

ASSIGNMENT (Office)

From (Person): Teo Swee Keong of FCI Date/Time: 10/01/2018 @ 5:05pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / DV / MV / CS

To Inspect Vehicle No: G8D 2702A Insured: SHD 4309T

at Workshop no: Mova Automotive Tel: 6272 3892

of Blk 1008, Bkt Merah Lane 3 #01-04

Policy No: \_\_\_\_\_ Claim No: D18000361 MFSH

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 03/01/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS lwp? R.O.D. Indemnity: \_\_\_\_\_

Date/Time: 5:30pm @ 10/1/18 Person Connected: Nitha Vehicle ID: (OUT)

Date/Time: \_\_\_\_\_ Action/Information: ✓ FCI

G8D 2702A-X

SHD 4309T- NS/INCI14007954/HJv3k3 D.O.A. = 24/04/2014

02/3/18 @ 1:53pm revised to severe by email.

07/08/18 @ 1:23pm confirmed with Jaclyn final fig & 3071.75, 3 days.

(Red # 2630.55, 60'lv)

no lump sum.

Form

FCI

3300K

INSURANCE

Date: 26/2/18

Estimated Cost

OD / CF / NS / TP RES / OD RES / EVA / INV / MV

Vehicle No: GBD 2702A

at Address: Mova Automotive

Blk 1008, Blk Meruh Lane 3 #01-04

Insured

Policy No

Damage

Subs insured

Excess

Claims Record

Morning

Make of VEH

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.

Est. of Market Value

OD / CF / NS / TP RES / OD RES / EVA / INV / MV

Consistent? : Yes or No

Consistent? : Yes or No

Est. Repair 3 days Res. Yes or No

Est. Repair 3 days Res. Yes or No

CA / REV / REP / 24 HRS Wp

Date Person Contacted

Vehicle IN / OUT

GBD 2702A

2014 Anh

Type M / Car M / Cycle B / Bus C / Lorry L / Van V / Other

Track Tracked

Make TOYOTA HIACE VAN TURBO 2982

Color WHITE

St. Plating 130545

Engine

Chassis JTHT02P000141596

Gen. Cond. Good Fair Poor Burnt

Steering Locked Jammed Leaked Burnt or

Brake Locked Jammed Leaked Burnt or

Mod. N / L / S / R / STD A / R / H /

Tyre Size 195R15C

BS / OUN / EXNOVA / GY / FS / LZA / MID / HTSU / PR / SUM

TOYO / YOKO CHAOYANG

Front 6 Rear 6

Left 6 Right 6

DOA 03/01/18 DOA 26/02/18

Survey Field Mova (BM)

