

INS. CASE OWNER:

Jowyn/Angie

CC 3 / CTI18000607

1 DES3

LKK:
IDAC

Surveyor:

Bryan

DOI:

09/01/18

Date / Time:

09/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJC 1590Y

Name of Insured:

M.D. MOSTAFIZUR RAHMAN

Insured Tel No.:

HP: 9138 9993

Excess Sec II :SS

D.O.A: 09/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SNM18000198C02/0/LK1KDS

Policy No.:

DMPSEN3094301700

Make / Model:

HONDA STREAM - 1.8 LRS2(A)

Place of Accident:

JURONG WEST AVE 4 NEAR CANAL
POST 36

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SJC 3650T



INSRS:

WSP: CODE (Luyang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SJC 3650T - NPA/INCH/1920/1/2 DCA 16/01/18
SJC 1590Y - X
* OI MP - SEND FIRST LETTER TO OI.

STAGE DATE / PIC

Non-Reporting ltr (1st): 11/1/18

Non-Reporting ltr (2nd): 16/1/18

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 29/01/18 - VIC OK

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

18/01/18 (After)

29/01/18 12:29 hrs:

called OI Md Mostafizur Rahman @ 91389993 but no
respond - sent letter - BUS

29/01/18

9:00am letter to OI. To forward up claim.

RECEIVED 0 0 MAR 2018

PRELIMINARY ADVICE Date/Time: 10/01/18

Sent By: Shirley Hems

FINALIZATION

Date/Time: 16/1/18

Confirm with: CHAN

Confirm by: Bryan

Repair Cost:

W/ SS 380

(3 days) Reduction: 84 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 26/01/18

Confirm with: (JANUARY)

Email ☐ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 37

If NO or B 28, Ass. Lia:

Repair Cost:

W/ SS 406.60

OI REAR ENDOR TP

Loss of Rental (LOR):

SS 276.30

(3 days) x 92.10

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS 150.00

(SS0 x 3 days)

LOR only ☐

LOU only ☐

LOR + LOU ☐

LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS 1.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 7400

Total:

SS 990.39

Global Sum SS:

FINAL PAYMENT

Date/Time: 26/01/18

Confirm with: (JANUARY)

Email ☐ Call ☐

Payee 1:

SS 990.39

Name 1: COMFORTABLES RECOVERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
06/03/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18000607/Des3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 10-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 1590Y	Veh. Inspected	SHC 3650T
Policy No.		Coverage (\$)	0.00
Claim No.	SNM18D00198C02/0/LKKDS	Excess (\$)	0.00
Assign From		Assign Date	10/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/01/2018	Inspection Date	09/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI18000607/Des3

Date: 10.01.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 3650T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,340.53
Revised Estimate Amount	: S\$	396.50
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

ANG BRYAN TANI
Licensed Appraiser

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO. 305104817

CUSTOMER MS COMFORT TRANSPORTATION PTE LTD CUSTOMER NO. 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (O) (P)		REGN NO. SHC3650T	MILEAGE
		MAKE TOYOTA	FUEL E 1/2 F
		MODEL PRIUS HYBRID(G4)08.	DATE/TIME IN 01.2018 10:10
		YR OF MANU. 28.09.2017	TARGET DATE
COUNT CARD NO.		CHASSIS CODE JTDKB3FU603564930	COMPLETION DATE/TIME

Accident Date: 08.01.2018
NATURE: 3P 08.01.2018

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION

RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC3650T CHIANG @

Vehicle No.: SHC3650T

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE

8/1/2018 15:16

VEHICLE NO : SHC 3650T

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER <i>Rein</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT <i>Svc</i>			\$ 318.80
REAR BUMPER UNDER COVER <i>Svc</i>			\$ 552.60
REAR BUMPER SIDE RETAINER <i>Svc</i>			\$ 112.70
REAR BUMPER SPONGE <i>Svc</i>			\$ 143.40
REAR BUMPER UNDER SIDE CENTRE COVER <i>Svc</i>			\$ 552.60
REAR BUMPER CLIPS <i>Wash 444</i>			\$ 22.00
SUB TOTAL			\$ 2,160.70
LESS 25%			\$ 540.18
DISCOUNTED TOTAL			\$ 1,620.53
Labour Charge			
Panel Beating			\$ 350.00
Spray Painting Charge			\$ 200.00
Wiring Charge			\$ 50.00
Remove/Refix Reverse Sensor			\$ 120.00
TOTAL LABOUR			\$ 720.00
ESTIMATE TOTAL			\$ 2,340.53

09/01/2018 @ 1400h
 Hot Antenna
 ? IP 2 days.
 Photo after run
 1rga
 LKK Auto

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305104817
Date : 02/01/18

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : BRYAN
Vehicle Reg No. : SHC3650T 08/01/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA SJC1590Y
 2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost
 3. Estimated normal period for repairs: 2 working days.
 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
 5. Thank you for your assistance. We confirm the estimates and finalized amount
- Signature : CHIANG
Name : CHIANG
Tel : 62148314
Fax : 65468156
- Signature :
Name :
Date : 16/01/2018

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305104817
REGN NO : SHC3650T
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 28.09.2017
DATE/TIME IN : 08.01.2018 10:10
ACCIDENT DATE : 08.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 380.00

MIA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Our Reference: **SNM18D00198/C02/0**

Date: **11 JANUARY 2018**

via Ordinary & Registered Mail

**MD MOSTAFIZUR RAHMAN
BLK 815 JURONG WEST STREET 81
#05-220
SINGAPORE 640815**

Dear Sir / Madam

**ACCIDENT INVOLVING SJC1590Y AND SHC3650T ON 08 JANUARY 2018
ALONG JURONG WEST AVE 4 NEAR LAMPOST 36**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHC3650T**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : ASHER
Ref : TP : LKK REF - CC3/CT118000607/Des3
Contact No : 6841 6051
via Email : AsherSng@lkkauto.com

CC : Agent - (AN0590A) - TECK WEI CREDIT PTE LTD

F02/LKKDSANR-2013



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18000607/Des3

18th January 2018

MD MOSTAFIZUR RAHMAN
BLK 815 JURONG WEST STREET 81
#05-220
SINGAPORE 640815

Dear Sir / Madam,

ACCIDENT INVOLVING SJC1590Y AND SHC3650T ON 08 JANUARY 2018
ALONG JURONG WEST AVE 4 NEAR LAMPOST 36

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 11th January 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 25th January 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Shirley Hiew (LKK Auto)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Wednesday, 17 January 2018 2:41 PM
To: Shirley Hiew (LKK Auto); Claims Dept of CTI
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A; Jowyn Tay
Subject: RE: OUR REF: SNM18D00198C02/0/LKKDS : LKK REF - CC3/CTI18000607/Des3) on 08/01/2018

Dear Shirley,

We refer to your email on even date.

Please be advised that our Insured has not filed SAS Report till date.

Please send final reminder, follow up to traffic police letter, if Insured still need not filed reporting, follow up closely and keep us updated, as we need to repudiate claim base on terms and conditions of the policy. (NON REPORTING)

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 17 January, 2018 2:18 PM
To: Angie Foo; Claims Dept of CTI
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A; Jowyn Tay
Subject: RE: OUR REF: SNM18D00198C02/0/LKKDS : LKK REF - CC3/CTI18000607/Des3) on 08/01/2018

Dear Angie/Jowyn,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Thursday, 11 January 2018 2:17 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: OUR REF: SNM18D00198C02/0/LKKDS : LKK REF - CC3/CTI18000607/Des3) on 08/01/2018

Dear Shirley,

We refer to you email of 10th January 2018.

We attached a copy Non-Reporting Letter for your necessary action.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208334E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 10 January, 2018 3:43 PM

To: Claims Dept of CTI; Jowyn Tay

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJC1590Y (OI : EQI - TBA) AND SHC3650T (TP : LKK REF - CC3/CTI18000607/Des3) on 08/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 3650T at M/s Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

 Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SHC3650T /WT(st)

Your Ref :

Date : 23-Jan-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 195005040V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3650T YOUR INSURED SJC1590Y
AND OTHER ON 08.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC3650T** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJC1590Y** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 406.60
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 790.29

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,030.29

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 4 pcs.
- b) LTA search slip/s of : SJC1590Y
- c) GIA / Police report/s of : SHC3650T
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CT118000607/Des3

29 JANUARY 2018

MD MOSTAFIZUR RAHMAN
BLK 815 JURONG WEST STREET 81
#05-220
SINGAPORE 640815

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 1590Y AND SHC 3650T ON 08.01.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHC3650T , SJC1590Y** **ON 08-Jan-18 07:15**
ALONG **JURONG WEST AVE 4 B4 JUNCTION OF JURONG WEST ST 72**
NEAR LAMP POST 36

I / We **LIM TEE KIANG** (Hirer) NRIC No.: **S2001745G**

and/or (Relief) NRIC No.:

Taxi Number **SHC3650T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Jan-2018**

Name of Hirer **LIM TEE KIANG**
Hirer NRIC **S2001745G**

Signature :



Address **416 BEDOK NORTH AVENUE 2 #06-53**
460416

Contact No. **97588144**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3084301700 Claim No : SNM18D00198C02/0/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$940.29
DOLLARS NINE HUNDRED FORTY AND CENTS TWENTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3650T

Insured Vehicle No. : SJC 1590Y

Date of Loss : 08/01/2018

Place of Accident : JURONG WEST AVE 4 NEAR LAMPPOST 36

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MD MOSTAFIZUR RAHMAN

Driver Name : MD MOSTAFIZUR RAHMAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	406.60
(3) Loss of Use /Rental/Earning	S\$	526.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 940.29

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature : _____

Date : 26-3-18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPEI INSURANCE CO(S) PTE L
SPRINGFIELD TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC36507

INV. NO/DATE
91352293 18.01.2018

MAKE
TOYOTA

JOB NO.
305104817

MODEL
PRIUS HYBRID(G4)

CHAKKIRAN KRADING

DATE OF WORK
28.09.2017

CHASSIS CODE
JTDKB3FU603564930

JOB TYPE

Description : 3P 08.01.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	380.00
Add GST @ 7.000 %	26.60
Total Invoice amount	406.60

Issued by : KATHIRKIRAN 18.01.2018 14:31:16
Repair type : CISO/57/57
Payment type/term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Office:
Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

Our Ref: CT18010172

Date: 18 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/01/2018 @ 07:15 hrs
ALONG JURONG WEST AVE 4 NEAR LAMPPOST 36
INVOLVING SJC1590Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3650T** (the "Taxi"). The Taxi was hired to **LIM TEE KIANG IC NO S2001745G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			4	3	2	1		FROM	TO
				1-1-18	Guan Sze Chong	4	4	3	1	210	1740pm	0145pm
				1-1-18	Lim Tee Kiang	4	4	6	2	296	600am	1745pm
				1-1-18	Guan Sze Chong	4	4	8	6	238	1810pm	0245pm
				1-1-18	Lim Tee Kiang	4	5	1	6	302	600am	1640pm
				1-1-18	Guan Sze Chong	4	5	3	6	199	1800pm	0100pm
				1-1-18	Lim Tee Kiang	4	5	6	3	296	600am	1700pm
				1-1-18	Guan Sze Chong	4	5	8	2	157	1800pm	0055pm
				1-1-18	Lim Tee Kiang						600am	
				080118	7					SHC 36507	1000	-
				100118	9	Accident	Repair			600am	-	1630

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJC1590Y	08 Jan 2018 / 07:15:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

SJC 3650 T



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18000607/Des3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 07-03-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 1590Y	Veh. Inspected	SHC 3650T
Policy No.	DMPCSN3084301700	Coverage (\$)	0.00
Claim No.	SNM18D00198C02/0/LKKDS	Excess (\$)	0.00
Assign From		Assign Date	09/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU603564930	Colour	BLUE
Odometer	45922	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	5 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	08/01/2018	Inspection Date	09/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3650T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	318.80	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	552.60	-
1	REAR BUMPER SIDE RETAINER	SERVICEABLE	112.70	-
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER SIDE CENTRE COVER	SERVICEABLE	552.60	-
1	REAR BUMPER CLIPS	NOT NECESSARY	22.00	-
	LESS 25% DISCOUNT		-540.18	-
			1,620.52	-
	<u>LABOUR</u>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER .		350.00	200.00
	SPRAY PAINTING CHARGE .		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-
			720.00	380.00
	GRAND TOTAL		2,340.52	380.00
	RECOMMENDED COST OF REPAIRS			380.00

Report Ref No. CC3/CT118000607/Des3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

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