CS/FCI18000603/ 4 gd3 n2 Marus 09/01/18 @ 7.09pm Teo Suee Keong FCI OD (FF) WS / IP RES / SJP 8412P SHA 1239 Y Hock Wah Motor 6441 5655 BIK 3011, Bedok North Ave 4 #01-2008 SHA 12394 05/01/2018 Make of Vehi CA / REV / REP. / REV 24 HRS Malvise 1001 18 9.48am @ 10/01/18 Date Time SIP 8412 P-NA ITMI 11013424/52 D. O.A = 09 07 2011 SHA1239 4-003 AXA10023601/Fa 1-12k2 118@4-34m vertsed to Suce



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1030		Allinated to Federation inter	rnationale Des Experts En Autor			
FIRS	ST CAPITAL INSUF	RANCE LTD	Ref : CS/FCI18000603/Uqd3			
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date: 10-01-2018 Code: FCI2				
1.	No. of Contract Res	Policy Particu	lars :- THIRD PARTY CLA	IM		
	Insured Veh.	SHA 1239Y	Veh. Inspected	SJP 8412P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From	TEO SWEE KEONG	Assign Date	10/01/2018		
2.	Marine Service Co.	Vehicle I	Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer - Brakes		Steering			
			Modification			
	General					
3.	E TENER TRANSPORT	Co	enditions of Tyres			
	4.50	Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.	Contrade Contrade	Desc	cription of Damages			
5.	Final Paris 124 St. 18	HALLOTTEN Ge	eneral Information			
SERVICE STREET	Accident Date	05/01/2018	Inspection Date			
	Survey held at	HOCK WAH MOTOR WOR				
3011 BEDOK INDUSTRIAL PARK E #01-2008 SINGAPORE 489977						
5a.		CO. 200 Z. 6709 Z.	Remarks			



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: SHA 1239Y

Date: 12 January 2018

Our Ref: CS/FCI18000603/Uqd3

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

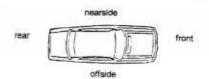
INITIAL INSPECTION REPORT OF VEHICLE NO. SJP 8412P .

Please be informed that we had conducted the inspection of the abovementioned vehicle on $\underline{11/01/2018}$ at the premises of M/s $\underline{HOCK~WAH~MOTOR}$. and have the following to report:-

Workshop Estimate Amount	: S\$	2,927.37	
Revised Estimate Amount	: S\$	1,452.60	
"Check" Items Amount	: S\$	•	
Market Value	: <u>S\$</u>	-	
LTA Reimbursement Value	: <u>S\$</u>	-	
Nett Value	: <u>S</u> \$	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	

Description of Damage:

<u>The vehicle sustained damages</u>
at the n/s rear portion.



Yours faithfully

CHUA KANG SENG Licensed Appraiser Policy Type: OD /(TP)/ TP RES / TL / EVA Typist Case Handler Admin (Nintha): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C C Customer Code Assign From N Assign Date C Veh No (Inspected) C Veh No (Insured) C D.O.A C Policy No C Claim No C Insurance Authorisation (CA /REV/REP) C C Report Type C Weekend Charges Survey held at/Repairer Excess C Surveyor (Mara): Case handler to make sure the surveryor completed all required information. (1) Assignment Form Vehicle No C Regn Month/Year C N . Vehicle Type Make & Model Engine Capacity. (C.C) C N Odometer. (Sp.Reading) C Chassis No C General Condition Steering N Brake N Modification (Modi) Tyre Size C Tyre Make N Tyre Balance C C Date of Inspection Survey held N Des.of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition N Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C Finalised Amount Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uplaaded Check By:

Survey Department Check List (Case Handler)

Nivitha (LKK Auto)

From:

Teo Swee Keong <TeoSweeKeong@first-insurance.com.sg>

Sent:

Tuesday, 9 January 2018 7:09 PM

To:

'assignments@lkkauto.com'

Cc:

