

INS. CASE OWNER:

cc 3, 1 CS 800 0717, T. 0234

LKK:  
IDAC:

SURVIVOR:

Tan Jiah

DOI:

ASSIGNMENT

23/1/18

Date / Time:

11-1-18

Registered in Merimen:

Pre-assign / CCU / FTE

SKG 5449P



Insured Vehicle No.:

Name of Insured:

ZHOU YING JIAN MOSIS

Insured Tel No.:

HP:

90174387

Excess Sec II :SS

D.O.A.:

9-1-18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

WPTA2048701

Make / Model:

OPEL Astra

Place of Accident:

M63 Tunnel heading 2 Chang

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFJ88835



INSRS:

WSP:

Tel:

Liability:

RMKS:

pml



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/1/18  
ACW

SFJ88835 X; SKG 5449P X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 15/1/18 -&gt; Sth Hanna

After call ltr to OI: Email 20/1/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 20/2/2018

Confirm with: CAROLINE

Confirm by: MTH

Repair Cost: P/R \$53,420.90

( 3 days) Reduction: 43 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 13/3/18

Confirm with: CAROLINE

Email ☒ Call ☐

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: 0/00 \$53,462.50

OI REPAIR ENDED TP.

Loss of Rental (LOR): \$5 - ( days)

Loss of Use (LOU): \$5 300 (\$ 100 x 3 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$52.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$450

Total: \$53,964.50

Global Sum \$5:

FINAL PAYMENT

Date/Time: 13/3/18

Confirm with: CAROLINE

Email ☒ Call ☐

Payee 1: \$53,964.50

Name 1: PERFORMANCE MOTORS UNITED

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

RECEIVED 13 MAR 2018

G101012121  
13/3/18

- 2



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/ICS18000717/T1ea3

Date: 24.01.2018

The Motor Claims Department  
M/s ECICS LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SFJ 8883S**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.01.2018 at the premises of M/s Performance Motors Limited (Alexandra) have the following to report:-

Workshop Estimate Amount	: S\$	6,019.75
Revised Estimate Amount	: S\$	3,291.90
"Check" Items Amount	: S\$	2,010.85
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 day

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ECICS LTD		Ref : CC3/ICS18000717/ea3	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 11-01-2018	
		Code : ICS	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SKG 5449P	Veh. Inspected	SFJ 8883S
Policy No.	MPC17A00448701	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	09/01/2018	Inspection Date	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Tues 23/01 @ 10am  
828

SFJ8883S



BMW Dealer

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401539W GST Reg. No. MO-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64767770

260, Kampong Arang Road  
East Coast Centre  
Singapore 436180  
Tel. 63190888 (AfterSales)  
Fax. 63445773

318, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/330 (Motorrad)  
Fax. 64786601 (AfterSales)  
64786624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## ESTIMATE

10 JAN 2018

@ 6:10 PM

Estimate No. : b1 45465  
Date Estimated : 10/01/2018  
Prepared By : Han Kwan Yong

Page No. : 1 of 2

### - ESTIMATE REPAIR FOR -

Lim Kia Tong  
243 Seagull Walk

Singapore 486637

- ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFJ8883S	NP02559	27/07/2012	328iA/4	0

### DESCRIPTION

### VALUE

To replace rear bumper & attachments including to knock out dented area caused by the accident

850 1,275.00

To respray rear bumper

934 1,038.00

To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.

561.2 661.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

150 177.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries. *new*

? 80.00

Total Labour 1: 3,408.00

### DESCRIPTION

### QTY PRIC

### VALUE

BODY NUT  
RR BUMPER BOTTOM REINFORCEMENT  
REAR BUMPER CENTRE GUIDE  
REAR BUMPER CARRIER (ECE)  
REAR DECORATIVE STRIP (SPORT LINE)  
REAR BUMPER PANEL PRIMED (LINES)  
RR BUMPER FLAP TOWING EYE PRIMED  
REAR PDC HOLDER SET  
PLUG BLACK D=5MM  
SENSOR WIRE FOR SMART OPENER TOP  
SENSOR WIRE FOR SMART OPENER BOTTOM  
EXPANDING NUT  
DECOUPLING RING PDC TORQUE CONVERTE  
PDC SENSOR MINERALWEISS (A96)  
(DG) ADHESIVE SET K6

10	0.90
1	64.50
1	31.30
1	422.30
1	57.00
1	1,073.45
1	34.00
1	22.55
10	0.90
1	42.10
1	40.50
10	0.55
2	4.95
2	368.80
1	53.05

10	9.00
1	64.50
1	31.30
1	422.30
1	57.00
1	1,073.45
1	34.00
1	22.55
10	9.00
1	42.10
1	40.50
10	5.50
2	9.90
2	737.60
1	53.05

1100.2

23.15

9.96

10.8

# Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197461559W GST Reg. No M2-0020081-X



333, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax: 64794770

290, Sempang Arang Road  
East Coast Centre  
Singapore 438180  
Tel: 63190888 (AfterSales)  
Fax: 63449773

333, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel: 63190118 (AfterSales)  
63190333/530 (Motorrad)  
Fax: 64794601 (AfterSales)  
64794624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 45465  
Date Estimated : 10/01/2018  
Prepared By : Han Kwan Yong

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFJ8883S	NP02559	27/07/2012	328iA/4	0

Total Parts : 2,611.75

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Insured Loss / Direct Settlement

Regi No. 23/11/18.01120 Claim to: Teapm

Date/Time 924/5/49 Excess \$ -wp

Surveyor's Name Teapm Sign [Signature]

Surveyor's Tel 924/5/49 Authorized Yes / No Yes

Authorized Date -wp Time

RESURVEY PARTS PHOTO BY SURVEYOR Teapm @ thkamb.com

Surveyor's E-mail thkamb.com

No. of Working Days Recommended 3 days

Labour 1	:	3,408.00
Parts	:	2,611.75
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	421.38
Grand Total	:	6,441.13

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



## FINAL REPORT

Estimate No. : b1 45465  
Date Estimated : 10/01/2018  
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -  
Lim Kia Tong  
243 Seagull Walk

- ACCOUNT - 144674  
ECICS Limited  
7 Temasek Boulevard, #10-03 Suntec Tower (C)  
Singapore 038987

Singapore 486637

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SFJ8883S	NP02559	27/07/2012	3281A/4	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments include knocking out dented areas caused by the accident	850.00		850.00
To respray rear bumper	934.00		934.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00		150.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00
Sundries.	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR DECORATIVE STRIP (SPORT LINE)	57.00	1.00		57.00
REAR BUMPER PANEL PRIMED (LINES)	1,100.25	1.00		1,100.25
REAR PDC HOLDER SET	23.10	1.00		23.10
* PLUG BLACK D=5MM	0.90	1.00		0.90
* PLUG BLACK D=5MM	0.90	10.00		9.00
EXPANDING NUT	0.55	10.00		5.50
DECOUPLING RING PDC TORQUE CONVERTER (DG) ADHESIVE SET K6	5.05	2.00		10.10
	53.05	1.00		53.05

### # SUPPLEMENTARY ITEMS

Total Labour :	2,164.00
Total Parts :	1,258.90
Total Labour & Parts :	3,422.90
Deduction for Excess :	
Total Repair Costs less Excess:	3,422.90
GST @7%:	239.60
Grand Total :	3,662.50

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 16 January 2018 10:42 AM  
**To:** 'PBSP'; Mei Kwan (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SFJ8883S AND SKG5449P (ECICS) ON 09/01/2018  
\*\*\* LKK REF: CC3/ICS18000717/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [mailto:[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)]  
**Sent:** Monday, 15 January 2018 12:12 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SFJ8883S AND SKG5449P (ECICS) ON 09/01/2018 \*\*\* LKK REF: CC3/ICS18000717/ea3

Dear Asher,

Please let us have your reply on liability.



Thank you.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 11 January 2018 6:09 PM  
**To:** PBSP  
**Cc:** Asher Sng (LKKAuto); 甯珺 ©; assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SFJ8883S AND SKG5449P (ECICS) ON 09/01/2018 \*\*\* LKK REF: CC3/ICS18000717/ea3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing you a Happy New Year 2018"***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Wednesday, 10 January, 2018 6:25 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** [claims@ecics.com.sg](mailto:claims@ecics.com.sg)  
**Subject:** REQ FOR DIRECT SETTLEMENT- SFJ8883S AND SKG5449P (ECICS) ON 09/01/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

**AXA INSURANCE PTE LTD**

8 Shenton Way, #24-01

AXA Tower, Singapore 068811

Customer Service Centre #B1-01

Tel:(65)63387288 Fax:(65)63382522

Website: www.axa.com.sg

GST Registration Number: 199903512M

customer.service@axa.com.sg

**CERTIFICATE OF INSURANCE**

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1647840 Account No. : 11615  
 Coverage : Comprehensive  
 Sum Insured : Market Value At The Time Of Loss  
 Name of Policy Holder : LIM KIA TONG  
 Vehicle Registration No. : SPJ88838  
 Period of Insurance : From 27/07/2017 To 26/07/2018 (Both Dates Inclusive)

**PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

- (a) The Policyholder  
 The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner  
 (b) Any other person who is driving on the Policyholder's order or with his permission  
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**LIMITATIONS AS TO USE\***

Use only for social, domestic and pleasure purposes and for the Policyholder's business  
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

**Basic Own Damage Excess : SGD 500.00**

An Additional Excess is applicable as follows:  
 S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.  
 S\$5,000.00 for Undeclared Young and Inexperienced Driver.  
 (Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 93 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

**AXA INSURANCE PTE LTD**
**Authorized Signature**

Issued by - SGOVGBP2 on 29/07/2017

**IMPORTANT :**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S9011241D



Name

CLARISSE LIM LI YIN

林俐吟

Race

CHINESE

Date of birth

11-03-1990

Sex

F

Country of birth

SINGAPORE

S9011241D



3691819



NRIC No. S9011241D

Date of issue

23-03-2005

Address

243 SEAGULL WALK  
SINGAPORE 486637

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S9011241D

Name

CLARISSE LIM LI YIN

Birth Date: 11 Mar 1990

Issue Date: 10 Jul 2009



0017612470

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  2500kg 10 Jul 2009



Licence No: S9011241D

NP 128A

**Mei Kwan (LKKAUTO)**

---

**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Friday, 12 January, 2018 9:20 AM  
**To:** Mei Kwan (LKKAUTO); ECICS Claims  
**Cc:** Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SKG5449P (OI : ICS - TBA) AND SFJ8883S (TP : LKK REF - CC3/ICS18000717/ea3) on 09/01/2018  
**Attachments:** SKG5449P.PDF  
  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
  
**Categories:** HMK

Dear Mei Kwan

As requested, please see attachment.  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 11 January, 2018 6:06 PM  
**To:** ECICS Claims  
**Cc:** Lionel Chua Kok Keong (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Asher Sng (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SKG5449P (OI : ICS - TBA) AND SFJ8883S (TP : LKK REF - CC3/ICS18000717/ea3) on 09/01/2018

**WITHOUT PREJUDICE**

**Your ref:** TBA  
**LKK ref:** [CC3/ICS18000717/ea3](#)

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Limited (Alexandra).

# Performance Motors Limited

A member of the Simed Group



(11)

ECICS Limited  
7 Temasek Boulevard  
#10-03 Suntec Tower One  
Singapore 038987  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref:  
Our Ref:  
Date:  
Subject:

07 March 2018

**ACCIDENT INVOLVING VEHICLES SFJ8883S & SKG5449P ON 09.01.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$	3662.50
Loss of use	: S\$	300.00
GIA search fee	: S\$	2.00
Total	: S\$	3964.50

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).

Yours sincerely

Teng Wai Khan  
Customer Service Manager, Body & Paint

Performance Motors  
Limited  
Toll-Free Call Centre  
(1800-7755-3636)

[www.pml.com.sg](http://www.pml.com.sg)

305 Alexandra Road  
Simed Darby  
Performance Centre  
Singapore 159944  
Tel Sales 6319 0100  
Tel AfterSales  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Simed Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel AfterSales  
6319 0527  
Fax 6479 6624

280  
Kampung Arang Rd  
East Coast Centre  
Singapore 438180  
Tel AfterSales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No.  
137401559H

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 31 January 2018 2:15 PM  
**To:** 'MOSES\_CHOW@HOTMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SKG 5449P & SFJ 8883S AT / ALONG MCE TUNNEL HEADING TOWARDS CHANGI ON 09/01/2018.

Hi ZHOU YINGJIAN MOSES,

[Without Prejudice]

By Email Only

**ACCIDENT INVOLVING SKG 5449P & SFJ 8883S AT / ALONG MCE TUNNEL HEADING TOWARDS CHANGI ON 09/01/2018.**

We refer to the above accident matter.

As spoken, we are the loss adjusters acting on behalf of M/s ECICS Limited, the Motor Insurer of SKG 5449P on the reported accident on 09/01/2018.

Our Principal has received a Third Party property damage claim from the owner of SFJ 8883S with regards to the above accident.

We will try our best to negotiate for an amicable settlement on best possible terms with Third Party under the terms and conditions of your motor policy. In this respect, the vehicle's premium/NCD may be affected as a result of the above claim.

In the event that you receive any letters/ court documents regards to the above accident matter, please do not reply or respond, you may forward to us directly for further handling and we will reply on your behalf.

Thank you.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SFJ8883S & SKG5449P ON 09/01/18.

I, Mr Lim Kia Tong owner of Vehicle Registration No. SFJ8883S  
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:

Mr Lim Kia Tong  
Name: LIM KIA TONG (Date) 10/01/18  
NRIC No.: 50187058J

In the presence of:

[Signature]  
Name: \_\_\_\_\_ (Date) 10/01/17  
NRIC No.: \_\_\_\_\_





## DISCHARGE VOUCHER

CLAIM NO:

In consideration of the payment of the sum of DOLLAR THREE THOUSAND NINE HUNDRED SIXTY FOUR AND CENTS FIFTY ONLY. (S\$3,964.50), I/We, hereby accept such sum in full and final settlement of all claims, present or future, that I/We have or may have against ECICS Limited, ZHOU YINGJIAN MOSES as insurers, owner and driver of Vehicle no. SKG 5449P in connection with or in any way arising from the accident involving the said vehicle which occurred on 09/01/2018 at MCE (TOWARDS CHANGI AIRPORT) with SFJ 8883S.

I/We further agree that this payment is made without any admission of liability on the part of the said insurers, owner and driver of the vehicle no. SKG 5449P and this settlement does not in any way prejudice or prevent any party from making any claim whatsoever which may arise from the damage caused to the vehicle no. SFJ 8883S in the above mentioned accident. I/We further undertake not to make any reference to the settlement herein mentioned in respect of such claim.

\*I/We authorize you to pay the above settlement sum to PERFORMANCE MOTORS LTD.

*DATED THIS <u>13</u> DAY OF <u>MAR</u> <u>2018</u>	
Signature &/or Co Stamp: <u></u>	Signature &/or Co Stamp: <u></u>
Name of Claimant : <u>LIM KIA TONG</u>	Name of Witness: <u>LKK AUTO CONSULTANTS PTE LTD</u>
Address: <u>243 SEAGULL WALK S(488638)</u>	Address: <u>51 UBI AVE 1, PAYA UBI INDL PARK</u> <u>#01-25 S(408933)</u>
Occupation: <u>-</u>	Occupation: <u>-</u>
NRIC No: <u>S0187058J</u>	NRIC No: <u>199607198R</u>

\* Delete if not applicable

\* Please ensure the date is duly filled in

DV TPD (Ver Jan 16)

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747778

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

215, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/539 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



## SERVICE TAX INVOICE

Repair Order No. : B1 1239768  
Date IN : 23/01/2018  
Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2  
Invoice Number : 1937747 / WSB  
Invoice Date : 22/02/2018  
Payment Terms : 30 Days From Invoice  
Invoice By : Sharon Heng

### - CUSTOMER INFORMATION -

Mr Lim Kia Tong  
243 Seagull Walk

Singapore 486637

### - INVOICE TO - 144674

ECICS Limited  
7 Temasek Boulevard, #10-03 Suntec Tower Or  
Singapore 038987

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFJ8883S	NP02559	27/07/2012	328IA/4	158175

### ----- LABOUR 1 -----

To replace rear bumper and attachments including to  
remove and install body parts in order to carry out painting  
job.

To respray rear bumper

To remove old PDC assembly, replace damaged parts and  
reconnect to new bumper including conduct checks for  
proper function.

To check electrical wiring systems and lightings at the  
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 9.1.2018. 3RD PARTY CAR : SKG5449P.

YOUR REF NO : NIL

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO  
CONSULTANTS PTE LTD ON 23.1.2018 AT 11.20 AM.  
AUTHORISED REPAIR BY MS MEI KWAN FROM LKK ON 11.1.2018  
VIA E-MAIL.

PROPOSE LOSS OF USE = \$100X3. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

850.00

934.00

150.00

150.00

80.00

0.00

0.00

0.00

Total Labour 1: 2,164.00

### ----- PARTS -----

REAR DECORATIVE STRIP (SPORT LINE)

PLUG BLACK D=5MM

EXPANDING NUT

DECOUPLING RING PDC TORQUE CONVERTE

(DG) ADHESIVE SET K6

REAR PDC HOLDER SET

REAR BUMPER PANEL PRIMED (LINES)

PLUG BLACK D=5MM

Qty	Retail Price	NET
1	57.00	57.0
1	0.90	0.9
10	0.55	5.5
2	5.05	10.1
1	53.05	53.0
1	23.10	23.1
1	1,100.25	1,100.2
10	0.90	9.0
Total Parts :		1,258.8

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 1974015594 GST Reg. No M2-0020081-X



103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
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Fax. 64796770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

313, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1239768

Date IN : 23/01/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 2 of 2

Invoice Number : 1937747 / WSB

Invoice Date : 22/02/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

Labour Charges :	2,084.00	Total Labour & Parts Charges :	S\$ 3,422.90
Parts Charges :	1,258.90	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 3,422.90
		GST @ 7% :	S\$ 239.60
		Invoice Total Amount Include GST :	S\$ 3,662.50

Computer generated invoice. No signature is required. Amount Payable Include GST : S\$ 3,662.50

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-005471

Date of Request: 10/01/2018

Your Ref No:

Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 10/01/2018  
Enquiry By: Han Kwan Yong  
TP Vehicle No: SKG5449P  
Accident Date: 09/01/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKG5449P	ECICS Limited	17/09/2017-16/09/2018	63374779 /6303 0178

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-005471  
Date of Request: 10/01/2018  
Your Ref No: Online Purchase

Performance Motors Limited  
03 Alexandra Road  
Time Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 10/01/2018  
Enquiry By: Han Kwan Yong  
P Vehicle No: SKG5449P  
Accident Date: 09/01/2018

DESCRIPTION	AMOUNT (S\$)
P Insurer Enquiry	1.87
ST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.  
This is a computer generated document and requires no signature.

For GIARMC Official use:  
Date:  
☐ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ECICS LTD

Date: 16/03/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SKG 5449P (Insd Veh)	Your Ref. No. : MPC17A00448701
	SFJ 8883S (TP Veh)	Our Ref. No. : CC3/ICS18000717/T1ea3q2
Date of Accident	9/1/2018	

Liability	100%	
Final Repair Cost	: \$ 3,662.50	
Loss of Use	: \$ 300.00	3 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	3,964.50	
Final Settlement Sum	: \$ 3,964.50	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	PERFORMANCE MOTORS LIMITED	: \$ 3,964.50
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD		Ref : CC3/ICS18000717/T1ea3q2		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 16-03-2018		
		Code : ICS		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKG 5449P	Veh. Inspected	SFJ 8883S	
Policy No.	MPC17A00448701	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	B.M.W. 328I	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WBA3A56020NP02559	Colour	WHITE	
Odometer	158175	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	BRIDGESTONE	6 mm	
L/H Front Tyre	245/45 R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	245/45 R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	245/45 R18	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/01/2018	Inspection Date	23/01/2018	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFJ 8883S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	80.00	80.00
10	BODY NUT (SN)	NOT NECESSARY	9.00	-
1	RR BUMPER BOTTOM REINFORCEMENT (SN)	NOT NECESSARY	64.50	-
1	REAR BUMPER CENTRE GUIDE (SN)	NOT NECESSARY	31.30	-
1	REAR BUMPER CARRIER (ECE) (SN)	NOT NECESSARY	422.30	-
1	REAR DECORATIVE STRIP (SPORT LINE) (SN)	CUT	57.00	57.00
1	REAR BUMPER PANEL PRIMED (LINES) (SN)	DEFORMED	1,100.25	1,100.25
1	RR BUMPER FLAP TOWING EYE PRIMED (SN)	TO REPAIR SEE LABOUR	34.00	-
1	SET REAR PDC HOLDER (SN)	NECESSARY	23.10	23.10
11	PLUG BLACK D=5MM (SN)	NECESSARY	9.90	9.90
1	SENSOR WIRE FOR SMART OPENER TOP (SN)	NOT NECESSARY	42.10	-
1	SENSOR WIRE FOR SMART OPENER BOTTOM (SN)	NOT NECESSARY	40.50	-
10	EXPANDING NUT (SN)	NECESSARY	5.50	5.50
2	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NECESSARY	10.10	10.10
2	PDC SENSOR MINERALWEISS (A96 )(SN)	NOT NECESSARY	737.60	-
1	(DG) ADHESIVE SET K6 (SN)	NECESSARY	53.05	53.05
			2,720.20	1,338.90
LABOUR				
TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT .INCLUSIVE OF THE REPAIR OF RR BUMPER FLAP TOWING EYE PRIMED.			1,275.00	850.00
TO RESPRAY REAR BUMPER .			1,038.00	934.00
TO REPLACE BOOTLID SMART OPENER TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION.			661.00	-
TO REMOVE OLD PDC ASSEMBLY ,REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION.			177.00	150.00





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION .		177.00	150.00
			3,328.00	2,084.00
GRAND TOTAL			6,048.20	3,422.90
RECOMMENDED COST OF REPAIRS				3,422.90

Report Ref No. CC3/ICS18000717/T1ea3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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