2.5	\$25.50	/
1PCS	FRONT BUMPER CLIPS	2.5	\$39.00	/
1PCS	FRONT BUMPER REINFORCEMENT	1.1	\$329.00	X
1PCS	FRONT BUMPER FOG LAMPS N/S	2.5	\$388.20	/
1PCS	FRONT BUMPER FOG LAMPS COVER N/S	2.5	\$89.50	/
1PCS	FRONT FENDER N/S	2.5	\$654.00	/
1PCS	FRONT FENDER INNER SHIELD N/S	2.5	\$211.20	/
1SET	FRONT FENDERS INNER SHIELD CLIPS N/S	2.5	\$39.00	/
1PCS	HEADLAMP N/S	2.5	\$1,180.10	/
1PCS	HEADLAMPS LOWER BROCKET N/S	2.5	\$68.50	/
1PCS	FRONT DOOR N/S	2	\$971.10	X
1PCS	FRONT GRILLE	2.5	\$385.20	/
1PCS	FRONT GRILLE LOGO	1.1	\$38.50	/
TOTAL :			\$5,072.80	

## LABOUR CHARGES

TO CHECK WIRING

TO SPRAY RUST PROOFING

TO REFILL AIRCON GAS

LABOUR FOR PANEL BEATING & REPLACING PARTS

TO PUTTY & SPRAY PAINTING

TO CONDUCT WHEEL ALIGNMENT

	\$50.00	- 20
	\$80.00	- 30
1.1	\$150.00	X
	\$880.00	4.50
	\$1,500.00	8.00
1.1	\$120.00	X
TOTAL :		\$7,852.80

not Authorized  
Water  
2/5 \$3200  
4 day.

12/1/18  
the 2nd After repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3383.4  
2706.72  
4006.72  
3205

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5776I
Vehicle Details	
Vehicle No.:	SJE3769B
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8X A
Primary Colour:	Brown
Manufacturing Year:	2008
Engine No.:	R18A1761799
Chassis No.:	RN61055290
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$17,862.00
Original Registration Date:	23 Apr 2008
First Registration Date:	23 Apr 2008
Transfer Count:	1
Actual ARF Paid:	\$17,862.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Apr 2018
PARF Rebate Amount:	\$8,931.00
Intended COE Rebate Details	
COE Expiry Date:	22 Apr 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$17,095.00
COE Rebate Amount:	\$527.00
Total Rebate Amount:	\$9,458.00

The information contained herein is correct as at 12 Jan 2018.

OK





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SELL

USED CAR PARTS & ACCESSORIES

Online!

MYCARFORUM

MARKETPLACE

honda stream

Price Range

Depreciation

2008

Vehicle Type

Submit

Advanced Search

Home > Used Cars > Qin Cheng Cars Enterprise > Honda Stream 1.8A

Tools & Tips

Car Buying

Car Selling


Car Aftermarket

Car Ownership

On The Move

Lifestyle

Commercial Vehicle



Capella Singapore

Escape To A Tropical Paradise. Enjoy First Class Accommodations & Daily Breakfast For 2.

Honda Stream 1.8A

OverviewFinancialAccessoriesSimilarResearchPhotosMap

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price

\$14,888

Depreciation

-

Reg Date

29-Apr-2008  
(3mths 16days COE left)

Manufactured

2008

Mileage

120,000 km (12.4k /yr)

Transmission

Auto

Engine Cap

1,799 cc

Road Tax

\$978 /yr

Power

103.0 kW (138 bhp)  
View specs of the Honda Stream (2007-2014)

Curb Weight

1,350 kg

Features

1.8L I-VTEC Engine, 5 Speed Auto Transmission, SRS Airbags, Multi Function Steering Control, Paddle Shifters, Reverse Sensors, Auto Climatic Aircon.

Accessories

Leather Seats, Original 15"Sport Rims, Pioneer DVD Player, Auto Folding Mirror, Reverse Sensor, Spacious Boot Space.

Description

1 Owner. Very Low Mileage. Well Maintain By Previous Owner. Excellent Condition With Absolutely No Repairs Needed. Accident Free. New 5 Year COE At \$41,000. New 10 Year COE At \$67,000.

COE

-

OMV

\$16,593

ARF

\$18,253

Dereg Value

\$9,127 as of today (change)

No. of Owners

1

Type of Veh

MPV

Category

MPV Car

Availability

Available

Add to Shortlist

Add to Compare

Add a Note

Posted on: 29-Dec-2017 | Last Updated on: 29-Dec-2017

Tags: Honda Stream, 2008 Honda Stream, Honda, Stream, Used Honda

Upfront Payment

+ more Financial info


Transfer Fee




\$25




Down Payment



\$4,466 (change)

Maximum 70% Loan









Seller Information

Company

Qin Cheng Cars Enterprise

• dealer's pricelist

• 4 vehs sold | 7 vehs available

Address

31 West Coast Highway #01-18

Search cars nearby this location

Location

West Coast Car Mart

Office No

68725855

Contact Person(s)


Johnny

98553733

Anthony


98553955

Useful Services



Make sure of this car condition with STA Evaluation.

Vehicle Evaluation



Find out the market value for your car. Get a free Car Valuation.

Free Valuation

http://www.sgcarmart.com/used\_cars/info.php?ID=705798&DL=1070

12-Jan-18

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 18 January 2018 11:05 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg)  
**Subject:** <Request for Video Footage> Your Ref: SJE 3769B \*Our Ref: CC6/LCR18000754/Upa3 [ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018 ]

Your Ref: **SJE 3769B**  
Our Ref: CC6/LCR18000754/Upa3

Without Prejudice

Dear Sirs,

### **ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018**

We refer to the above matter.

Please be informed that our insured driver reported that he stopped his car and suddenly your client collided onto the right portion of his car. Attached here with a copy of our insured driver accident report for your easy reference.

#### **Brief Details.**

On 04/01/2017 at about 0230hrs, I was driving my UBER car (SLH430H) along Lavender Road. The road consists of 4 lanes, lane 1 is for right turn only and lane 2 is able to turn right.

The traffic light arrow was red and I stopped my car on the right turn pocket. Out of sudden, a car (SJE3769B) on lane 1 collided on the right portion of my car which resulted to a damage.

No one was injured at that point of time. We exchanged particulars with each other. The dashcam was installed in my car and it captured the footage of the accident scene.

After the accident, I felt unwell and seek medical treatment at a private clinic and was granted medical leave from 04/01/2018 to 08/01/2018.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Kang, Sam <Sam.Kang@aig.com>  
**Sent:** Monday, 4 June 2018 3:15 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: AIG Ref: #7710817819SG003#023# // LKK Ref: CC6/LCR18000754/Upa3 - [SJE3769B] - Instruction to reject claim  
**Attachments:** RE: AIG Ref: #7710817819SG004#023# // ALC Ref: ALC.2018.023.SPL.dk - [Claimant: Sandy Soh Poh Li]

Dear Hsiao Tong,

Further to our email below, kindly be informed that we have rejected the Third Party's personal injury claim, and a copy of our email to the Third Party law firm is attached herewith for your kind attention.

Kindly proceed to reject the Third Party's property damage claim as well.

Thanks.

Regards,  
Sam Kang (Ms)  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120  
Tel + (65) 6419 1882 | Fax + (65) 6835 7416  
[sam.kang@aig.com](mailto:sam.kang@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Kang, Sam  
**Sent:** Friday, April 06, 2018 10:31 AM  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Subject:** AIG Ref: #7710817819SG003#023# // LKK Ref: CC6/LCR18000754/Upa3 - [SJE3769B] - Video Footage

Dear Hsiao Tong,

We refer to the above matter and our telephone conversation moments ago.

Please find attached herewith the video footage for your kind attention and necessary action.

Regards,  
Sam Kang (Ms)  
AIG  
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel: +(65) 6419 1882 | Fax: +(65) 6835 7416  
[sam.kang@aig.com](mailto:sam.kang@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## Hsiao Tong (LKKAuto)

---

**From:** Kang, Sam <Sam.Kang@aig.com>  
**Sent:** Wednesday, 30 May 2018 4:55 PM  
**To:** R.Magendran  
**Cc:** Victoria  
**Subject:** RE: AIG Ref: #7710817819SG004#023# // ALC Ref: ALC.2018.023.SPL.dk - [Claimant: Sandy Soh Poh Li]  
**Attachments:** Video - Accident (TP).MP4

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

*(Please reply through this correspondence)*

Dear Mr. Magendran,

We refer to your email below.

We attach herewith the video footage which captured the moment of impact for your perusal.

We append herewith two snapshots for comparison: (Left) a vehicle which was travelling along lane meant for right turning only and (Right) your client's vehicle (in black) at all material time.



Judging from the distance between both vehicles and the center white line, it was clear that your client was travelling along the lane meant for right turning only, and not along the lane meant for going straight and right turning as she alleged, at all material time. Also, in your client's accident report, she stated that she has stopped her vehicle at the traffic junction and suddenly our insured's vehicle side-swiped her vehicle, which was again, inconsistent with what the video footage has shown.

In view of the above, kindly seek your client's instructions to drop hand. We expressly reserve our rights on costs should this matter goes for litigation.

Regards,  
 Sam Kang (Ms)  
 AIG  
 Complex Claims Examiner  
 Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120  
 Tel +(65) 6419 1882 | Fax +(65) 6835 7416  
[sam.kang@aig.com](mailto:sam.kang@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** R.Magendran [mailto:magendran@alc.com.sg]

**Sent:** Wednesday, May 30, 2018 4:26 PM

**To:** Kang, Sam

**Subject:** FW: AIG Ref: #7710817819SG004#023# // ALC Ref: ALC.2018.023.SPL.dk - [Claimant: Sandy Soh Poh Li]

WITHOUT PREJUDICE

Dear Sam,

Our client's version is that he was on the straight-going and right-turning lane.  
Please see his sketch. The photographs shown attest to our client's version.

As such we are of the view that your insured had encroached into his lane.

Please let us have your offer.

Regards

R.Magendran

---

**From:** Kang, Sam [mailto:Sam.Kang@aig.com]

**Sent:** Saturday, May 26, 2018 10:38 PM

**To:** Maria <mariah@alc.com.sg>

**Subject:** AIG Ref: #7710817819SG004#023# // ALC Ref: ALC.2018.023.SPL.dk - [Claimant: Sandy Soh Poh Li]

WITHOUT PREJUDICE

SAVE AS TO COSTS

*(Please reply through this correspondence)*

Dear Sirs,

We refer to the above matter and your Letter of Demand dated 13<sup>th</sup> February 2018.

We append herewith the photo of the accident site (on the left) and photograph taken right after the accident (on the right). As you can see from the photo of the accident site, the travelling lane in which our insured's vehicle was travelling within was meant for going straight as well as turning right, while the photo taken right after the accident clearly showed that our insured's vehicle was travelling within his travelling lane.





Accident Photo



In view of the above, your client, who had encroached into our insured's travelling path at all material time, was the proximate cause of the said accident, and thus we are unable to consider her injury claim.

Thanks.

Regards,

Sam Kang (Ms)  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1882 | Fax +(65) 6835 7416  
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Virus-free, [www.avg.com](http://www.avg.com)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 4 June 2018 3:52 PM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg)  
**Subject:** RE: <REJECTION> Your Ref: SJE 3769B \*Our Ref: CC6/LCR18000754/Upa3 [ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018 ]  
**Attachments:** SJE 3769B vs SLH 430H - OI VIDEO.MP4; OI SCENE PHOTOS.pdf; Accident Location.PNG

### Without Prejudice

Hi Jason,

We refer to the above matter.

We attach herewith the video footage which captured the moment of impact and accident scene photos for your perusal.

From the video footage and accident scene photos, it shows that your client was travelling along the lane meant for right turning only, and not along the lane meant for going straight and right turning as she alleged, at all material time. Also, in your client's accident report, she stated that she has stopped her vehicle at the traffic junction and suddenly our insured's vehicle side-swiped her vehicle, which was again, inconsistent with what the video footage has shown.

In view of the above, we are of the view that our insured driver is not liable for the accident and we have our principal instruction to reject your client's claim.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 6 April 2018 7:35 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>  
**Subject:** RE: <Request for Video Footage> Your Ref: SJE 3769B \*Our Ref: CC6/LCR18000754/Upa3 [ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018 ]

Without Prejudice

Hi Jason,

We refer to our email dated 18/01/2018.

Kindly let us have a copy of video footage as stated in your client accident report for our necessary action.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 18 January 2018 11:05 AM

**To:** Jason Fastech Auto ([jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)) <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>

**Subject:** <Request for Video Footage> Your Ref: SJE 3769B \*Our Ref: CC6/LCR18000754/Upa3 [ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018 ]

Your Ref: **SJE 3769B**

Without Prejudice

Our Ref: CC6/LCR18000754/Upa3

Dear Sirs,

**ACCIDENT INVOLVING SLH 430H(AIG) & SJE 3769B ON 04/01/2018**

We refer to the above matter.

Please be informed that our insured driver reported that he stopped his car and suddenly your client collided onto the right portion of his car. Attached here with a copy of our insured driver accident report for your easy reference.

**Brief Details.**

On 04/01/2017 at about 0230hrs, I was driving my UBER car (SLH430H) along Lavender Road. The road consists of 4 lanes, lane 1 is for right turn only and lane 2 is able to turn right.

The traffic light arrow was red and I stopped my car on the right turn pocket. Out of sudden, a car (SJE3769B) on lane 1 collided on the right portion of my car which resulted to a damage.

No one was injured at that point of time. We exchanged particulars with each other. The dashcam was installed in my car and it captured the footage of the accident scene.

After the accident, I felt unwell and seek medical treatment at a private clinic and was granted medical leave from 04/01/2018 to 08/01/2018.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





# KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

Date : 29.01.2018

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

## **ACCIDENT INVOLVING VEHICLE: SJE3769B AND SLH430H ON 04.01.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SJE3769B**, which was involved in the captioned accident with your insured vehicle no: **SLH430H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,424.00
2) Loss Of Use (4days + 1sun x \$150)	\$ 750.00
3) GIA Search Fee	\$ 7.45
	<u>\$ 4,181.45</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) GIA Report                      | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Search Result             |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Kim Chwee Auto Pte Ltd

## TAX INVOICE

### KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Tax Invoice : 20084

Date: 29.01.2018

Vehicle No: SJE3769B

Make/Model: HONDA STREAM

Chassis/Eng# :

Accident Date: 04.01.2018

Claim No : 0118-20084

:

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	Amount
To proceed on lump sum repair	SS 3,200.00

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E. & O. E.	Total : S\$	3,200.00
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GST @ 7% : S\$	224.00
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Amount Due : S\$	<b>3,424.00</b>
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for KIM CHWEE AUTO PTE LTD

All Invoices are subjected to GST



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jan 2018 / 10:14:25

Receipt Date/Time : 12 Jan 2018 / 10:14:25

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180112-000461

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLH430H				
As at 04 Jan 2018/02:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLH430H Enquiry Fee 20180112101339873680	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20180112101346941	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



d

**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

"We/I, Kim Chwee Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. \_\_\_\_\_ ("name of surveyor") with respect to the amount claimed for S\$ \_\_\_\_\_ (repair costs), S\$ \_\_\_\_\_ (loss of use/rental) S\$ \_\_\_\_\_ (search fees) for vehicle no. SJE3769B that was damaged pursuant to the accident which occurred on 4/1/2018 (date) along Lavender street towards Juban Besar (location) involving vehicle no/s SLH430H

This is pursuant to the inspection conducted on \_\_\_\_\_ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Soh Kim San ("third party claimant") of vehicle no. SJE3769B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJE3769B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

\_\_\_\_\_  
Signed by AIG appointed surveyor

  
\_\_\_\_\_  
Chopped & Signed by "the workshop"





**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Soh Kim San ("the third party claimant")  
of BLK 664 Yishun Ave 4 #02-273 5760669 (address),  
owner of SSE 3769B (vehicle no.) hereby authorize  
Kim Chwee Auto Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SSE 3769B that was  
damaged pursuant to the accident which occurred on 4/1/2018 (date) along  
Lavender street towards Jalan Besar (location)  
involving vehicle no/s SLH 430H ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 12 day of 01 (month) 20 18 (year)

[Signature]  
Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"



## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	57761
Vehicle Details	
Vehicle No.:	SJE3769B
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8X A
Primary Colour:	Brown
Manufacturing Year:	2008
Engine No.:	R18A1761799
Chassis No.:	RN61055290
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$17,862.00
Original Registration Date:	23 Apr 2008
First Registration Date:	23 Apr 2008
Transfer Count:	1
Actual ARF Paid:	\$17,862.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Apr 2018
PARF Rebate Amount:	\$8,931.00
Intended COE Rebate Details	
COE Expiry Date:	22 Apr 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$17,095.00
COE Rebate Amount:	\$527.00
<b>Total Rebate Amount:</b>	<b>\$9,458.00</b>

The information contained herein is correct as at 12 Jan 2018

OK



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Jan 2018 <a href="#">Edit Reg</a>		12 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201604597K		
Main Claimant:	SOH KIM SAN, ID: S20057761		
Vehicle Reg. No.:	SJE3769B	Date of Loss:	04/01/2018 00:00 - :59 [116 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7710817819SG	Policy/Cover Note No.:	0999994979
Vehicle Reg. No. (Insured):	SLH430H	Policy No. (Claimant):	S089094187
		Excess:	
Repairer:	Kim Chwee Auto Pte Ltd (HQ) 1 Kaki Bukit Avenue 6 #01-48, AutoBay@Kaki Bukit, 417883 Eunos - Tel: 67465405/67417244		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kang, Sam-PL] Sam.Kang@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/01/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (15/01/2018): Request fro TP GIA Report

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJE3769B (7710817819SG)**  
**[SLH430H]**  
**TP**  
**SOH KIM SAN**  
**Jan 4 2018 12:00AM**  
**[LCRF PTE LTD]**  
**Kim Chwee Auto Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	15/01/18 15:26	Accident Statement From: SC - Reg. No: SLH430H, Claimant: LCRF PTE LTD													1		Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	13/01/18 12:24	Odometer Reading													1		Load JPG			
2	13/01/18 12:24	General View													1		Load JPG			
3	13/01/18 12:24	Chassis Number													1		Load JPG			
4	13/01/18 12:24	General View													1		Load JPG			
5	13/01/18 12:24	General View													1		Load JPG			
6	13/01/18 12:24	General View													1		Load JPG			
7	13/01/18 12:24	General View													1		Load JPG			
8	13/01/18 12:24	General View													1		Load JPG			
9	13/01/18 12:24	General View													1		Load JPG			
10	13/01/18 12:24	General View													1		Load JPG			
11	13/01/18 12:24	General View													1		Load JPG			
12	13/01/18 12:24	General View													1		Load JPG			
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26	13/01/18 12:24	General View													1		Load JPG			
27	13/01/18 12:24	General View													1		Load JPG			
28	13/01/18 12:24	General View													1		Load JPG			
29	13/01/18 12:24	General View													1		Load JPG			
30	13/01/18 12:24	General View													1		Load JPG			
31	13/01/18 12:24	General View													1		Load JPG			
32	13/01/18 12:24	General View													1		Load JPG			
33	13/01/18 12:24	General View													1		Load JPG			

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
34	13/01/18 12:24	General View		Load JPG <input checked="" type="checkbox"/>
35	13/01/18 12:24	General View		Load JPG <input checked="" type="checkbox"/>
36	13/01/18 12:24	General View		Load JPG <input checked="" type="checkbox"/>
37	13/01/18 12:24	General View		Load JPG <input checked="" type="checkbox"/>
38	13/01/18 12:24	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	16/01/18 10:01	TP GIA REPORT		Load PDF
2	04/06/18 15:53	Email from Sam dd 040618		Load PDF
3	04/06/18 15:53	Email to TP_REJECT dd 040618		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

# LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18000754/UPA3Q2

Date: 19/06/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 09999994979  
**Claimant Vehicle No :** SJE3769B **Insured Vehicle No :** SLH430H  
**Date of Loss:** 04/01/2018 **Nature of Claim:** TP **Claim No:** 7710817819SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SJE3769B  
**Make & Model:** HONDA STREAM, 1.8 X (A) **Engine No:** R18A1761799  
**Reg. Date:** 23/04/2008 (Man. Year: 2008) **Chassis No:** RN61055290  
**Colour:** Grey **Odometer:** 200857 km  
**Engine Capacity:** 1799 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:** Yes

### CONDITION OF TYRES

**Front Tyre Size:** 215/50 R17 **Rear Tyre Size:** 215/50 R17  
**Front Left Side:** Bridgestone 6 mm **Rear Left Side:** Bridgestone 6 mm  
**Front Right Side:** Bridgestone 6 mm **Rear Right Side:** Bridgestone 6 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	5,072.80	2,706.72	2,366.08	46.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,780.00	1,300.00	1,480.00	53.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,852.80</b>	<b>4,006.72</b>	<b>3,846.08</b>	<b>48.98</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,200.00</b>		
<b>(S\$)</b>	7,852.80	3,200.00	4,652.80	59.25
<b>+ GST 7.00/7.00% (S\$)</b>	549.70	224.00	325.70	59.25
<b>Nett Amount (S\$)</b>	<b>8,402.50</b>	<b>3,424.00</b>	<b>4,978.50</b>	<b>59.25</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

**Date of Assignment:** 12/01/2018  
**Date Inspected:** 12/01/2018 **Inspected At:** Kim Chwee Auto Pte Ltd (HQ)  
 1 Kaki Bukit Avenue 6 #01-48,  
 AutoBay@Kaki Bukit  
 Singapore 417883

**Estimated Period of Repair:** 4.0 days

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**Adjuster:** MARCUS CHUA**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	654.00 F	*654.00 FL
2	1		*FRONT BUMPER SIDE RETAINER N/S	Bent	25.50 F	*25.50 FL
3	1		*FRONT BUMPER CLIPS	Necessary	39.00 F	*39.00 FL
4	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	329.00 F	*- FL
5	1		*FRONT BUMPER FOG LAMPS N/S	Cracked	388.20 F	*388.20 FL
6	1		*FRONT BUMPER FOG LAMPS COVER N/S	Cut	89.50 F	*89.50 FL
7	1		*FRONT FENDER N/S	Dented / Bent	654.00 F	*654.00 FL
8	1		*FRONT FENDER INNER SHIELD N/S	Torn	211.20 F	*211.20 FL
9	1		*SET FRONT FENDER INNER SHIELD CLIPS N/S	Necessary	39.00 F	*39.00 FL
10	1		*HEADLAMP N/S	Broken	1,180.10 F	*829.30 FL
11	1		*HEADLAMPS LOWER BRACKET N/S	Cracked	68.50 F	*68.50 FL
12	1		*FRONT DOOR N/S	Repair	971.10 F	*- FL
13	1		*FRONT GRILLE	Cracked	385.20 F	*385.20 FL
14	1		*FRONT GRILLE LOGO	Not Necessary	38.50 F	*- FL

F=Franchise part, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,072.80</b>	<b>3,383.40</b>
<b>- List Item Discount on L Items 0.00/20.00% (\$\$)</b>	<b>0.00</b>	<b>676.68</b>
<b>Total Parts (\$\$)</b>	<b>5,072.80</b>	<b>2,706.72</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	50.00	20.00
2	TO SPRAY RUST PROOFING	New	80.00	30.00
3	TO REFILL AIRCON GAS	New	150.00	0.00
4	LABOUR FOR PANEL BEATING & REPLACING PARTS	New	880.00	450.00
5	TO PUTTY & SPRAY PAINTING	New	1,500.00	800.00
6	TO CONDUCT WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			<b>2,780.00</b>	<b>1,300.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >