Estimated Cost:	of	ASM ASM	Date/Time: 1001 2018 11245m	
To Inspect Vehicle No: at Workshop m/s of Policy No:	OB RESTEVATENVIMVI SKE 7336D Ethoz 30 Bukit Bot	tok Crescunt	Insured:	
Sum Insured: Make of Veh (Client's Record) CAV / REV / REP / REP	V 24 HRS	Claim No:	\$8m006U0 \$600.00 D.O.A. 08012018	
Date/Time Action/Instru	27am Person Contacted		Vehicle (IS) OUT	
12/1/18 @ 2 1200 h	verset to your , enise theore with	The Vegente	Smart Claim, or will repair within \$ 73k. I'f COR below \$ 40K & beg ithorisation. not more than is \$ 75k & Ex.	nikp

Nesver: 3

Report Format: Smart (lain

Lump Sum / 1,81: 3 75000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ile:		Affiliated to Federation Interna	ationale Des Experts En Automo		
XA I	NSURANCE PTE	LTD	Ref : CS/ASM180006	68/T1qb	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date: 11-01-2018 Code: ASM			
1.	er ele Avers	Policy Partic	culars :- OWN DAMAGE		
	Insured Veh.		Veh. Inspected	SKE 7336D	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	S8M006U0	Excess (\$)	600.00	
	Assign From	SMART CLAIM (YVONNE A	NG) Assign Date	10/01/2018	
2.		Vehicle P	articulars & Condition		
-	Make & Model	SAN-IS R. SAN-IS R.	c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer -		Steering		
_	Brakes		Modification		
_	General				
3.	N. Strangen and the	Cor	nditions of Tyres	Harris LANDING	
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.	A STATE OF THE STATE OF	Desc	ription of Damages		
		Go	neral Information		
5.	Englishing (1)	08/01/2018	Inspection Date	11/01/2018	
	Accident Date		mopositori Para		
	Survey held at	30 BUKIT BATOK CRESCI SINGAPORE 658075	ENT		
5a.			Remarks		
	A)THE MARKET	VALUE IS S\$(EST. ICE TO YOUR INSTRUCTION	AVERAGE) NS, WE HAVE AUTHORISED	REPAIRS.	



Service Request Details

Claim

S8M006U0

Reference

None 🥒

Loss Date

January 8, 2018

Request Date

January 10, 2018

Due Date

January 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Incident Only

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKE7336D

Make

MERCEDES

Service Address

30 Bukit Batok Crescent, , , 658075

Primary Contact/Insured

KWEE LIM TAN 10 LOR KISMIS, 598005, Singapore, Singapore

Claim Handler

Default Owner

Additional Instructions

EXCESS 600

Messages Invoices History Documents Assessment Metrics Notes

New Message



SUPPLEMENTARY LIST OF VEHICLE SKE 7336D UPLOADED

Type

Q Question

Message

Dear Yvonne, we have received supplementary of \$2,870.00 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is within authorisation limit. - Shiau Chan

Reply

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 17 January 2018 2:19 PM

To:

Lee Chen Sin

Cc:

Subject:

SUR VEHICLE SKE 7336D (DOA: 08/01/2018)

Dear Chen Sin,

please proceed to repair the insured vehicle SKE 7336D at repair cost not more than Lump Sum \$25,000.00 (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From 14 Warch 2011, AXA insurance will be located at 8 Shenton Way, #27-01 singapore 068811.

Our Customer Service Centre will be located at #81-01. All contact numbers remain unchanged.

Unlease consider the environment before printing this email

English (default) +

LKK AUTO CONSULTANTS PTE LTD (OD) +

#

SERVICE REQUESTS

MESSAGES

CLAIMS



« SKE7336D

Type

Question

Repair is willing to undertake the repair within the nett value Repair on lump sum Lump sum repair letter uploaded. Kindly have your authorization

Reply

SERVICE REQUESTS

MESSAGES

CLAIMS



« RE: SKE7336D

Type

Q Question

Message

under take the repair within the nett value of \$25,000.00 (lump sum)

Reply



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: S8M006U0

Our Ref: CS/ASM18000668/T1qb

Date: 16/01/2018

The Motor Claims Department M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO SKE 7336D

We thank you for the instruction on 10/01/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/1/2018 @ 3PM at the premises of M/s ETHOZ and have the following to report: -

Workshop Estimate Amount: S\$ 36,164.00 Revised Estimate Amount : S\$ 25,367.00 "Check" Items Amount : S\$ 6,751.00 : S\$ 32,118.00 Total : S\$ 72,000,00 Market Value LTA Reimbursement Value : S\$ 46,379.00 : S\$ 25,621.00 Nett Value

Description of Damage:

The vehicle sustained damages at the front o/s & undercarriage.

