

ENQUIRY

INS. CASE OWNER:

CC 6/AIG1800

LKK  
IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II : \$\$

Is driver the owner?

( YES NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES NO

TP GIA REPORT: YES NO

Insured Liability : %

Final ? Yes / No



INSRS:

WSP:

Tel :

Liability :

RMKS:

Chandra's  
Customer Att.

INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

\$\$

Loss of Rental (LOR):

\$\$

( days)

Loss of Use (LOU):

\$\$

(\$

x

days)

Loss of Income (LOI):

\$\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$\$

Medical:

\$\$

Disbursement:

\$\$

(e.g. Tow/ Independent )

Legal Cost

\$\$

Total:

\$\$

Global Sum \$\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$\$

Name 1:

Payee 2: (Strike if N.A.)

\$\$

Name 2:

Payee 3: (Strike if N.A.)

\$\$

Name 3:

1) Claim status: Normal/Reject/Private Settle-up  
2) Report Format: ☐ ☒  
3) Survey fee: \$320.00COPY SENT  
2/5/19

*Ham owner writing*

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bel. or Market Value: \_\_\_\_\_

IDAO Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date/Time File Pass to?	<input type="checkbox"/> : Prel. Report	Days Of Repair:	
ti	<input type="checkbox"/> : Final Report	Resurvey No. of Trip:	Survey Fee
Date/Time File Return to?			Transportation
ti			____ - \$____
		Add Fee:	<input type="checkbox"/> Site Insp. \$ <input type="checkbox"/> Interview \$ <input type="checkbox"/> Tech. Invs \$ <input type="checkbox"/> Weekend \$
Report Format :			Press Other
Lump Sum / I.B.): (\$			TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18000616/R1pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 10-01-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLJ 6894C	Veh. Inspected	SGB 1889C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	10/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/01/2018	Inspection Date	12/01/2018	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

12/1/18  
@11am

AXA/AIG(SLK6894C)  
DOA: 03/01/2018@1630

AIG ASIA PACIFIC INSURANCE PTE LTD

10/01/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SGB 1889 C - TOYOTA COROLLA 1.6

CHASSIS NO: MR053ZEC107107703 (2005)

1 pc	Front fender LH	\$ 184.80 R
	LESS 25%	\$ 46.20
		\$ 138.60
	Remove and replace the above.	\$ 120.00 ✓
	Putty and respray front fender LH	\$ 280.00 240
		\$ 538.60
	ADD 7% GST	\$ 37.70
		\$ 576.30

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul  
Hp 90014068

2 days

P/P

12/01/18 @ 1100hr

Revy after repair

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 January 2018 2:19 PM  
**To:** Charn's Customcraft  
**Cc:** Admin A; Zaini (LKK Auto)  
**Subject:** RE: Accd Invlg: SGB 1889 C & SLK 6894 C on 03.01.2018 \*\*\*LKK REF:CC6/AIG18000616/pb3  
**Attachments:** STATEMENT OF SLJ 6894C.pdf; POLICE REPORT\_SLJ 6894C.pdf  
**Sensitivity:** Confidential

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that our insured strongly disputed on liability. Attached is a copy of our insured police report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 19 January 2018 4:45 PM  
**To:** Charn's Customcraft <charns@singnet.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: Accd Invlg: SGB 1889 C & SLK 6894 C on 03.01.2018 \*\*\*LKK REF:CC6/AIG18000616/pb3  
**Sensitivity:** Confidential

Dear Sharon,

Thank you for your email.

## Hsiao Tong (LKKAUTO)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Friday, 2 March 2018 6:24 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Zaini (LKK Auto)  
**Subject:** RE: Accd Invlg: SGB 1889 C & SLK 6894 C on 03.01.2018 \*\*\*LKK  
REF:CC6/AIG18000616/pb3  
**Attachments:** SGB1889C030118.SAS1.PDF  
  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

Scene photos can be found in the accident report as attached.

Based on the scene photos, it is very clear that there is contact between your insured's car and my client's car.

And our client has also filed a police report which was attached in the accident report.

