

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 22 July, 2019 11:36 AM
To: Claims Dept of CTI
Cc: Tan Kah Leong; Chee So Chow; Alfred Toh; dean@insgroup.com.sg; Hsiao Tong (LKKAUTO); KKLau; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9
Attachments: IMG-20190717-WA0009.jpg; IMG-20190717-WA0010.jpg; IMG-20190717-WA0011.jpg; IMG-20190717-WA0012.jpg

Dear All,

We refer to the below email.

Please be informed that we had spoken to Mr Ah Liang and addressed his concerns. He was informed that the PD claim was already settled and closed.

Based on the attached letter, the Insured was informed that the Third Party claimant is making a bodily injury claim through lawyers and he was informed that for such cases, the Insurance will further look and investigate into the matter.

He noted and would like the insurer, China Taiping to handle the Bodily Injury claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Monday, 22 July, 2019 9:28 AM
To: Vic (LKKAUTO); Admin A
Cc: Tan Kah Leong; Chee So Chow; Alfred Toh; dean@insgroup.com.sg; Hsiao Tong (LKKAUTO); KKLau
Subject: FW: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9

LKK REF CC3/CTI18000600/Dhs3n2

CTI REF: SNM18D00203C02/9 (GBC909P)

Dear Vic

Please refer to our agent's email and assist to follow up with Insured on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Inxpire [<mailto:inxpire@inxpire.com.sg>]
Sent: Sunday, 21 July, 2019 12:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9

Hi Team,

Insured want to provide some info regards to this claim and he want to speak to the claim officer in-charge.

The boss called Ah Liang and no. is 91449519

Thanks & Regards

Dean

INXPIRE N SOLUTIONS

Acct: AN0450A

Off: 6295 6108

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Wednesday, 31 October, 2018 12:40 PM
To: Vic (LKKAUTO); Admin A
Cc: Catherine Thia; Chee So Chow; KKLau; Inxpire; dean@insgroup.com.sg; Hsiao Tong (LKKAUTO); Alfred Toh; KKLau
Subject: RE: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2

LKK REF CC3/CTI18000600/Dhs3n2

CTI REF: **SNM18D00203C02/9 (GBC909P)**

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the third party property damage claim at \$3,471.89.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, October 31, 2018 10:15 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Inxpire <inxpire@inxpire.com.sg>; dean@insgroup.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2
Importance: High

Dear Alfred,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)

Sent: Monday, 29 October, 2018 2:06 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Alfred Toh; Chee So Chow; KKLau; Inxpire; dean@insgroup.com.sg; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A

Subject: <SEEK MANDATE> RE: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2

CTI REF – SNM18D00203C02/9

LKK REF – CC3/CTI18000600/Dhs3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES GBC 909P (OI) AND SH 9260P (TP) ON 06/01/2018

We refer to the subject matter and to your below email.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,301.63	\$ 2,568.00
Loss of Rental (\$129.28 x 5 days)	\$ 646.40	\$ 646.40
Loss of Income (\$80 x 5 days)	\$ 400.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 6,355.52	\$ 3,471.89

Breakdown of days is as follows:

Recommended Days	2 days
Weekends / Downtime	3 days
TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 29 October, 2018 10:59 AM

To: Vic (LKKAuto); Admin A

Cc: Catherine Thia; Alfred Toh; Chee So Chow; KKLau; Inxpire; dean@insgroup.com.sg; Hsiao Tong (LKKAuto)

Subject: GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2

LKK REF: CC3/CTI18000600/Dhs3n2

CTI REF: SNM18D00203C02/9 (GBE909P)

Dear Vic

We refer to the above matter.

Please proceed to negotiate the third party property damage claim at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Monday, October 29, 2018 10:11 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; kklau@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: GBC 909 P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2

Another gentle reminder

Outstanding : 8 months.
(3rd party reported : Not involved/not aware of accident)

Without Prejudice.

Dear Mr Vic and Mr Lau

Preceding emails refer.

Case has been long protracted for the past eight months with no sign of any development.

Without any further delay, kindly forward your offer and settle this matter expeditiously and amicably.

Please revert by 05.11.18.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek

Sent: Monday, 29 October 2018 9:56 AM

To: William Tan Thoo Seng

Subject: Fw: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

From: Catherine Koh Mui Gek

Sent: Monday, 10 September 2018 5:28 PM

To: Vic (LKKAuto)

Subject: Re: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Dear Vic

Regret to inform video footage not available. Taxi's engine was off thus no recording.

Attached colour scene photos for your review. Hope to hear from you soon.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, 10 September 2018 4:02:34 PM

To: William Tan Thoo Seng

Cc: Admin A; Catherine Koh Mui Gek; Vic (LKKAuto)

Subject: RE: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Without Prejudice

Dear William,

We refer to our below email.

Kindly advise if your client have video footage and any other evidence to provide.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 8 June, 2018 11:10 AM

To: William Tan Thoo Seng; LKK

Cc: alfred.toh@sg.cntaiping.com; Admin A; Vic (LKKAuto)

Subject: RE: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Without Prejudice

Dear William,

We refer to your below email.

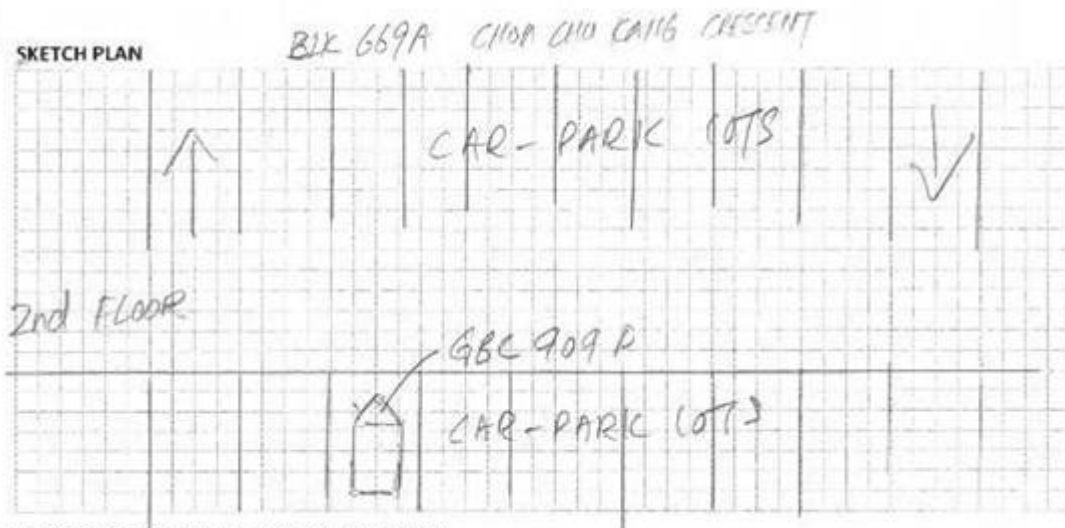
Please be informed that our Insured Driver had already reported that accident.

However, our Insured Driver had mentioned that he was not aware of the accident. Please see below statement for your reference.

As such, we would like to request for **any evidence** to support your client's claim and for our further action.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

		Driving Licence & Expiry Date	Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 06/01/2018 at about 1845hrs, I parked my vehicle bearing the registration no. GBC909P at B669A Choa Chu Kang Crescent MSCP. I did not hear any sound or felt anything while parking. My vehicle was parked there till 08/01/2018 at about 0730hrs.

On 09/01/2018 at about 0815hrs, when I was reporting for work, my manager informed that I was in an accident of hit and run accident with a vehicle bearing the registration no. SH9260T that I was not aware of. I am unsure what had happened. There is no damaged to my vehicle. There is no in-car camera in my vehicle.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Friday, 8 June, 2018 11:02 AM

To: Vic (LKKAuto); LKK

Cc: alfred.toh@sg.cntaiping.com

Subject: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting

Reminder
Non-reporting : 5 months

Without Prejudice.

Dear Vic

We refer to our follow up telephone conversations on **11.05.18** and **07.06.18**.

You have informed us that accident still not reported and you are waiting for China's instruction to repudiate our claim.

Kindly confirm repudiation and request us to claim directly against your insured driver.

Dear Mr Lau

Kindly assist.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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