Comments/ Present Status:

Damages Consistent Repair cost economical

Repair is willing to undertake the repair within the nett value

Repair on lump sum Days of repair: 12

Yours Faithfully, Taufikh

Automotive Assessor



Denise Tay (LKKAuto)

From:	Lee Chen Sin <chensin.lee@ethozgroup.com></chensin.lee@ethozgroup.com>			
	Tuesday, 16 January 2018 9:59 AM			
Sent:	Taufikh (LKKAuto); Shiau Chan (LKKAuto) SUR SKE 7336D REPAIR LIMIT			
То:				
Cc:				
Subject:				
Attachments:	33_20180116094026.pdf			
Hi Taufikh / Shiau Chai	n,			
Please find attachment	for your reference.			
Ethoz able undertake r	repair within limit repair.			
Seek for your authoriza	ation repair.			
Thanks you.				
Best Regards,				
Chen Sin				
From: Lee Chen Sin				
Sent: Friday, January 12	2, 2018 9:05 AM			
To: 'Taufikh (LKK Auto)'	<taufikh@lkkauto.com></taufikh@lkkauto.com>			
Co: 'Shiau Chan (I KKAu	to)' < <u>siewsc@lkkauto.com</u> >			
Subject: RE: SKE 7336D	REPAIR LIMIT			
Subject. RE. SRE 75500				
Hi Taufikh,				
I will revert back to yo	our side soonest.			
Thanks you.				
Best Regards,				
Chen Sin				
Chen om				
From: Taufikh (LKK Au	to) [mailto:taufikh@lkkauto.com]			
Sent: Thursday, Januar	ry 11, 2018 6:59 PM			
To: Lee Chen Sin <che< td=""><td>nSin.Lee@ethozgroup.com></td></che<>	nSin.Lee@ethozgroup.com>			
Cc: 'Shiau Chan (LKKA)	uto)' < <u>siewsc@lkkauto.com</u> >			
Subject: SKE 7336D RE	EPAIR LIMIT			
Hi Lee,	9.4			
Please he inform the r	repair limit for this vehicle is \$25,000. Please check and revert if your side can repair the			
vehicle not more than	\$25,000, so that we can revert to Insurance.			
Thank you.				
Regards				
Taufikh				
Lkk Auto				



LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR

- I, [Name] [NRIC] Tan Kwee Lim S2147814H, the owner/ authorized driver of vehicle [Registration No.] SKE 7336D ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
- The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
- I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
- 4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
- * To be applicable where person authorizing is the authorized driver.
 I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signed and acknowledged by:

Signature of policyholder/ authorized driver* and company stamp (where applicable)

Date:

Hasbullah

Name and signature of workshop personnel including workshop stamp Date:

*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: S8M006U0

Date: 12th January 2018

Our Ref: CS/ASM18000668/T1qb

The Motor Claims Department AXA Insurance Singapore Pte L td

Attn: Yvonne Ang

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SKE 7336D .

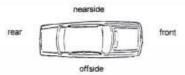
We thank you for the instruction on 10/01/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on $\frac{11/01/2018 \text{ (3pm)}}{11/01/2018 \text{ (3pm)}}$ at the premises of M/s $\frac{\text{ETHOZ}}{11/01/2018 \text{ (3pm)}}$ and have the following to report:-

vi I I Frimata Amount	: S\$	36,164.00	
Workshop Estimate Amount	: S\$	25,367.00	
Revised Estimate Amount	: S\$	6,751.00	
"Check" Items Amount	: S\$	32,118.00	
Total	: S\$	72,000.00	
Market Value	: S\$	46,379.00	- 0
LTA Reimbursement Value	: S\$	25,621.00	
Nett Value			

Description of Damage:

The vehicle sustained damages at the front o/s portion & undercarriage.



Comments/ Present Status:

<u>Damages consistent.</u>

<u>Pending for repair cost from repairer.</u>

<u>Estimated normal period for repairs: 12 working days.</u>

<u>We have NOT authorised the repairs.</u>

Yours faithfully

Taufikh Automobile Assessor

Enquire PARF/COE Rebate for Registered Vehicle

wner ID Type:	Singapore NRIC	
	7814H	
Owner ID:	701411	
/ehicle Details		
/ehicle No.:	SKE7336D	
/ehicle to be Exported:	No	
ntended De-registration Date:	09 Jan 2018	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	E 250CGI	
Primary Colour:	Silver	
Manufacturing Year:	2010	
Engine No.:	27186030092751	
Chassis No.:	WDD2120472A261514	
Maximum Power Output:	150.0 kW (201 bhp)	
Open Market Value:	\$56,996.00	
Original Registration Date:	14 Oct 2010	
First Registration Date:	14 Oct 2010	
Transfer Count:	1	
Actual ARF Paid:	\$56,996.00	
Intended PARF Rebate Details		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	13 Oct 2020	
PARF Rebate Amount:	\$34,197.00	
Intended COE Rebate Details		

COE Expiry Date:	13 Oct 2020	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$44,129.00	
COE Rebate Amount:	\$12,182.00	
Total Rebate Amount:	\$46,379.00	

The information contained herein is correct as at 09 Jan 2018

ОК

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mercedes e250

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Reg Date

2010

Eng Cap

Arry.

Arry



Mercedes-Benz E-Class E250

\$85,800

\$21,430 /yr

22-Sep-2010

55,668 km 1.796 cc

Luxury

Available

Owner, 1.99% Bank Interest Rate. Very Low Usage, Maintained And Serviced By Cycle&Carriage To Date. Under Utilized. Mercedes Most Popular And Reliable Luxury Sedan In The Singapore Cannot Be Wrong. ..

Posted: 02-Dec 2017 Tags: 2010 Mercedes-Benz E250, 2010 Mercedes-Benz E250, Mercedes-B

Details



Mercedes-Benz E-Class E250 \$72,800 \$16,240 /yr

15-Oct-2010 1,796 cc

Available

Owner Only! Well Maintained By Previous Owner! Lowest Depredation In The Market, STA And VICOM Evaluation Welcome. Vehicle In Showroom Condition. Hurry Call Us Now

Posted: 30-Dec: 2017 Tags: 2010 Mercedes-Benz E250, 2010 Mercedes-Benz E250, Mercedes-

@ Details



Mercedes-Benz E-Class E250 CGI Cabriolet

\$82,800

\$18,420 /yr

26-Oct-2010

1,796 cc

62,000 km

Available

1 Owner, Low Mileage Done, Original AMG Bodykit, Super Well Maintained, Brand New Condition, High Loan Available, Bank Or In-house Finance Available, Free Warranty And Services, View To Believe, Hurry...

Hamilton Autohub Pte Ltd Posted: 05-Jan 2018 Tags: 2010 Mercedes-Benz E250, 2010 Mercedes-Benz E250, Mercedes-B



Mercedes-Benz E-Class E250 \$76,800 \$17,200 /yr 01-Nov-2010

1,796 cc

137,000 km

Available

Details

Adaptive Lamps, Direction Assist And LED Day Running Lights Model. Black Leather On Black Interior For A Sportier And Younger Feel. Full White HID

Criginal Unit (Not Yellow Light), Call For Viewing. N... Fosted: 11-Dec-2017 Tags: 2010 Microdies-Benz E250, 2010 Mercedes-Benz E250, Microdies-Benz E250, Mercedes-Benz E250, Mercedes

Car Aftermarket



Details

Car Buying Car Ownership Car Selling On The Move

Lifestyle

Mercedes-Benz E-Class E250 \$89,800

\$21,020 /yr

26-Nov-2010

1,796 cc

79,351 km

Available

CGI Cabriolet

CGI Avantgarde

Sports

Just Arrived! Avantgarde Model. Low Milleage Cabriolet Fitted With High Factory Options. Superb Condition, View To Believe. High Loan With High Trade In. Price Negotiable. Call Now Or Visit Our Showro... Posted: 13-Nov-2017 Tags: 2010 Mercedes-Benz E250, 2010 Mercedes-Benz E250, Mercedes-B