We believed that scene photos are very clear that insured is liable for this accident.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 25 January, 2018 2:19 PM  
**To:** Charn's Customcraft  
**Cc:** Admin A; Zaini (LKK Auto)  
**Subject:** RE: Accd Invlg: SGB 1889 C & SLK 6894 C on 03.01.2018 \*\*\*LKK REF:CC6/AIG18000616/pb3  
**Sensitivity:** Confidential

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that our insured strongly disputed on liability. Attached is a copy of our insured police report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18000616/R1pb3

13 DEC 2018

**BALWANT SINGH S/O BOACHOO SINGH**  
8 BISHOPSGATE  
SINGAPORE 249983

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 6894C & SGB 1889C ALONG/AT 110 ALEXANDRA RD  
PAT'S SCHOOLHOUSE ON 03/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGB 1889C against your motor insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we are unable to absolve liability completely. Your passenger being the party that opened door must exercise greater caution in order not to cause damages to adjacent parked vehicle. Therefore, it is quite difficult for you to escape liability of the collision.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **23/12/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**SGB1889C [SLJ6894C] - Submitted by: LKK Auto Consultants Pte Ltd (HQ)**



10/12: General View



11/12: General View



12/12: General View



**SGB1889C [SLJ6894C] - Submitted by: LKK Auto Consultants Pte Ltd (HQ)**



1/12: Odometer Reading



2/12: General View



3/12: General View

**SGB1889C [SLJ6894C] - Submitted by: LKK Auto Consultants Pte Ltd (HQ)**



4/12: General View



5/12: General View



6/12: General View



## Hsiao Tong (LKKAUTO)

---

**From:** Bali Singh <balisingh8@gmail.com>  
**Sent:** Friday, 14 December 2018 5:44 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

Dear Sir,

Please refer to the above matter and your letter dated 13 December 2018 received by me today.

I do not agree with your third paragraph as the damage that is being claimed by SGB 1889C could not have arisen from the opening of my car door, even if my passenger had opened the door onto that car. This is clearly shown from the photographs as when my car door is opened onto the other car, it touches that other car at least 6 inches away from the dent damage claimed. Further, there is no scratch mark leading from where my car door touches his car to the dent claimed. Please let me know how you came to the conclusion that the damage claimed was caused by my passenger when the photos show otherwise. Further, the amount claimed is excessive considering the age and model of his car. There was no damage to my car.

Clementi Police Station had also contacted me about this matter on or about 24 February this year and I informed them I had no intention of settling as the damage was not caused by the opening of my car door.

Please do not settle this matter for the above reasons and also because it will affect my NCD. Without prejudice, I am willing to give him \$300 outside of the insurance so as to settle the matter quickly, but if he insists on proceeding I am prepared to take this matter to court on my own account.

Thank you.

Balwant Singh  
hp93891080

**SGB1889C [SLJ6894C] - Submitted by: LKK Auto Consultants Pte Ltd (HQ)**

THE BONNETT AND FENDER FORM THE ENTIRE FRONT PORTION OF VEHICLE. THE SHAPE OF PARTS ARE DESIGNED, SLOPING ~~HEIGHT~~ <sup>UPWARD</sup> FROM FRONT END TOWARDS WINDSCREEN UPWARD.

**7/12: General View**

WHEN THE DOOR IS OPENED ONTO T/P CAR THE DOOR WOULD HIT THE FENDER WHERE THE POINT OF IMPACT IS SAME HEIGHT OF DOOR.

THEREFORE, THERE ARE NO SCRATCH MARKS FOUND ON T/P FENDER UNTIL IT HIT THE POINT OF IMPACT.

SHOULD YOU DISAGREE TO OUR ELABORATION, WE ARE PREPARED TO CONDUCT HEIGHT MEASUREMENT WHICH MIGHT INCUR FURTHER COST.

**8/12: General View****9/12: General View**

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 29 April 2019 7:48 PM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A  
**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018  
**Attachments:** Private Settlement Letter\_SGB1889C vs SLJ6894C.pdf

Hi Ming Yao,

Attached is a copy of private settlement form for your necessary action.

OI agreed to settle third party claim in order to protect his NCD. However he refused to pay for our survey fees.

In view of this, we will proceed to close file and submit report to your good office.

**\*\*Note:** Kindly assist to review OI's NCD.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Friday, 29 March 2019 12:04 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Thanks for calling. This is noted.

Do submit supporting documents upon private settled. We will then close the file from our end.

Regards,

Lee Ming Yao

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** 29 March 2019 11:59  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Ming Yao,

We refer to your below email.

Ol agreed to do private settlement with third party and we are in the midst liaising with third party.

We will update to you once it is done.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Thursday, 28 March 2019 7:47 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Feel free to let us know if require our assistance.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1769  
[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Lee, Ming-Yao  
**Sent:** 19 February 2019 20:09  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Our Ref : 23207090155G-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Noticed your note in Merimen that OI is disputing liability. Do let us know if require any assistance from our side.

Regards,  
George Lee  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120  
Tel +(65) 6419 1769

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.sg](http://www.aig.sg)



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
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*computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

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## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 29 April 2019 7:48 PM  
**To:** Bali Singh  
**Subject:** RE: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

Dear Sirs/Mdm,

We acknowledge receipt of your private settlement letter and cheque amount of \$300.00.

We have forwarded a copy of the private settlement form to AIG for their necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Sunday, 7 April 2019 12:16 PM  
**To:** Bali Singh <[balisingh8@gmail.com](mailto:balisingh8@gmail.com)>  
**Subject:** Re: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

Without Prejudice

Dear Sirs/Mdm,

Kindly refer to the attached signed document from third party.

Kindly issue the following cheque: -

**\$300.00 – payable to Charn's Customcraft.**

You may send your payment by post to :

**LKK AUTO CONSULTANTS PTE LTD**

**51 Ubi Ave 1**

#01-25 Paya Ubi Industrial Park

Singapore 408933

With the following attachments: -

- 1) your cheque payment;
- 2) the signed private settlement letter

Thank you.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bali Singh <[balisingh8@gmail.com](mailto:balisingh8@gmail.com)>  
**Sent:** Friday, 5 April 2019 5:15 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Fwd: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

----- Forwarded message -----  
**From:** **claire lim** <[takeson@live.com](mailto:takeson@live.com)>  
**Date:** Sat, 23 Mar 2019, 15:16  
**Subject:** Re: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C  
**To:** Bali Singh <[balisingh8@gmail.com](mailto:balisingh8@gmail.com)>

Redrafted the agreement to add that the workshop is acting with authority as owners agent and no admission of liability

---

**From:** Bali Singh <[balisingh8@gmail.com](mailto:balisingh8@gmail.com)>  
**Sent:** Tuesday, March 19, 2019 2:21 PM  
**To:** Bali Singh  
**Subject:** Fwd: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

----- Forwarded message -----  
**From:** **Hsiao Tong (LKKAuto)** <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Date:** Tue, 19 Mar 2019, 22:20  
**Subject:** Re: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C  
**To:** [balisingh8@gmail.com](mailto:balisingh8@gmail.com) <[balisingh8@gmail.com](mailto:balisingh8@gmail.com)>

Without Prejudice

Dear Mr Balwant Singh/ Ms Lim Claire,

Attached is a copy of Authorisation to Act from third party owner as requested.

Please call us if you have any queries.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 15 March 2019 8:59 AM  
**To:** [balisingh8@gmail.com](mailto:balisingh8@gmail.com)  
**Subject:** RE: ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

Dear Mr Balwant Singh,

We refer to your below email.

We have managed to negotiate with third party to resolve the matter at \$300.00 as private settlement.

Kindly issue the following cheque: -

**\$300.00 – payable to Charn's Customcraft.**

You may send your payment by post to :

**LKK AUTO CONSULTANTS PTE LTD**  
**51 Ubi Ave 1**  
**#01-25 Paya Ubi Industrial Park**  
**Singapore 408933**

With the following attachments: -

- 1) your cheque payment;
- 2) the signed private settlement letter

Please call us if you have any queries.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Bali Singh <balisingh8@gmail.com>  
**Sent:** Friday, 14 December 2018 5:44 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SLJ 6894C & SGB 1889C

Dear Sir,

Please refer to the above matter and your letter dated 13 December 2018 received by me today.

I do not agree with your third paragraph as the damage that is being claimed by SGB 1889C could not have arisen from the opening of my car door, even if my passenger had opened the door onto that car. This is clearly shown from the photographs as when my car door is opened onto the other car, it touches that other car at least 6 inches away from the dent damage claimed. Further, there is no scratch mark leading from where my car door touches his car to the dent claimed. Please let me know how you came to the conclusion that the damage claimed was caused by my passenger when the photos show otherwise. Further, the amount claimed is excessive considering the age and model of his car. There was no damage to my car.

Clementi Police Station had also contacted me about this matter on or about 24 February this year and I informed them I had no intention of settling as the damage was not caused by the opening of my car door.

Please do not settle this matter for the above reasons and also because it will affect my NCD. Without prejudice, I am willing to give him \$300 outside of the insurance so as to settle the matter quickly, but if he insists on proceeding I am prepared to take this matter to court on my own account.

Thank you.

Balwant Singh  
hp93891080

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 29 April 2019 7:50 PM  
**To:** Charn's Customcraft  
**Cc:** Admin A  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3  
**Attachments:** Private Settlement Letter\_SGB1889C vs SLJ6894C.pdf; Copy of Cheque.pdf

Without Prejudice

Dear Sharon,

Attached is a copy of private settlement form signed by both parties and cheque amount of \$300.00.

We will post the cheque to your good office by 30/04/2019.

Kindly acknowledge once you receive the cheque.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Saturday, 6 April 2019 11:30 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3  
**Importance:** High

Here is the attachment.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Saturday, 6 April, 2019 11:29 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3  
**Importance:** High

Hi Hsiao Tong

Kindly find attached private settlement form and let us have a copy of it after it is signed by the owner.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, 5 April, 2019 9:47 PM  
**To:** Charn's Customcraft  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3

Without Prejudice

Dear Sharon,

We refer to our below email.

Kindly get back to us. Thank you.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 March 2019 12:02 PM  
**To:** Charn's Customcraft  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3

Without Prejudice

Dear Sharon,

As spoken, kindly refer to the attached private settlement letter for your easy reference.

Please let us know if you are agreeable on it. If yes, we will get back to our insured.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Sent:** Monday, 18 March 2019 12:51 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3

**Importance:** High

Hi Hsiao Tong

Kindly find attached signed LOA.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 11 March, 2019 12:56 PM

**To:** Charn's Customcraft

**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA// LKK REF: CC6/AIG18000616/R1pb3

**Without Prejudice**

Dear Sharon,

We refer to the above matter.

Our insured disputed liability and third party claim against his policy. However on a without prejudice, he is willing to pay for \$300.00 by his own pocket to resolve the matter.

Kindly advise if we may proceed to settle the matter at \$300.00.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Sent:** Tuesday, 8 January 2019 4:53 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA

Hi

Please let us have the final amount.

Tks

Regards,

Rina Chua

CHARN'S CUSTOMCRAFT

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, November 19, 2018 3:03 PM

**To:** Charn's Customcraft ; Hsiao Tong (LKKAuto)

**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA

Dear Hsiao Tong,

FYNA-CC6/AIG18000616/R1pb3

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Sent:** Monday, 19 November 2018 2:50 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA

Hi



Let us have the COR.  
tk5

Regards,  
Rina Chua  
CHARN'S CUSTOMCRAFT

---

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, November 05, 2018 1:46 PM  
**To:** Charn's Customcraft ; SUR; Hsiao Tong (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: finalization-SGB 1889 C- TOYOTA COROLLA

Dear Hsiao Tong,

FYNA-CC6/AIG18000616/R1pb3

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Monday, 5 November 2018 1:43 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** finalization-SGB 1889 C- TOYOTA COROLLA

Hi

Please help to expedite finalized.

The amount is only \$360.00 and I don't understanding why taking so long to close.  
We have already email since July 2018 and now is already November.

Tks

Regards,  
Rina Chua  
CHARN'S CUSTOMCRAFT

## PRIVATE SETTLEMENT

We/I, Charn's Customcraft (25151300M) workshop of motor vehicle SGB 1889C, duly authorised by Tan Thiam Seng Christopher owner and driver of the motor vehicle SGB1889C, hereby agree to accept the sum of \$300.00 as payment from the owner of the motor vehicle SLJ 6894C, BALWANT SINGH S/O BOACHOO SINGH (S0042736E) for the repair to the damage and loss of rental/use to the owner of the motor vehicle SGB1889C as a result of the accident involving motor vehicle SGB 1889C and SLJ 6894C on 03/01/2018 at 110 Alexandra Rd Pat's Schoolhouse and as full and final settlement of any present and prospective claims.

We/I, Charn's Customcraft (25151300M) workshop of motor vehicle SGB 1889C and authorised agent of Tan Thiam Seng Christopher hereby agree that there will be no further claim(s), including without limitation any personal injury claims or any other claim of any kind whatsoever by Tan Thiam Seng Christopher the owner/driver of motor vehicle SGB1889C or by his insurer or any other person in connection with the above mentioned accident upon receipt of the amount of \$300.00.

We/I, Charn's Customcraft (25151300M) hereby represent and warrant that we have the full authority to enter into this agreement on behalf of Tan Thiam Seng Christopher.

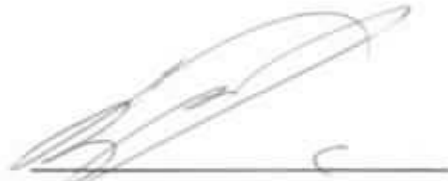
This Private Settlement shall not be in any way construed as an admission of liability by the owner/driver of the motor vehicle SLJ 6894C, BALWANT SINGH S/O BOACHOO SINGH (S0042736E).

Dated this 23 day of April 2019

Signed By:


Signed & chop Charn's Customcraft (25151300M)



BALWANT SINGH S/O BOACHOO SINGH

## Hsiao Tong (LKKAUTO)

---

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Tuesday, 30 April 2019 1:52 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

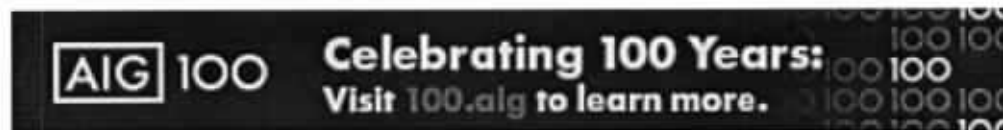
Hi Hsiao Tong,

Thanks for informing. Please submit report in Merimen.

I have also informed underwriting team to review on insured's NCD.

Regards,  
Lee Ming Yao  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1769  
[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** 29 April 2019 19:48  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

Attached is a copy of private settlement form for your necessary action.

Ol agreed to settle third party claim in order to protect his NCD. However he refused to pay for our survey fees.

In view of this, we will proceed to close file and submit report to your good office.

**\*\*Note:** Kindly assist to review OI's NCD.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Friday, 29 March 2019 12:04 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Thanks for calling. This is noted.

Do submit supporting documents upon private settled. We will then close the file from our end.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Hsiao Tong (LKKAuto) [[mailto:chewht@lkkauto.com](mailto:mailto:chewht@lkkauto.com)]

**Sent:** 29 March 2019 11:59

**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Ming Yao,

We refer to your below email.

OI agreed to do private settlement with third party and we are in the midst liaising with third party.

We will update to you once it is done.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Sent:** Thursday, 28 March 2019 7:47 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Feel free to let us know if require our assistance.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

**From:** Lee, Ming-Yao

**Sent:** 19 February 2019 20:09

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Our Ref : 2320709015SG-003 | Accident Involving SLJ6894C & SGB1889C on 03/01/2018

Hi Hsiao Tong,

Noticed your note in Merimen that OI is disputing liability. Do let us know if require any assistance from our side.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.sg](http://www.aig.sg)



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### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jan 2018 <a href="#">Edit Reg</a>		12 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5360.00</b> <a href="#">Edit Estimates</a>	<b>\$5360.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Balwant Singh S/O Boachoo Singh</b> , ID: 50042736E								
Main Claimant:	<b>TAN THIAM SENG CHRISTOPHER</b> , ID: S0225872B								
Vehicle Reg. No.:	<b>SGB1889C</b>	Date of Loss:	03/01/2018 16:00 - :59 [144 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 2320709015SG</b>	Policy/Cover Note No.:	2100494917						
Vehicle Reg. No. (Insured):	<b>SLJ6894C</b>	Policy No. (Claimant):	GA080033/1						
		Excess:							
Repairer:	<b>Charn's Customcraft (HQ)</b> Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 19/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (11/01/2018): No OI GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SGB1889C (2320709015SG)  
[SLJ6894C]  
TP  
TAN THIAM SENG CHRISTOPHER  
Jan 3 2018 4:00PM  
[Balwant Singh S/O Boachoo Singh]  
Charn's Customcraft

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Assessment Reports</b>										1 per page <span style="float: right;">1</span>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	19/01/18 16:42	<b>Accident Statement</b> <small>From: SC - Reg. No: SLJ6894C, Claimant: BALWANT SINGH S/O BOACHOO SINGH</small>						1 Load HTML			
<b>Photos/Images</b>										3 per page <span style="float: right;">3</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	21/12/18 15:08	<b>Odometer Reading</b>						1 Load JPG		<input checked="" type="checkbox"/>	
2	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
3	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
4	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
5	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
6	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
7	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
8	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
9	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
10	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
11	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
12	21/12/18 15:08	<b>General View</b>						1 Load JPG		<input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page <span style="float: right;">1</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	10/01/18 16:04	<b>TP ESTIMATE</b>						1 Load PDF			
2	10/01/18 16:04	<b>TP GIA REPORT</b>						1 Load PDF			
3	15/01/18 18:24	<b>TP ESTIMATE- MARKED</b>						1 Load PDF			
4	16/01/18 12:46	<b>Non reporting letter</b>						1 Load PDF			
5	29/04/19 19:45	<b>Private Settlement Letter_SGB1889C vs SLJ6894C</b>						1 Load PDF			
6	01/05/19 13:07	<b>Email from AIG dd 300419</b>						1 Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				



# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18000616/R1PB3Q2

Date: 13/05/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494917  
**Claimant Vehicle No :** SGB1889C **Insured Vehicle No :** SLJ6894C  
**Date of Loss:** 03/01/2018 **Nature of Claim:** TP **Claim No:** 2320709015SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGB1889C**  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4534753  
 Reg. Date: 13/12/2005 (Man. Year: 2005) Chassis No: MR053ZEC107107703  
 Colour: Grey Odometer: 117327 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/50 R15 Rear Tyre Size: 195/50 R15  
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm  
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	138.60	0.00	138.60	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	400.00	360.00	40.00	10.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>538.60</b>	<b>360.00</b>	<b>178.60</b>	<b>33.16</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>37.70</b>	<b>25.20</b>	<b>12.50</b>	<b>33.16</b>
<b>Nett Amount (S\$)</b>	<b>576.30</b>	<b>385.20</b>	<b>191.10</b>	<b>33.16</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

Date of Assignment: 12/01/2018  
 Date Inspected: 12/01/2018 Inspected At: Charn's Customcraft (HQ)  
 Block 1010 Bukit Merah Lane 3, #01-105  
 Singapore 159724  
 Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Repair	184.80 FL	*- FL
						F=Franchise part. L=ListItemDisc.
Sub Total (S\$)					184.80	0.00
- List Item Discount on L Items 25.00/25.00% (S\$)					46.20	0.00
Total Parts (S\$)					138.60	0.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE AND REPLACE THE ABOVE	New	120.00	120.00
2	PUTTY AND RESPRAY FRONT FENDER LH	New	280.00	240.00
Gross Labour Cost (S\$)			400.00	360.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >