

Vehicle

ASS. REC. BY

REF: CS/CTI18000632/ Rlvds

Maximen
From Person: Reval
Adeline Chng

ASSIGNMENT (Office)

CTI

Date/Time: 10/01/2018 @ 3:27pm

Estimated Cost

Bill to

Q / TP RES / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No. SLJ 3398M

Insured

SLG 2552G

at Workshop no. Motorway Car Care

Tel

6571 9639 / 6571 9635

of 1094 Lower Delta Rd, 169205

Policy No. DMPCSN1720931700

Claim No.

SNM18D00138C02

Sum Insured

Excess

Make of Veh:

(Client's Record)

D.O.A. 08/01/2018

CA / REV / REP. / REV 24 HRS

lwp

11/01/2018

RCD Statement

Date/Time: 4:51pm @ 10/01/2018

Person Connected

Kit / Lynn

Vehicle OUT

Date/Time: Action/Inspection (✓) SLJ 3398M-x check consistency of the damages

SLG 2552G - CS/CTI18000588/6

D.O.A.: 08/01/2018

13/6/18 LS \$4000 confirmed by email (Recd 11,277.86, 745)

Rose

CTI

4371C

COE XPIRY: 2018/APR

11/01/2018

SLJ 3398M

2004 APR

C

TOYOTA LEXUS LS460A

4608

WHITE

137371

JTHBL46F005667220

Gen Cond Good B Poor Burnt

Steering Good Jammed Leaked Burnt

Brake Good Jammed Leaked Burnt

Mod W/S STD A/R

Type Size 235/50 R18

BS CUM EXNOVA BY PS UZA MID OHTSU PIR SUM

TOYO YOKO

Front

6

Rear

6

R/S

6

R/S

6

L/S

6

L/S

6

D/OA

08/01/18

D/O

11/01/18

Survey report

MOTORWAY

Det of Damages Pn Rest D/S C/N U/C Roof/ty

The U/C Chassis frame Body Structure affected due to collision

Estimated Cost

100% WS/TP RES CO RES/EVA/INVT/INVT

To Motorway SLJ 3398M
Motorway Car Care
1094 Lower Delta Rd, 169205

Insured

Paid To

Damage

Sub Insured

Excess

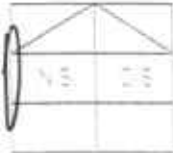
Other Person

KIT @ 6571 9639

Value of Van

Policy Condition

Remark: The van had commenced its repair at the time of inspection



Before/After Value

49K

CAC Accident Report

Consistent? Yes or No

CA - PP Seen

Consistent? Yes or No

Est. Repair

days

Fee

Yes or No

Est. Survey

to

Give

Yes or No

CA - REV

REP

24 HRS

up

Date

Person Contacted

Vehicle IN/OUT

Date Time

Action Instruction

12/01/18 Call up shop motorway TONY informed that the nett amount to repair this vehicle is 4K. He noted but KIV first need to check.

RECEIVED 13 JUN 2018

Defective Report

☐

Prelim Report

Days Of Repair

6

☐

Final Report

Resurvey No. of Trip

1

Defective Report

13/6- typist

Add Fee

☐

Site Fee

0

Material

0

Labour

0

Access

0

Defective Report

Merimen

Defective Report

LS \$4000/2

Survey Fee

Consistent

Defective Report

Defective Report

Defective Report

Defective Report

Survey Department Check List (Case Handler)

Reference No. : CS / CTI 18000632 Rlv3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin () : Case handler to make sure all Information created by the assignment team are ACCURA

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor () : Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: Veron 13 / 6 / 16

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18000632/R1vd3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 10-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 2552G	Veh. Inspected	SLJ 3398M
Policy No.	DMPCSN1720931700	Coverage (\$)	0.00
Claim No.	SNM18D00138C02	Excess (\$)	0.00
Assign From	MERIMEN (ADELINE CHNG)	Assign Date	10/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/01/2018	Inspection Date
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jan 2018		10 Jan 2018 15:27 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEE BOON PENG, ID: S7439820J		
Main Claimant:	NG CHIN HSIEN, ID: S7704371C		
Vehicle Reg. No.:	SLJ3398M	Date of Loss:	08/01/2018 06:00 - :59
Claim Type:	TP / SNM18D00138C02	Policy/Cover Note No.:	DMPCSN1720931700
Vehicle Reg. No. (Insured):	SLG2552G	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/01/2018]		
Adj Asg. Remarks:	Dear Marcus, Please conduct survey, check consistency of the damages on without prejudice basis.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4371C
Vehicle Details	
Vehicle No.:	SLJ3398M
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS LS460 AUTO
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	1UR0098099
Chassis No.:	JTHBL46F005067220
Maximum Power Output:	280.0 kW (375 bhp)
Open Market Value:	\$83,761.00
Original Registration Date:	04 Apr 2008
First Registration Date:	04 Apr 2008
Transfer Count:	5
Actual ARF Paid:	\$92,138.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Apr 2018
PARF Rebate Amount:	\$46,069.00
Intended COE Rebate Details	

