

REF: CC3/MSG18000590 / Syber

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: SKF 2463Y

Policy No. A 804 30152AVW

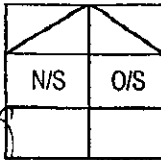
Claims No. 543841

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SMB 1339C Yr Regn: 25/3/2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Myn NL 320 F C.C. 10518

Colour Multi Colour A/C: Insured / Std / NI / NA

Sp. Reading 500987 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WMAH 227741700/762

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: SR / S/Rim / STD A/Rim or

Tyre Size: F: 275/70R22.5

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Bridgestone

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6/6 mm

L/Bal. 6 mm L/Bal. 6/6 mm

D.O.A. 2/1/18 D.O.I. 9/1/18

Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

SMB 1339C - x

SKF 2463Y - x

11/1/18 Email GIA to Katherine Wong / Nabillah  
 19/3/18 Sebastian confirmed \$1660 (Red 451, 219) (NO LS)  
 20/3/18 Send pret. revised by merimen

20/3/2018

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 2

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Date/Time, File Return to?

Transportation: \_\_\_\_\_

2) 203-tyrist

Add Fee: ☐ : Site Insp (\$ ) S + RS, SI☐ : Interview (\$ ) Photos☐ : Tech. Invs (\$ ) Others☐ : Weekend (\$ )

Report Format: merimen

Lump Sum / I.B.I. (\$) 1660p

TOTAL

210

# Survey Department Check List (Case Handler)

Reference No. : **CC3 / MSG / 8000 590 / Sub**  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: **Veron** **20/3/18**  
 Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG18000590/Svb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 10-01-2018		
		Code : MSG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKF 2463Y	Veh. Inspected	SMB 1339C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	02/01/2018	Inspection Date	09/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2018		11 Jan 2018 11:40 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS	[Created by insurer]
Insured: <b>HAN HUI</b> , ID: S2648117A, Tel: +6590043970, Email: HH_ACS@126.COM	
Main Claimant: <b>SMRT BUSES LTD</b> , Co. Reg. No.: 1982A2292D	
Vehicle Reg. No.: <b>SMB1339C</b>	Date of Loss: 02/01/2018 18:00 - :59
Claim Type: <b>TP / 543841</b>	Policy/Cover Note No.: A80430152AVW (Comprehensive) Coverage: 11/05/2017 - 10/05/2018
Vehicle Reg. No. (Insured): <b>SKF2463Y</b>	Policy No. (Claimant):
	Excess:
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Katherine Wong Chew Shong</b> - 6594 2544]
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... <b>[Imm.Advice due 12/01/2018]</b>
Driver/Custodian (Insured):	<b>HAN HUI (54 / Female)</b> , NRIC: S2648117A, Tel: +6590043970

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a> <a href="#">Compose Case Mail</a>
There are no mail for this case.	

ALL ASSOCIATED TASKS <input type="checkbox"/>	<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>																				
<table style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 10%;">Due Date</th> <th style="width: 10%;">Priority</th> <th style="width: 10%;">Type</th> <th style="width: 15%;">Task Group</th> <th style="width: 15%;">Subject</th> <th style="width: 15%;">Handler</th> <th style="width: 15%;">Assigned By</th> <th style="width: 15%;">Completed On</th> <th style="width: 15%;">Created On</th> <th style="width: 10%;">Done?</th> </tr> <tr> <td colspan="10">No results.</td> </tr> </table>	Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?												
No results.																					

Veron Chen (LKKAUTO)

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**From:** Pang Xiu Shi <xiushi\_pang@sg.msig-asia.com>  
**Sent:** Thursday, 11 January, 2018 11:44 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR; KKLau; Accounts (LKKAUTO); Katherine Wong; Nabilah Rasol  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 2/1/2018, SMB 1339C (TP VEHICLE), SKF 2463Y (OI VEHICLE)

Hi Veron,

Noted and thank you.

We have created case in Merimen and our reference number is 543841.

*Have a great week ahead!*

**Pang Xiu Shi**  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | [xiushi\\_pang@sg.msig-asia.com](mailto:xiushi_pang@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 11 January, 2018 9:42 AM  
**To:** Katherine Wong <[katherine\\_wong@sg.msig-asia.com](mailto:katherine_wong@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Accounts (LKKAUTO) <[account@lkkauto.com](mailto:account@lkkauto.com)>; Christopher Chionh <[christopher\\_chionh@sg.msig-asia.com](mailto:christopher_chionh@sg.msig-asia.com)>  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 2/1/2018, SMB 1339C (TP VEHICLE), SKF 2463Y (OI VEHICLE)

Dear Katherine/Nabilah,

Please be informed that we had inspected the vehicle SMB 1339C at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 9/1/2018

Enclosed herewith a copy of TP's GIA report and estimated cost of repair .

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**CONFIDENTIALITY NOTICE**

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Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 11 January, 2018 9:42 AM  
**To:** 'Katherine Wong'; 'Nabilah Rasol'  
**Cc:** SUR; KKLau; Accounts (LKKAUTO); 'Christopher Chionh'  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 2/1/2018, SMB 1339C (TP VEHICLE), SKF 2463Y (OI VEHICLE)  
**Attachments:** EST.pdf; GIA.pdf

Dear Katherine/Nabilah,

Please be informed that we had inspected the vehicle SMB 1339C at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 9/1/2018

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Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Katherine Wong Chew Shong

Date: 20 Mar 2018

**Preliminary Advice**

Insured Vehicle No : SKF2463Y

TP Vehicle No : SMB1339C

Accident Date : 02/01/2018

Make : MAN NL320F (A22)

Assignment Date : 11/01/2018

Date of Inspection : 09/01/2018

Est. Duration of Repair : 2.00

Inspection At : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)  
60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,111.00
Revised Amount	:S\$	1,660.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,660.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( )

The vehicle is economical/not economical for repair.

( X )

The above survey was conducted on a 'without prejudice' basis.

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

2292D

### Vehicle Details

Vehicle No.:

SMB1339C

Vehicle to be Exported:

No

Intended De-registration Date:

10 Jan 2018

Vehicle Make:

MAN

Vehicle Model:

NL320F (A22)

Primary Colour:

Multi-Colour

Manufacturing Year:

2012

Engine No.:

50333591413346

Chassis No.:

WMAA22ZZ4D7001762

Maximum Power Output:

-

Open Market Value:

\$252,433.00

Original Registration Date:

25 Mar 2013

First Registration Date:

25 Mar 2013

Transfer Count:

0

Actual ARF Paid:

\$0.00

### Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Rebate Amount: \$0.00

**Total Rebate Amount: \$0.00**

The information contained herein is correct as at 10 Jan 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/01/2018 14:04
Date Of Accident	02/01/2018 18:20
Exact Location Of Accident	SEMBAWANG WAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB1339C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111

### Vehicle Particulars

Manufacturer	MAN
Model	12M

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

### Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	

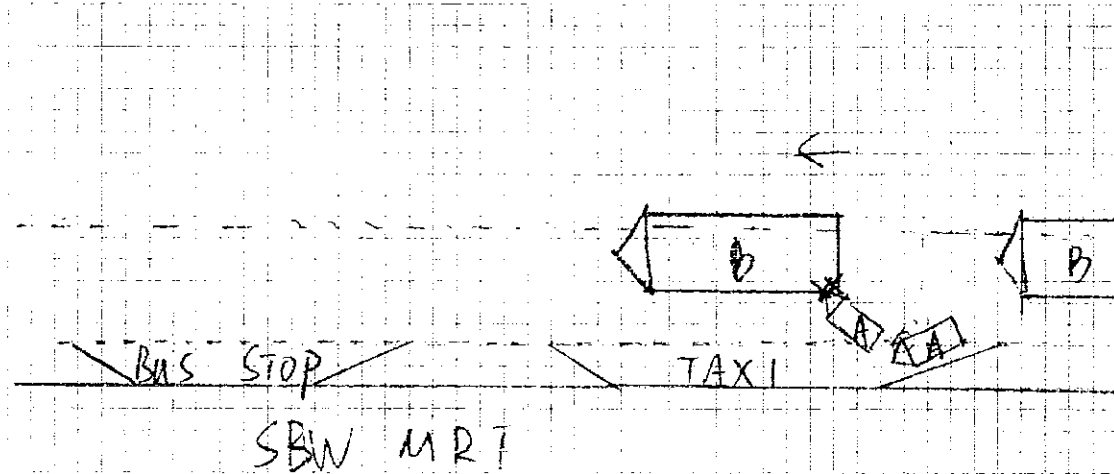
### Driver

Name of Driver	YANG YUNLEI
Passport No/FIN	G2323550T
Date Of Birth	12/08/1985
Occupation	OUTDOOR
Date Of Driving Pass	09/06/2014
Driving Experience	3 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN




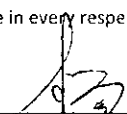
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


Refer to attached report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

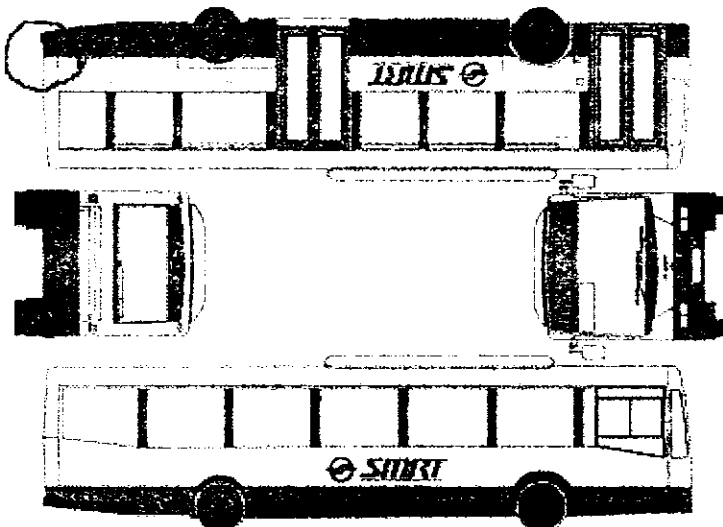
  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1339C  
 Ref. No : BUS/01/18/1002  
 Reg. Date : 01/01/1900  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Yang Yunlei  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 02/01/2018 06:20:00 PM  
 Accident Reported Date / Time : 03/01/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : MSIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC, if any :  
 TP: SKF2463Y  
 LEFT REAR PORTION DAMAGED  
 Prepared Date : 03/01/2018 02:54:24 PM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sebastian.

9/1/18.

- Lump Sum Repair.

- Photo After Paint.

90036121

sebastian.yang@lkkauto.com.



Chassis No : Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labout Charges	: 1,325.00	0.00
Total Spray Painting Charges	: 786.00	0.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
TOTAL	: 2,111.00	0.00
Lum Sum Total	: 2,100.00	0.00
No. of Repair Days	: 3.00	<del>0.00</del>
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sing Off Date	: 09/01/2018 01:16:29 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :  
Remarks :

Prepared Date : 09/01/2018 10:56:29 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :  
Quotation Date : Invoice Date :  
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,325.00	<del>0.00</del> 1060
Total Labour	1,325.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	<del>0.00</del> 600
Total Spray Painting & Panel Beating	786.00	0.00

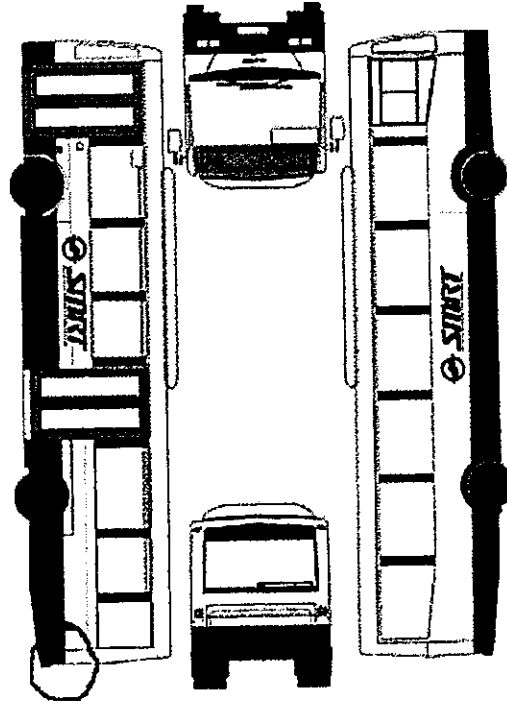
Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1339C  
Ref. No : BUS/01/18/1002  
Reg. Date : 25/03/2013  
Vehicle Type : BUS -12M  
Make : MAN  
Model : MAN  
Name of Driver : Yang Yunlei  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 02/01/2018 06:20:00 PM  
Accident Reported Date / Time : 03/01/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : MSIG  
Vehicle is Towed Back? : No  
Towed Back Date/Time : 01/01/2000  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094009  
Special Instruction to ARC,if any :  
SMB1339C - BUS LEFT REAR PORTION DAMAGED  
TP: SKF2463Y - LEFT REAR PORTION DAMAGED  
Prepared Date : 03/01/2018 02:54:24 PM



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : WMAA22ZZ4D7001762

Mileage

:

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,325.00	1,060.00
Total Spray Painting Charges	: 786.00	600.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 2,111.00</b>	<b>1,660.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	2.00 /
Prepared / Adjusted By	:	SEBASTIAN -LKK 90036121
Arc / Surveyor Sing Off Date	: 09/01/2018 01:16:29 PM	17/02/2018 04:21:32 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 09/01/2018 10:56:29 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,325.00	1,060.00 /
Total Labour	1,325.00	1,060.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	600.00 /
Total Spray Painting & Panel Beating	786.00	600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

$$\begin{array}{r} 1060 \\ + 600 \\ \hline 1660 \end{array}$$

Sr. G. S. S. S.  
19/3/18

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)							0.00	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Jan 2018		11 Jan 2018 11:40 <a href="#">Edit Adj Rpt</a>	<b>S\$1,660.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,660.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
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<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by Insurer]</b>			
Insured:	HAN HUI, ID: S2648117A, Tel: +6590043970, Email: HH_ACS@126.COM				
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 1982A2292D				
Vehicle Reg. No.:	SMB1339C	Date of Loss:	02/01/2018 18:00 - :59		
Claim Type:	TP / 543841	Policy/Cover Note No.:	A80430152AVW (Comprehensive) Coverage: 11/05/2017 - 10/05/2018		
Vehicle Reg. No. (Insured):	SKF2463Y	Policy No. (Claimant):			
		Excess:			
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628				
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 10/02/2018]				
Driver/Custodian (Insured):	HAN HUI (54 / Female), NRIC: S2648117A, Tel: +6590043970				

<b>ASSOCIATED MAIL RECEIVED</b>	<b>View All</b>	<b>Compose Case Mail</b>
There are no mail for this case.		

<b>ALL ASSOCIATED TASKS</b>										<b>View All</b>	<b>Search Tasks</b>	<b>Create New Task</b>	<b>Complete</b>
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>				
No results.													

## Claim Documents

**\*SMB1339C (543841)**  
**[SKF2463Y]**  
**TP**  
**SMRT BUSES LTD**  
**Jan 2 2018 6:00PM**  
**[HAN HUI]**  
**SMRT Automotive Services Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	11/01/18 11:05	<b>Accident Statement</b> From: SC - Reg. No: SKF2463Y, Claimant: HAN HUI		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/03/18 11:45	<b>Adjuster Immediate Advice</b>		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
2	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
3	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
4	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
5	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
6	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
7	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
8	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
9	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
10	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
11	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
12	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
13	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
14	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
15	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
16	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
17	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
18	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
19	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
20	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
21	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
22	20/03/18 11:40	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	11/01/18 11:05	<b>SMB1339 E-FILE REPORT</b> From: SC - Reg. No: SKF2463Y, Claimant: HAN HUI		Load PDF	
2	11/01/18 11:06	<b>TP PRI with ESTIMATES</b>		Load PDF	
3	11/01/18 11:45	<b>direct survey done</b>		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18000590/SVBE2

Date: 23/03/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A80430152AVW

Claimant Vehicle No : SMB1339C

Insured Vehicle No : SKF2463Y

Date of Loss: 02/01/2018

Nature of Claim: TP

Claim No: 543841

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB1339C**

Make &amp; Model: MAN NL320F (A22), 10.5 D (M)

Engine No: 50333591413346

Reg. Date: 25/03/2013 (Man. Year: 2012)

Chassis No: WMAA22ZZ4D7001762

Colour: Multi-colour

Odometer: 500987 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6/6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,111.00	1,660.00	451.00	21.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>2,111.00</b>	<b>1,660.00</b>	<b>451.00</b>	<b>21.36</b>

### INSPECTION

Date of Assignment: 11/01/2018

Date Inspected: 09/01/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 23 Mar 2018)  
**Parts:** N/A MAN NL320F (A22) 10.5 D (M) (Model not available in database)  
**Labour:** Repairer's (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SMB1339C)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b><u>Labour Items</u></b>				
1	TO REPAIR LH REAR PORTION	New	1,325.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	786.00	600.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,111.00</b>	<b>1,660.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >