

TEO Kitty

From: TEO Kitty
Sent: Wednesday, November 27, 2019 12:50 AM
To: smc_eplow@yahoo.com.sg
Subject: AXA REF - S8M006Z7 - ACCIDENT INVOLVING GBC9451H(AXA) & GBB4239T(YOUR CLIENT) ON 10.01.2018

WITHOUT PREJUDICE

Dear Susan,

Your client has reported in his gia that out of sudden his vehicle break down due to engine stalled in the middle of the road. Your client's vehicle sudden breakdown with no warning has left our insured no time to react on time to prevent this accident from happening.

Due to mechanical fault of your client's vehicle, we are of the opinion that this accident is not caused by our insured. As such, we would like to reject your claim.

Regards

Kitty Teo
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: kitty.teo@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg

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----- Original Message -----

From: Eng Pau Low [smc_eplow@yahoo.com.sg]
Sent: 15/11/2019 18:31
To: cst@axa.com.sg; shekhar.batham@axa.com.sg
Subject: [EXTERNAL] Our Ref: GBB4239T180110 Your Ref: CAS201801112404473

TRAFFIC ACCIDENT ALONG SLE (BKE WOODLAND AVENUE 2) NEAR 12KILOMETRES SIGNAGE INVOLVING GBB4239T AND GBC9451H ON10/01/2018 We refer to our letter dated 13/11/2019.
The case was happened almost going to 2 years.

We have yet to receive your favourable response

Kindly let us hear from you in respect of our client's claim as soon as possible.

Thank

Regard

Susan LowSMC Auto Engrg Ws

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