

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Thursday, 18 January 2018 11:28 AM
To: 'Andre Chow En De'
Cc: Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina; Tay Jian Ye; Admin A; Admin-D (LKKAUTO); Vivian Lau (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: RE: INDIA INSURANCE TP CLAIM SLE8932P AGAINST SH7042R DOA 09.01.2018 ***
LKK REF: CC3/III18000692/R1ja3
Attachments: III- INSURED.MP4

WITHOUT PREJUDICE

Dear Andre,

We refer to the subject of this e-mail.

Attached is a copy of video that captured the accident scenario.

Based on the video, your client driver had initiated a lane changed/had turned early causing the collision.

In view of the above, we regret to inform you that we are unable to look into your claim.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]
Sent: Friday, 12 January 2018 11:13 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: INDIA INSURANCE TP CLAIM SLE8932P AGAINST SH7042R DOA 09.01.2018 *** LKK REF: CC3/III18000692/R1ja3

Dear Joy,

Kindly revert with the liability.

Best Regards,

Andre Chow
Asst Manager – Aftersales Operations



WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 9144 9137 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 12 January, 2018 11:08 AM
To: Andre Chow En De; Joy Irene (LKKAUTO)
Cc: Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina; Tay Jian Ye; Admin A; Admin-D (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: INDIA INSURANCE TP CLAIM SLE8932P AGAINST SH7042R DOA 09.01.2018 *** LKK REF: CC3/III18000692/R1ja3

Dear Andre,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]
Sent: Thursday, 11 January, 2018 10:08 AM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: INDIA INSURANCE TP CLAIM SLE8932P AGAINST SH7042R DOA 09.01.2018

Dear Sir / Madam,

My client who is driving SLE8932P want to claims against SH7042R which was insured by you.

Attach is the SAS report for your reference.

Please let me know the liability.

Kindly arrange for a survey as the vehicle is in.

Best Regards,

Andre Chow

Assistant Manager - Aftersales Operations Cycle and Carriage KIA Pte Ltd

KIA Customer Service Center

209 Pandan Gardens

Singapore 609339

TEL: (65) 6568 4555 | HP: (65) 9144 9137 | F: (65) 6569 1056

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