

INS. CASE OWNER:

CC 4/AXA1800 0621, M1 job 9

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$S

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed)

Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

4,761.50

Loss of Rental (LOR):

\$S

(

days)

Loss of Use (LOU):

\$S

640 (580 x 8

days)

Loss of Income (LOI):

\$S

- (5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$S

7.45

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

5,408.95

Total:

\$S

5,408.95

Global Sum \$S:

5,400

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

5,400

Name 1:

CARTIMES AUTOLUTION PTE LTD

Payee 2: (Strike if N.A.)

\$S

X

Name 2:

X

Payee 3: (Strike if N.A.)

\$S

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT 16/8/18

AXA

8/21/863

U

TP: NON-ARC

10/01/2018

SFA509Z

JUL 09

Estimated Cost

OD: TP WS TP RES OD RES EVA INV MV

To: 10000 Vehicle No SFA 509Z
 Insurance Co CarTimes Autolubation
 160 Sin Ming Drive #02-04

Insured

Policy No

Damage No

Sum Insured

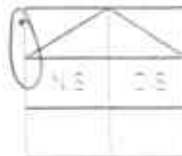
Excess

Client's Record

Make of Car

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Est. of Market Value

D/C Accident Report Consistent? Yes or No

D/C RR Report Consistent? Yes or No

Est. Repair 6 days Res Yes or No

Est. Sum Ins Val Yes or No

CA / REV / REP / 24HRS 'wp'

Date Person Contacted

Vehicle IN / OUT

Type Make Model Year Color

Track Trailers

Make Audi 05. CC 2.0

Color Green. H/O Insured Est. N/A

Gr. Reading 13259. H/O Insured Est. N/A

Engine

C/V No WAUZZZ8R8PA055367.

Get. Cond. Good / Fair / Poor / Burnt

Greasing Good / Jammed / Leaked / Burnt or

Brake Good / Jammed / Leaked / Burnt or

Mod. Nil / 1.6 / 1.8 / 2.0 / 4.0 / 6.0

Tyre Size R 235/55/19

BS DUN / EXNOVA / GY / FS LIZ / MIO / HTSU / PR / SUM

TOYO / YOKO or

Front

Rear

R/R

R/R

L/R

L/R

D/C A 8/1/2018

D/C 10/1/2018

Survey recd

Des. of Damages Frt / Rear / O/S / N/S / U/C / Roofed or

NS BODY

The U/C / Chassis/frame Body Structure affected due to collision

Date Time Action Instruction

L/S \$4,450

R(\$19,990.70/ 82%)

Cost The Report

☐

Prel. Report

☐

Final Report

Cost The Report

Days Of Repair

Resurvey No. of Trip

Survey Fee

Consent

Add Fee

☐

One Trip

Two Trip

Three Trip

Four Trip

Receipt Form

By T/O S/O U/S

☐



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA18000621/jb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 10-01-2018	
			Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 7633Y		Veh. Inspected	SFA 509Z
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	10/01/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/01/2018		Inspection Date	
Survey held at	CARTIMES AUTOLUTION			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Joy.

Vehicle No. SFA509Z

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1600.00	800.
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	1000.00	400.
3	To remove and replace front door	80.00	X
4	Remove and replace, Front lower arm LH, Knuckle arm, Linkage, Control arm, Upper arm, Wheel bearing and Shock absorber	250.00	120. ✓
5	Perfrom wheel alignment	130.00	80.
Labour Total :		3060.00	
TOTAL (PARTS & LABOUR):		24440.70	

Not Authorised
 L/S Repair
 After paint photo
 LKK Auto (MIA)
 10/1/2018
 6w days

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before after spray painting
- To dispose damaged part, and bring resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementing item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

L/S Repair
 \$445072
 6w days



CARTIMES

autolution

Vehicle No. SFA509Z

Car Model : Audi Q5

Chassis No. WAUZZZ8R89A055367

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
	PARTS (LIST ITEMS)			
1	Front bumper	Damaged	1078.00	x R.
1	Front LHS headlamp	Damaged	2634.50	x ave
1	Fender LHS	Damaged	887.70	- dt.
1	Fender inner shield	Damaged	236.50	x ave
1	LHS passenger door	Damaged	2273.70	x R.
1	LHS door handle	Damaged	132.00	- aut
1	LHS rear door	Damaged	2273.70	x R.
1	LHS rim	Damaged	2192.30	- aut.
1	Bonnet	Damaged	3742.20	x R.
1	Front lower arm LHS	Damaged	1182.50	x ave
1	Knuckle arm	Damaged	1210.00	x ave
1	Linkage	Damaged	181.50	x ave
1	Control arm	Damaged	634.70	x ave
2	Upper arm	Damaged	1269.40	x ave
1	Wheel bearing	Damaged	734.80	2 bt.
1	Shock absorber	Damaged	1842.50	x ave
	retainer LHS x ave			
	LHS drive shaft x ave			
			22506.00	
		5%	1125.30	
			21380.70	

claims@cartimes.com.sg



CARTIMES

autolution

Vehicle No. 5FA509Z

Car Model : Audi Q5

Chassis No. WAUZZZ8R89A055367

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
	PARTS (LIST ITEMS)			
1	Front bumper	Damaged	1078.00	x R.
1	Front LHS headlamp	Damaged	2634.50	x auc
1	Fender LHS	Damaged	887.70	- dt.
1	Fender inner shield	Damaged	236.50	x auc
1	LHS passenger door	Damaged	2273.70	x R.
1	LHS door handle	Damaged	132.00	- aut
1	LHS rear door	Damaged	2273.70	x R.
1	LHS rim	Damaged	2192.30	- aut.
1	Bonnet	Damaged	3742.20	x R.
1	Front lower arm LHS	Damaged	1182.50	x auc
1	Knuckle arm	Damaged	1210.00	x auc
1	Linkage	Damaged	181.50	x auc
1	Control arm	Damaged	634.70	x auc
2	Upper arm	Damaged	1269.40	x auc
1	Wheel bearing x	Damaged	734.80	?
1	Shock absorber	Damaged	1842.50	x auc
	retainer LHS			
	LHS drive shaft			
			22506.00	3946.11
		5%	1125.30	197.34
			21380.70	3749.46

Vehicle No. SFA509Z

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1600.00	800.
2	To supply paint materials, expandable items & putty; respray paint on parts replaced & repaired	1000.00	900.
3	To remove and replace front door	80.00	X
4	Remove and replace, Front lower arm LH, Knuckle arm, Linkage, Control arm, Upper arm, Wheel bearing and Shock absorber	250.00	120?
5	Perfrom wheel alignment	130.00	80.
	Labour Total :	3060.00	1900
	TOTAL (PARTS & LABOUR):	24440.70	5649.46

Not Authorised
 4/5 Repair
 After paint photo
 10/1/2018
 Gwday S.

CARTIMES

autolution

Vehicle No: 5FA509Z

Car Model: Audi Q5

Chassis No: WALZZZ8R89A055367

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$)	SURVEYORS ADJUSTMENT
	PARTS (LIST ITEMS)			
1	Front bumper	Damaged	1078.00	x R.
1	Front LHS headlamp	Damaged	2634.50	x ave
1	Fender LHS	Damaged	887.70	x dt
1	Fender inner shield	Damaged	236.50	x ave
1	LHS passenger door	Damaged	2273.70	x R
1	LHS door handle	Damaged	132.00	x ave
1	LHS rear door	Damaged	2273.70	x R
1	LHS rim	Damaged	2192.30	x ave
1	Bonnet	Damaged	3742.20	x R
1	Front lower arm LHS	Damaged	1162.50	x ave
1	Knuckle arm	Damaged	1210.00	x ave
1	Linkage	Damaged	181.50	x ave
1	Control arm	Damaged	634.70	x ave
2	Upper arm	Damaged	1269.40	x ave
1	Wheel bearing	Damaged	734.80	x ave
1	Shock absorber	Damaged	1842.50	x ave
	LHS inner LHS x ave			
	LHS drive shaft x ave			
			22506.00	
		5%	1125.30	
			21380.70	

claims@cartimes.com.sg

CARTIN

aut

Vehicle No. SFA509Z

Car Model : Audi Q5

QTY	DESCRIPTION	COND
	<u>PARTS (LIST ITEMS)</u>	
1	Front bumper	Damage
1	Front LHS headlamp	Damage
1	Fender LHS	Damage
1	Fender inner sheild	Damage
1	LHS passanger door	Damage
1	LHS door handle	Damage
1	LHS rear door	Damage
1	LHS rim	Damage
1	Bonnet	Damage
1	Front lower arm LH	Damage
1	Knuckle arm	Damage
1	Linkage	Damage
1	Control arm	Damage
2	Upper arm	Damage
1	Wheel bearing	Damage
1	Shock absorber	Damage

0+*

487+7+

132+*

3+192-3+

=

3+212-10*

3+212-0x

95-*

3+51-40*

r

0+*

8+0+*

9+0+*

80+*

1+7A-0*

0+*

734-8+

x

95-*

698-0b*

0+*

120+*

=

12+0*

698-0b+

120+*

=

618-0b*

check

Vehicle No. SFA509Z

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1600.00	800.
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	1000.00	400.
3	To remove and replace front door	80.00	X
4	Remove and replace, Front lower arm LH, Knuckle arm, Linkage, Control arm, Upper arm, Wheel bearing and Shock absorber	250.00	120?
5	Perfrom wheel alignment	130.00	80.
Labour Total :		3060.00	
TOTAL (PARTS & LABOUR):		24440.70	

Not Authorised
 4/5 Repair
 After Paint Photo
 LKK Auto (ms)
 10/1/2018
 Gwday S.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



160 Sin Ming Drive
AutoCity
#02-04
Singapore 575722

VEHICLE CLAIMS DISCHARGE VOUCHER

INSURED: GOH CHOON YONG, EUGENE

VEHICLE NO. : SFA509Z


POLICY NO: 5095191679

I confirm that I have received my vehicle SFA509Z from CAR TIMES AUTOLUTION PTE LTD.

I GOH CHOON YONG, EUGENE (Name) have acknowledge that all necessary repair has been done from the result of an accident that SFA509Z (Car plate No.) was involved on 8/1/2018 (Date) ALONG SOMAPAH ROAD (Location) has been completed and up to my satisfactory level. I have no further claims on the above company in respect thereof.

Date: 17/1/2018

Time: 5:40 pm



Signature of insured

Print Received Message

This mail is associated with :

***SFA509Z (C0468022)**
[SHB7633Y]

TP

GOH CHOON YONG, EUGENE (WU JUNYONG

Jan 8 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Cartimes Autolution

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 30/05/2018 13:53 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5408.95) - SFA509Z - Claim Handler: Ernest Tay

Approved:5408.95.



CARTIMES CAR TIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Date	13-Jul-2018
Tax Invoice no.	SM1909
Vehicle no.	SFA509Z
Make & Model	AUDI Q5
Mileage	
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (\$\$)
1	COSTS OF REPAIRS (ALL IN) Tax collected on sales		5,046.73 7.00%	5,046.73 353.27



Total before GST \$5,046.73

GST @ 7% \$353.27

Total Payable \$5,400.00

Issued by _____

All cheque should be crossed and made payable to
CAR TIMES AUTOLUTION PTE LTD



160 Sin Ming Drive
AutoCity
#02-04
Singapore 575722

Our Ref: SFA509Z

Your Ref: SHB7633Y

26th April 2018

AXA Insurance Pte Ltd
8 Shenton Way
#24-01
AXA Tower
Singapore 068811

BY EMAIL ONLY
(motor.survey@axa.com.sg)

Dear Sir,

Re: Accident Involving SFA509Z & SHB7633Y along Somapah Road on 8/1/2018

We refer to the above accident and we are acting for the owner of SFA509Z for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$ 4,761.50
Loss of use (8 days X \$120)	\$ 960.00
LTA Search	\$ 7.45
Total	\$ 5,728.95

We further enclosed herewith our supporting documents for the above claims:

- i. Estimation bill;
- ii. LTA Search;

Yours Sincerely

Ms Cai Cheng

LOH Cynthia

From: LOH Cynthia
Sent: Tuesday, January 09, 2018 2:24 PM
To: claims@transcab.com.sg
Cc: Chang Foong Hon; Irene Ng
Subject: OUR REF: TBA ; YOUR REF: SHB7633Y ; POLICY REF: P1680520

Dear Sirs/Mdm,

OUR REF : TBA
YOUR REF : SHB7633Y
ACCIDENT INVOLVING SHB7633Y & SFA509Z ALONG SOMAPAH ROAD ON 08.01.2018 AT 0840 HRS

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- POLICE REPORT, POLICE INVESTIGATION RESULT, APPEAL AGAINST THE TRAFFIC POLICE OFFENCE AND STATUS (IF ANY)
- DRIVER'S DRIVING LICENSE OR FOREIGN DRIVING LICENSE (IF ANY)
- COLOURED PHOTOGRAPHS OF ACCIDENT SCENE (IF ANY)
- COLOURED PHOTOGRAPHS OF DAMAGE TO ALL VEHICLES INVOLVED (IF ANY)
- VIDEO FOOTAGE OF ACCIDENT (IF ANY)
- STATEMENT AND/OR POLICE REPORT FROM INDEPENDENT WITNESS(ES) (IF ANY)
- IF YOU OR YOUR PASSENGER(S) ARE FILING A CLAIM AGAINST ANY OF THE INVOLVED THIRD PARTY(S), YOU ARE TO KEEP US INFORMED OF YOUR LEGAL REPRESENTATIVE(S) AND THE STATUS OF THE CLAIM.

TO PROTECT YOUR INTEREST(S) IN THE HANDLING OF THIS CLAIM, PLEASE DO NOT DISCUSS LIABILITY WITH ANY OF THE THIRD PARTY(S) AND/OR THEIR LEGAL REPRESENTATIVES, OR MAKE ANY COMPROMISE OR SETTLEMENT WITHOUT OUR PRIOR KNOWLEDGE AND CONSENT. IF YOU RECEIVE ANY CORRESPONDENCE OR LEGAL DOCUMENT



160 Sin Ming Drive
Autocity
#02-04
Singapore 575722

PAYMENT AUTHORIZATION FORM

Date: 8 / 1 / 18

Atten: Motor Claims Dept

8 Shenton Way

#24-01 Axa Tower

Singapore 068811

Dear Sir/ Mdm,

Accident on 8 / 1 / 18 involving vehicle no. 5FAS09Z &
SHB7633Y along Sempah Road

I/We (name) Goh Chuan Yong Eugene, (NRIC) SP602857C is the registered owner/driver of vehicle no. 5FAS09Z which was involved in the above accident with your insured client of Vehicle no. SHB7633Y

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be paid to CAR TIMES AUTOLUTION PTE LTD.

I/We hereby indemnify CAR TIMES AUTOLUTION PTE LTD against all claims and/or damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above mentioned statement to be true and correct.

If the third party's insurance is NTUC and in any circumstances, if I/we were to receive any cheque from the third party's insurance company payee issued under my name, I undertake to return cheque to "Car Times Autolution PTE LTD"

Yours faithfully

Owner signature
(Company's stamp is applicable)



160 Sin Ming Drive
Autocity
#02-04

Singapore 575722

LETTER OF AUTHORISATION

To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INVOLVING VEHICLE

Vehicle No.: SFA5042 & SIR7633Y Along (Road Name)
Sempah Road on 8/1/16.

I/We Goh Cheen Yeng Eugene NRIC/Passport No: S86025576 owner of vehicle
no. SFA5042 hereby authorize you to commence repair to the said vehicle
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature
(Company's Stamp if applicable)



Witness Signature/Name



redefining / insurance

CLAIM REF : C0468022
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I GOH CHOON YONG, EUGENE (WU JUNYONG) NRIC NO. S8602857C hereby agree to accept the sum of dollars [FIVE THOUSAND FOUR HUNDRED ONLY] (S\$ 5,400.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SHB 7633Y] as a result of an accident along [SOMAPAH ROAD] on [08/01/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SFA 509Z].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SHB 7633Y] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SHB 7633Y]

Dated this 6 day of July 2018

Claimant's Signature : GOH CHOON YONG, EUGENE (WU JUNYONG)

NRIC no./ Company Stamp : S8602857

Occupation/ Business : -

Address : 812 661A Edgedale plains #07-604 157421661

Telephone No. : 9277 1276

Witness's Name : Lim Cai Chong

Witness's Signature : [Signature]

Witness's NRIC No. : 930711-01-9702



CARTIMES CAR TIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Date	13-Jul-2018
Tax Invoice no.	SM1909
Vehicle no.	SFA509Z
Make & Model	AUDI Q5
Mileage	
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (\$S)
1	COSTS OF REPAIRS Tax collected on sales		4,450.00 7.00%	4,450.00 311.50



Issued by

All cheque should be crossed and made payable to
CAR TIMES AUTOLUTION PTE LTD

Total before GST	\$4,450.00
GST @ 7%	\$311.50
Total Payable	\$4,761.50

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Jan 2018 / 12:58:46

Receipt Date/Time : 08 Jan 2018 / 12:57:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180108-000942

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHB7633Y As at 08 Jan 2018/08:40:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - SHB7633Y Enquiry Fee 20180108125630720699	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx8570	Credit Card: Visa /MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2018		09 Jan 2018 14:16 Edit Adj Rpt	S\$4,450.00 Edit Estimates	S\$4,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Main Claimant:	GOH CHOON YONG, EUGENE (WU JUNYONG) , ID: S8602857C								
Vehicle Reg. No.:	SFA509Z	Date of Loss:	08/01/2018 08:00 - :59 [101 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0468022	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB7633Y	Policy No. (Claimant):	5095191679						
		Excess:	S\$5,000.00						
Repairer:	Car Times Autolution Pte Ltd (HQ) 160 Sin Ming Drive #02-04, AutoCity, 575722 Sin Ming - Tel: 6471 5111								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Ernest Tay - 6880 4835]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 18/01/2018]								
Driver/Custodian (Insured):	MOK KOK KEONG (58 / Male), NRIC: S1397851D, Tel: +6596636696								
Adj Asg. Remarks:	TP: NON-ARC								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AXA_SG (30/05/2018): Alert - Adj Mandate Approved (S\$5408.95) - SFA509Z - Claim Handler: Ernest Tay									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFA509Z (C0468022)

[SHB7633Y]

TP



















































GOH CHOON YONG, EUGENE (WU JUNYONG



































Jan 8 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Car Times Autolution Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	15/01/18 11:03	Adjuster Immediate Advice												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	22/05/18 17:04	General View												1	Load JPG		<input checked="" type="checkbox"/>			
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28	22/05/18 17:04	General View												1	Load JPG		<input checked="" type="checkbox"/>			
29	22/05/18 17:04	General View												1	Load JPG		<input checked="" type="checkbox"/>			
30	22/05/18 17:04	General View												1	Load JPG		<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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80	22/05/18 17:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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100	22/05/18 17:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
101	22/05/18 17:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/01/18 15:36	EMAIL	 Load PDF	
2	08/01/18 15:36	CO-CLAIMANT THIRD PARTY	 Load PDF	
3	08/01/18 15:36	GIA REPORT OF SFA509Z (TP)	 Load PDF	
4	08/01/18 15:36	GIA REPORT OF SHB7633Y (INSD)	 Load PDF	
5	09/01/18 14:24	Email to Transcab	 Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 10:13	TP ESTIMATE - MARKED	 Load PDF	
2	21/05/18 14:36	LTA SEARCH	 Load PDF	
3	21/05/18 14:36	LETTER TO OI	 Load PDF	
4	22/05/18 17:13	FOR QUANTUM MANDATE	 Load PDF	
5	16/07/18 14:09	WORKSHOP INVOICE	 Load PDF	
6	16/07/18 14:09	AUTHORISATION TO ACT FORM	 Load PDF	
7	16/07/18 14:09	DISCHARGE VOUCHER	 Load PDF	
8	16/07/18 14:09	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB7633Y (Insd veh)	Model:	AUDI Q5 2.0 (A)
	SFA509Z (TP veh)		
Date of Accident:	08/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		26,151.55
Final Repair Cost	:	\$		4,761.50
Loss of Use	:	\$		640.00
Rental (if any)	:	\$		8.00 days at \$80.00 per day
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		7.45
	:	\$		0.00
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		5,400.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Car Times Autolution Pte Ltd	: \$	5,400.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

16 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18000621/M1JB3Q2

Date: 16/07/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No: SFA509Z

Insured Vehicle No:

SHB7633Y

Date of Loss: 08/01/2018

Nature of Claim:

TP

Claim No: C0468022

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFA509Z

Make & Model: AUDI Q5, 2.0 (A)

Engine No: CDN045113

Reg. Date: 23/07/2009 (Man. Year: 2009)

Chassis No: WAUZZZ8R89A055367

Colour: Grey

Odometer: 132519 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size:

235/55 R19

Front Left Side: Michelin 8 mm

Rear Left Side:

Michelin 8 mm

Front Right Side: Michelin 8 mm

Rear Right Side:

Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,380.70	3,749.46	17,631.24	82.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	1,900.00	1,160.00	37.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,440.70	5,649.46	18,791.24	76.89
Approved Total (Overridden) (S\$)		4,450.00		
(S\$)	24,440.70	4,450.00	19,990.70	81.79
+ GST 7.00/7.00% (S\$)	1,710.85	311.50	1,399.35	81.79
Nett Amount (S\$)	26,151.55	4,761.50	21,390.05	81.79
+ Loss of Use (8.0 x S\$80.00/day) (S\$)		640.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,408.95		
Global Sum Settlement (S\$)		5,400.00		

INSPECTION

Date of Assignment: 09/01/2018

Date Inspected: 10/01/2018 Inspected At:

Cartimes Autolution (HQ)
160 Sin Ming Drive #02-04 Autocity
Singapore 575722

Estimated Period of Repair: 6.0 days

Adjuster: MA CHIN FOOK

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 May 2018)
Parts: 143	AUDI Q5 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFA509Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (CONSISTENT)	Repair	1,078.00 FL	*- FL
2	1		*FRONT LHS HEADLAMP (CONSISTENT)	Serviceable	2,634.50 FL	*- FL
3	1		*FENDER LHS (CONSISTENT)	Dented	887.70 FL	*887.70 FL
4	1		*FENDER INNER SHIELD (CONSISTENT)	Serviceable	236.50 FL	*- FL
5	1		*LHS PASSANGER DOOR (CONSISTENT)	Repair	2,273.70 FL	*- FL
6	1		*LHS DOOR HANDLE (CONSISTENT)	Cut	132.00 FL	*132.00 FL
7	1		*LHS REAR DOOR (CONSISTENT)	Repair	2,273.70 FL	*- FL
8	1		*LHS RIM (CONSISTENT)	Cut	2,192.30 FL	*2,192.30 FL
9	1		*BONNET (CONSISTENT)	Repair	3,742.20 FL	*- FL
10	1		*FRONT LOWER ARM LH (CONSISTENT)	Serviceable	1,182.50 FL	*- FL
11	1		*KNUCKLE ARM (CONSISTENT)	Serviceable	1,210.00 FL	*- FL
12	1		*LINKAGE (CONSISTENT)	Serviceable	181.50 FL	*- FL
13	1		*CONTROL ARM (CONSISTENT)	Serviceable	634.70 FL	*- FL
14	1		*UPPER ARM (CONSISTENT)	Serviceable	1,269.40 FL	*- FL
15	1		*WHEEL BEARING (CONSISTENT)	Bent	734.80 FL	*734.80 FL
16	1		*SHOCK ABSORBER (CONSISTENT)	Serviceable	1,842.50 FL	*- FL
17	1		*RETAINER LHS (NPA) (CONSISTENT)	Serviceable	0.00 FL	*- FL
18	1		*LHS DRIVE SHAFT (NPA) (CONSISTENT)	Serviceable	0.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	22,506.00	3,946.80
- List Item Discount on L Items 5.00/5.00% (\$\$)	1,125.30	197.34
Total Parts (\$\$)	21,380.70	3,749.46

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS ,REPLACE DAMAGED PARTS AND COMPONENTS	New	1,600.00	800.00
2	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED	New	1,000.00	900.00
3	TO REMOVE AND REPLACE FRONT DOOR	New	80.00	0.00
4	REMOVE AND REPLACE ,FRONT LOWER ARM LH, KNUCKLE ARM, LINKAGE ,CONTROL ARM ,UPPER ARM ,WHEEL BEARING AND SHOCK ABSORBER	New	250.00	120.00
5	PERFORM WHEEL ALIGNMENT	New	130.00	80.00
Gross Labour Cost (S\$)			3,060.00	1,900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >