

INS. CASE OWNER:

CC 3 / AIG1 300 0383

KKA3-1/1

LKK
IDACUPHOLD
must close before
Aug 1

Survivor:

Kenneth

DOI:

21-11-12

Date / Time:

21-11-12

Registered in Merimen:

12-1-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKG 35324

Name of Insured:

Goldbell Car Rental P/L

Insured Tel No.:

HP:

Claim No.:

800639247

Policy No.:

099996155

Make / Model:

T. Alphard

Place of Accident:

Richard Rd

Excess Sec II :SS

D.O.A:

31-8-12

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Abdul Rahman Bin Ahmad

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 98826



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

16/1

SHB 98826 X ; SKG 35324 X

21/11

LOD attached

09022018

FILES REVIEWED (LOS at conflicting version.
both reported each other changing lane - sent
letter to OI.

26/02/2018

File pass to Markham to work.

RECEIVED 28 MAR 2018

OFFER: (OR: 422.63)

LOA: 2 x 81.32 = 162.64

LOI: 2 x 50.00 = 100.00

TOTAL: 262.64

(81.32 x 2) = 162.64

(50.00 x 2) = 100.00

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/03-2018 Confirm with: Jachae

Email

Call

Final Liability:

SS

50

(Agreed / Assessed) BOLA S/N No. Nil

If NO or B 28, Ass. Lia:

Repair Cost:

SS

211.35

422.63

Conflicting versions

(both reported each other changing lane)

Loss of Rental (LOR): 21.32

SS

162.64

(

2 days)

x 81.32

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI): 50.00

SS

100.00

(\$50.00 x

2 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

8320 + \$20.00

Total:

SS

342.66

685.29

Global Sum SS: 240.00

FINAL PAYMENT

Date/Time:

26/03-2018 Confirm with: Jachae

Email

Call

Payee 1:

SS

340.00

Name 1:

Trans-Cab Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
26/3/18

Account. To reimburse fee to TM.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG13000383/Kka3-1	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 12-01-2018	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 3532U	Veh. Inspected	SHB 9882G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/08/2012	Inspection Date	21/11/2012	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD 58 DEFU LANE 1 SINGAPORE 539498			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD
 NO.58 DEFU LANE 1 SINGAPORE 539498
 TEL NO.6287 6666 FAX NO.6281 1400
 CO/GST REG NO.201019626G
 SHB9882G - TOKIO

DATE

NOT AUTHORIZED

ROEL

11/08/12 8395.00

Vehicle No.:

SHB 9882G - ROEL

Chassis No.:

LXS12-00018981*

Vehicle Make:

TOYOTA

Vehicle Model:

CROWN TAXI

Date of Accident :

31.08.2012

Third Party Insurer :

TOKIO

PART

LIST

1	1	Front Fender RH	\$	R	732.83	X
2	1	Front Door RH	\$	R	985.17	X
3	1	Front Door Side Mirror	\$	~	475.81	X
			\$		2,193.81	
		25%	\$		548.45	
		TOTAL	\$		1,645.36	

Special Nett

1	Front Door Sticker 'TRANS-CAB'	\$	~	60.00	X
	TOTAL	\$		60.00	

TOTAL PARTS \$ 1,705.36

Panel Beating, Knocking And Straightening
 The Necessary Portion, Remove And
 Renewal Of Parts, Adjust And Realign The
 Same

\$ 500.00 1800

To Rust-Proofing Of The Affected Areas.

\$ ~ 200.00 X

To Check Electrical Lighting Concerned.

\$ 100.00 150

Putty And Spray Painting Of The Affected
 Portion.

\$ 360.00 200

To Remove And Refit Interior Fittings,
 Trimings, Garnish, Fittings And Other, To
 Enable repair.

