15/5/2010

Company Registration No. 199607196R

51 UBLAYE 1, 002-25 PAYA UBUNDUSTRIAL PARK, SINGAPORE 4089A). TEL±(065) 62563561 FAX±(065) 62564345.

Your ref:

TBA

Date:

10.01.2018

Our ref:

CC3/QBE18000693/K1es3

The Motor Claims Department M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

#### PRELIMINARY ADVICE OF VEHICLE NO.

SHA 4615A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	4,316.53
Revised Estimate Amount	: S\$	3,319.60
"Check" Items Amount	: S\$	57.75
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage: The vehicle sustained damages at the Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG

Licensed Appraiser

# . COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

10/1/2018 9:41

VEHICLE NO: SHA 4615A

:

MAKE

Jumani

IODEL	: TOYOTA PRIUS		IIIII BEIGE	****	
	PARTS DESCRIPTION	QTY	UNIT PRICE	AMO	
	FRONT BUMPER COVER			\$	490.50
	FRONT BUMPER REINFORCEMNENT			\$	691.50
	FRONT BUMPER SPONGE			\$	78.80
	FRONT BUMPER LOWER GRILLE			\$	148.60
	FRONT BUMPER CLIPS			\$	22.00
	FRONT BUMPER CLIPS		1	\$	77.00
	UNIT ASSY, HEADLAMP, RH (LED)			\$	2380-30
	SUB TOTAL			\$	4,888.70
	LESS 25%			\$	1,222.18
	DISCOUNTED TOTAL			\$	3,666.53
	LABOUR CHARGE	-			200
	Panel Beating			\$	408.00
	Spray Painting Charge			s	200.00
	Wiring Charge			\$	50,00
	a S2				
	TOTAL LABOUR			s	650.00
	ESTIMATE TOTAL			\$	4,316.53
	Kalun (UKK)				
	10/1/18 1105hs.				
	2 //25	LIOK Auto (	onsultants hence	notify	_
	PIP Before Part plan	To resurvey     To display a     Parts prices.	of the following: before/after spray pain trusted partial during a	ing Hourvey	
	Before 1-11	Supplement     # Bulbjett to 1	THY IS ON A "Without I "Unionist is allowed "On at must be use If acr own from you		
		Ackhowlodged Bignature: Date:	by Figurer		

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## COMFORTDELGRO ENGINEERING

Our.	ADD VE	TIND .	30510	35457			NGINEERING
Date	ř	1	15/01	/2018		59 Lova	DelGro Engineering Pte Ltd ng Drive Singapore 508981 16 8 156
INA	LIZAT	ION FO	ORM			PER 654	e 810e
Го	a		LH	ΚK		Fax:	
Attn	:		KA	ALVIN			
Vehi	cle Reg	No.	: SHA461	15A	Dat	e of Accident :	09/01/18
The	SHOWN	and es	timates of the	renairs of the	ahovo mentione	d vehicle are as f	allower
						a venicle are as i	
ě	The	repair j	ob shall bill to		QBE		SJT6009M
	The f	finalize	d amount sha	ill be;			
	(a)	Span	e Parts after I	List discount			\$2,169.60
	(b)	Labo	ur Charges		###	ŧ	\$400.00
		Total	for Part-By-	Part Repair Co	ost		\$2,569.60
	(c.)	Total	osum Repair ( for Lumpsum Lumpsum R	if applicable) repair cost afte Repair cost	er Less: 20%		
						aking days	
				for repairs:		5 (5)	
9	We s withi	hall tro		amount as Co	orrect and Conf	5 (5)	no reply from you
9	We s withi	hall tri in 7 wo	eat the above orking days for your assist	amount as Co	orrect and Conf W	irmed if there is a confirm the esti alized amount	
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COMFORTDELGRO ENGINEERING PTE LTD

Date: 15.01.2018 Time: 10:08:46

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

100

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

: 305105457

REGN NO MILEAGE : SHA4615A : 0000000000

MAKE

: TOYOTA

MODEL

: PRIUS HYBRID(G4)

DATE OF REGN DATE/TIME IN

: 20.09.2017

: 09.01.2018 16:20

ACCIDENT DATE : 09.01.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2292-G PRIG4 COVER FRONT BUMPER 1 490.50 25.00 367.87

0002 04-01-0302-2915-G PRIG4 UNIT ASSY HEADLAMP 1 2,380.30 25.00 1,785.22

0003 04-01-0302-2267-G PRIVC BUMPER PIECE 10 22.00 25.00 16.50

SUB-TOTAL : 2,169.59

JOB NATURE

0000 L PANEL BEATING- FRT.

200.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

180.00

0002 17-01 CHECK ALL LIGHTING

20.00

SUB-TOTAL: 400.00

TOTAL : 2,569.59

AUTHORISED: YES/NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	mationale Des Experts En Autor	nobile	
QB	E INSURANCE (SI	NGAPORE) PTE LTD	Ref : CC3/QBE1800	00693/K1es3	
	AFFLES QUAY #29 WERSINGAPORE		Date: 11-01-2018 Code: QBE		
1.		Policy Particul	lars :- THIRD PARTY CLA	IM	
	Insured Veh.	SJT 6009M	Veh. Inspected	SHA 4615A	
	Policy No.	8-V0016252-MVA	Coverage (\$)	0.00	
	Claim No.	VC011070	Excess (\$)	0.00	
	Assign From		Assign Date	11/01/2018	
2.		Vehicle P	articulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	đ.	Steering		
	Brakes		Modification		
	General				
3.		Cor	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descr	ription of Damages		
5.		Gen	neral Information		
	Accident Date	09/01/2018	Inspection Date	10/01/2018	
	Survey held at	COMFORTDELGRO ENGIN			
		59 LOYANG DRIVE SINGAPORE 508969			
5a.			Remarks		

Bervice Advisor

rned to Service Reception upon collection

Signature/Date

COMFORT

173	NR C 8 / 1-21	E 10.01.2018 00:41	rage
am: ARC Repair TP(CLSO)1	JOB CARD	ales Order:	JC NO305105457
OMER		REGN NO. SHA4615A	MILEAGE
COMFORT TRANSPORTATION PTE MERNO 7010045 SS SIN MING DRIVE	LTD	MAKE: TOYOTA	FUEL E 1/2 F
SINGAPORE SINGAPORE 3/3/1/		MODEL PRIUS HYBRID(G4)09	
(R) 65508755 (O) :		YR OF MANU 20.09.2017	TARGET DATE
UNT CARD NO.		CHASSIS CODE JTDRB3FU703564158	COMPLETION DATE/TIME:
	JOB DESCRIPTION		
cident Date: 09.01.2018 TURE: 3P 09.01.2018			
NO LABOR CODE	DESCRI	PTION	
ED & PASSED OUT BY:			
SERVICEADVISOR		CUSTOMER'S SI	GNATURE
agement Slip	Exit Pass		
	Vehicle No.:		
SHA4615A JU QBE LKK	SAGRIMITE ASSESSE	SHA4615A	

Name of Service Advisor

To be kept by Security Guard

Date

. COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

10/1/2018 9:41

VEHICLE NO: SHA 4615A

MAKE MODEL	: TOYOTA PRIUS			Jumar	**.
	PARTS DESCRIPTION	QTY	UNIT PRICE	AMO	TNUC
	FRONT BUMPER COVER			\$	490.50
	FRONT BUMPER REINFORCEMNENT			\$	691.50
	FRONT BUMPER SPONGE ×			\$	78.80
	FRONT BUMPER LOWER GRILLE X			\$	148.60
	FRONT BUMPER CLIPS			\$	22.00
	FRONT BUMPER SIDE RETAINER, RH			\$	77.00
	UNIT ASSY, HEADLAMP, RH (LED)			\$	3,380.30
	SUB TOTAL			\$	4,888.70
	LESS 25%			\$	1,222.18
	DISCOUNTED TOTAL			\$	3,666.53
	LABOUR CHARGE				200
	Panel Beating			s	400.00
	Spray Painting Charge			\$	200.00
	Wiring Charge			\$	50,00
	TOTAL LABOUR			\$	650.00
	ESTIMATE TOTAL			\$	4,316.53
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		Acres			
		8g			
	Ц	Date			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Monday, 29 January 2018 12:33 PM

To:

'Catherine Koh Mui Gek'

Cc:

Vic (LKKAuto)

Subject:

Your Ref: T0118/SHA4615A/WT(st), Accident on 09/01/2018 involving vehicles SHA

4615A & SJT 6009M.

Attachments:

OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: T0118/SHA4615A/WT(st)

Our Ref: CC3/QBE1800693/K1es3

Dear Sir,

Accident on 09/01/2018 involving vehicles SHA 4615A & SJT 6009M.

Refer to the above matter.

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of video footage to follow up the matter with insured driver.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauta.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

## Shirley Hiew (LKK Auto)

From:

Joyce Foo <joyce.foo@qbe.com>

Sent:

Tuesday, 23 January 2018 8:09 AM

To:

Shirley Hiew (LKK Auto); Asher Sng (LKKAuto)

Cc:

Admin A; Vic (LKKAuto)

Subject:

RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND

SHA4615A (TP: LKK REF - CC3/QBE18000693/K1es3) on 09/01/2018

Attachments:

SJT6009M.pdf

Our Ref. VC011070

Dear Shirley

Attached our Insured's GIA report for your retention.

Thank You & Best Regards

Joyon Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

OBE Insurance (Singapore) Pta Ltd
Phone: +65 6477 1184
Email: pyce foo@gbe.com
Visit us on the web at www.gbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 22 January, 2018 5:35 PM

To: Joyce Foo <joyce.foo@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Dear Joyce,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com] Sent: Thursday, 11 January 2018 4:27 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Policy No. V0016252

Hi Shirley

FYA our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce foc@gbe com Visit us on the web at www.gbe.com.so



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 11 January, 2018 4:16 PM

To: Joyce Foo < joyce foo@qbe.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@gbe.com>; Jenny Toh <jenny.toh@gbe.com>;

Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

#### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 4615A at Comfortdelgro Engineering Pte Ltd (Loyang).

#### Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
  - Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

# COMFORTDELGRO ENGINEERING

Our Ref : T 0118/ SHA4615A /M	/T(st)	ENGINEERING
QBE INSURANCE (INT'L) LTD 1Raffles Quay #29-10	CDGE Taxi Claims Dept 59 Loyang Drive 4th Fir Singapore 508969	ComfortDeiGro Engineering Pte Ltd 205 Braddell Road Singapore 579701 Mainline +65 6383 6280 Facsimilie +65 6280 9755 www.odge.com.sg
South Tower		Congany Registration No. 199904040W
A CONTRACTOR OF THE CONTRACTOR	WITHOUT PREJUDICE	Workshops
Singapore 048583	WITHOUTTRESCENCE	Braddell
Attn: Motor Claims Department		205 Braddell Road Singapore 579701
Dear Sir		Loyang 59 Loyang Drive Singapore 508969
ACCIDENT INVOLVING OUR TAXI S	ON _	09.01.18 383 Sin Ming Drive Singapore 575717
We are the authorised repair workshop for Vehicle No: SHA4615A which was inve	olved in the captioned accident	with your insured Singapore 609286
vehicle. The vehicle owner and the taxi driv assist them in presenting their claims again	ver concerned have requested a	ind authorized us to ubi
arising from the damage to the vehicle.  As the accident was caused by the neglige	ent act of your insured driving :	SJT6009M Singapore 758156
we are submitting these claims for your co	nsideration on behalf of the clair	mants. Sungei Kadut 7 Sungei Kadut Way Singapore 728791
1 Cost of Repair 2 days Loss of Rental @ 3	/ M/s LKK)	\$ 2,749.47 Yishun Industrial Park A Singapore 768732 \$ - \$ 7.49 \$ - \$ 3,133.16
HIRER'S CLAIM		
7 days Loss of Income @	\$ 80.00 per days	\$ 240.00
50	Total Claims :	\$ 3,373.16
We enclosed herewith the following docur  a) Original repair bill and photocopied photological p	SJT6009M SHA4615A operator dical bill/receipts ( ) Certificate of	7 pcs.
( X ) Photocopies of Accident Scene ( Kindly look into the matter and let us hear soon as possible.	x ) Downtime/Mileage record	(x) Rental Rate letter
Please note that it is a condition of any se to any personal injury claim (if any) of the	ettlement reached that it shall be taxi driver.	without prejudice
Yours faithfully		

CDGE Claims Department
Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg
A member of
COMFORTDELGRO

William Tan Deputy Manager







# Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 30 January 2018 4:29 PM

To:

'JIMCHEWHC@GMAIL.COM'

Subject:

ACCIDENT INVOLVING SJT 6009M AND SHA 4615A ON 09/01/2018



Auto Consultants Pte Ltd

51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/QBE18000693/K1es3

30 JAN 2018

## CHEW HOE CHONG

Dear Sir/Madam,

# ACCIDENT INVOLVING SJT 6009M AND SHA 4615A ON 09/01/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. QBE Insurance (Singapore)Pte Ltd (Motor Claims Dept)

#### LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

TOYOTA PRIUS SHA4615A , SJT 6009M

ON 09-Jan-18 15:05

ALONG

OPEN AIR CARPARK IN FRONT BLK 704, WEST COAST ROAD

I / We

NOOR ABIDEEN B AHMAD (Hirer) NRIC No.: S1748336F

and/or

(Relief) NRIC No .:

Taxi Number

SHA4615A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Jan-2018

Name of Hirer

NOOR ABIDEEN B AHMAD

Hirer NRIC

S1748336F

Signature:

Address

203 CHOA CHU KANG AVE 1 #02-35

680203

Contact No.

90401297

# DISCHARGE VOUCHER

Without Prejudice Save As to Costs

Your Reference: T0118/SHA4615A/WT(st)

Our Reference : VC011070

Company stamp if applicable

I/We, COMFORT TRANSPORTATION PTE LTD do hereby acknowledge the sum of Singapore Dollars: THREE THOUSAND ONE HUNDRED NINETY FIVE AND CENTS FORTY SIX ONLY (\$\$3,195.46) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'CHEW HOE CHONG', over damage to my/our vehicle SHA 4615A from an accident involving SJT 6009M at/along OPEN AIR CARPARK IN FRONT BLK 704 WEST COAST ROAD, which occurred on 09 JAN 2018 at about 1505hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'CHEW HOE CHONG', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 2 6 of (month)	bousing (year) 2018
1 plant	
Signature	Witness's Signature
CLAIMS OFFIRENCENT COMPONIDELTING EXEMPLE AND	CLAIMS DEPARTMENT
Claimant's Name AND DRIVE	Witness's Name SPLOKANG GRIVE SINGAPORE 518868
FIN/NRIC No.	FIN/NRIC No.
The contents of this occurred apply to vehicle damages only	Please forward your cheque made payable to:
All personal injuries and damages arising therefrom are excluded	COMPORTDELÉRO ENGINEERING PTE LT
from the ambit and application of this document	
Address	Address
	Please return to: General Claims Department QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583 (By Fax: 6534 5356)

# COMFORTDELGRO ENGINEERING

A member of ComfortDelcro

ComfortDelGro Engineering Pte Ltd

Workshops

Workshops
Dive Sequence Version
163 On thing Dive Sequence STATE
53 Parking Place Sequence STATE
53 Use Road & Sequence Models
550 Use Road & Sequence 400040

14 Service Law Service 2 Service Radio Way Service Silvers 1 Service Silvers S

400,00

BANK/CHQ No.

# GST REG. NO. M2-8921817-3

# TAX INVOICE

(X)MPANY REG. NO.: 199506048W

801	0056						
QBR	THEURANGE (1977)	r.) Dru		VEHCI SHA46	LE NO 154	INV. NO 91352003	/DATK 17.01.201
29-1 STM	IO 1 RAFFLES DUA MAPORE NG 048583	V SOUTH TO	DWKR	MAKE	Α-	JOB NO. 30510545	
CONT	ACT NO: 6224663	3		MODEL PRIOS	HVBRID(G4)	COOMICTIC	R RKADING
				DATE 20.09	OF RRG -2017	DATK/111 09.01.20	NK TN 018 16:20
Gesc	ription : AP D9	.01.2018		CHASS:	TS COOR FU703564158		
S/No	Part No.			Qty	Unit Price	Misc	Net
PART	REQUISITION						
0001	04-01-0302-229		COVER PRONT HUMPER		490,51	25.00	367.88
0003	04-01-0302-226		UNIT ASSY BRADLAMP		2,380.30	25.00	1,785.22
	W. W. Mark. SAII		PRIVE RUMPER PLECK		2.20	25.00	16.50
				SUB-TOTAL		2,1	69.60
J08 N	RATURE						
0001	T <sub>+</sub>		ANEL SEATING PRT.	20	0.00	200.0	n n
0002	23-502	SPRAYPAIN	ET ON AFFECTED ARRA		0.00	180.0	
0003	17-01		CHRCK ALL LIGHTING		0.00	20,00	

ACCOUNT No.

ifortDelGro Engineering Pte Ltd ember of COMPORTOLLCING

1 Office: Braddell Road apore 579701

91352003 8010056 2,749.47

**AMOUNT** 

INVOICE No.

SUB-TOTAL

y note that no receipt shall be issued unless requested.

TOMER'S COPY



A member of COMFORTDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Marrine + 05 (220) Gall Frequency + 85 (2001) (15)

Warkshops

59 Layeng Drive Singapine 50moto 383 Sin Ming Drive Singapine 575217 45 Pandari Road Singapine 600266 24 Heroko Casa Sergupose (1951 fe Il Surgio Kladul Way Singapore 13) di Delu Avenue 1 Sergupose Chico 320 Ulir Rised 3 Scriptores AUSSAS

COMPANY REG. NO.: 199506048W Page: 2

8010056

QBE INSURANCE (INT'G) TO

29-10 1 RAPPLES QUAY SOUTH TOWER SINGAPORE DE 048583

CONTACT NO: 52246633

VEHCLE NO SHA4615A

1NV. NO/DATK 91352003 17.01.2018

MAKE TOYOTA

JOB NO. 305105457

MODKI. PRILIS HYBRID(G4) ODOMETER READING

DATE OF REG 20.09.2017

DATK/TIME IN 09.01.2018 16:20

CHASSIS CODE JTDKB3VU703564158

Items total

2,569,60

Add GST B

7,000 %

179,87

Invoice amount

2,749,47

Issued by

KATHERINGTAN 17.01.2018 09:52:25

Repair type : (1.80/57/57 Payment Type/"erm: /Credit 30 days

omfortDelGro Engineering Pte Ltd member of COMFORTDELCHO

ead Office: 15 Braddell Road ngapore 579701

ndly note that no receipt shall be issued unless requested.

JSTOMER'S COPY

INVOICE No.	AMOUNT	BANK/CHQ No
91352003	2,749.47	
		<b>—</b>

Our Ref: CT18010242

Date: 16 January 2018



# TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

09/01/2018 @ 15:05 hrs

ALONG

OPEN AIR CARPARK IN FRONT BLK 704 WEST

COAST ROAD

INVOLVING

SJT6009M

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA4615A (the "Taxi"). The Taxi was hired to NOOR ABIDEEN B AHMAD IC NO S1748336F a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE	HOURS OPE	HOURS OPERATED (TIME)		SYA 4515A				1
(KM)	FHOM	01	DATE	NAME OF DRIVER	MII FAGE DEADING	MILEAGE	HOLIBS OB	HOLIRS OBCOATTO
83	0060	1813	-8		SAUGUST HEADING	TRAVELLED (KM)	FROM	TO
309	2550	2170	-	0	5	236	0736	7.19
+>	0853	21.13	91119	Marida FVI	00	346	0731	1666
183	0932	2139	6	1	7	3	1620	1
660	06/30	1831	0	Ment 1	0	ma	y	143N
304	0/3:	70.16	13/1	0	10			7
344	2590	2139	- +-	0				
11	00/0	J037	1/21	0	6			
113	816	1908	1/9/	0	7			
233	9810	うなただ	-1-1-1		7			
186	084(	1.617	0	0	0			

\*

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJT6009M 09 Jan 2018 / 15:05:00 Successful Q01 QBE INSURANCE (SINGAPORE) PTE LTD

Previous OK

# Asher Sng (LKKAuto)

From:

Joyce Foo <joyce.foo@qbe.com>

Sent:

Friday, 23 February 2018 10:52 AM

To:

Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject:

FW: Direct Settlement - Accident Involving SJT6009M (OI : QBE - TBA) AND SHA4615A

(TP: LKK REF - CC3/QBE18000693/K1es3) on 09/01/2018

Attachments:

TP LOD.PDF; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK

Resurvey Photo.pdf; SHA 4615A - SJT 6009M.MP4

Your ref: VC011070

Our ref: CC3/QBE18000693/K1es3q2

Dear Sirs,

Please proceed as recommended.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims OBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, 23 February, 2018 10:32 AM To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Your ref: VC011070

Our ref: CC3/QBE18000693/K1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$3,195.46(all-in).

The summary is as follows: -

1. Cost of Repairs (with GST) 2. Loss of Rental (3days x \$125.40) 3. Loss of Income (3days x \$80) 4. LTA Search Fee Total	Amount Claimed \$ 3,816.18 \$ 376.20 \$ 240.00 \$ 7.49 \$ 4,439.87	Amount Revised \$ 2,749.47 \$ 313.50 (2.5days x \$125.40) \$ 125.00 (2.5days x \$50) \$ 7.49 \$ 3,195.46
---	---	---

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 23 January 2018 9:46 AM

To: Joyce Foo <joyce.foo@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI : QBE - TBA) AND SHA4615A (TP : LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Dear Joyce,

Thanks and received.

hank you.

lest Regards,

hirley Hiew | Admin

KK Auto Consultants Pte Ltd

hone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Tuesday, 23 January 2018 8:09 AM

To: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Our Ref. VC011070

Dear Shirley

Attached our insured's GIA report for your retention.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 22 January, 2018 5:35 PM

To: Joyce Foo < joyce.foo@qbe.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Dear Joyce,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident eport for our necessary action.

hank you.

Best Regards,

Shirley Hiew | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Thursday, 11 January 2018 4:27 PM

To: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

Policy No. V0016252

Hi Shirley

FYA our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims OBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@gbe.com Visit us on the web at www.gbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 11 January, 2018 4:16 PM

To: Joyce Foo < joyce.foo@qbe.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Admin

A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SJT6009M (OI: QBE - TBA) AND SHA4615A (TP: LKK REF -

CC3/QBE18000693/K1es3) on 09/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 4615A at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

- 17		Affiliated to Federation Inter	nationale Des Experts En Autor	nobile				
QBE	DBE INSURANCE (SINGAPORE) PTE LTD Ref : CC3/QBE18000693/K1es3q2							
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date: 07-03-2018 Code: QBE					
1.	The State of the S	Policy Particul	lars :- THIRD PARTY CLA	IM				
	Insured Veh.	SJT 6009M	Veh. Inspected	SHA 4615A				
	Policy No.	8-V0016252-MVA	Coverage (\$)	0.00				
	Claim No.	VC011070	Excess (\$)	0.00				
	Assign From		Assign Date	10/01/2018				
2.		Vehicle P	articulars & Condition	1 - 2 1 - CT				
	Make & Model	TOYOTA PRIUS	c.c	1798				
	Engine No.	HIDDEN	Year of Reg.	2017				
	Chassis No.	JTDKB3FU703564158	Colour	BLUE				
	Odometer	22960	Steering	IN ORDER				
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIN				
	General	FAIR						
3.		Cor	nditions of Tyres					
		Size	Make	Balance				
	R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm				
	L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm				
	R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm				
	L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm				
4.		Descr	ription of Damages					
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.							
	DAMAGES SEE D							
5.		Ger	neral Information					
	Accident Date	09/01/2018	Inspection Date	10/01/2018				
	Survey held at	COMFORTDELGRO ENGIN	TDELGRO ENGINEERING PTE LTD					
		59 LOYANG DRIVE SINGAPORE 508969						
5a.			Remarks					

Estimate Days of Repair

2 Working Days



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

2,569.60

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4615A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
- 1	FRONT BUMPER COVER	DEFORMED	490.50	490.50
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	691.50	()
1	FRONT BUMPER SPONGE	SERVICEABLE	78.80	3.5
-1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	148.60	5
1	FRONT BUMPER CLIPS	NECESSARY	22.00	22.00
-1	FRONT BUMPER SIDE RETAINER ,RH	SERVICEABLE	77.00	
1	UNIT ASSY ,HEADLAMP ,RH (LED)	GRAZED	2,380.30	2,380.30
	LESS 25% DISCOUNT		-972.18	-723.20
			2,916.52	2,169.60
	LABOUR			
	PANEL BEATING		400,00	200.00
	SPRAY PAINTING CHARGE		200.00	180.00
	WIRING CHARGE		50.00	20.00
			650.00	400.00
	GRAND TOTAL		3,566.52	2,569.60

RECOMMENDED COST OF REPAIRS

Report Ref No. CC3/QBE18000693/K1es3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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