

DATE
SUBJECT

RECS/FWD18000740/ Agd302

Menmen

Adrian

ASSIGNMENT 101000

FROM

Clara Li

FWD

11/11/2018 @ 4:55pm

Referred To

RECS

OD

TP WS/TURES. OD RES. EVA. INV. NO. CS

To Inspect Vehicle No.

SLJ G076Y

at Workshop

Kang Car Repairers

TEL 90222900

at 1 kaki Buki Ave 6 #02-06, Autobay

Policy No.

pnpv2017-00007752

Claim No.

1201800000568

Sum Insured

Excess

\$800.00

Make of Veh.

(Client's Record)

DATE 07/01/2018

CA / REV

REP. / REV 24 HRS

NOT TELEPHONE

Date Time

9:59am @ 12/01/18

Person Insured

Jeffrey

NAME IN OUT

Date Time

Action/Description

✓ IF

SLJ G076Y - CCA/FWD18000740/ 8/1/18

D.O.H. 07/01/2018

16/1 - Revert via menmen

16/01 - 10:15am authorise repair by clara (Follow up repairer to advise insured change from 'TP' to OD.

16/01/18 @ 11:47 email Kang Car authorise repair excess \$800

16/01/18 @ 12:11pm Jeffrey Kang (uksp) informed that the owner decide to claim against TP vehicle.

REF: FWD

ASSIGNMENT

From: Date: 15-01-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLJ 6076Y

at Workshop no: Kang Car

of Bk 1 Kaki Bukit Ave 6

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

S\$ 800.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

153K

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR. Seen:

Consistent?: Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lump Sum:

%

3 Val.:

Yes or No

CA / (REV) / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SLJ 6076Y. Yr Regn: 2016 Rec

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Lexus 1S200

or

1998

Colour:

White

A.O.:

Insured / Std / NI / NA

Sp. Reading:

23402

T. Radio:

Insured / Std / NI / NA

Eng. No:

C. No:

JTHBA102605035005

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17-

R:

225/45R17

(BS) DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

15/01/18

Survey held at

Kang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

18/1/18 00 FWD
submit Preli. report.

RECEIVED 17 JAN 2018

Date/Time File Pass to:

☒

Preli. Report

☐

Final Report

Date/Time File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Photos

Chart

Add Fee:

☐

Site Insc. \$

☐

Interview \$

☐

Tech. Ins. \$

☐

Greenend \$

Report Format:

Lump Sum / I.B.B. \$

200

50

10

260



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to: Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD18000740/Aqd3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 12-01-2018



Code : FWD

1. Policy Particulars : OWN DAMAGE

Insured Veh.	Veh. Inspected	SLJ 6076Y
Policy No.	Coverage (\$)	0.00
Claim No. 1201800000568	Excess (\$)	800.00
Assign From CLARA LI	Assign Date	12/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 07/01/2018	Inspection Date
Survey held at KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Reference No.

Policy Type (OD) / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (NIVIFUR): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- | | |
|---|---------------------------------------|
| C | Reference No. |
| C | Customer Code |
| N | Assign From |
| C | Assign Date |
| C | Veh No (Inspected) |
| C | Veh No (Insured) |
| C | D.O.A |
| C | Policy No |
| C | Claim No |
| C | Insurance Authorisation (CA /REV/REP) |
| C | Report Type |
| C | Weekend Charges |
| N | Survey held at/Repairer |
| C | Excess |

[illegible]

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- | | |
|---|------------------------|
| C | Vehicle No |
| C | Regn Month/Year |
| N | Vehicle Type |
| N | Make & Model |
| C | Engine Capacity. (C.C) |
| N | Colour |
| C | Odometer. (Sp.Reading) |
| C | Chassis No |
| N | General Condition |
| N | Steering |
| N | Brake |
| N | Modification (Modi) |
| C | Tyre Size |
| N | Tyre Make |
| C | Tyre Balance |
| C | Date of Inspection |
| N | Survey held |
| N | Des.of Damages |

[illegible]

(2) System - (Views/Merimen)

- ### C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>			
-------------------------------------	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓	
✓	
✓	

(4) System - (Views/Merimen)

- C** Resurvey photo Uploaded

--	--	--	--

Check By:

Case Handler

Date _____

*C: Critical *N: Non-Critical

21/05/2014

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Thursday, 11 January 2018 4:55 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: clara.li@fwd.com
Subject: FW: OD SURVEY : YOUR REF : 1201800000568; ACCDT INVLG SLJ6076Y & SHD6071P ON 07.01.2018
Attachments: OD.EST & GIA.SLJ6076Y.PDF

Hi LKK Team

New case- Please arrange with workshop for the OD Survey (vehicle is not in).

Please take note below email, to follow up with workshop to get the customer to amend to 'Own Damage claim' in his GIA report before OD authorization can be given.

OD Excess is \$800.00

Thanks.

Regards

Belliana Lim
Assistant Manager, Claims

FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4. Singapore 038986
T +65 6727 5721
E belliana@fwd.com

-----Original Message-----

From: Motor Claims SG - SG Common
Sent: Thursday, 11 January, 2018 4:47 PM
To: 'kangcar@singnet.com.sg'
Cc: 'Kang Car (yahoo)'
Subject: RE: OD SURVEY : YOUR REF : 1201800000568; ACCDT INVLG SLJ6076Y & SHD6071P ON 07.01.2018

Hi Sharon

We noted from our mutual client's GIA Report that he is claiming Third Party. Please advise customer to amend the GIA Report to Own Damage Claim.

Meanwhile we will arrange the OD survey soon.

Thank you.

Regards

Belliana Lim
Assistant Manager, Claims

FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4. Singapore 038986
T +65 6727 5721
E belliana@fwd.com

-----Original Message-----

From: Kang Car Repairers Pte Ltd [mailto:kangcar@singnet.com.sg]
Sent: Thursday, 11 January, 2018 4:17 PM
To: Claims SG - SG Common; Motor Claims SG - SG Common
Cc: Kang Car (yahoo)
Subject: OD SURVEY : YOUR REF : 1201800000568; ACCDT INVLG SLJ6076Y & SHD6071P ON 07.01.2018

WITHOUT PREJUDICE

Dear Sirs,

Please arrange for an OD survey of our client's vehicle SLJ6076Y.

Our estimate and the accident report of SLJ6076Y are attached herewith.

Our address - 1 Kaki Bukit Avenue 6 #02-06, Autobay @ Kaki Bukit, Singapore 417883.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Denise Tay (LKKAuto)

From: Kang Car Repairers Pte Ltd <kangcar@singnet.com.sg>
Sent: Tuesday, 16 January 2018 12:11 PM
To: Denise Tay (LKKAuto)
Subject: Re: SLJ 6076Y AUTHORIZATION OD FWD

WITHOUT PREJUDICE

Dear Denise,

We would like to inform you that our client had decided to claim against the third party SHD 6071P.

Thank you & Regards,

Jeffrey Kang
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

-----Original Message-----

From : denisetay@lkkauto.com
Date : 16/01/2018 - 11:47 GMT+8
To : kangcar@singnet.com.sg
Cc : sur@lkkauto.com
Subject : SLJ 6076Y AUTHORIZATION OD FWD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLJ 6076Y (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please advise insured to submit addendum change from "claiming third party" to "own damage". Thank you.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 16 January 2018 11:47 AM
To: 'kangcar@singnet.com.sg'
Cc: SUR
Subject: SLJ 6076Y AUTHORIZATION OD FWD

Dear Sir,

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Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLJ6076Y (1201800000568)**

OD

Jan 7 2018 10:00AM

[CHEN GUANG HONG]

Kang Car Repairers Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/01/2018 10:15 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7011.70) - SLJ6076Y - Claim Handler: Clara Li Zi Rong

Approved:7011.70:Please follow up with repairer to advise insured to submit addendum change from "claiming third party" to "own damage". Thank you.

DOCUMENTS SUMMARY

There are no documents.

1/16/2018

Adjuster Immediate Advice

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 16 Jan 2018

Preliminary Advice

Vehicle No	: SLJ6076Y	Accident Date	: 07/01/2018
Make	: LEXUS IS200	Policy No.	: PNPV2017-00007752
Assignment Date	: 15/01/2018	Excess	: S\$0.00
Date of Inspection	: 16/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: KANG CAR REPAIRERS PTE LTD (HQ) NO 1 KAKI BUKIT AVE 6, #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,915.84
Revised Amount	:S\$	2,517.03
Check Items (Estimated)	:S\$	4,494.67
Total	:S\$	7,011.70

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	153,000.00
COE / PARF Rebate	:S\$	74,629.00
Salvage Value	:S\$	
Margin for Repair	:S\$	78,371.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments : Repair on part by part

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 3359J

Vehicle Details

Vehicle No.: SLJ6076Y
Vehicle to be Exported: No
Intended De-registration Date: 16 Jan 2018
Vehicle Make: TOYOTA
Vehicle Model: LEXUS IS200T EXECUTIVE
Primary Colour: White
Manufacturing Year: 2016
Engine No.: 8ARZ051338
Chassis No.: JTHBA1D2605035005
Maximum Power Output: 180.0 kW (241 bhp)
Open Market Value: \$37,509.00
Original Registration Date: 19 Dec 2016
First Registration Date: 19 Dec 2016
Transfer Count: 0
Actual ARF Paid: \$44,513.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 18 Dec 2026
PARF Rebate Amount: \$33,384.00

Intended COE Rebate Details

COE Expiry Date: 18 Dec 2026
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$46,229.00
COE Rebate Amount: \$41,245.00
Total Rebate Amount: \$74,629.00

The information contained herein is correct as at 16 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/01/2018 12:31
Date Of Accident	07/01/2018 10:55
Exact Location Of Accident	JUNCTION OF HAVELOCK ROAD & NEW MARKET STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ6076Y
Insured/Policyholder	
Name Of Registered Owner	CHEN GUANG HONG
NRIC No	S6883359J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81336708
Alternative Phone No	OTHERS-81336708

Vehicle Particulars

Manufacturer	LEXUS
Model	IS200-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00007752
Cover Note Number	

Driver

Name of Driver	CHEN GUANG HONG
NRIC No	S6883359J
Date Of Birth	25/02/1968
Occupation	INDOOR
Date Of Driving Pass	24/04/2008
Driving Experience	9 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81336708
Fax Number	
Contact Number	OTHERS-81336708
Email Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

8/1/18

9:45 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4
SINGAPORE 038986
TEL: 67275700
ATTN: Motor Claim Department

Claim Type: Own Damage
Accident Date: 07/01/2018

Estimate No: EST1800011
Date: 11 Jan 2018
Policy No: PNPV2017-00007752
Veh Reg No: SLJ6076Y
Make/Model: TOYOTA LEXUS IS200T
Chasis No: JTHBA1D2605035005
Reg. Date: 19/12/2016
Your Ref No: 1201800000568

Estimate Repair Cost to Vehicle No :SLJ6076Y

Quantity	Description	List Price	Amount
		<u>SS</u>	<u>SS</u>
List Price			
1	1 PC FRT BUMPER <i>Del'd</i>	927.50	—
2	1 PC FRT FOG LAMP RH ?	346.90	<i>✓ ?</i>
3	1 PC FRT FOG LAMP COVER RH <i>Del'd</i>	148.80	<i>✓</i>
4	1 PC FRT BUMPER SIDE RETAINER <i>in</i>	94.70	<i>✓</i>
5	1 PC FRT BUMPER REINFORCEMENT ?	507.90	<i>?</i>
6	1 PC HEADLAMP RH ?	3,817.40	<i>?</i>
7	1 PC FRT BUMPER PARKING SENSORS <i>Not Dented</i>	472.50	<i>✓</i>
8	1 PC FRT BUMPER WATER SPRAY NOZZLE <i>Missing</i>	66.70	<i>✓</i>
9	1 PC FRT BUMPER WATER SPRAY GUN <i>Del'd</i>	472.50	<i>✓</i>
10	1 PC FRT BUMPER WATER SPRAY HOSE <i>in</i>	138.80	<i>✓</i>
11	1 PC FRT BUMPER SIGNAL LAMP RH ?	1,320.70	<i>?</i>
		8,314.40	
Less 25%		2,078.60	6,235.80
Labour			
12	1 TO CHECK WIRING	50.00	<i>30</i>
13	1 TO SPRAY PAINTING	700.00	<i>400</i>
14	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	750.00	<i>400</i>
15	1 TO SPRAY UNDERSEAL	80.00	<i>✓</i>
16	1 TO REMOVE AND REFIT PARKING SENSOR	100.00	<i>50</i>
		1,680.00	1,680.00

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4
SINGAPORE 038986
TEL: 67275700
ATTN: Motor Claim Department

Claim Type: Own Damage
Accident Date: 07/01/2018

Estimate No: EST1800011
Date: 11 Jan 2018
Policy No: PNPV2017-00007752
Veh Reg No: SLJ6076Y
Make/Model: TOYOTA LEXUS IS200T
Chasis No: JTHBA1D2605035005
Reg. Date: 19/12/2016
Your Ref No: 1201800000568

Estimate Repair Cost to Vehicle No :SLJ6076Y

Quantity	Description	List Price	Amount
		S\$	S\$
	Total		S\$ 7,915.84
	Add GST @ 7%		554.11
	Total Amount Payable		S\$ 8,469.95

TOTAL: SINGAPORE DOLLAR EIGHT THOUSAND FOUR HUNDRED SIXTY NINE AND CENTS NINETY FIVE ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

For Kang Car Repairers Pte Ltd



AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Li
P/P 15/01/18

05 days -
KAR Authorized
Excess \$800 .

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2018 09:49 Edit Reg		11 Jan 2018 00:00 Edit Adj Rpt	S\$2,517.02 Edit Estimates	S\$2,517.02 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		CHEN GUANG HONG, ID: S6883359							
Vehicle Reg. No.:		SLJ6076Y	Date of Loss:	07/01/2018 10:00 - :59					
Claim Type:		OD / 1201800000568	Policy/Cover Note No.:	PNPV2017-00007752 (Comprehensive)					
		Excess:	S\$800.00						
Repairer:		Kang Car Repairers Pte Ltd (HQ) No 1 Kaki Bukit Ave 6, #02-06 AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67477636							
Handling Insurer:		FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/01/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (16/01/2018): Alert - Adj Mandate Approved (S\$7011.70) - SLJ6076Y - Claim Handler: Clara Li Zi... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents
























***SLJ6076Y (1201800000568)**

OD

Jan 7 2018 10:00AM

[CHEN GUANG HONG]

Kang Car Repairers Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 09:54	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
2	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
3	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
4	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
5	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
6	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
7	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
8	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
9	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
10	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
11	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
12	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
13	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
14	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
15	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
16	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
17	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
18	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
19	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
20	16/01/18 09:27	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 10:03	ESTIMATE	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	16/01/18 10:14	OI GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18000740/AQD3E2

Date: 22/01/2018

REFERENCE

Insured/Claimant: CHEN GUANG HONG Policy No: PNPV2017-00007752
Date of Loss: 07/01/2018 Nature of Claim: OD Claim No: 1201800000568

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ6076Y**
Make & Model: LEXUS IS200, 2.0 (A) Engine No: 8ARZ051338
Reg. Date: 19/12/2016 (Man. Year: 2016) Chassis No: JTHBA1D2605035005
Colour: White Odometer: 23402 km
Engine Capacity: 1998 cc
Market Value/New Car Price: S\$153,000.00
Sum Insured (\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,235.80	1,637.02	4,598.78	73.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,680.00	880.00	800.00	47.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,915.80	2,517.02	5,398.78	68.20
- Excess (\$\$)	800.00	800.00	0.00	0.00
(\$\$)	7,115.80	1,717.02	5,398.78	75.87
+ GST 7.00/7.00% (\$\$)	498.11	120.19	377.92	75.87
Nett Amount (\$\$)	7,613.91	1,837.21	5,776.70	75.87

INSPECTION

Date of Assignment: 11/01/2018
Date Inspected: 15/01/2018 Inspected At:

Kang Car Repairers Pte Ltd (HQ)
No 1 Kaki Bukit Ave 6, #02-06
AutoBay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$4,494.67 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Jan 2018)
Parts: 143 LEXUS IS200 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLJ6076Y)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Deformed	927.50 FL	*927.50 FL
2	1		*FRT FOG LAMP RH	* Check	346.90 FL	*- FL
3	1		*FRT FOG LAMP COVER RH	Deformed	148.80 FL	*148.80 FL
4	1		*FRT BUMPER SIDE RETAINER	Necessary	94.70 FL	*94.70 FL
5	1		*FRT BUMPER REINFORCEMENT	* Check	507.90 FL	*- FL
6	1		*HEADLAMP RH	* Check	3,817.40 FL	*- FL
7	1		*FRT BUMPER PARKING SENSORS	Damaged	472.50 FL	*472.50 FL
8	1		*FRT BUMPER WATER SPRAY NOZZLE	Missing	66.70 FL	*66.70 FL
9	1		*FRT BUMPER WATER SPRAY GUN	Cracked	472.50 FL	*472.50 FL
10	1		*FRT BUMPER WATER SPRAY HOSE	Not Necessary	138.80 FL	*- FL
11	1		*FRT BUMPER SIGNAL LAMP RH	* Check	1,320.70 FL	*- FL
Sub Total (S\$)					8,314.40	2,182.70
- List Item Discount on L Items 25.00/25.00% (S\$)					2,078.60	545.68
Total Parts (S\$)					6,235.80	1,637.02

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING	New	50.00	30.00
2	TO SPRAY PAINTING	New	700.00	400.00
3	TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS	New	750.00	400.00
4	TO SPRAY UNDERSEAL	New	80.00	0.00
5	TO REMOVE AND REFIT PARKING SENSOR	New	100.00	50.00
Gross Labour Cost (S\$)			1,680.00	880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >