

ASS. REC. BY:

REF: CS/FCI18000617/T19d3n2

Special Instructions:

SURVIVOR:

Taufik

ASSIGNMENT (Office)

From (Person):

Aini

of

FCI

Date/Time: 12:31pm @ 10/01/18

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 23632

Insured:

SHB 3385P

at Workshop m/s

Prime Auto Claims

Tel:

68610908

of

6 Benoi Place

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 08/01/2018

11/01/2018 @ After 1pm

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time:

12:56pm @ 10/1/18

Person Contacted:

Chrissy

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SHD 23632 - CS/CAI14019363/Gtbd1

D.O.A. : 11/10/2014

SHB 3385P - NA/TMT14019472/Y

D.O.A. : 22/10/2014

12/1/18 @ 4:40pm revised to Aini by email.

12/1/18 @ 11:48am Confirmed with Price front fix to 522, 1 day.

(Red to 7534, 13%)

Tariff

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 QD TP WS TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop in/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bel. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 1 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SAD 2363 E Yr Reg: 2017 Aug
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Shuttle Hybrid cc 1496
 Colour: Orange A.C: Insured / Std / NI / NA
 Sp. Reading: 44341 T. Radio: Insured / Std / NI / NA
 Eng. No: _____
 C/No: GP 71114695
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185/60R15
 R: 2 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. D.O.I. 11/118 @ 1155
 Survey held at: Prime Auto.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S

The U/C / Chassis frame / Body Structure affected due to collision.

[Signature]
 19/1/2018

RECEIVED 19 JAN 2018

Date/Time File Pass to? ☐ : Preli. Report
19/1/2018 ☐ : Final Report
 Date/Time File Return to?

Days Of Repair: 1
 Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp. \$
☐ : Interview \$
☐ : Technician \$
☐ : Workshop \$

Survey Fee	40
Transportation	50
3-PS	50
Photo	19
Other	
TOTAL	209

Report Format: TP
 Lump Sum / I.B.I: SM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18000617/T1qd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 10-01-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 3385P	Veh. Inspected	SHD 2363Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	AINI	Assign Date	10/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	08/01/2018	Inspection Date	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 5 BENOI PLACE SINGAPORE 629927		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SHB3385P

Date: 12 January 2018

Our Ref: CS/FCI18000617/T1qd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

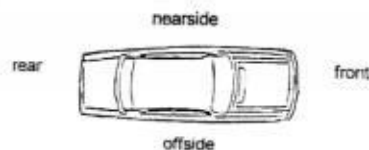
INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2363Z .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/01/2018 at the premises of M/s PRIME AUTO CLAIMS, and have the following to report:-

Workshop Estimate Amount	: S\$ 597.84 .
Revised Estimate Amount	: S\$ 522.00 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the o/s portion.



Yours faithfully

Taufikh
Automotive Assessor

Survey Department Check List (Case Handler)

Reference No. : CS/18000617/TL/19/3
 Policy Type: OD / TP / TP RES / TL / EVA

SHD 2363Z

Case Handler

Typist

Admin (Nivitha): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Tanujith): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
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Check By:

Chiranjit 19/11/18
 Case Handler Date

Nivitha (LKK Auto)

From: Aini Binte Md Min <aini@first-insurance.com.sg>
Sent: Wednesday, 10 January 2018 12:31 PM
To: 'assignments@lkkauto.com'
Cc: chrissy@primeautoclaims.com
Subject: NEW ASSIGNMENT (O/REF: SHB3385P)
Attachments: 10012018122815-0001.pdf; FW: PRI REQUEST TO ACCIDENT ON 08.01.2018 INVOLVING SHD2363Z & SHB3385P (370 KB)

Dear Sirs

New survey assignment for your handling.

Thanks & Regards

Aini
Motor Claims Department

First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | DID: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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MOTOR SURVEY ASSIGNMENT

Date 9.1.18

Our Ref No. SHB 3385P

Accident Date 8.1.18

Claim Type THIRD PARTY

Insured Vehicle SHB3385P

Third Party Vehicle SHD5363Z

Survey Location PRIME AUTO CLAIMS SERVICE

Contact Person CHRISSEY

5 BENDI PLACE

S(629926)

Contact No. 68610908

Fax No. 65152948

Survey Type Without Prejudice.

Appointed
Surveyor

LKIC AUTO CONSULTANTS PTE LTD

Contact Person

Fax No. 68416315

Contact Number

62563561

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. ACCDT REPORTS

Cc : Workshop PRIME AUTO CLAIMS SERVICE

Attention CHRISSEY

Officer in charge YIN MIN AUNG.

IMPORTANT NOTE

Kindly submit the survey report by email only to surveyor@first-insurance.com.sg within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 19 January 2018 11:48 AM
To: 'Alice Leong'; SUR
Subject: RE: FINALIZE TO SHD2363Z

Dear Alice,

Confirm final fig \$522.00 and 1 repair day.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

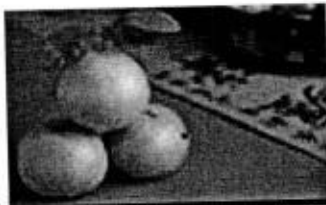
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: Friday, 19 January 2018 11:17 AM
To: SUR <sur@lkkauto.com>
Subject: FW: FINALIZE TO SHD2363Z
Importance: High

Hi,

FYI



Thank you.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 15 January, 2018 11:05 AM
To: 'Taufikh (LKK Auto)' <taufikh@lkkauto.com>
Cc: 'Admiral A' <admin-a@lkkauto.com>

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 12 January, 2018 4:40 PM
To: 'Aini Binte Md Min'; assignments
Cc: SUR
Subject: RE: NEW ASSIGNMENT (O/REF: SHB3385P)
Attachments: CSFCI18000617T1qd3.pdf

Dear Aini,

Enclosed herewith preliminary advice of SHD 2363Z.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Wednesday, 10 January, 2018 12:59 PM
To: 'Aini Binte Md Min' <aini@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: NEW ASSIGNMENT (O/REF: SHB3385P)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 11/01/2018.

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Aini Binte Md Min [<mailto:aini@first-insurance.com.sg>]
Sent: Wednesday, 10 January 2018 12:31 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: chrissy@primeautoclaims.com
Subject: NEW ASSIGNMENT (O/REF: SHB3385P)

Dear Sirs

New survey assignment for your handling.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 09.01.2018

First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2363Z HONDA SHUTTLE HYBRID (2017)

To Supply

- 1) 1pc Right side mirror unit
- 2) 1pc Right side mirror cover

	\$	527.50 <i>dis</i>
	\$	57.30 <i>Rp</i>
Sub total parts	\$	584.80
Less: 20% discount	\$	116.96
	\$	467.84

L/charges

- 1) To remove & replace right side mirror and cover.
- 2) To putty, respray painting right side mirror.

	\$	80.00 <i>50</i>
	\$	50.00 <i>✓</i>
Sub total L/charges	\$	130.00
Estimated Grand Total	\$	597.84

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tauhin 97495749
01 days

Resurvey for new part

'WP' 11/1/18 @ 1155

sur @ lkkauto.com

[Signature]
12/1/18



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 09.01.2018

First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2363Z HONDA SHUTTLE HYBRID (2017)

To Supply

- 1) 1pc Right side mirror unit
- 2) 1pc Right side mirror cover

	\$	527.50	dis✓
	\$	57.30	Rp
Sub total parts	\$	584.80	527.50
Less: 20% discount	\$	116.96	-105.50
	\$	467.84	422.00

L/charges

- 1) To remove & replace right side mirror and cover.
- 2) To putty, respray painting right side mirror.

	\$	80.00	50.
	\$	50.00	✓
Sub total L/charges	\$	130.00	100.00
Estimated Grand Total	\$	597.84	522.00

Tanpin 97495749
01 days
Respray for new part
'WP' 11/1/18 @ 1155
sur @ 11k and 2.0m



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000617/T1qd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 22-01-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 3385P	Veh. Inspected	SHD 2363Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	SHB3385P	Excess (\$)	0.00	
Assign From	AINI	Assign Date	10/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE HYBRID	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	GP71114695	Colour	ORANGE	
Odometer	44341	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/01/2018	Inspection Date	11/01/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 5 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2363Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RIGHT SIDE MIRROR UNIT	DISTORTED TO REPAIR SEE LABOUR	527.50	527.50
1	RIGHT SIDE MIRROR COVER		57.30	-
	LESS 20% DISCOUNT		-116.96	-105.50
			467.84	422.00
	LABOUR			
	TO REMOVE & REPLACE RIGHT SIDE MIRROR AND COVER.		80.00	50.00
	TO PUTTY,RESPRAY PAINTING RIGHT SIDE MIRROR.		50.00	50.00
			130.00	100.00
	GRAND TOTAL		597.84	522.00
	RECOMMENDED COST OF REPAIRS			522.00

Report Ref No. CS/FCI18000617/T1qd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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