Est. of Damages 3 Res. 08 NS / L / O / P / Other

The L / O Chassis frame Body Structure affected due to accident

8/8/2018

Date Time File Passed

08/8/2018

Final Report

Days Of Repair 3

Resurvey No. of Trip 1

Add Fee

Steering 0

Brake 0

Mod 0

135

50

50

57

292



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                                         |                 |                            |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-----------------|----------------------------|-------------------------------------------------------------------------------------|
| FIRST CAPITAL INSURANCE LTD                                                                                                            |                                                                                         |                 | Ref : CS/FCI18000630/R1qd3 |                                                                                     |
| 36 ROBINSON ROAD<br>#16-01 CITY HOUSESINGAPORE 068877                                                                                  |                                                                                         |                 | Date : 10-01-2018          |  |
|                                                                                                                                        |                                                                                         |                 | Code : FCI2                |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                                         |                 |                            |                                                                                     |
| Insured Veh.                                                                                                                           | SHD 4309T                                                                               | Veh. Inspected  | GBD 2702A                  |                                                                                     |
| Policy No.                                                                                                                             |                                                                                         | Coverage (\$)   | 0.00                       |                                                                                     |
| Claim No.                                                                                                                              |                                                                                         | Excess (\$)     | 0.00                       |                                                                                     |
| Assign From                                                                                                                            | TEO SWEE KEONG                                                                          | Assign Date     | 10/01/2018                 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                                         |                 |                            |                                                                                     |
| Make & Model                                                                                                                           |                                                                                         | c.c             | 0                          |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                                                  | Year of Reg.    |                            |                                                                                     |
| Chassis No.                                                                                                                            |                                                                                         | Colour          |                            |                                                                                     |
| Odometer                                                                                                                               | -                                                                                       | Steering        |                            |                                                                                     |
| Brakes                                                                                                                                 |                                                                                         | Modification    |                            |                                                                                     |
| General                                                                                                                                |                                                                                         |                 |                            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                                         |                 |                            |                                                                                     |
|                                                                                                                                        | Size                                                                                    | Make            | Balance                    |                                                                                     |
| R/H Front Tyre                                                                                                                         |                                                                                         |                 | mm                         |                                                                                     |
| L/H Front Tyre                                                                                                                         |                                                                                         |                 | mm                         |                                                                                     |
| R/H Rear Tyre                                                                                                                          |                                                                                         |                 | mm                         |                                                                                     |
| L/H Rear Tyre                                                                                                                          |                                                                                         |                 | mm                         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                                         |                 |                            |                                                                                     |
|                                                                                                                                        |                                                                                         |                 |                            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                                         |                 |                            |                                                                                     |
| Accident Date                                                                                                                          | 03/01/2018                                                                              | Inspection Date |                            |                                                                                     |
| Survey held at                                                                                                                         | MOVA AUTOMOTIVE PTE LTD<br>BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08<br>SINGAPORE 159722 |                 |                            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                                         |                 |                            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                         |                 |                            |                                                                                     |



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SHD 4309T

Date: 02 March 2018

Our Ref: CS/FCI18000630/R1qd3

The Motor Claims Department  
First Capital Insurance Ltd

Dear Sir/Madam,

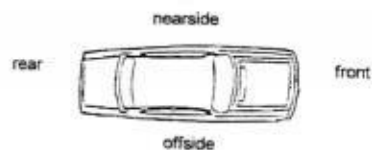
**INITIAL INSPECTION REPORT OF VEHICLE NO. GBD 2702A .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/02/2018 at the premises of M/s MOVA AUTOMOTIVE, and have the following to report:-

|                          |                  |
|--------------------------|------------------|
| Workshop Estimate Amount | : S\$ 4,104.00 . |
| Revised Estimate Amount  | : S\$ 2,801.75 . |
| "Check" Items Amount     | : S\$ 244.50 .   |
| Market Value             | : S\$ - .        |
| LTA Reimbursement Value  | : S\$ - .        |
| Nett Value               | : S\$ - .        |

**Description of Damage:**

The vehicle sustained damages at the front portion.



Yours faithfully

Rasul  
Automotive Assessor

## Nivitha (LKK Auto)

---

**From:** Teo Swee Keong <TeoSweeKeong@first-insurance.com.sg>  
**Sent:** Wednesday, 10 January 2018 5:05 PM  
**To:** 'assignments@lkkauto.com'  
**Cc:** Serene Ler; nitha@nova.com.sg  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHD4309T DOA 03/01/18  
**Attachments:** MOTOR SURVEY ASSIGNMENT.pdf; TP CLAIMS- GBD2702A AGAINST SHD4309T ON 03/01/18 AT CROSS JUCTION CLEMEN... (2.95 MB)

Dear Sirs

New survey request for your handling.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C  
email: [MotorClaims@first-insurance.com.sg](mailto:MotorClaims@first-insurance.com.sg)

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** nitha [<mailto:nitha@nova.com.sg>]  
**Sent:** Wednesday, January 10, 2018 9:33 AM  
**To:** Teo Swee Keong <TeoSweeKeong@first-insurance.com.sg>  
**Cc:** Serene Ler <Serener@first-insurance.com.sg>; 'Jacelyn' <jacelyn@nova.com.sg>  
**Subject:** RE: YR REF: GBD2702A OUR REF: SHD4309T DOA 03/01/18

Dear S K Teo,  
Good Morning,

Kindly arrange LKK Auto Consultants Pte Ltd.

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



---

**From:** Teo Swee Keong [mailto:TeoSweeKeong@first-insurance.com.sg]  
**Sent:** Tuesday, 9 January 2018 6:37 PM  
**To:** nitha@nova.com.sg  
**Cc:** Serene Ler  
**Subject:** YR REF: GBD2702A OUR REF: SHD4309T DOA 03/01/18

Dear Sirs,

We refer to your survey request dated 09/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C  
email: [MotorClaims@first-insurance.com.sg](mailto:MotorClaims@first-insurance.com.sg)

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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**From:** nitha [mailto:nitha@nova.com.sg]  
**Sent:** Tuesday, January 09, 2018 2:37 PM  
**To:** Motor Claims <[MotorClaims@first-insurance.com.sg](mailto:MotorClaims@first-insurance.com.sg)>  
**Subject:** TP CLAIMS- GBD2702A AGAINST SHD4309T ON 03/01/18 AT CROSS JUCTION CLEMENTI AVE 2

Dear Sir/Madam,  
Good day

REF : SHD4309T  
Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,  
*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



# First Capital Insurance Limited

Company Reg. No. 195000106C  
GST Reg. No. M2-0001676-9

## MOTOR SURVEY ASSIGNMENT

Date 10/1/18  
Accident Date 3/1/18  
Insured Vehicle SHD4309T  
Survey Location Nova Automotive Pte Ltd  
Our Ref No. SHD4309T  
Claim Type 3rd Party  
Third Party Vehicle GBD2702A  
Contact Person Nitha  
Contact No. 6272 3892  
Fax No. 6270 8314

Survey Type DIRECT SETTLEMENT (EST. COR PROVIDED - \$4,391.28 / QUANTUM TO BE AGREED )

Appointed Surveyor Lkh  
Contact Person  
Contact Number 6256 3561  
Fax No. 6841 6315

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. Accident Reports & est

Cc : Workshop Nova Automotive Pte Ltd

Officer in charge Serene Ler

Attention Nitha

## IMPORTANT NOTE

Kindly submit the survey report by email only to [surveyor@first-insurance.com.sg](mailto:surveyor@first-insurance.com.sg) within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.



## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 7 August 2018 1:23 PM  
**To:** 'Jacelyn'; SUR  
**Subject:** RE: FINALIZATION: GBD2702A - TP/FCI - TOYOTA HIACE (DOA 03.01.2018)

Dear Jacelyn,

WITHOUT PREJUDICE

Confirm final fig \$3,071.75 before GST and 3 repair days.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jacelyn <[jacelyn@movs.com.sg](mailto:jacelyn@movs.com.sg)>  
**Sent:** Thursday, 26 April 2018 5:15 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: FINALIZATION: GBD2702A - TP/FCI - TOYOTA HIACE (DOA 03.01.2018)

Dear Siao Chan,

Please help to finalize the below case.

Thank you, have a nice day.

Best Regards,

Jacelyn Ooi

Estimator

9686-9275

Email: [jacelyn@movs.com.sg](mailto:jacelyn@movs.com.sg)

**Mova Automotive Pte Ltd**

---

**From:** Jacelyn [<mailto:jacelyn@movs.com.sg>]  
**Sent:** Tuesday, 17 April 2018 3:13 PM  
**To:** 'Rasul (LKK Auto)'  
**Subject:** FW: FINALIZATION: GBD2702A - TP/FCI - TOYOTA HIACE (DOA 03.01.2018)

Dear Rasul,

Please help to finalize the below mentioned case.

Thank you, have a nice day.

Best Regards,

Jacelyn Ooi

Estimator

9686-9275

Email: [jacelyn@movs.com.sg](mailto:jacelyn@movs.com.sg)

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 2 March 2018 1:53 PM  
**To:** 'Teo Swee Keong'; assignments; SERENELER@MSFIRSTCAPITAL.COM.SG  
**Cc:** SUR  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHD4309T DOA 03/01/18  
**Attachments:** CSFC18000630R1qd3.pdf

Dear Serene,

Enclosed herewith preliminary advice of GBD 2702A.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 10 January 2018 5:23 PM  
**To:** 'Teo Swee Keong' <[TeoSweeKeong@first-insurance.com.sg](mailto:TeoSweeKeong@first-insurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Serene Ler' <[Sereneler@first-insurance.com.sg](mailto:Sereneler@first-insurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHD4309T DOA 03/01/18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo Swee Keong [<mailto:TeoSweeKeong@first-insurance.com.sg>]  
**Sent:** Wednesday, 10 January 2018 5:05 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@first-insurance.com.sg](mailto:Sereneler@first-insurance.com.sg)>; [nitha@nova.com.sg](mailto:nitha@nova.com.sg)  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHD4309T DOA 03/01/18

Dear Sirs

New survey request for your handling.

Thanks and Regards,

# Estimate

09/01/2018

**FIRST CAPITAL INSURANCE LTD**  
36 Robinson Road  
#16-01 City House  
Singapore 068877.

Attention :- XA026

Page # :- 1

Veh # :- GBD2702A

Veh Model :- TOYOTA HIACE

Estimate# :- CK416886

Claim # :- TP/

ACC. Date :- 03/01/18

Terms :- C.O.D Days

Remarks :- MPH 20 AUG 2014 (2014)

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94,  
Singapore 159722  
Tel : (65) 6272 3892  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

| No.                                                                                                                                            | Description                             | Qty | U.Price                             | Amounts S\$ |
|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-----|-------------------------------------|-------------|
| <b>LIST ITEMS :</b>                                                                                                                            |                                         |     |                                     |             |
| 1.                                                                                                                                             | BONNET                                  | 1   | PC 745.00 <i>R</i>                  | 745.00      |
| 2.                                                                                                                                             | BONNET HINGE LH                         | 1   | PC 52.00 <i>Xsu</i>                 | 52.00       |
| 3.                                                                                                                                             | BONNET LOGO - TOYOTA                    | 1   | PC 66.00 <i>an</i>                  | 66.00       |
| 4.                                                                                                                                             | FRONT BUMPER REINFROCEMENT              | 1   | PC 325.00 <i>PA</i>                 | 325.00      |
| 5.                                                                                                                                             | HEADLAMP LH                             | 1   | PC 804.00 <i>sch</i>                | 804.00      |
| 6.                                                                                                                                             | FRONT GRILLE UPPER                      | 1   | 3 159.00 <i>PA</i>                  | 159.00      |
| 7.                                                                                                                                             | FRONT GRILLE LOWER                      | 1   | PC <i>sch</i> 295.00 <i>sch</i>     | 295.00      |
| 8.                                                                                                                                             | FRONT GRILLE BASE                       | 1   | PC <i>PA</i> 326.00 <i>sch</i>      | 326.00      |
| 9.                                                                                                                                             | FRONT BUMPER                            | 1   | PC 495.00 <i>TUR</i>                | 495.00      |
| 10.                                                                                                                                            | FRONT BUMPER GRILLE                     | 1   | PC <i>sch</i> 165.00 <i>R</i>       | 165.00      |
| 11.                                                                                                                                            | BONNET LOCK - CHECK                     | 1   | PC <i>sch</i>                       |             |
| 12.                                                                                                                                            | FRONT BUMPER SIDE RETAINER LH - CHECK   | 1   | PC <i>sch</i>                       |             |
| 13.                                                                                                                                            | FRONT FENDER LH (CORNER PANEL) - REPAIR | 1   | PC <i>R</i>                         |             |
| 14.                                                                                                                                            | FRONT CHASSISMEMBER LH - REPAIR         | 1   | PC <i>R</i>                         |             |
| LIST TOTAL S\$                                                                                                                                 |                                         |     |                                     | 3,432.00    |
| 25% DISCOUNT S\$                                                                                                                               |                                         |     |                                     | -858.00     |
|                                                                                                                                                |                                         |     |                                     | 2,574.00    |
| <b>SPECIAL NET ITEMS :</b>                                                                                                                     |                                         |     |                                     |             |
| 1.                                                                                                                                             | LOGO WRITING - COMPANY LOGO             | 1   | PC 180 <i>180</i> 280.00 <i>sch</i> | 280.00      |
| 2.                                                                                                                                             | FRONT NUMBER PLATE                      | 1   | PC 30.00 <i>sch</i>                 | 30.00       |
| SPECIAL NET TOTAL S\$                                                                                                                          |                                         |     |                                     | 310.00      |
| <b>LABOUR :</b>                                                                                                                                |                                         |     |                                     |             |
| TO KNOCK AND STRAIGHTEN ON FRONT SUPPORT PANEL, FRONT FENDER LH, FRONT CHASSISMEMBER LH. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION |                                         |     |                                     |             |
| TO INSPECT FRONT LIGHTING MECHANISM                                                                                                            |                                         |     |                                     |             |
| TO RUST PROOF ON AFFECTED AREAS                                                                                                                |                                         |     |                                     |             |
| TO SPRAY PAINT ON REPAIRED AREAS                                                                                                               |                                         |     |                                     |             |
| LABOUR TOTAL S\$                                                                                                                               |                                         |     |                                     | 1,220.00    |

# Estimate

09/01/2018

**FIRST CAPITAL INSURANCE LTD**  
36 Robinson Road  
#16-01 City House  
Singapore 068877.

Attention :- XA026

Page # :- 1 130456

Veh # :- GBD2702A

Veh Model :- TOYOTA HIACE

Estimate# :- CK416886

Claim # :-

ACC. Date :- 03/01/18

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : (65) 6272 3892  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0086864-2

| No. | Description | Qty | U.Price | Amounts S\$ |
|-----|-------------|-----|---------|-------------|
|-----|-------------|-----|---------|-------------|

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 4,104.00

GST @ 7 % 287.28

AMOUNT DUE S\$ 4,391.28

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*Resur*  
*Hp 90010068*  
*3 days*  
*1/8*  
*26/02/18 @ 1255*  
*Resy after repair*

4412

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel : (65) 6476 3333  
 Fax : (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

Tel : (65) 6272 3892  
 Fax : (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

# Estimate

09/01/2018

**FIRST CAPITAL INSURANCE LTD**  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877.

Attention :- XA026

Page # :- 1

Veh # :- GBD2702A

Veh Model :- TOYOTA HIACE

Estimate# :- CK416886

Claim # :- TP/

ACC. Date :- 03/01/18

Terms :- C.O.D Days

Remarks :- MFA 20 AUG 2014 (2014)

| No.                                                                                                                                            | Description                             | Qty  | U.Price  | Amounts S\$          |
|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|------|----------|----------------------|
| <b>LIST ITEMS :</b>                                                                                                                            |                                         |      |          |                      |
| 1.                                                                                                                                             | BONNET                                  | 1 PC | 745.00 R | 745.00               |
| 2.                                                                                                                                             | BONNET HINGE LH                         | 1 PC | 52.00 X  | 52.00                |
| 3.                                                                                                                                             | BONNET LOGO - TOYOTA                    | 1 PC | 66.00    | 66.00                |
| 4.                                                                                                                                             | FRONT BUMPER REINFORCEMENT              | 1 PC | 325.00   | 325.00               |
| 5.                                                                                                                                             | HEADLAMP LH                             | 1 PC | 804.00   | 804.00               |
| 6.                                                                                                                                             | FRONT GRILLE UPPER                      | 1 PC | 159.00   | 159.00               |
| 7.                                                                                                                                             | FRONT GRILLE LOWER                      | 1 PC | 295.00   | 295.00               |
| 8.                                                                                                                                             | FRONT GRILLE BASE                       | 1 PC | 326.00   | 326.00               |
| 9.                                                                                                                                             | FRONT BUMPER                            | 1 PC | 495.00   | 495.00               |
| 10.                                                                                                                                            | FRONT BUMPER GRILLE                     | 1 PC | 165.00   | 165.00               |
| 11.                                                                                                                                            | BONNET LOCK - CHECK                     | 1 PC |          |                      |
| 12.                                                                                                                                            | FRONT BUMPER SIDE RETAINER LH - CHECK   | 1 PC |          |                      |
| 13.                                                                                                                                            | FRONT FENDER LH (CORNER PANEL) - REPAIR | 1 PC |          |                      |
| 14.                                                                                                                                            | FRONT CHASSISMEMBER LH - REPAIR         | 1 PC |          |                      |
| LIST TOTAL S\$                                                                                                                                 |                                         |      |          | 2635.00 3,432.00     |
| 25% DISCOUNT S\$                                                                                                                               |                                         |      |          | 25% - 658.75 -858.00 |
| Supp = Front Bumper Tow Hook Cover LH \$34 - scratched                                                                                         |                                         |      |          | 1976.25 2,574.00     |
| <b>SPECIAL NET ITEMS :</b>                                                                                                                     |                                         |      |          |                      |
| 1.                                                                                                                                             | LOGO WRITING - COMPANY LOGO             | 1 PC | 280.00   | 280.00               |
| 2.                                                                                                                                             | FRONT NUMBER PLATE                      | 1 PC | 30.00    | 30.00                |
| SPECIAL NET TOTAL S\$                                                                                                                          |                                         |      |          | 210.00 310.00        |
| <b>LABOUR :</b>                                                                                                                                |                                         |      |          |                      |
| TO KNOCK AND STRAIGHTEN ON FRONT SUPPORT PANEL, FRONT FENDER LH, FRONT CHASSISMEMBER LH. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION |                                         |      |          |                      |
| TO INSPECT FRONT LIGHTING MECHANISM                                                                                                            |                                         |      |          |                      |
| TO RUST PROOF ON AFFECTED AREAS                                                                                                                |                                         |      |          |                      |
| TO SPRAY PAINT ON REPAIRED AREAS                                                                                                               |                                         |      |          |                      |
| LABOUR TOTAL S\$                                                                                                                               |                                         |      |          | 860.00 1,220.00      |

# Estimate

09/01/2018

**FIRST CAPITAL INSURANCE LTD**  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877.

Attention :- XA026

Page # :- 1 130456  
 Veh # :- GBD2702A  
 Veh Model :- TOYOTA HIACE  
 Estimate# :- CK416886  
 Claim # :-  
 ACC. Date :- 03/01/18  
 Terms :- C.O.D Days  
 Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722  
 Tel: (65) 6272 3892  
 Fax: (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

| No. | Description | Qty | U.Price | Amounts S\$ |
|-----|-------------|-----|---------|-------------|
|-----|-------------|-----|---------|-------------|

E. &amp; O.E

NON-TAX AMOUNT S

AMOUNT S\$ 4,104.00

GST @ 7 % 287.28

AMOUNT DUE S\$ 4,391.28

Customer's Signature/Co. Stamp

MOVA AUTOMOTIVE PTE LTD

Part \$ 1976-25  
 SU Part \$ 210-00  
 Lab \$ 860-00  
 Supp Part \$ 25-50  
\$ 3071-75

Rasul  
 Hp 90010068

3 days

1/8

26/02/18 @ 1255

Resy after repair

**LKK Auto Consultants** hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Automotive Pte Ltd

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
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#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

## SUPPLEMENTARY

FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINAGPORE 068877

Page : 1  
Veh No : GBD2702A  
Model : TOYOTA HIACE  
Acc Date : 3/1/2018  
Incharge : JACELYN

| No | Description                    | Qty | U.Price | Amt \$  |
|----|--------------------------------|-----|---------|---------|
|    | <u>LIST ITEMS:</u>             |     |         |         |
| 1  | FRONT BUMPER TOW HOOK COVER LH | 1   | \$34.00 | \$34.00 |
|    | LIST TOTAL S\$                 |     |         | \$34.00 |
|    | 25% DISCOUNT S\$               |     |         | \$8.50  |
|    |                                |     |         | \$25.50 |

|                 |         |
|-----------------|---------|
| NON-TAX AMOUNTS | \$25.50 |
| GST @ 7%        | \$1.79  |
| AMOUNT DUE      | \$27.29 |

Customer's Signature/Co. Stamp

MOVA AUTOMOTIVE PTE LTD



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                                                                      |                                                                                         |                 |                              |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-----------------|------------------------------|-------------------------------------------------------------------------------------|
| FIRST CAPITAL INSURANCE LTD                                                                                                                                                            |                                                                                         |                 | Ref : CS/FCI18000630/R1qd3n2 |                                                                                     |
| 36 ROBINSON ROAD<br>#16-01 CITY HOUSESINGAPORE 068877                                                                                                                                  |                                                                                         |                 | Date : 13-08-2018            |  |
|                                                                                                                                                                                        |                                                                                         |                 | Code : FCI2                  |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                                                                      |                                                                                         |                 |                              |                                                                                     |
| Insured Veh.                                                                                                                                                                           | SHD 4309T                                                                               | Veh. Inspected  | GBD 2702A                    |                                                                                     |
| Policy No.                                                                                                                                                                             |                                                                                         | Coverage (\$)   | 0.00                         |                                                                                     |
| Claim No.                                                                                                                                                                              | D18000361MFSH                                                                           | Excess (\$)     | 0.00                         |                                                                                     |
| Assign From                                                                                                                                                                            | TEO SWEE KEONG                                                                          | Assign Date     | 10/01/2018                   |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                                                                          |                                                                                         |                 |                              |                                                                                     |
| Make & Model                                                                                                                                                                           | TOYOTA HIACE VAN TURBO                                                                  | c.c             | 2982                         |                                                                                     |
| Engine No.                                                                                                                                                                             | HIDDEN                                                                                  | Year of Reg.    | 2014                         |                                                                                     |
| Chassis No.                                                                                                                                                                            | JTFHT02P000141596                                                                       | Colour          | WHITE                        |                                                                                     |
| Odometer                                                                                                                                                                               | 130545                                                                                  | Steering        | IN ORDER                     |                                                                                     |
| Brakes                                                                                                                                                                                 | IN ORDER                                                                                | Modification    | NIL                          |                                                                                     |
| General                                                                                                                                                                                | FAIR                                                                                    |                 |                              |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                                                                          |                                                                                         |                 |                              |                                                                                     |
|                                                                                                                                                                                        | Size                                                                                    | Make            | Balance                      |                                                                                     |
| R/H Front Tyre                                                                                                                                                                         | 195 R15C                                                                                | CHAO YANG       | 6 mm                         |                                                                                     |
| L/H Front Tyre                                                                                                                                                                         | 195 R15C                                                                                | CHAO YANG       | 6 mm                         |                                                                                     |
| R/H Rear Tyre                                                                                                                                                                          | 195 R15C                                                                                | CHAO YANG       | 6 mm                         |                                                                                     |
| L/H Rear Tyre                                                                                                                                                                          | 195 R15C                                                                                | CHAO YANG       | 6 mm                         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                                                                       |                                                                                         |                 |                              |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.<br>DAMAGES SEE DETAILS.                                                                                                            |                                                                                         |                 |                              |                                                                                     |
| <b>5. General Information</b>                                                                                                                                                          |                                                                                         |                 |                              |                                                                                     |
| Accident Date                                                                                                                                                                          | 03/01/2018                                                                              | Inspection Date | 26/02/2018                   |                                                                                     |
| Survey held at                                                                                                                                                                         | MOVA AUTOMOTIVE PTE LTD<br>BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08<br>SINGAPORE 159722 |                 |                              |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                                                                     |                                                                                         |                 |                              |                                                                                     |
| A) DAMAGES CONSISTENT TO ACCIDENT REPORT.<br>B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                         |                 |                              |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                                                                     |                                                                                         |                 |                              |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                                                                    |                                                                                         | 3 Working Days  |                              |                                                                                     |





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBD 2702A

| Qty                         | Description of Parts                                                                                                                                                                                             | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                                                                                                                                                                                                  |                      |                           |                   |
| 1                           | BONNET                                                                                                                                                                                                           | TO REPAIR SEE LABOUR | 745.00                    | -                 |
| 1                           | BONNET HINGE LH                                                                                                                                                                                                  | SERVICEABLE          | 52.00                     | -                 |
| 1                           | BONNET LOGO-TOYOTA                                                                                                                                                                                               | NECESSARY            | 66.00                     | 66.00             |
| 1                           | FRONT BUMPER REINFORCEMENT                                                                                                                                                                                       | BENT                 | 325.00                    | 325.00            |
| 1                           | HEADLAMP LH                                                                                                                                                                                                      | SCRATCHED            | 804.00                    | 804.00            |
| 1                           | FRONT GRILLE UPPER                                                                                                                                                                                               | CRACKED              | 159.00                    | 159.00            |
| 1                           | FRONT GRILLE LOWER                                                                                                                                                                                               | SCRATCHED            | 295.00                    | 295.00            |
| 1                           | FRONT GRILLE BASE                                                                                                                                                                                                | CRACKED              | 326.00                    | 326.00            |
| 1                           | FRONT BUMPER                                                                                                                                                                                                     | TORN                 | 495.00                    | 495.00            |
| 1                           | FRONT BUMPER GRILLE                                                                                                                                                                                              | SCRATCHED            | 165.00                    | 165.00            |
| 1                           | BONNET LOCK (NPA)                                                                                                                                                                                                | SERVICEABLE          | -                         | -                 |
| 1                           | FRONT BUMPER SIDE RETAINER LH (NPA)                                                                                                                                                                              | SERVICEABLE          | -                         | -                 |
| 1                           | FRONT FENDER LH (CORNER PANEL)(NPA)                                                                                                                                                                              | TO REPAIR SEE LABOUR | -                         | -                 |
| 1                           | FRONT CHASSISMEMBER LH (NPA)                                                                                                                                                                                     | TO REPAIR SEE LABOUR | -                         | -                 |
| 1                           | FRONT BUMPER TOW HOOK COVER LH (ADDITIONAL)                                                                                                                                                                      | SCRATCHED            | 34.00                     | 34.00             |
|                             | LESS 25% DISCOUNT                                                                                                                                                                                                |                      | -866.50                   | -667.25           |
|                             |                                                                                                                                                                                                                  |                      | 2,599.50                  | 2,001.75          |
| <b>SPECIAL NETT ITEMS</b>   |                                                                                                                                                                                                                  |                      |                           |                   |
| 1                           | LOGO WRITING-COMPANY LOGO (SN)                                                                                                                                                                                   | NECESSARY            | 280.00                    | 180.00            |
| 1                           | FRONT NUMBER PLATE (SN)                                                                                                                                                                                          | BENT                 | 30.00                     | 30.00             |
|                             |                                                                                                                                                                                                                  |                      | 310.00                    | 210.00            |
| <b>LABOUR</b>               |                                                                                                                                                                                                                  |                      |                           |                   |
|                             | TO KNOCK AND STRAIGHTEN ON FRONT SUPPORT PANEL,FRONT FENDER LH,FRONT CHASSISMEMBER LH.TO REMOVE & REPLACE DAMAGED ITEMS.REALIGN CONNECTION.INCLUSIVE OF THE REPAIR OF BONNET AND FRONT FENDER LH (CORNER PANEL). |                      | 600.00                    | 450.00            |
|                             | TO INSPECT FRONT LIGHTING MECHANISM.                                                                                                                                                                             |                      | 60.00                     | 30.00             |
|                             | TO RUST PROOF ON AFFECTED AREAS.                                                                                                                                                                                 |                      | 60.00                     | 30.00             |

Report Ref No. CS/FCI18000630/R1qd3n2



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| Qty | Description of Parts              | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------|-----------|---------------------------|-------------------|
|     | TO SPRAY PAINT ON REPAIRED AREAS. |           | 500.00                    | 350.00            |
|     |                                   |           | 1,220.00                  | 860.00            |
|     | GRAND TOTAL                       |           | 4,129.50                  | 3,071.75          |
|     | RECOMMENDED COST OF REPAIRS       |           |                           | 3,071.75          |

Report Ref No. CS/FCI18000630/R1qd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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