Serene Ler; Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

(motor@hockwah.com.sq)

Subject:

NEW SURVEY ASSIGNMENT - OUR REF: SHA1239Y DOA:05/01/2018

Attachments:

FW: TP CLAIM_SJP8412P & SHA1239Y_DOA:05/01/2018 (224 KB); MOTOR SURVEY

ASSIGNMENT.pdf

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C email: MotorClaims@first-insurance.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Tuesday, January 09, 2018 9:36 AM

To: Teo Swee Keong <TeoSweeKeong@first-insurance.com.sg> Subject: RE: YR REF: SJP8412P OUR REF: SHA1239Y DOA:05/01/2018

Dear Sir/Madam

We would like to choose LKK Auto Consultants Pte Ltd as surveyor company.

Thank you.

Best Regards

Mavis Er

Customer Service Executive

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Teo Swee Keong [mailto:TeoSweeKeong@first-insurance.com.sg]

Sent: Monday, 8 January, 2018 2:53 PM

To: Hock Wah Motor Pte Ltd < motor@hockwah.com.sg >

Cc: Serene Ler < Sereneler@first-insurance.com.sg>

Subject: YR REF: SJP8412P OUR REF: SHA1239Y DOA:05/01/2018

Dear Sirs.

We refer to your survey request dated 08/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo Motor Claims Dept

36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C email: MotorClaims@first-insurance.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for

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From: Caroline Cabrera

Sent: Monday, January 08, 2018 2:11 PM

To: Teo Swee Keong < TeoSweeKeong@first-insurance.com.sg> Subject: FW: TP CLAIM_SJP8412P & SHA1239Y_DOA:05/01/2018

Dear SK,

For survey

Thanks & Regards Caroline Cabrera Motor Claims Department

First Capital Insurance Ltd

A member of MS&AD INSURANCE GROUP

36 Robinson Road #16-01 City House | Singapore 068877 | Reg. No. 195000106C

D: 6507 3848 | F: 6507 3849

email: www.first-insurance.com.sg

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Monday, January 8, 2018 1:39 PM

To: Motor_Claims < Motor_Claims@first-insurance.com.sg > Subject: TP CLAIM_SJP8412P & SHA1239Y_DOA:05/01/2018

Dear Sir/Madam

Attached herewith our client's GIA report that claim against your insured SHA1239Y.

The above mention vehicle not in Bedok workshop, please assist to make necessary arrangement

Please revert the liability of the above case.

Thank you..

Best Regards Mavis Er Customer Service Executive

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

- 1	MOTOR	R SURVEY ASSIGNME	NT	
Date 9/1/	18	Out	Ref No.	SHA 12394
Accident Date S	5/1/18	Cla	im Type	3rd Party
Insured Vehicle	SHA12394			55184129
	Hock Wah Mo Blk 3011 Bedok M #01-2008/2010	for Workshop Contact North Avet Nee Ltb		
Contact No.	5'pore 489977 1:6441 5655		Fax No.	62438121
Survey Type	Without Prejudice	(No est. provided)		y clear but quantum agreed.
Appointed Surveyor	LKK	100		
Contact Person			Fax No.	6841 6315
Contact Number	6256 356			011631)

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. Accident Reports & est

Hoch Work Motor Workshop Pte ld Attention Maris Er

Officer In charge Serene Ler

IMPORTANT NOTE

Kindly submit the survey report by email only to surveyor@first-insurance.com.sg within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 12 January, 2018 4:34 PM

To:

'Teo Swee Keong'; assignments

Cc:

'Serene Ler'; SUR

Subject:

RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA1239Y DOA:05/01/2018

Attachments:

CSFCI18000603Uqd3.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SJP 8412P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 10 January, 2018 9:50 AM

To: 'Teo Swee Keong' <TeoSweeKeong@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Serene Ler' <Sereneler@first-insurance.com.sg>; SUR <sur@lkkauto.com> Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA1239Y DOA:05/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@first-insurance.com.sg]

Sent: Tuesday, 9 January 2018 7:09 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Serene Ler < Sereneler@first-insurance.com.sg >; Hock Wah Motor Pte Ltd < motor@hockwah.com.sg >

(motor@hockwah.com.sg) < motor@hockwah.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: SHA1239Y DOA:05/01/2018

Dear Sirs

New survey request for your handling.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	5353F	
Vehicle Details	with the second	
Vehicle No.:	SJP8412P	٦
Vehicle to be Exported:	No	
Intended De-registration Date:	11 Jan 2018	
Vehicle Make:	TOYOTA	
Vehicle Model:	PICNIC AUTO W/O ROOF RACK	
Primary Colour:	Silver	
Manufacturing Year:	2009	
Engine No.:	1AZH328899	
Chassis No.:	JTEGH23B200026465	
Maximum Power Output:	110.0 kW (147 bhp)	
Open Market Value:	\$23,511.00	
Original Registration Date:	14 Apr 2009	
First Registration Date:	14 Apr 2009	
Transfer Count:	1	
Actual ARF Paid:	\$23,511.00	
Intended PARF Rebate [Details	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	13 Apr 2019	
PARF Rebate Amount:	\$12,931.00	
Intended COE Rebate D		
COE Expiry Date:	13 Apr 2019	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$4,889.00	
COE Rebate Amount:	\$613.00	
Total Rebate Amount:	\$13,544.00	

The information contained herein is correct as at 11 Jan 2018

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E

BEDOK NORTH AVE 4.

#01-2008/10/12 SINGAPORE 489977

TEL: 6441 5655 FAX: 6441 5355/6243 8121

R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO: S1715353F

KINTAN BTE SAID

BLK 494C TAMPINES STREET 43

#03-342

SINGAPORE 522494

TEL: 83224268 FAX:

PH: ATTN: ESTIMATE BILL

Number:

EB00004713

Date:

9/1/2018

Case No:

AD00009495

Vehicle No: SJP8412P

Chassis:

JTEGH23B200026465

Year of Mfr 2009

Policy No

5087276092-01

Model:

TOYOTA PICNIC 2.0

eri	n:			(A)	
Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	REAR BUMPER Que 7	1.0	576.80	25	432.60
2	REAR BUMPER TOWING COVER	1.0	42.70	25	32.03
3	RAER REFLECTOR LH	1.0	69.69	25	52.27
4	REAR TAIL LAMP LH	1.0	69.69	25	52.27
5	REAR SHOCK ABSORBER LH	1.0	157.60	25	118.20
0	List Price - Parts Sub To	tal			687.37
6	REAR REVERSE SENSOR Stull	1.0	280.00	0	280.00
7	REAR REVERSE SENSOR	1.0	280.00	0	280.00
8		1.0	380.00	0	380.00
9	REAR TYRE LH REAR RIM LH - REPAIR	1.0			1 8
10	REAR FENDER LH - REPAIR	1.0			1
10	Special Nett Price - Parts Sub To	tal			940.00
	Parts To	2000			1,627.37
11	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	600.00	0	400.00 GOO.00
12	SPRAY PAINT ON THE AFFECTED AREAS	1.0	600.00	0	920,600.00
13	** TO TO TO TO THE PARTY OF A VIOLATION OF THE PARTY OF	1.0	100.00	0 ~	2X 100.00
1.0	Labour J Sub To	otal /			1,300.00
	126 Ash 111	1118			j.
	1021 1190-1111	/			14526
	allin				
	1/-1/50				
	2/1				

Date of accident: 05/01/2018 09:00 PM Place ALONG ECP TOWARDS CITY

the Repairer of the following:

SINGAPORE DOLLARS: THREE THOUSAND ONE HUNDRED

THIRTY-TWO AND CENTS TWENTY-NINE ONLY

E. & O. E.

To resurvey before/after spray painting

To display damaged part(s) during resurvey

· Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

No illegal modification(s) is allowed

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

CUSTOMER SIGNATURE
Acknowledged by Repairer

Signature:

Page 1 of 1

* N = Item not subjected to GST

HOCK WAH MOTOR WORKSHOP PTE LTD

Less Excess

SUBTOTAL

GST 7.00%

TOTAL

AUTHORISED SIGNATURE

Issued by: MAVIS

0.00

2,927.37

3,132.29

204.92



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Autom	nobile
IRST	CAPITAL INSUR	RANCE LTD	Ref : CS/FCI1800060	03/Uqd3n2
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date: 30-01-2018 Code: FCI2		
		Policy Particula	ars :- THIRD PARTY CLAI	М
	Insured Veh.	SHA 1239Y	Veh. Inspected	SJP 8412P
	Policy No.		Coverage (\$)	0.00
	Claim No.	SHA 1239Y	Excess (\$)	0.00
	Assign From	TEO SWEE KEONG	Assign Date	09/01/2018
2.		Vehicle P	articulars & Condition	
	Make & Model	TOYOTA PICNIC (A)	c.c	1998
	Engine No.	HIDDEN	Year of Reg.	2009
	Chassis No.	JTEGH23B200026465	Colour	SILVER
	Odometer	139191	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/60 R16	DUNLOP	6 mm
	L/H Front Tyre	215/60 R16	DUNLOP	6 mm
	R/H Rear Tyre	215/60 R16	DUNLOP	6 mm
	L/H Rear Tyre	215/60 R16	DUNLOP	6 mm
4.			ription of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THI	E N/S REAR PORTION.	
5.			neral Information	经 的是 表现是分析
	Accident Date	05/01/2018	Inspection Date	11/01/2018
	Survey held at	HOCK WAH MOTOR WOR	KSHOP PTE LTD	
		3011 BEDOK INDUSTRIAL #01-2008 SINGAPORE 489977	PARK E	
5a.			Remarks	
	DITHE INCRECTI	NSISTENT TO ACCIDENT RI ON WAS CONDUCTED ON A ICE TO YOUR INSTRUCTION	EPORT. A"WITHOUT PREJUDICE" BA NS, WE HAVE NOT AUTHOR	ISIS. ISED REPAIRS.
5b.			mate Days of Repair	
	ESTIMATED NOF	RMAL PERIOD FOR REPAIR	3 Working Da	ays



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 8412P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEEP CUT	576.80	576.80
1	REAR BUMPER TOWING COVER	NOT NECESSARY	42.70	:
1	REAR REFLECTOR LH	NOT NECESSARY	69.69	
1	REAR TAIL LAMP LH	NOT NECESSARY	69.69	·
1	REAR SHOCK ABSORBER LH	NOT NECESSARY	157.60	2-
	LESS 25% DISCOUNT		-229.11	-144.20
			687.37	432.60
	SPECIAL NETT ITEMS			
1	REAR REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR REVERSE SENSOR (SN)	REPEATED	280.00	13
	REAR TYRE LH (SN)	SERVICEABLE	380.00	
	REAR RIM LH (NPA)(SN)	TO REPAIR SEE LABOUR		
1	REAR FENDER LH (NPA)(SN)	TO REPAIR SEE LABOUR		8.
			940.00	200.00
	LABOUR			-
	LABOUR TO REMOVE & REFIT NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF REAR RIM LH AND REAR FENDER LH.		600.00	400.00
	SPRAY PAINT ON THE AFFECTED AREAS.		600.00	420.00
	ANTI-RUST COATING.	NOT NECESSARY	100.00	
	100 A		1,300.00	820.00
	GRAND TOTAL		2,927.37	1,452.60
	RECOMMENDED COST OF LUMP SUM REPAIRS			1,150

Report Ref No. CS/FCI18000603/Uqd3n2

CHUA KANG SENG

(TO ITS PRE-ACCIDENT CONDITION)

Licensed Appraiser

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