

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 May, 2018 4:12 PM
To: Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Lucas Lee; Sharon Han; Alfred Toh; Hsiao Tong (LKKAUTO); Hwang Shiang Yi; CHENG HOE MOTOR PTE LTD (HQ); June Phua; CHENG HOE MOTOR PTE LTD (AMK)
Subject: RE: PRS FOR SH9260P (CTI REF: SNM18D00203C02/9) *** LKK REF - LKK REF - CC3/CTI18000600/Dhs3
Attachments: MCHM18010854-GBC909P.pdf

LKK REF - CC3/CTI18000600/Dhs3
CTI REF – SNM18D00203C02/9 (GBC909P)

Dear Vic

We refer to your emails pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and further assistance to obtain Insured's email (**not provided in the SAS report**)

Please assist to obtain the third video footage as Insured driver claimed that he was **not aware of any accident**.

Aside to Sharon, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, May 08, 2018 2:59 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: PRS FOR SH9260P (CTI REF: SNM18D00203C02/9) *** LKK REF - LKK REF - CC3/CTI18000600/Dhs3

Dear Lucas,

We refer to our below email.

Please advise if Insured had lodged the report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)

Sent: Thursday, 18 January, 2018 9:41 AM

To: Lucas Lee; Joel Goh

Cc: Claims Dept of CTI; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: PRS FOR SH9260P (CTI REF: SNM18D00203C02) *** LKK REF - LKK REF - CC3/CTI18000600/Dhs3

Dear Lucas/Joel,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 12 January 2018 9:20 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRS FOR SH9260P (CTI REF: SNM18D00203C02)

Dear Sirs,

Kindly refer to the above attachment.

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 10 January, 2018 3:25 PM

To: Claims Dept of CTI; Joel Goh

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBC909P (OI : EQI - TBA) AND SH9260P (TP : LKK REF - CC3/CTI18000600/Dhs3) on 06/01/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 9260P at M/s Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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