

15/5/2010

INS. CASE OWNER:

CC 4/AIG1800

0682, KWB3

LKK:
IDAC:

Surveyor:

KONNETH

DOI:

24/01/18

Date / Time :

11/1/18

Registered in Merimen:

11/1/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SKM 8601P

Name of Insured :

Tan Kim Chwee

Insured Tel No. :

HP: 9229596

Excess Sec II : \$\$

D.O.A : 09/01/18

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No. :

6526999955

Policy No. :

20025078-03000

Make / Model :

BMW

Place of Accident :

SEANGDOON GARDEN MARKET CP

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES/NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

GAE 4372



INSRS:

WSP:

Tel :

Liability :

RMKS:

poon
sing
slow

INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
15/1/18	GAE 4372 - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI: 22/1/18 > SH	
		After call ltr to OI: 19/01/18 - vic oc	
16/1/18 @ 1043:	called OI, Mr Tan Kim Chwee, 9229596 but no respond.	Documentation Check List:	Handler
19/01/18	will sent letter - SEND LETTER TO OI. TO FOLLOW UP CALL OI.	Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction: WP	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	
22/1/18 @ 1245 hrs:	spoke to OI, A 9229596 agreed to settle on TP's claim, aware of NCD issue.		
29/01/18	FINALISED		
21/03/18	GARAGE LIABILITY UNCLER.		
	AIG NOTICED TO LAWYER LOB. RETURNED GARAGE.		
	AIG INSTRUCTED SUBMIT WP REPORT.		
	NO SETTLEMENT.		
	TO CLOSE CASE.		
PRELIMINARY ADVICE Date/Time: Sent By:		Confirm by:	
FINALIZATION Date/Time: Confirm with:		Confirm by:	
Repair Cost:	SS 1738.37 (3 days) Reduction: 55 %	Email	Call
FINAL SETTLEMENT Date/Time: Confirm with:		Email	Call
Final Liability:	% (Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :	
Repair Cost:	SS -	CONFLICTING VERSION	
Loss of Rental (LOR):	SS - (days)	- CALL OI / SEND LETTER	
Loss of Use (LOU):	SS - (\$ x days)	- SURVEY TP VEHICLE	
Loss of Income (LOI):	SS - (\$ x days)	- WORK WITH TP WORKSHOP	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		TP PASS LAWYER	
GIA/LTA Search	SS -	NO SETTLEMENT	
Medical:	SS -	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	SS - (e.g. Tow/ Independent)	2) Report Format: WP REPORT	
Legal Cost	SS -	3) Survey fee: \$210.00	
Total:	SS - Global Sum \$S:		
FINAL PAYMENT Date/Time: Confirm with:		Email	
Payee 1:	SS - Name 1: -		
Payee 2: (Strike if N.A.)	SS - Name 2: -		
Payee 3: (Strike if N.A.)	SS - Name 3: -		