Details

Mercedes-Benz E-Class E250 \$100,000

\$24,270 /yr

21-Dec-2010

1,796 cc

Available

Only 1 Owner! Very Well Maintained, High OMV and COE Value, 6 Months Warranty, Free 3 Servicing, Free 6 Months Road Tax, Balloon Scheme Welcome, High Trade-In. Call Now For Viewing. Posted: 10-Nov-2017 Tags: 2010 Mercedes-Benz EZSO, 2010 Mercedes-Benz EZSO, EZ

Details.

Mercedes-Benz E-Class E250 CGI Avantgarde

\$74,800

\$15,640 /yr 27-Dec-2010

Citrine Brown With Black Leather Interior. New 6 Months Road Tax. Careful Owner. Low Usage, Low Depreciation. Well Maintained Interior And

112,500 km 1,796 cc

Available TELEPORE DE

Exterior: Smooth Engine And Transmission. View To Believe. Pr... Posted: 08-1an-2018 Tags: 2010 Mercades-Benz E250, 2010 Mercades-Benz E250, Mercades-B

Details

Compare



Mercedes-Benz E-Class E250 \$75,800 \$16,110 /yr

1,796 cc

Available

Low Monthly Installment From \$1111, Wide Selection Of Pre-Owned Cars Available! Extended Warrantyl Buy With A Peace Of Mind From A Company Accredited With Outstanding Awards, Professional After Sales ...

Dickson Automobile

Posted: 07-Dec-2017 Tags: 2010 Mercedes-Benz E250, 2010 Mercedes-Benz E250, Mercedes-B

Details

Save this search criteria, to get email alerts whenever a match is found.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
 This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.

	ACCIDENT STATEMENT
Date Of Report	08/01/2018 16:13
Date Of Accident	08/01/2018 10:30
Exact Location Of Accident	JOO KOON CIRCLE TWDS BENOI RD
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SKE7336D
Insured/Policyholder	
Name Of Registered Owner	TAN KWEE LIM
NRIC No	S2147814H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93894823
Alternative Phone No	HOME-93894823
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	E 250CGI
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	1. 10 mm 1
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA273348
Cover Note Number	
Driver	
Name of Driver	TAN KWEE LIM

Name of Driver NRIC No S2147814H 01/09/1943 Date Of Birth INDOOR Occupation Date Of Driving Pass 17/01/1968

49 YEARS AND 11 MONTHS Driving Experience

MALE Gender

Mobile Number (LOCAL) +65-93894823

Fax Number

HOME-93894823 Contact Number

NOEMAIL **EMail Address**

10 LORONG KISMIS S 2159 Address Postcode Was driver an employee of the Insured's Company NO OWNER If No, Relationship of the Driver with the Insured Vehicle Registration Number of Driver's Own Vehicle Insurance Company of Driver's Own Vehicle General Information of the Accident SIDE SWIPE Type Of Accident RAINING Weather Conditions WET Road Surface Other Information Was any foreign vehicle involved in this accident? NO Number of vehicles involved in the accident Was any body injured in the Accident? NO Was any injured conveyed to hospital by NO ambulance? YES Was any other material or property damaged? I have been approached by unknown person(s) NO soliciting/offering accident claims assistance. 1 Number of Passengers (Including Driver) **Details of Police Action** NO Was the accident reported to the police? If Yes, Please state which Police Station Was notice of intended Prosecution given? NO If Yes, against whom? Circumstances of Accident REFER TO SKETCH PLAN Attachment(s) Are accident photos available for attachment? YES NO Was there any video captured by Car Camera? NO Was there any audio recorded? DETAILS OF OTHER VEHICLE PROPERTY 1 SBS3868 Vehicle Registration Number Vehicle Make/Model/Colour **Details Of Properties** BUS Vehicle Category Name of Driver NRIC/Passport Number Contact Number Address Postcode Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed;
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

. DI / O Briver's Signature

Oste & Time:

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No