

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 29 October, 2018 10:59 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Catherine Thia; Alfred Toh; Chee So Chow; KKLau; Inxpire; dean@insgroup.com.sg; Hsiao Tong (LKKAUTO)  
**Subject:** GBC909P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2  
**Attachments:** SAM\_6020.JPG; SAM\_6026.JPG; TRAFFIC POLICE'S REPLY.pdf

LKK REF: CC3/CTI18000600/Dhs3n2  
CTI REF: SNM18D00203C02/9 (GBE909P)

Dear Vic

We refer to the above matter.

Please proceed to negotiate the third party property damage claim at best possible terms.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
TEL: +65 6389 6116  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
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**From:** William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]  
**Sent:** Monday, October 29, 2018 10:11 AM  
**To:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>; kklau@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Aileen Tan Lee Noi <aileentan@cdge.com.sg>  
**Subject:** GBC 909 P VS SH 9260 P - D.O.A. 06.01.18 - China: SNM18D00203C02/9; LKK REF CC3/CTI18000600/Dhs3n2

**Another gentle reminder**

**Outstanding : 8 months.**  
**(3rd party reported : Not involved/not aware of accident)**

Without Prejudice.

Dear Mr Vic and Mr Lau

Preceding emails refer.

Case has been long protracted for the past eight months with no sign of any development.

Without any further delay, kindly forward your offer and settle this matter expeditiously and amicably.

Please revert by 05.11.18.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** Catherine Koh Mui Gek

**Sent:** Monday, 29 October 2018 9:56 AM

**To:** William Tan Thoo Seng

**Subject:** Fw: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

**From:** Catherine Koh Mui Gek

**Sent:** Monday, 10 September 2018 5:28 PM

**To:** Vic (LKKAuto)

**Subject:** Re: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Dear Vic

Regret to inform video footage not available. Taxi's engine was off thus no recording.

Attached colour scene photos for your review. Hope to hear from you soon.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 10 September 2018 4:02:34 PM

**To:** William Tan Thoo Seng

**Cc:** Admin A; Catherine Koh Mui Gek; Vic (LKKAuto)

**Subject:** RE: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Without Prejudice

Dear William,

We refer to our below email.

Kindly advise if your client have video footage and any other evidence to provide.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Friday, 8 June, 2018 11:10 AM

**To:** William Tan Thoo Seng; LKK

**Cc:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com); Admin A; Vic (LKKAuto)

**Subject:** RE: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

Without Prejudice

Dear William,

We refer to your below email.

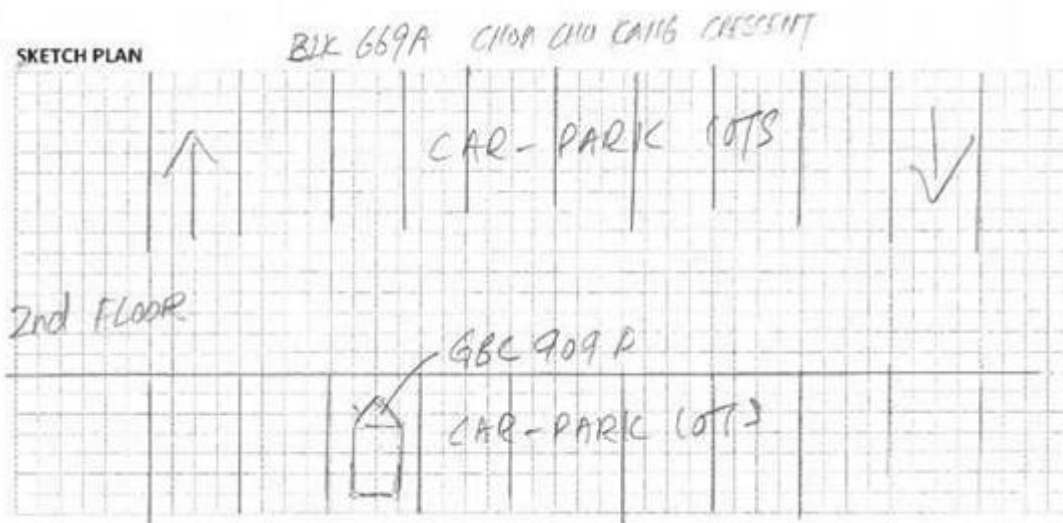
Please be informed that our Insured Driver had already reported that accident.

However, our Insured Driver had mentioned that he was not aware of the accident. Please see below statement for your reference.

As such, we would like to request for **any evidence** to support your client's claim and for our further action.

Thank you.

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

		Driving Licence & Expiry Date	Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

### Brief Details.

On 06/01/2018 at about 1845hrs, I parked my vehicle bearing the registration no. GBG909P at B:669A Choa Chu Kang Crescent MSCP. I did not hear any sound or felt anything while parking. My vehicle was parked there till 08/01/2018 at about 0730hrs.

On 09/01/2018 at about 0815hrs, when I was reporting for work, my manager informed that I was in an accident of hit and run accident with a vehicle bearing the registration no. SH9260T that I was not aware of. I am unsure what had happened. There is no damaged to my vehicle. There is no in-car camera in my vehicle.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

**Sent:** Friday, 8 June, 2018 11:02 AM

**To:** Vic (LKKAuto); LKK

**Cc:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**Subject:** Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting

**Reminder**  
**Non-reporting : 5 months**

**Without Prejudice.**

Dear Vic

We refer to our follow up telephone conversations on **11.05.18** and **07.06.18**.

You have informed us that accident still not reported and you are waiting for China's instruction to repudiate our claim.

Kindly confirm repudiation and request us to claim directly against your insured driver.

**Dear Mr Lau**

Kindly assist.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843