

INS. CASE OWNER:

Joel

CC 3 / CT1180 00600 / Dhs 312

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Bryan

DOI:

09/01/18

Date / Time:

09/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBC 909P

Claim No.:

SNM 18 DOUVOX WV

Name of Insured:

BE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II: S\$

D.O.A.:

06/01/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 9260P



INSRS:

WSP:

Tel:

Liability:

RMKS:

CPhE (Loyang)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
19/01/18 (V.L)	CH 9260P - C/C/F/14-007337/H4n3k3 DOA: 15/01/18 GBC 909P - X * OI NR - SEND FIRST LETTER TO OI.	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI: 22/1/18 > SH	
		After call ltr to OI:	
22/1/18	28 hrs: called OI Beauty Wood material and hardware P/L 69413255 spoke to one of the staff, she will inform the person in charge to lodge report when he's back (not in) ORIGINAL TP LOD IN.	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
26/02/18	TP REPORT WHILE PENDING OI GIA REPORT DONE.	Final Repair Bill:	
08/03/18	OI GIA REPORT IN. TO COT OF GULF DRIVERS 2018 ORIGINAL TP LOD IN	Car Rental Invoice:	
29/10/18	OI INTRODUCED TO VISIT TP CLAIM AT BOST. GROUP LETTER TO OI.	Towing Invoice	
		LTA / GIA:	
31/10/18	OBEN WILSON/TP APPROVAL. ON APPROVED GROUP LET OFFER TO TP.	Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: 10/01/18 Sent By: Shirley Hiew
31/10/18 - TP Accepted OFFER. All docs IN

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: L9	SS 2,400.00 (2 days) Reduction: 51 %	ORBITR.	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	WILLIAM	IL
Repair Cost: (w/ GST)	SS 2,568.00		
Loss of Rental (LOR):	SS 646.40 (5 days) X \$129.28		
Loss of Use (LOU):	SS 250.00 x 5 days		
Loss of Income (LOI):	SS — (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>			[Tick only one]
GIA/LTA Search	SS 7.49		
Medical:	SS —		
Disbursement:	SS — (e.g. Tow/ Independent)		
Legal Cost	SS —		
Total:	SS 3,471.89	Global Sum S\$: 3,450.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 3,450.00	Name 1:	COMFORTABLE GEO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS —	Name 2:	—
Payee 3: (Strike if N.A.)	SS —	Name 3:	—

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$400.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18000600/Dhs3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 10-01-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 909P	Veh. Inspected	SH 9260P	
Policy No.		Coverage (\$)	0.00	
Claim No.	SNM18D00203C02	Excess (\$)	0.00	
Assign From		Assign Date	10/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	06/01/2018	Inspection Date	09/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: TBA
Our ref: CC3/CTI18000600/Dhs3

Date: 10.01.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH 9260P

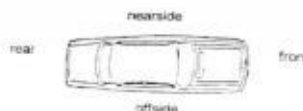
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	4,954.80
Revised Estimate Amount	: S\$	2,667.68
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

ANG BRYAN TANI
Licensed Appraiser

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 18 January 2018 9:41 AM
To: Lucas Lee; Joel Goh
Cc: Claims Dept of CTI; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: PRS FOR SH9260P (CTI REF: SNM18D00203C02) *** LKK REF - LKK REF - CC3/CTI18000600/Dhs3
Attachments: TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; LKK SURVEYOR PHOTO.pdf; SNM18D00203C02 20180112 TO LKK - ACK LTR.pdf

Dear Lucas/Joel,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]
Sent: Friday, 12 January 2018 9:20 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRS FOR SH9260P (CTI REF: SNM18D00203C02)

Dear Sirs,

Kindly refer to the above attachment.

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, 10 January, 2018 3:25 PM
To: Claims Dept of CTI; Joel Goh

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBC909P (OI : EQI - TBA) AND SH9260P (TP : LKK REF - CC3/CTI18000600/Dhs3) on 06/01/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 9260P at M/s Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D00203/C02/0**

Date: **12 JANUARY 2018**

via Ordinary & Registered Mail

**BEAUTY WOOD MATERIAL AND HARDWARE PTE LTD
46 SUNGEI KADUT STREET 1
SUNGEI KADUT IND ESTATE
SINGAPORE 729350**

Dear Sir / Madam

**ACCIDENT INVOLVING GBC909P AND SH9260P ON 06 JANUARY 2018
ALONG BLK 669A MSCP AT DECK 3**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SH9260P**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us **IMMEDIATELY** through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIC
Ref : CC3/CT118000600/Dhs3
Contact No : 68412096
via Email : VIC@LKKAUTO.COM

CC : Agent - (AN0450A) - INXPIRE N SOLUTIONS

F02/LKKDSANR-2013



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18000600/Dhs3

18th January 2018

BEAUTY WOOD MATERIAL AND HARDWARE PTE LTD
46 SUNGEI KADUT STREET 1
SUNGEI KADUT IND ESTATE
SINGAPORE 729350

6841 3285

Dear Sir / Madam,

ACCIDENT INVOLVING GBC909P AND SH9260P ON 06 JANUARY 2018
ALONG BLK 669A MSCP AT DECK 3

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 12th January 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 26th January 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO. 305105077

STOMER
COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755 (O)

REGN NO: SH 9260P	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 06.01.2018 00:05
YR OF MANU. 10.07.2014	TARGET DATE
CHASSIS CODE KMHLB41UMEU056093	COMPLETION DATE/TIME:

SCOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 06.01.2018
NATURE: 3P 06.01.2018

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Knowledge Slip

Exit Pass

Vehicle No.: SH 9260P
CHIANG @

Vehicle No.: SH 9260P

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 9260P

DATE 9/1/2018 9:53

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover <i>Cnt</i>			\$ 562.30	✓
	Front Bumper Sponge <i>Ntd</i>			\$ 142.20	x
	Front Bumper Reinforcement <i>Ntd</i>			\$ 526.10	x
	Front Bumper Grille (LH) <i>Cnt</i>			\$ 40.30	✓
	Front Bumper Bracket Top (LH) <i>src</i>			\$ 22.40	x
	Front Bumper Retainer Mounting <i>src</i>			\$ 9.20	x
	Headlamp Support Panel Assy <i>Ntd</i>			\$ 1,067.50	x
	Headlamp (LH) <i>Scanned</i>			\$ 1,388.00	✓
	Front Fender (LH) <i>Dented</i>			\$ 619.00	✓
	Front Fender Shield (LH) <i>src</i>			\$ 169.80	x
	Front Fender Retainer <i>src</i>			\$ 9.20	x
	SUB TOTAL			\$ 4,556.00	
	LESS 20%			\$ 911.20	
	DISCOUNTED TOTAL			\$ 3,644.80	
	Front Fender Advertisement Logo (LH) <i>Ntd</i>			\$ 100.00	Nett ✓
				\$ 100.00	
	Labour Charge				
	Panel Beating			\$ 560.00	400/-
	Spray Painting Charge			\$ 400.00	360/-
	Wiring Charge			\$ 50.00	30/-
	Tuff Kote			\$ 50.00	20/-
	Remove/Refix Aircon & Refill Gas			\$ 150.00	Ntd
	TOTAL LABOUR			\$ 1,210.00	
	ESTIMATE TOTAL			\$ 4,954.80	
<p>09/01/2018 @ 1500m</p> <p>Hua Andrew</p> <p>L/Sun</p> <p>2 days.</p> <p>2K1C Andu</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Remarks:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18000600/Dhb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 05-11-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 909P	Veh. Inspected	SH 9260P	
Policy No.	DMCVSN1328431704	Coverage (\$)	0.00	
Claim No.	SNM18D00203C02/9	Excess (\$)	0.00	
Assign From		Assign Date	09/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KMHLB41UMEU056093	Colour	BLUE	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/01/2018	Inspection Date	09/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9260P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER COVER	CUT	562.30	562.30
1	FRONT BUMPER SPONGE	NOT NECESSARY	142.20	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	526.10	-
1	FRONT BUMPER GRILLE (LH)	CUT	40.30	40.30
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER RETAINER MOUNTING	SERVICEABLE	9.20	-
1	HEADLAMP SUPPORT PANEL ASSY	NOT NECESSARY	1,067.50	-
1	HEADLAMP (LH)	SCRATCHED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
	LESS 20% DISCOUNT		-911.20	-521.92
			3,644.80	2,087.68
<u>SPECIAL NETT ITEMS</u>				
1	FRONT FENDER ADVERTISEMENT LOGO (LH)(SN)	NECESSARY	100.00	100.00
			100.00	100.00
<u>LABOUR</u>				
	PANEL BEATING.		560.00	400.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
			1,210.00	810.00
GRAND TOTAL			4,954.80	2,997.68
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,400.00

Report Ref No. CC3/CTI18000600/Dhb3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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