COE Expiry Date:	03 Apr 2018
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$13,801.00
COE Rebate Amount:	\$300.00
Total Rebate Amount:	\$46,369.00

The information contained herein is correct as at 12 Jan 2018

OK

51,000
46,369

4,631

REG 825

0% 25% 50% 75% 100%

Transfer Of Vehicle Ownership (Acknowledgement)**Vehicle Details**

Vehicle No.	SLJ3395M		
Vehicle Type	P10 - Passenger Motor Car	Vehicle Scheme	Normal
Vehicle Make	TOYOTA	Vehicle Model	LEXUS LS450 AUTO
Chassis No.	JTHBL40F005067220	Engine No.	1UR0098099
Motor No.	-	Trailer Chassis No.	-
Propellant	Petrol	Passenger Capacity	4
Engine Capacity	4608 cc	Power Rating	-
Unladen Weight	1925 kg	Maximum Laden Weight	2465 kg
Primary Colour	White	Secondary Colour	-
IU Label No.	1121760275	Maximum Power Output	260.0 kW (375 bhp)
First Registration Date	04 Apr 2008	Original Registration Date	04 Apr 2008
Manufacturing Year	2007	Open Market Value	\$83,761.00
PARF Eligibility	Yes	Minimum PARF Benefit	\$45,059.00
No. of Transfer	5	Actual ARF Paid	\$92,138.00

Owner Particulars

Owner Name	NG CHIN HSIEN (HUANG ZHENXIAN)
Owner ID Type	Singapore NRIC
Owner ID	S7704371C
Registered Address Type	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.	45
Registered Street Name	JANSEN ROAD
Registered Unit No.	-
Registered Building Name	-
Registered Postal Code	548448
COE No./Expiry Date	2005020107001295C / 03 Apr 2018
COE Bid Category	E - Open Category
QP Paid	\$13,801.00

Transaction Details

Business Transaction Ref. No.	20161205101655962639
Business Transaction Date	08 Dec 2016
Business Transaction Time	10:18:55

Message

Vehicle has been successfully transferred to NG CHIN HSIEN (HUANG ZHENXIAN) (S7704371C)

Please note that \$11.00 will be deducted from your GIRO account.

The notification delivery date will be subject to validation of address with source agency.

Transfer Of Ownership

0% 25% 50% 75% 100%

Transfer Of Vehicle Ownership (Acknowledgement)**Vehicle Details**

Vehicle No.	SLJ3395M		
Vehicle Type	P10 - Passenger Motor Car	Vehicle Scheme	Normal
Vehicle Make	TOYOTA	Vehicle Model	LEXUS LS460-AUTO
Chassis No.	JTHBL46F005067220	Engine No.	1UR0098099
Motor No.	-	Trailer Chassis No.	-
Propellant	Petrol	Passenger Capacity	4
Engine Capacity	4608 cc	Power Rating	-
Unladen Weight	1925 kg	Maximum Laden Weight	2465 kg
Primary Colour	White	Secondary Colour	-
IU Label No.	1121765276	Maximum Power Output	260.0 kW (375 bhp)
First Registration Date	04 Apr 2008	Original Registration Date	04 Apr 2008
Manufacturing Year	2007	Open Market Value	\$83,761.00
PARF Eligibility	Yes	Minimum PARF Benefit	\$46,039.00
No. of Transfer	5	Actual ARF Paid	\$82,138.00

Owner Particulars

Owner Name	NG CHIN HSIEN (HUANG ZHENXIAN)
Owner ID Type	Singapore NRIC
Owner ID	S7704371C
Registered Address Type	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.	43
Registered Street Name	JANSEN ROAD
Registered Unit No.	-
Registered Building Name	-
Registered Postal Code	545445
COE No./Expiry Date	2008020107001296C / 03 Apr 2018
COE Bid Category	E - Open Category
QP Paid	\$13,601.00

Transaction Details

Business Transaction Ref. No.	20161205101855962638
Business Transaction Date	08 Dec 2016
Business Transaction Time	10:18:55

Message

Vehicle has been successfully transferred to NG CHIN HSIEN (HUANG ZHENXIAN) (S7704371C).

Please note that \$11.00 will be deducted from your GIRO account.

The notification delivery date will be subject to validation of address with source agency.

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189), Motor Vehicles (Third-Party Risks And Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Name of Policyholder:		Certificate No.:
NG CHN HSIEN (HUANG ZHENXIAN)		SI18V00575/ VPE / R01
Date of Issue:	Effective Date of Commencement:	Date of Expiry:
08 Jan 2018	08 Jan 2018 17:03	07 Jan 2019 23:59
Registration No.:	Chassis No.:	Type of Certificate:
SLJ339M	JTHBL46F005067220	MX1

Persons or Classes of Persons entitled to drive*:

- A) The Policyholder.
- B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

Limitations as to use:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover:

- A) Use for hire or reward.
- B) Use for racing, pace-making, reliability trials or speed-testing.
- C) Use for the carriage of goods (other than samples) in connection with any trade or business.
- D) Use for any purpose in connection with the Motor Trade.

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).



For and on behalf of
LIBERTY INSURANCE PTE LTD
 Approved Insurers

For Information Only:

Coverage(s):	Comprehensive/Unlimited Windscreen
Sum Insured:	MARKET VALUE AT THE TIME OF LOSS
Excess:	Section I - Named Drivers: S\$2500, Section II - Unnamed Drivers: S\$3000, Additional Excess for Young, Elderly & Inexperienced Drivers: S\$3000, Windscreen Excess: S\$500
Name of Finance Company:	
Name of Producer:	MOTOR-WAY CREDIT PTE LTD (A1179-5)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/01/2018 17:13
Date Of Accident	08/01/2018 06:15
Exact Location Of Accident	HILLSIDE DR & HIGHLANG RD JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ3398M
Insured/Policyholder	
Name Of Registered Owner	NG CHIN HSIEN (HUANG ZHENXIAN)
NRIC No	S7704371C
Email Address	NICOLASNG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81571753
Alternative Phone No	OFFICE-81571753

Vehicle Particulars

Manufacturer	TOYOTA
Model	TOYOTA LEXUS LS460 AUTO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI18V00576/VPE/R01
Cover Note Number	

Driver

Name of Driver	NG CHIN HSIEN (HUANG ZHENXIAN)
NRIC No	S7704371C
Date Of Birth	22/02/1977
Occupation	INDOOR
Date Of Driving Pass	06/03/1997
Driving Experience	20 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81571753
Fax Number	
Contact Number	
Email Address	NICOLASNG@GMAIL.COM

Address	46 JANSEN ROAD
Postcode	548448
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING MY VEHICLE (A) SLJ3398M ALONG HILLSIDE DR TWDS UPPER SERANGOON. SUDDENLY VEHICLE (B) DASHED OUT FROM HIGHLAND ROAD WITHOUT STOPPING AND COLLIDED ON MY VEHICLE (A) AT THE LEFT SIDE PORTION. VEHICLE (B) SHOULD STOP AND LOOK OUT FOR ON COMING VEHICLE, BUT SHE DID NOT. (PLEASE NOTE THAT JUNCTION OF HIGHLAND RD THERE'S A STOP SIGN.)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

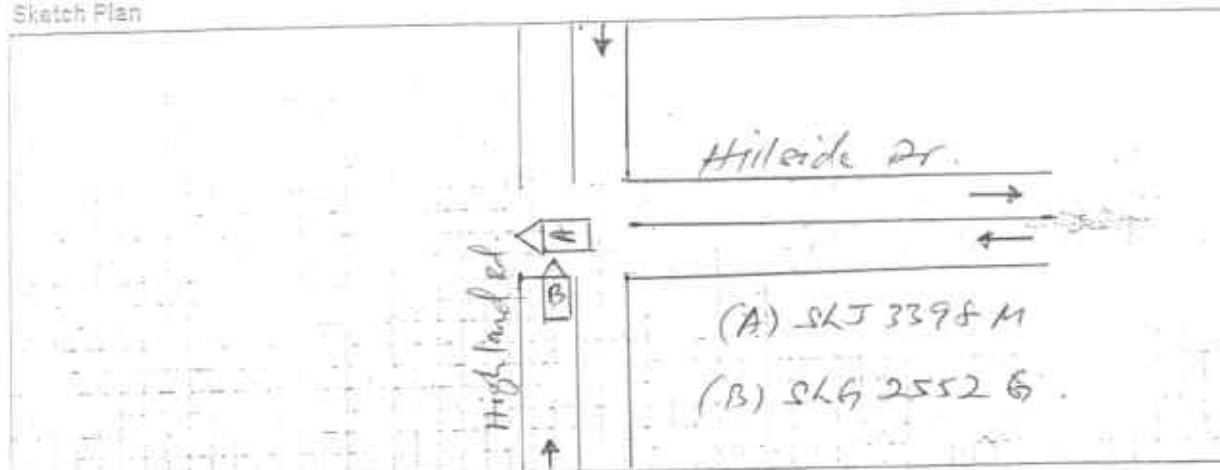
Vehicle Registration Number	SLG2552G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE GEK PINK
NRIC/Passport Number	S7536948D
Contact Number	91891124
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Sketch Plan



Describe Circumstances of the Accident

I was travelling my vehicle (A) SLT 3398 M along Hillside Dr towards upper Serangoon. Suddenly vehicle (B) dashed out from Highland rd without stopping and collided on my vehicle (A) at the left side portion. Vehicle (B) should stop and look out for on coming vehicle. But she did not. (Please note that junction of Highland rd there's a stop sign).

Declaration

We declare the foregoing particulars are true in every respect.

Nicholas / 08 Jan 18
Policyholder's Signature / Date & Time

Nicholas / 08 Jan 18 1pm
Driver's Signature (if driver is not the policyholder) / Date & Time

[Signature]
Witnessed by Reporting Centre Personnel



1094 Lower Delta Road Motorway Building Singapore 169205
Main +65.6468 2200 | Fax +65.6273 5535

CHINA TAIPING INSURANCE (S) PTE LTD
MOTOR CLAIMS DEPARTMENT
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

ESTIMATES

VEHICLE NO : SLJ3398M
CHASSIS NO : JTHBL46F005067220
MAKE & MODEL : LEXUS LS460
DATE OF ACCIDENT : 08/01/2018 @ 06:15HRS
THIRD PARTY VEHICLE NO : SLG2552G

PARTS DISCRIPTION	QTY	LIST PRICE	TOTAL LIST
FRONT DOOR LH	1		\$ 1,360.20
FRONT DOOR OUTER CHROME MOULDING TOP LH	1		\$ 859.60
FRONT DOOR OUTER CHROME MOULDING LOWER LH	1		\$ 486.70
FRONT DOOR OUTER GARNISH LOWER LH	1		\$ 535.10
FRONT DOOR OUTER GARNISH LOWER CLIPS LH	4	\$ 9.20	\$ 36.80
FRONT DOOR HANDLE LH	1		\$ 473.70
FRONT DOOR HANDLE COVER LH	1		\$ 45.70
FRONT DOOR HINGE TOP & LOWER LH	2	\$ 125.40	\$ 250.80
FRONT DOOR CHECKER LH	1		\$ 231.70
FRONT DOOR WEATHERSTRIP LH	1		\$ 214.10
FRONT DOOR SWITCH LH	1		\$ 125.70
FRONT DOOR LOCK STRIKER LH	1		\$ 48.60
FRONT DOOR RUBBER GUIDE STOPPER LH	1		\$ 25.70
FRONT DOOR MECHANISM LOCK LH	1		\$ 457.20
FRONT DOOR INNER TRIM BOARD LH	1		\$ 1,978.30
FRONT DOOR INNER TRIM BOARD CLIPS LH	10	\$ 9.20	\$ 92.00
FRONT DOOR WINDOWS REGULATOR LH	1		\$ 267.40
FRONT DOOR WINDOWS REGULATOR MOTOR LH	1		\$ 1,202.90
FRONT DOOR WINDOWS RUN CHANNEL LH	1		\$ 243.60
REAR DOOR LH	1		\$ 1,261.70
REAR DOOR OUTER CHROME MOULDING TOP LH	1		\$ 853.70
REAR DOOR OUTER CHROME MOULDING LOWER LH	1		\$ 431.70
REAR DOOR OUTER GARNISH LOWER LH	1		\$ 535.10
REAR DOOR OUTER GARNISH LOWER CLIPS LH	4	\$ 9.20	\$ 36.80
REAR DOOR HINGE TOP & LOWER LH	2	\$ 125.40	\$ 250.80
REAR DOOR CHECKER LH	1		\$ 231.10
REAR DOOR WEATHERSTRIP LH	1		\$ 181.60
REAR DOOR INNER TRIM BOARD CLIPS LH	10	\$ 9.20	\$ 92.00
ROCKER PANEL LH	1		\$ 491.50

6924.90
10%
6232.41

ROCKER PANEL CLIPS LH	8	\$ 9.20	\$ 73.60
		TOTAL	\$ 13,375.40
		LESS 10%	\$ (1,337.54)
		TOTAL PARTS	\$ 12,037.86

LABOUR CHARGES

TO REPAIR & REMOVE & REPLACE ALL DAMAGE PARTS DUE TO ACCIDENT	\$	1,500.00	750
TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO ACCIDENT	\$	1,200.00	750
TO RUSTPROOF ON THE AFFECTED AREAS DUE TO ACCIDENT	\$	80.00	60
TO REMOVE & REFIT FRONT PASSANGER SEAT LH TO FACILITATE REPAIR	\$	120.00	X
TO REMOVE & REFIT FRONT CARPET LH TO FACILITATE REPAIR	\$	80.00	X
TO REMOVE & REFIT FRONT PASSANGER SEAT BELT LH TO FACILITATE REPAIR	\$	80.00	X
TO CHECK DIAGNOSTIC CONTROL UNIT & RESET MEMORIES TO SPECS	\$	180.00	100
TOTAL LABOUR	\$	3,240.00	

TOTAL	\$ 15,277.86
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Kit Ngai
Motorway Car Care Centre Pte Ltd
TEL : 6571 9639
FAX : 6278 5535
EMAIL : kknagai@motorway.com.sg
WEBSITE : www.motorway.com.sg

RASUL
Hp 90010068

6 days

48

11/01/18 @ 1645 hrs

Resurvey after repair

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

6232.41
1660.00
7892.41

20%

6313.92

415-6,300

6 days

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 June 2018 11:29 AM
To: 'Lynn'; SUR
Subject: RE: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Lynn,

Noted with thanks.

Please submit LOD direct to China Taiping.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn [mailto:lynn@motorway.com.sg]
Sent: Wednesday, 13 June 2018 11:04 AM
To: SUR <sur@lkkauto.com>
Subject: FW: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Veron

We refer to the above matter and below email.
We confirm COR at \$4,000.00

Do we submit LOD direct to you or do we submit to China Taiping?

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Executive

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6278 5531

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 11 June, 2018 2:06 PM
To: Lynn <lynn@motorway.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: "Steve" <steve@motorway.com.sg>; 'Allan' <allan@motorway.com.sg>; 'Zambri' <zambri@motorway.com.sg>
Subject: RE: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Lynn,

WITHOUT PREJUDICE

Offer Lump Sum \$4,000/- @ 6 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn [<mailto:lynn@motorway.com.sg>]

Sent: Friday, 8 June 2018 10:45 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: "Steve" <steve@motorway.com.sg>; 'Allan' <allan@motorway.com.sg>; 'Zambri' <zambri@motorway.com.sg>

Subject: RE: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Veron

Please find attached

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Executive

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6278 5531

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 8 June, 2018 9:52 AM

To: Lynn <lynn@motorway.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: "Steve" <steve@motorway.com.sg>; 'Allan' <allan@motorway.com.sg>; 'Zambri' <zambri@motorway.com.sg>

Subject: RE: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Lynn,

No attachment.

For liability please check with China Taiping.

.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn [mailto:lynn@motorway.com.sg]

Sent: Friday, 8 June 2018 9:36 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: "Steve" <steve@motorway.com.sg>; 'Allan' <allan@motorway.com.sg>; 'Zambri' <zambri@motorway.com.sg>

Subject: SLJ3398M - DOA: 8/1/18 PENDING FINALIZE

Dear Veron

We refer to the abovementioned, please find attached after repair photos.
Kindly finalise at your soonest.

As for this case, do we do DS or we submit our docs to China Taiping ?
What's the liability status?

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Executive

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6278 5531

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 5 June, 2018 12:18 PM

To: lynn@motorway.com.sg

Subject: RE: PENDING FINALIZE

Dear Lynn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

- 1) SLJ 3398M-DOA: 8/1/18
- 2) SLB 8629G-DOA: 17/2/18
- 3) SBX 8D-DOA: 21/4/18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 5:19 PM

To: 'lynn@motorway.com.sg' <lynn@motorway.com.sg>

Subject: PENDING FINALIZE

Dear Lynn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

- 1) SLJ 3398M-DOA: 8/1/18
- 2) SLB 8629G-DOA: 17/2/18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jan 2018		10 Jan 2018 15:27 Edit Adj Rpt	S\$4,000.00 Edit Estimates	S\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: LEE BOON PENG , ID: S7439820J									
Main Claimant: NG CHIN HSIEN , ID: S7704371C									
Vehicle Reg. No.: SLJ3398M		Date of Loss: 08/01/2018 06:00 - :59 [117 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM18D00138C02		Policy/Cover Note No.: DMPCSN1720931700							
Vehicle Reg. No. (Insured): SLG2552G		Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer: Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/01/2018]									
Adj Asg. Remarks: Dear Marcus, Please conduct survey, check consistency of the damages on without prejudice basis.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ3398M (SNM18D00138C02)
[SLG2552G]

TP

NG CHIN HSIEN

Jan 8 2018 6:00AM

[LEE BOON PENG]

Motorway Car Care Centre Pte Ltd - Lower Delta

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/01/18 12:30	General View	 Load JPG	☒
2	12/01/18 12:30	General View	 Load JPG	☒
3	12/01/18 12:30	General View	 Load JPG	☒
4	12/01/18 12:30	General View	 Load JPG	☒
5	12/01/18 12:30	General View	 Load JPG	☒
6	12/01/18 12:30	General View	 Load JPG	☒
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32	12/01/18 12:30	General View	 Load JPG	☒
33	12/01/18 12:30	General View	 Load JPG	☒
34	12/01/18 12:30	General View	 Load JPG	☒
35	12/01/18 12:30	General View	 Load JPG	☒
36	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
37	11/06/18 13:55	Reinspection Photo	 Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
39	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
40	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
41	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
42	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
43	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
44	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
45	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
46	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
47	11/06/18 13:55	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/01/18 15:28	THIRD PARTY SLJ3398M -FROM MOTORWAY CAR CARE -ESTIMATE AND SAS REPORT	 Load PDF	
2	10/01/18 15:28	INSURED SAS REPORT SLG2552G	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18000632/R1VD3Q2

Date: 13/06/2018

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN1720931700

Claimant Vehicle
No: SLJ3398MInsured Vehicle
No: SLG2552G

Date of Loss: 08/01/2018

Nature of Claim: TP

Claim
No: SNM18D00138C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ3398M

Make & Model: TOYOTA LEXUS, 4.6 LS460L (M)

Engine No: 1UR0098099

Reg. Date: 04/04/2008 (Man. Year: 2007)

Chassis No: JTHBL46F005067220

Colour: White

Odometer: 137377 km

Engine Capacity: 4608 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18

Rear Tyre Size: 235/50 R18

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,037.86	6,232.41	5,805.45	48.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,240.00	1,660.00	1,580.00	48.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,277.86	7,892.41	7,385.45	48.34
Approved Total (Overridden) (S\$)		4,000.00		
(S\$)	15,277.86	4,000.00	11,277.86	73.82
+ GST 7.00/7.00% (S\$)	1,069.45	280.00	789.45	73.82
Nett Amount (S\$)	16,347.31	4,280.00	12,067.31	73.82

INSPECTION

Date of Assignment: 10/01/2018

Date Inspected: 11/01/2018 Inspected At:

Motorway Car Care Centre Pte Ltd - Lower
Delta (HQ)
1094 LOWER DELTA ROAD
Singapore 169205

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 13 Jun 2018)	
Parts:	N/A	TOYOTA LEXUS 4.6 LS460L (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLJ3398M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT DOOR LH	Bent	1,360.20 FL	*1,360.20 FL
2	1	*FRONT DOOR OUTER CHROME MOULDING TOP LH	Necessary	859.60 FL	*859.60 FL
3	1	*FRONT DOOR OUTER CHROME MOULDING LOWER LH	Scratched	486.70 FL	*486.70 FL
4	1	*FRONT DOOR OUTER GARNISH LOWER LH	Repair	535.10 FL	*- FL
5	4	*FRONT DOOR OUTER GARNISH LOWER CLIPS LH	Necessary	36.80 FL	*36.80 FL
6	1	*FRONT DOOR HANDLE LH	Not Necessary	473.70 FL	*- FL
7	1	*FRONT DOOR HANDLE COVER LH	Not Necessary	45.70 FL	*- FL
8	2	*FRONT DOOR HINGE TOP & LOWER LH	Not Necessary	250.80 FL	*- FL
9	1	*FRONT DOOR CHECKER LH	Not Necessary	231.70 FL	*- FL
10	1	*FRONT DOOR WEATHERSTRIP LH	Necessary	214.10 FL	*214.10 FL
11	1	*FRONT DOOR SWITCH LH	Not Necessary	125.70 FL	*- FL
12	1	*FRONT DOOR LOCK STRIKER LH	Not Necessary	48.60 FL	*- FL
13	1	*FRONT DOOR RUBBER GUIDE STOPPER LH	Necessary	25.70 FL	*25.70 FL
14	1	*FRONT DOOR MECHANISM LOCK LH	Jammed	457.20 FL	*457.20 FL
15	1	*FRONT DOOR INNER TRIM BOARD LH	Not Necessary	1,978.30 FL	*- FL
16	10	*FRONT DOOR INNER TRIM BOARD CLIPS LH	Necessary	92.00 FL	*92.00 FL
17	1	*FRONT DOOR WINDOWA REGULATOR LH	Not Necessary	267.40 FL	*- FL
18	1	*FRONT DOOR WINDOWA REGULATOR MOTOR LH	Not Necessary	1,202.90 FL	*- FL
19	1	*FRONT DOOR WINDOWS RUN CHANNEL LH	Not Necessary	243.60 FL	*- FL
20	1	*REAR DOOR LH	Bent	1,261.70 FL	*1,261.70 FL
21	1	*REAR DOOR OUTER CHROME MOULDING TOP LH	Necessary	853.70 FL	*853.70 FL
22	1	*REAR DOOR OUTER CHROME MOULDING LOWER LH	Scratched	431.70 FL	*431.70 FL
23	1	*REAR DOOR OUTER GARNISH LOWER LH	Scratched	535.10 FL	*535.10 FL
24	4	*REAR DOOR OUTER GARNISH LOWER CLIPS LH	Necessary	36.80 FL	*36.80 FL
25	2	*REAR DOOR HINGE TOP & LOWER LH	Not Necessary	250.80 FL	*- FL
26	1	*REAR DOOR CHECKER LH	Not Necessary	231.10 FL	*- FL
27	1	*REAR DOOR WEATHERSTRIP LH	Necessary	181.60 FL	*181.60 FL
28	10	*REAR DOOR INNER TRIM BOARD CLIPS LH	Necessary	92.00 FL	*92.00 FL
29	1	*ROCKER PANEL LH	Repair	491.50 FL	*- FL
30	7	*ROCKER PANEL CLIPS LH	Not Necessary	73.60 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) **13,375.40** **6,924.90**
 - List Item Discount on L Items 10.00/10.00% (S\$) 1,337.54 692.49

Total Parts (S\$) 12,037.86 6,232.41

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR & REMOVE ALL DAMAGE PARTS DUE TO ACCIDENT	New	1,500.00	750.00
2	TO SPRAY PAINT ON THE AFFECTED AREA DUE TO ACCIDENT	New	1,200.00	750.00
3	TO RUSTPROOF ON THE AFFECTED AREAS DUE TO ACCIDENT	New	80.00	60.00
4	TO REMOVE & REFIT FRONT ASSANGER SEAT LH TO FACILITATE REPAIR	New	120.00	0.00
5	TO REMOVE & REFIT FRONT CARPET LH TO FACILITATE REPAIR	New	80.00	0.00
6	TO REMOVE & REFIT FRONT PASSENGER SEAT BELT LH TO FACILITATE REPAIR	New	80.00	0.00
7	TO CHECK DIAGNOSTIC CONTRUL UNIT & RESET MEMORIES TO SPOECS	New	180.00	100.00
Gross Labour Cost (S\$)			3,240.00	1,660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >