

## Vic (LKKAUTO)

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 3 October, 2018 11:12 AM  
**To:** Vic (LKKAUTO); Admin A; inxpire@inxpire.com.sg; 'Enquiry'  
**Cc:** Catherine Thia; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Chai Chui Ai; Alice Ng; dean@insgroup.com.sg; dave@insgroup.com.sg  
**Subject:** CTI REF: SNM18D00203C02/9 GBC 909P VS SH 9260P - D.O.A. 06.01.18 LKK REF CC3/CTI18000600/Dhs3n2  
**Attachments:** SNM18D00203C02 20180215 FROM TRAFFIC POLICE - EMAIL REPLY TO INSURED DRI....pdf; SAM\_6020.jpg; SAM\_6026.jpg; Re: Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting LKK REF CC3/CTI18000600/Dhs3n2

**LKK REF: CC3/CTI18000600/Dhs3n2**

**CTI REF: SNM18D00203C02/9 (GBC909P)**

Dear Vic

We thank you for your email pertaining to the above matter.

The matter is receiving our attention and we shall revert shortly.

Aside to Ruby of Inxpire N Solution, trust you will be able to advise mutual client on the claim.

**Do let us know if Insured wish to take over conduct of the claim for our next course of action.** (unaware of the accident)

Ps M/s LKK Auto Consultants Pte Ltd is appointed by us to handle third party claims against China TaiPing Insurance.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**TEL: +65 6389 6116**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized*

*disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, October 03, 2018 10:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: CTI REF: SNM18D00203C02/9 GBC 909P VS SH 9260P - D.O.A. 06.01.18 LKK REF CC3/CTI18000600/Dhs3n2

Dear Alfred,

We refer to your below email.

Please be informed that TP repairer confirmed that there was no video footage available as the taxi's engine was off at the time of accident and dash camera was not on. However, only scene photos were provided (see attached email and photos).

Kindly advise further instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Claims Dept of CTI [mailto:[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)]  
**Sent:** Wednesday, 3 October, 2018 9:48 AM  
**To:** Vic (LKKAuto); Admin A  
**Cc:** Catherine Thia; Hsiao Tong (LKKAuto); KKLau; Alfred Toh  
**Subject:** RE: CTI REF: SNM18D00203C02/9 GBC 909P VS SH 9260P - D.O.A. 06.01.18 LKK REF CC3/CTI18000600/Dhs3n2

**LKK REF:** CC3/CTI18000600/Dhs3n2

**CTI REF:** SNM18D00203C02/9 (GBC909P)

Dear Vic

We refer to our earlier email pertaining to the above matter.

Attach herewith the Traffic Police's reply to Insured for your records.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
TEL: +65 6389 6116  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Claims Dept of CTI  
**Sent:** Wednesday, October 03, 2018 9:43 AM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Catherine Thia <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM18D00203C02/9 GBC 909P VS SH 9260P - D.O.A. 06.01.18 LKK REF CC3/CTI18000600/Dhs3n2

**LKK REF:** CC3/CTI18000600/Dhs3n2  
**CTI REF:** SNM18D00203C02/9 (GBC909P)

Dear Vic

We refer to the above matter.

Please assist to check your records whether there is video footage and/other evidence provided by third party to substantiate their claim.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
TEL: +65 6389 6116  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)



**Disclaimer :**

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, June 08, 2018 11:10 AM

**To:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; LKK <[lkk@lkkauto.com](mailto:lkk@lkkauto.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** CTI REF: SNM18D00203C02/9 GBC 909P VS SH 9260P - D.O.A. 06.01.18 LKK REF CC3/CTI18000600/Dhs3n2

Without Prejudice

Dear William,

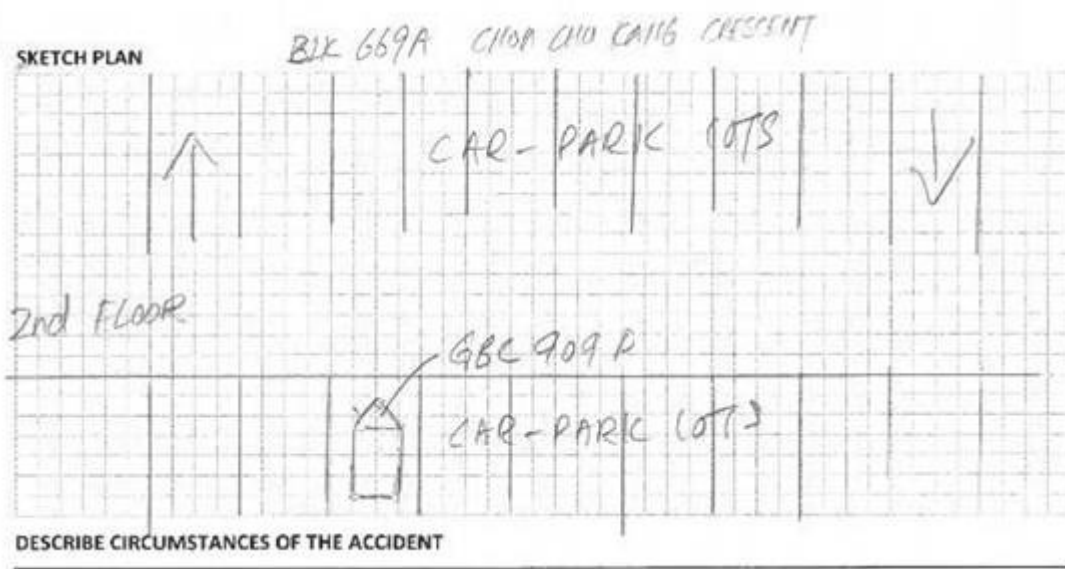
We refer to your below email.

Please be informed that our Insured Driver had already reported that accident.

However, our Insured Driver had mentioned that he was not aware of the accident. Please see below statement for your reference.

As such, we would like to request for **any evidence** to support your client's claim and for our further action.

Thank you.



		Driving Licence & Expiry Date	Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 06/01/2018 at about 1845hrs, I parked my vehicle bearing the registration no. GBG909P at B/669A Choa Chu Kang Crescent MSCP. I did not hear any sound or felt anything while parking. My vehicle was parked there till 08/01/2018 at about 0730hrs.  
On 09/01/2018 at about 0815hrs, when I was reporting for work, my manager informed that I was in an accident of hit and run accident with a vehicle bearing the registration no. SH9260T that I was not aware of. I am unsure what had happened. There is no damaged to my vehicle.  
There is no in-car camera in my vehicle.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

**Sent:** Friday, 8 June, 2018 11:02 AM

**To:** Vic (LKKAuto); LKK

**Cc:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**Subject:** Yr ref : N.A. (GBC 909 P) VS SH 9260 P D.O.A. 06.01.18 China Non reporting

**Reminder**  
**Non-reporting : 5 months**

**Without Prejudice.**

Dear Vic

We refer to our follow up telephone conversations on **11.05.18** and **07.06.18**.

You have informed us that accident still not reported and you are waiting for China's instruction to repudiate our claim.

Kindly confirm repudiation and request us to claim directly against your insured driver.

**Dear Mr Lau**

Kindly assist.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843