

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 29 August 2018 5:13 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017
Attachments: DM18HO00105 - NON REPORTING.PDF
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Shu Pei

Our insured has failed to report this accident and we have repudiated liability for this claim.
Attached repudiation letter for your attention.


Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, August 21, 2018 12:05 PM
To: Joel Goh
Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Joel,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 5 June 2018 1:32 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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A handwritten signature in black ink, appearing to be 'Shu Pei', is located on the right side of the page.

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, June 5, 2018 12:23 PM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Joel,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Tuesday, 24 April 2018 10:23 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Shu Pei

Insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims




EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Tuesday, April 24, 2018 10:23 AM

To: Joel Goh

Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Joel,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, 9 March 2018 2:16 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGA1881D (OI : EQI - DM18HO00105-JG) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Shu Pei

Our insured has not reported this accident and as such we are unable to provide you with the GIA report

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, March 9, 2018 11:10 AM

To: Joel Goh

Subject: FW: Direct Settlement - Accident Involving SGA1881D (OI : EQI - TBA) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

Dear Joel,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 11 January 2018 5:02 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGA1881D (OI : EQI - TBA) AND GBB7807J (TP : LKK REF - CC6/EQI18000663/Kjb3) on 14.12.2017

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBB 7807J at M/s Cheng Hoe Motor Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 16 November 2018 1:18 PM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)'
Cc: Admin A
Subject: GBB 7807J ON 14.12.2017 (EQ SGA 1881D)

WITHOUT PREJUDICE

Dear June,

We refer to the subject.

Please be informed that SGA 1881D is non-reporting to date. A breach in insured's policy terms & conditions was committed.

In view of the above, our principal M/s EQ Insurance has repudiated liability.

Kindly re-direct your claim to the owner of SGA 1881D.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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