

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 15 January, 2018 5:38 PM
To: PBSP
Cc: Admin A; Asher Sng (LKKAUTO); Shu Pei (LKKAUTO); Vic (LKKAUTO)
Subject: RE: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018 ***LKK
REF:CC3/AIG18000612/hb3

Your Ref: SLH 9529Z
Our Ref: CC3/AIG18000612/T1hb3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES SJS 7874E AND SLH 9529Z ON 07/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Monday, 15 January, 2018 8:53 AM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO); Shu Pei (LKKAUTO)

Subject: Re: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018 ***LKK REF:CC3/AIG18000612/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, 11 January 2018 9:40:13 AM

To: PBSP

Cc: 甯瑤 @; Asher Sng (LKKAUTO); Vic (LKKAUTO); Shu Pei (LKKAUTO)

Subject: RE: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018 ***LKK REF:CC3/AIG18000612/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 11 January, 2018 9:26 AM

To: Shu Pei (LKKAUTO); Vic (LKKAUTO)

Cc: Admin A; CS A Team

Subject: Re: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018 ***LKK REF:CC3/AIG18000612/hb3

Dear Vic,

Please let us have your reply on liability.

The car has been surveyed yesterday.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 10 January 2018 4:09 PM

To: PBSP

Cc: 甯珺 @; CS A Team; assignments

Subject: RE: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018 ***LKK REF:CC3/AIG18000612/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 10 January 2018 9:21 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT- SLH9529Z AND SJS7874E ON 07/01/2018

Dear Motor Claims,

As mention on the title "car in the workshop, pls survey a.s.a.p."

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 9 January 2018 5:19:44 PM

To: 甯瑤 ©; CS A Team; assignments

Subject: CAR IN THE WORKSHOP,PLS ARRANGE SURVEY A.S.A.P // REQ FOR DIRECT SETTLEMENT-SLH9529Z AND SJS7874E ON 07/01/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601