# **Vivian Lau (LKKAuto)**

From: Vivian Lau (LKKAuto)

**Sent:** Friday, 5 April, 2019 3:36 PM

 To:
 'ONG LI LI'

 Cc:
 MT\_Claim\_SG

Subject: RE: Our Ref: 17/18/18/VP05/020327 RE: Repair Survey (Single Joint Expert) -

SGE2583L

Attachments: After Paint Photos.pdf; LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf;

LKKAdjustment1 (3).pdf; LKKInspection (4).pdf; LOD.pdf

Your ref: 17/18/18/VP05/020327 LKK ref: CC4/LPC18000686/Kwa3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 16 January 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Cheng Hoe Motor Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$4922.56	\$ 3,477.50
2. Loss of Income (\$ 100.00 x 8days)	\$ 800.00	\$ 800.00(\$100.00 x 8days ) (Tuition Car)
GIA SEACH	\$ 8.00	\$ 8.00
Total	\$5,730.56	<u>\$ 4,285.50</u>

<sup>\*\*07</sup> days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

## The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com] Sent: Tuesday, 16 January, 2018 10:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto)

<JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Our Ref: 17/18/18/VP05/020327 RE: Repair Survey (Single Joint Expert) - SGE2583L

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 16 January, 2018 8:50 AM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG; ONG LI LI; ERIC WOO JUN KIAT; Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Repair Survey (Single Joint Expert) - SGE2583L

Your ref: TBA

LKK ref: CC4/LPC18000686/Kwa3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 10 January, 2018 1:16 PM

To: 'GERALD POH WEE BIN' < <a href="mailto:geraldpoh@lonpac.com">geraldpoh@lonpac.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: 'MT\_Claim\_SG' < <mt\_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: Repair Survey (Single Joint Expert) - SGE2583L

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 10 January, 2018 10:32 AM

To: assignments@lkkauto.com

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Repair Survey (Single Joint Expert) - SGE2583L

Dear Catherine,

Kindly proceed to conduct a survey accordingly.

Our insured has yet to lodge a report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

**Sent:** Wednesday, 10 January, 2018 10:25 AM **To:** MT Claim SG; GERALD POH WEE BIN

Subject: Repair Survey (Single Joint Expert) - SGE2583L

Dear Sir,

OUR CLIENT - SGE2583L

DOA - <u>mailto:6/1/2018@ 12.03PM</u>
YR INSURED : SJK4937U (HOW SIN CHEONG)

KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards June Cheng Hoe Motor Pte Ltd Blk 1019 Yishun Ind Park A 01-374, Singapore 768761

Tel: 67556142 Fax: 67557719