

## Zaini (LKK Auto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 27 February 2018 10:05 AM  
**To:** Zaini (LKK Auto); Admin A  
**Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)  
**Subject:** RE: <Seek Mandate> : Direct Settlement - Accident Involving SGU5747C (OI: SNM18D00206C02/7) AND EK3323G (TP : LKK REF - CC6/CTI18000752/Uka3) on 11.01.2018

LKK REF - CC6/CTI18000752/Uka3  
CTI REF - SNM18D00206C02/7 (SGU5747C)

Dear Zaini

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$13,975.00.

We await your payment advice to enable Irene to act accordingly.

Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
FAX: +65 6224 7175/6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]  
**Sent:** Tuesday, February 27, 2018 9:43 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>  
**Cc:** Angie Foo <angie.foo@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** <Seek Mandate> : Direct Settlement - Accident Involving SGU5747C (OI: SNM18D00206C02/7) AND EK3323G (TP : LKK REF - CC6/CTI18000752/Uka3) on 11.01.2018

**WITHOUT PREJUDICE**

Your ref : TBA  
Our ref : CC6/CTI18000752/Uka3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SGU 5747C & EK 3323G ON 11/01/2018**

We refer to the above matter.

The accident occurred when our insured turning right into the main road and collided with third party who was driving on main road. As such, liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at **\$13,975.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 29,900.32	\$ 13,375.00
2. Loss of Rental (6days x \$100.00)	\$ 600.00	\$ 600.00 (6days x \$100.00)
Total	\$ 30,500.32	<b><u>\$ 13,975.00</u></b>

\*\*\*07 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: [zaini@lkkauto.com](mailto:zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zaini (LKK Auto)

**Sent:** Friday, 2 February 2018 4:21 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; lucas.lee@sg.cntaiping.com; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGU5747C (OI : CTI - TBA) AND EK3323G (TP : LKK REF - CC6/CTI18000752/Uka3) on 11.01.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle EK 3323G at M/s FASTECH AUTO PTE LTD.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is as stated on the undersigned.

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE : 31.01.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

## ACCIDENT INVOLVING VEHICLE: EK3323G AND SGU5747C ON 11.01.2018

We are the authorized repair workshop for the owner of motor vehicle no: **EK3323G**, which was involved in the captioned accident with your insured vehicle no: **SGU5747C**. The vehicle owner has requested and asks us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	13,375.00
2) Loss Of Rental	\$	600.00
	<u>\$</u>	<u>13,975.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) Rental Agreement/Invoice        | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Report/GIA Search Result  |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18000752/Uka3**

19 JANUARY 2018

**NG HON KIN (WU KANG JIAN)**  
BLOCK 432 HOUGANG AVENUE 6  
#09-190  
SINGAPORE 530432

Dear Sir/Madam,

**ACCIDENT INVOLVING SGU 5747C AND EK 3323G ON 11.01.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

DATE : 31st Jan 2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. EK 3323G & SG 45747C

ALONG T-Junction of Whiteley & Thomson  
ON 11/01/2018

I/We, Jansen Trans

of (NRIC No./ROC No.) 53362648W

of B/K 290 Bukit Batok St 24 #12-75 S653290

owner of vehicle no. EK 3323G in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle EK 3323G at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost which may arise therewith.

Signature of Owner :



*[Handwritten signature]*

Name of Owner :

JANSEN TRANS

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3035341700

Claim No : SNM18D00206C02/7

Claimant : JANSEN TRANS

Amount : S\$13,975.00

DOLLARS THIRTEEN THOUSAND NINE HUNDRED SEVENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : EK3323G

Insured Vehicle No. : SGU5747C

Date of Loss : 11/01/2018

Place of Accident : 370 THOMSON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MR NG HON KIN (WU KANG JIAN)

Driver Name : MR NG HON KIN (WU KANG JIAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	13,375.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 13,975.00

Claimant Name : Jansen Trans

NRIC No : 53362648W

Signature : 



Date : 22.03.2018

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax.Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20087

Date: 31.01.2018

Vehicle No: EK3323G

Make/Model: HONDA VEZEL

Accident Date: 11.01.2018

Claim No : 0118-20087

Reference :

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 12,500.00

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E. & O. E.

Total : S\$ 12,500.00

GST @ 7% : S\$ 875.00

*Amount Due* : **S\$ 13,375.00**

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# Dynamic Car Rental

DLR-2018-01-07

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 19886

Name: <u>Jansen Trans</u>			REG. No. <u>SLH 7631Z</u>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN <u>17/01/18 @ 3.09pm</u>	
			KM OUT		DATE & TIME OUT <u>11/1/18 @ 5.20pm</u>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <u>Lee Kian Sing</u>						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	6 DAYS		@ \$ \$ 100 600	
ADD NAMED DRIVER			WEEKS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL 600	
IMPORTANT NOTES:						
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.					TOTAL RENTAL	
Vehicle return during office hour only. No Service on Public Holiday and Sunday.					DELIVERY FEE	
ADDITIONAL CONDITIONS:					COLLECTION FEE	
* Geographical areas: Singapore & West Malaysia.						
* Driver must be:						
a) 18 years old and above;						
b) holding a valid relevant class of driving license.						
* Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who:						
a) age 22 to 23 years old;						
b) age 66 to 70 years old;						
c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.						
* Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who:						
a) is 18 years old to 21 years old and/or						
b) is 71 years old and above and/or						
c) with driving experience of less than 1 year on the relevant classes of driving license.						
* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.						
* Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.						
Hirer is responsible for Additional \$2,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.						
			PER DAY \$		PER WEEK \$	
			PER DAY \$		PER WEEK \$	
			PER DAY \$		PER MONTH \$	
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
			CASH			
			RECEIPT NO.		NETT CHARGE	
			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: JANSEN TRANS

Invoice : DCR-2018-01-07

Date : 17.01.2018

Agreement No : 19886

Payment Term: LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : SLH7631Z ( 0118-20087 )	\$ 600.00
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Rental Period from 11.01.2018 to 17.01.2018 .

E. & O. E.	Total \$ <u>600.00</u>
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NANCY LAM

for Dynamic Car Rental