\$ ~ 250.00 X

TRANS-CAB AUTO SERVICES PTE LTD

NO.58 DEFU LANE 1 SINGAPORE 539498
TEL NO.6287 6666 FAX NO.6281 1400
CO/GST REG NO.201019626G
SHB9882G - TOKIO

ROEL

TOTAL \$ 1,410.00

Over All Total \$ 3,115.36

Total Repair Days *02 Days*
1 day

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1209-008

Your Ref : SKG3532U

Date : 15.December 2017

CHARTIS

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9882G AND SKG3532U ON 31-08-12 07:50 PM ALONG Orchard Road

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	422.65
2.	Loss of Rental for <u>4</u> days @ <u>\$81.32</u> per day	\$	325.28
3.	Loss of Income for <u>4</u> days @ <u>\$100</u> per day	\$	400.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,153.93

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Zaini (LKK Auto)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Saturday, 24 March 2018 6:59 PM
To: Zaini (LKK Auto); 'Ng Wai Yin'; claims@transcab.com.sg
Cc: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/AIG13000383/Kka3-1

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Zaini

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Thursday, 1 March 2018 3:32 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/AIG13000383/Kka3-1

WITHOUT PREJUDICE

Your Ref: AAD1209-008
Our Ref: CC3/AIG13000383/Kka3-1

Dear Sirs,

ACCIDENT INVOLVING SKG 3532U & SHB 9882G ON 31/08/2012

We refer to the above matter

For a quick and amicable settlement, we offer to settle global sum at **S\$340.00 (all in)**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk S1, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 16 January 2018 9:16 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/AIG13000383/Kka3-1

Dear Wai Yin,

We refer to the below screenshot.

Please send us the photo provided by MS Goldbell Car Rental Pte Ltd.

Enquire Transfer Fee**Vehicle Details**

Vehicle No. : SHB9882G
 Vehicle Type : H10 - Public Transport Taxi (Motor Car)
 Vehicle Attachment 1 : Air-Con (Taxi)
 Vehicle Scheme : Taxi (Company)
 Vehicle Make : TOYOTA
 Vehicle Model : CROWN TAXI
 Chassis No. : LXS120018981
 Propellant: Diesel
 Engine No. : 5L5588121
 Engine Capacity : 2986 cc
 Maximum Laden Weight: -
 Unladen Weight: -
 Year Of Manufacture: 2005
 Original Registration Date: 20 May 2005
 Lifespan Expiry Date: 19 May 2013
 COE Category : A - Car (1600cc & below)
 Quota Premium : \$14,451.00
 COE Expiry Date : 19 May 2013
 Road Tax Expiry Date : 19 May 2013
 PARF Eligibility Expiry Date : 19 May 2013
 Inspection Due Date : 19 May 2013
 Intended Transfer Date : 21 Nov 2012

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.
 Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	11.00	-	11.00
Total Amount Payable :			11.00

Message

No further renewal of COE is allowed for this vehicle. The vehicle must be de-registered at the end of COE expiry.

You may print this page for reference.

[OK] [Print]

Land Transport Authority

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Roel

A90 1209-008

From: Foo Zhi Rong [FooZhiRong@gbcr.com.sg]
Sent: Friday, 1 February, 2013 10:08 AM
To: roel.c@transcabservices.com.sg
Cc: jasminetan@transcabservices.com.sg; Foo Zhi Rong
Subject: Accident involving SHB9882G & SKG3532U on 31/08/12

Dear Roel,

It was my pleasure talking to you earlier.

As spoken, there are several errors in the documentation which you sent to Tokio Marine.

1. SKG3532U is insured under Chartis.
2. Period of Insurance cover is inaccurate.
3. The details in the document Authorization to Act is inaccurate.

I noticed that the vehicle was only sent in for repairs on 20/11/12 @ 1450hrs even though the accident happened on 31/08/12.

Attached are some photos which my customer took at the point of accident.

I will like to propose to you that each party takes care of their own damage and other miscellaneous cost as this would likely be a 50-50 case.

Please feel free to contact me should there be any enquiries.

Thank you and regards,
Foo Zhi Rong
Operations Executive
Goldbell Car Rental Pte Ltd
Tel: +65 6838 6300
DID: +65 6603 9399
Fax: +65 6733 1063
Mobile: +65 9873 2027
Website: www.gbcr.com.sg

10,000 Leasing Clients Served. And Counting.

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1/2/2013

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 January, 2018 4:38 PM
To: Kesaval, Jaclyn-M
Cc: CS A Team; Admin A
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n - Our Ref: 800639247A

Categories: HMK

Dear Jaclyn,

We refer to the above matter.

We will check and revert to you in due course.

As spoken, kindly assist to check status for **BI claim**.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kesaval, Jaclyn-M [mailto:Jaclyn-M.Kesaval@aig.com]
Sent: Friday, 5 January, 2018 11:54 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n - Our Ref: 800639247A

Hi Mei Kwan,

We refer to your email below.

Please check if taxi has evidence, as both parties have conflicting reports.

Thank you.

Jaclyn M K

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

Dear Kian Chuan/ Bennie,

We refer to the above matter.

Please be informed that we received LOD from M/s Trans-cab and they would like to submit TP claim against SKG3532U.

FYI, we had survey TP taxi on 21.11.2012 and submit our survey report to M/s Tokio Marine.

Please refer to the enclosed supporting documents.

Kindly let us have your further instruction please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Tuesday, 19 December, 2017 1:50 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n

WITHOUT PREJUDICE

Dear Mei Kwan

We enclosed the e-mail with tokio marine office for your attention and please refer to the attachment letter show that SKG 3532U is insured under Chartis.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, December 19, 2017 11:18 AM

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Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 January, 2018 4:40 PM
To: Ng Wai Yin; 'Zhe Wei'
Cc: 'Jasmine Tan'; claims@transcab.com.sg; Admin A; CS A Team
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n

Categories: HMK

Dear Wai Yin,

As spoken, please provide us evidence to support your claim and update us status on BI claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 19 December, 2017 2:31 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n

Dear Wai Yin,

We refer to your below email and the contents were duly noted.

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Tuesday, 19 December, 2017 1:50 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: TCS REF: AAD1209-008--Accident involving SKG3532U & SHB9882G on 31.08.12 *** LKK REF: CC3/TMI13000383/Ky1n

WITHOUT PREJUDICE

We are making a claim against the owner of SKG 3532U.

Enclosed is our GIA report and LOD for your perusal and action.

Original hard copy will mailed to you by post.

Kindly let us know the status of our claim settlement.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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SHD 5344J

TIME)	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
					FROM	TO
0						
		</				

MILEAGE RECORD BOOK

TRANS
cab
Trans-Cab Services Pte Ltd

SHD 5344J Dave Tan Yao Qi



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG13000383/Kka3-1

12 FEBRUARY 2018

GOLDBELL CAR RENTAL PTE LTD
14 BENOI ROAD
SINGAPORE 629887
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 3532U AND SHB 9882G ON 31.08.2012

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 23/02/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9882G and SKG3532U along Orchard Road on 31-08-12 07:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of December 2017

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 340.00** (Global Sum) for vehicle no. **SHB 9882G** that was damaged pursuant to the accident which occurred on **31.08.2012** (date) along **ORCHARD ROAD** involving vehicle no/s **SG 3532U**

This is pursuant to the inspection conducted on **21.11.2012** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHB 9882G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 9882G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **26** (day) of **November** (month) **2012** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1712-010 DATE : 15. December 2017 REFERENCE NO : AAD1209-008 TERMS : Net 30 Days DUE DATE : 14. January 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair Cost (Lump sum)SHB9882G DOA:31.08.12	1	422.65	422.65

Total SGD Excl. GST :	395.00
7% GST	27.65
Total SGD Incl. GST :	422.65

****** FOUR HUNDRED TWENTY TWO AND SIXTY FIVE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303878K

21. November 2012

To Whom It May Concern

Dear Sir / Madam,

Accident on 31/08/12 07:50 PM at Orchard Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9882G. The taxi was hired to LEE KUM THONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

You are returning to a previous page. This page may be outdated.
Please click 'Refresh' to refresh the page.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jan 2018 Edit Reg		21 Nov 2012 00:00 Edit Adj Rpt	S\$395.00 Edit Estimates	S\$395.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: 200710651D								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHB9882G	Date of Loss:	31/08/2012 19:00 - :59						
Claim Type:	TP / 800639247	Policy/Cover Note No.:	0999996155						
Vehicle Reg. No. (Insured):	SKG3532U	Policy No. (Claimant):	D-09015310MFSH						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 23/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (15/01/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB9882G (800639247)
[SKG3532U]
TP
TRANS-CAB SERVICES PTE LTD
Aug 31 2012 7:00PM
[GOLDBELL CAR RENTAL PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/01/18 11:40	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
2	12/01/18 11:40	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
3	12/01/18 11:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	12/01/18 11:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	12/01/18 11:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	12/01/18 11:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	12/01/18 11:40	General View	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/01/18 11:39	LOD	1	Load PDF	
2	12/01/18 11:39	EMAIL FROM GOLDBELL TO TCAB	1	Load PDF	
3	12/01/18 11:39	EMAIL TO JACLYN DD 05.01	1	Load PDF	
4	12/01/18 11:39	TP GIA REPORT	1	Load PDF	
5	12/01/18 11:39	TP ESTIMATE - MARKED	1	Load PDF	
6	12/01/18 12:07	EMAIL FROM T-CAB DD 12.01.2018	1	Load PDF	
7	27/03/18 08:36	WORKSHOP INVOICE	1	Load PDF	
8	27/03/18 08:36	AUTHORISATION TO ACT FORM	1	Load PDF	
9	27/03/18 08:36	Release Voucher	1	Load PDF	
10	27/03/18 08:36	RENTAL RECEIPT	1	Load PDF	
11	27/03/18 08:36	LETTER TO OI	1	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	16/01/18 09:09	OI GIA report	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

☐ Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG3532U (Insd veh)	Model:	TOYOTA CROWN 3.0 (M)
	SHB9882G (TP veh)		
Date of Accident:	31/08/2012		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,333.44
Final Repair Cost	:	\$	340.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	340.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 340.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Mar

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13000383/KKA3Q2-1

Date: 27/03/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999996155
Claimant Vehicle No :	SHB9882G	Insured Vehicle No :	SKG3532U
Date of Loss:	31/08/2012	Nature of Claim:	TP
		Claim No:	800639247

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB9882G	Engine No:	5L5588121
Make & Model:	TOYOTA CROWN, 3.0 (M)	Chassis No:	LXS120018981
Reg. Date:	20/05/2005 (Man. Year: 2005)	Odometer:	370223 km
Colour:	Red/White		
Engine Capacity:	2986 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/80 R14	Rear Tyre Size:	175/80 R14
Front Left Side:	West Lake 1 mm	Rear Left Side:	West Lake 3 mm
Front Right Side:	West Lake 1 mm	Rear Right Side:	West Lake 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,705.36	0.00	1,705.36	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,410.00	395.00	1,015.00	71.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,115.36	395.00	2,720.36	87.32
+ GST 7.00/7.00% (S\$)	218.08	27.65	190.43	87.32
Nett Amount (S\$)	3,333.44	422.65	2,910.79	87.32
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$81.32/day) (S\$)		162.64		
	(S\$)	685.29		
Liab Amount (50.00%) (S\$)		342.65		
Global Sum Settlement (S\$)		340.00		

INSPECTION

Date of Assignment:	21/11/2012		
Date Inspected:	21/11/2012	Inspected At:	Trans-cab Auto Services Pte Ltd No 2 Ang Mo Kio Street 63 Singapore 569111

Estimated Period of Repair: 1.0 days

Adjuster: KENNETH KONG

Manager: Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Repair	732.83 FL	*- FL
2	1		*FRONT DOOR RH	Repair	985.17 FL	*- FL
3	1		*FRONT DOOR SIDE MIRROR	Serviceable	475.81 FL	*- FL
4	1		*FRONT DOOR STICKER TRANS-CAB	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,253.81	0.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	548.45	0.00
Total Parts (\$\$)	1,705.36	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	500.00	180.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	15.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	360.00	200.00
5	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	250.00	0.00
Gross Labour Cost (S\$)			1,410.00	395.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >